# Occupational Analyses Series

# Motor Vehicle Body Repairer (Metal and Paint)

#### 2005

Trades and Apprenticeship Division Division des métiers et de l'apprentissage

Human Resources Partnerships Directorate Direction des partenariats en ressources humaines

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Christopher L. Fuller Nova Scotia

Hank Kamphuis Prince Edward Island

Frank Matus Saskatchewan Adam A. McGaghey New Brunswick

Peter Topetto Ontario

Russell Townsend British Columbia

Clarence Winsor Newfoundland and Labrador

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# OTHER RELATED OCCUPATIONAL TITLES

This analysis covers tasks performed by motor vehicle body repairers whose occupational title has been identified by some provinces and territories of Canada under the following names:

- Auto Body and Collision Damage Repairer (Branch 1)
- Auto Body Repairer
- Auto Body Repairer and Painter
- Auto Body Technician Collision and Refinishing
- Automotive Collision Repair Technician
- Motor Vehicle Body Repair

# LIST OF RED SEAL NATIONAL OCCUPATIONAL ANALYSES

TITLE	NOC* Code
Appliance Service Technician (1997)	7332
Automotive Painter (2005)	7322
Automotive Service Technician (2005)	7321
Baker (1997)	6252
Boilermaker (2003)	7262
Bricklayer (2000)	7281
Cabinetmaker (2000)	7272
Carpenter (1998)	7271
Cement Finisher (1995)	7282
Construction Electrician (2003)	7241
Cook (2003)	6242
Electrical Rewind Mechanic (1999)	7333
Electronics Technician – Consumer Products (1997)	2242
Farm Equipment Mechanic (2000)	7312
Floorcovering Installer (1997)	7295
Glazier (2004)	7292
Hairstylist (1997)	6271
Heavy Duty Equipment Technician (2004)	7312
Industrial Electrician (2003)	7242
Industrial Instrument Mechanic (2000)	2243
Industrial Mechanic (Millwright) (1999)	7311
Insulator (Heat and Frost) (2000)	7293
Ironworker (Generalist) (1993)	7264
Lather (Interior Systems Mechanic) (2002)	7284
Machinist (1998)	7231
Metal Fabricator (Fitter) (2003)	7263
Mobile Crane Operator (1997)	7371

Motorcycle Mechanic (1995)	7334
Motor Vehicle Body Repairer (Metal and Paint) (2005)	7322
Oil Burner Mechanic (1997)	7331
Painter and Decorator (2000)	7294
Partsperson (1995)	1472
Plumber (2003)	7251
Powerline Technician (2004)	7244
Recreation Vehicle Mechanic (2000)	7383
Refrigeration and Air Conditioning Mechanic (2004)	7313
Roofer (1997)	7291
Sheet Metal Worker (1997)	7261
Sprinkler System Installer (2003)	7252
Steamfitter – Pipefitter (1996)	7252
Tilesetter (2004)	7283
Tool and Die Maker (1997)	7232
Transport Trailer Technician (2003)	7321
Truck and Transport Mechanic (2000)	7321
Welder (2004)	7265

<sup>\*</sup> National Occupational Classification

Requests for these publications should be forwarded to:

Trades and Apprenticeship Division Human Resources Partnerships Human Resources and Skills Development Canada 140 Promenade du Portage, Phase IV, 5th Floor Gatineau, Quebec K1A 0J9

These publications are also available to order or download online at: www.red-seal.ca.

#### **FOREWORD**

The first National Conference on Apprenticeship in Trades and Industries, held in Ottawa in 1952, recommended that the federal government be requested to co-operate with provincial apprenticeship committees and officials in preparing analyses of a number of skilled occupations. To this end, Human Resources and Skills Development Canada (HRSDC) sponsors a program, under the guidance of the Canadian Council of Directors of Apprenticeship (CCDA), to develop a series of occupational analyses.

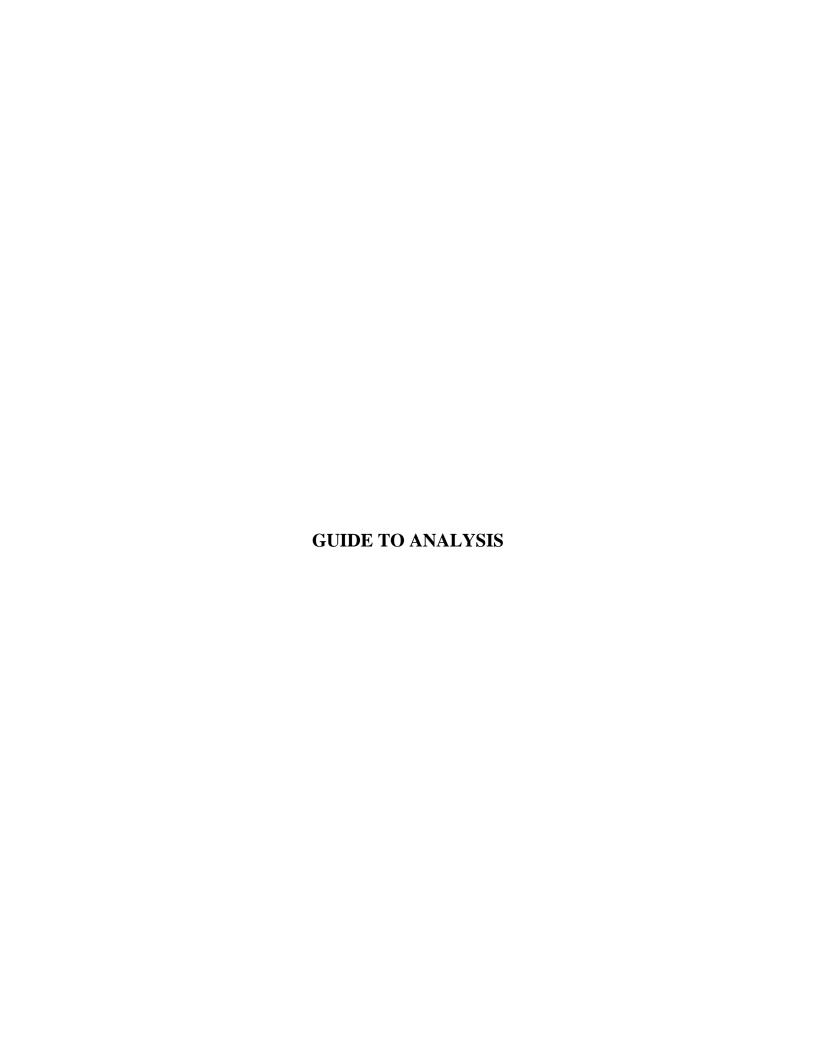
The Occupational Analysis Program has the following objectives:

- to identify and group the tasks performed by skilled workers in particular occupations;
- to identify those tasks that are performed by skilled workers in every province and territory;
- to develop instruments for use in the preparation of Interprovincial Standards "Red Seal"
   Examinations and curricula for training leading to the certification of skilled workers;
- to facilitate the mobility, in Canada, of apprentices and skilled workers;
- to supply employers and employees, and their associations, industries, training institutions and governments with analyses of the tasks performed in particular occupations.

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#### DEVELOPMENT OF ANALYSIS

A draft analysis is developed by a committee of industry experts in the field led by a team of facilitators. This draft analysis identifies all the tasks performed in the occupation.

The draft is translated and reviewed by the NOA Team of HRSDC. A copy of this analysis is then forwarded to provincial/territorial authorities for review by specialists in the field. Their recommendations are assessed and incorporated into the final draft.

The occupational analysis is published in both official languages.

#### STRUCTURE OF ANALYSIS

To facilitate understanding of the nature of the occupation, the work performed is divided into the following divisions:

**BLOCK** – is the largest division within the analysis and reflects a distinct operation relevant to the occupation.

**TASK** – is the distinct activity that, combined with others, makes up the logical and necessary steps the worker is required to perform to complete a specific assignment within a "BLOCK".

**SUB-TASK** – is the smallest division into which it is practical to subdivide any work activity and, combined with others, fully describes all duties constituting a "TASK".

#### **Supporting Knowledge & Abilities**

The elements of skill and knowledge that an individual must acquire to adequately perform the sub-task.

## **Trends**

Any shifts or changes in technology that affect the block.

#### **Related Components**

All components related to a specified task being undertaken by the motor vehicle body repairer.

## **Tools and Equipment**

All tools and equipment necessary for the motor vehicle body repairer to complete a task.

## VALIDATION METHOD

At the request of the Canadian Council of Directors of Apprenticeship (CCDA), the Standardization Sub-committee developed a method for validating the Red Seal National Occupational Analyses.

A draft of the analysis is sent to all jurisdictions for validation. Each jurisdiction rates the sub-tasks and applies percentage ratings to blocks and tasks. This method for the validation of the National Occupational Analysis identifies common core tasks across Canada for a specific occupation. This feature facilitates the weighting of the Interprovincial Standards "Red Seal" Examinations.

#### **DEFINITIONS**

**YES:** the sub-task is performed by workers in the occupation in a specific jurisdiction.

**NO:** the sub-task is not performed by workers in the occupation in a specific

jurisdiction.

**BLOCK %:** the average number of questions (items), derived from the collective decision made

by workers within the occupation from all areas of Canada, that will be placed on

an interprovincial examination to assess each block of the analysis.

**TASK %:** the average number of questions (items), derived from the collective decision made

by workers within the occupation from all areas of Canada, that will be placed on

an interprovincial examination to assess each task of the analysis.

**NV:** Not  $\underline{V}$  alidated by a province/territory.

**ND:** <u>Not Designated in a province/territory.</u>

#### PROVINCIAL/TERRITORIAL ABBREVIATIONS

**NL:** Newfoundland and Labrador

NS: Nova Scotia

PE: Prince Edward Island

**NB:** New Brunswick

QC: Quebec
ON: Ontario
MB: Manitoba
SK: Saskatchewan

**AB:** Alberta

BC: British Columbia
NT: Northwest Territories

YT: Yukon Nunavut

#### **COMMON CORE**

The criteria for determining common core depend on the performance of sub-tasks. If at least 70% of the responding jurisdictions (excluding NVs and NDs) perform a sub-task, it shall be considered common core.

Interprovincial Standards "Red Seal" Examinations are based on the common core identified through this validation process. Validation identifies what will be assessed through the interprovincial examination.

## **BLOCKS AND TASKS WEIGHTING (APPENDIX D)**

This appendix represents the block and task percentages as submitted by each jurisdiction.

Each jurisdiction, with the use of a provincial/territorial occupational advisory committee, validates the content, places percentages on blocks and tasks, and indicates whether or not the sub-tasks are performed by the skilled workers within the occupation. The results of this exercise are submitted to the NOA Team who then analyzes the data and develops this appendix which provides the individual jurisdictional validation results as well as the national averages of all responses.

## PIE CHART (APPENDIX E)

The graph depicts the national percentages assigned to blocks in the analysis.

# SCOPE OF THE MOTOR VEHICLE BODY REPAIRER (METAL AND PAINT) OCCUPATION

Motor vehicle body repairers (metal and paint) repair and restore damaged motor vehicle bodies as well as their collision-damaged mechanical and structural parts. Motor vehicle body repairers assess body damage and make repair estimates and calculations. Their repair work may range from correcting minor structural and cosmetic scratches and dents to fixing extensive structural damage to motor vehicles. Vehicle parts that are damaged beyond repair are replaced. The alignment and replacement of suspension and steering components is also a part of this trade. Restoring interior components of vehicles also falls within the scope of duties of these tradespeople. They also work with electronic components and passenger protection systems such as seat belts and air bags.

In this sector, most motor vehicle body repairers work in private enterprises or are self-employed. Journeypersons may be employed by body shops, auto and truck dealerships, custom shops, and trucking and bus companies. In larger shops or dealerships, there may be a division of responsibilities among the team of repair professionals. Some may work exclusively on collision damage repair, frame straightening, painting, suspension, mechanical, or auto glass installation. Generally in smaller shops, journeypersons tend to be responsible for a wider range of these duties. While they may work as part of the repair team, which includes other motor vehicle body repairers, automotive painters, automotive service technicians, and others in the automotive sector, journeypersons tend to carry out their duties alone.

Motor vehicle body repairers require proficiency with a variety of tools and equipment, some of which are technologically advanced. Hand and power tools are used in the repair and replacement of motor vehicle parts. Welding and soldering equipment are also used. Motor vehicle body repairers may work with a number of materials such as metal, glass, plastic and composites. Surface repairs require the application of body fillers. In addition, motor vehicle body repairers may prepare surfaces for refinishing and apply a variety of appropriate refinishing products. They must also have refinishing application and detailing skills.

Working environments vary in this trade. Typically, employees work indoors in an environment that can be noisy and dusty. However, many shops are well ventilated to avert health risks from dust and fumes. Health and safety are important issues for these tradespeople as they are frequently in contact with chemicals (e.g. paints, compounds, solvents) and physical hazards (e.g. frame equipment, sharp metal). Ongoing safety training and a good knowledge of safety standards and regulations are important.

Key attributes for people entering this trade are good communication skills, mechanical aptitudes, problem solving skills, an eye for detail, good colour vision, computer literacy and a commitment to ongoing training. Good physical condition and agility are important because the work often requires considerable standing, crawling, lifting, climbing, pulling and reaching.

With experience, journeypersons may move into supervisory positions, start their own business, or become auto damage appraisers for insurance companies. Some of the skills gained as a motor vehicle body repairer may be transferred to other occupations such as sheet metal worker or automotive service technician.

## OCCUPATIONAL OBSERVATIONS

Technological advancements, design modifications, passenger safety and innovations in manufacturing continue to change the design and construction of motor vehicles.

Most vehicles built today employ unibody construction for passenger safety. Each body panel has an important place in the integral strength of the vehicle. Components that are now part of the unibody vehicle structure have increased the complexity of repair technology.

While motor vehicle body repairers still use heavy frame machines and simple gauges to repair heavy collision damage, they now tend to rely more on factory specification charts and use more sophisticated measuring and repair systems.

Tools, equipment and materials have advanced technologically. Many vehicles today are comprised of more than just base metals and glass. Many manufacturers increasingly use composites, aluminium and high-strength alloys. Hybrid and alternate fuel vehicles are becoming more prevalent in the marketplace.

Other new technologies include materials such as multichromatic paints, UV curing primers, direct-to-metal primers/surfacers and cycle-time reduction clearcoats. UV drying clearcoat technology has been introduced.

#### **SAFETY**

Safe working procedures and conditions, accident prevention and the preservation of health are of primary importance to industry in Canada. These responsibilities are shared and require the joint efforts of government, employers and employees. It is imperative that all parties are aware of circumstances and conditions that may lead to injury or harm. Safe learning experiences and environments can be created by controlling the variables and behaviours that may contribute to accidents or injury.

It is generally recognized that a safety-conscious attitude and work practices contribute to a healthy, safe and accident-free working environment.

It is imperative to apply and be familiar with the Occupational Health and Safety Acts and Workplace Hazardous Material Information System (WHMIS) Regulations. As well, it is essential to determine workplace hazards and take measures to protect oneself, co-workers, the public and the environment.

As safety education is an integral part of training in all jurisdictions, personal safety practices are not recorded in this document. However, the technical safety aspect relating to each task and sub-task are included throughout this analysis.



## **BLOCK A**

# **OCCUPATIONAL SKILLS**

Trends: More specialized tools made for specific tasks. More awareness around the

importance of personal protective equipment. More knowledgeable consumers.

More computer-based work organization such as on-line ordering, computerized estimating and databases. More standardized procedures.

#### Task 1 Uses documentation.

Uses manufacturers'

Related Components: Manuals, bulletins, flow charts, estimates, work orders, manufacturers'

specifications, warning labels, WHMIS, MSDS.

Tools and Equipment: Computer, software, fax machine, calculator, telephone.

#### Sub-task

1.01

specifications and repair procedures.					Supporting Knowledge & Abilities								
NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
				1.01.0	1.01.01		knowledge of sources of specifications and information						
				1.01.02		ability to access specifications and information							
						ability to interpret manufacturers' specifications and repair procedures							
	proced NS	procedures.  NS PE	procedures.  NS PE NB	procedures.  NS PE NB QC	NS PE NB QC ON yes yes yes yes 1.01.0	NS PE NB QC ON MB yes yes yes yes yes  1.01.01	NS PE NB QC ON MB SK yes yes yes yes yes yes 1.01.01 knowled inform 1.01.02 ability inform 1.01.03 ability	NS PE NB QC ON MB SK AB yes yes yes yes yes yes yes yes 1.01.01 knowledge of information 1.01.02 ability to access information 1.01.03 ability to interpretation 1.01.03	NS PE NB QC ON MB SK AB BC yes	NS PE NB QC ON MB SK AB BC NT yes	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		

ability to interpret and apply information from hard-copy and on-line technical manuals

1.01.04

Sub-task
----------

1.02	Interp	rets estii	mates.		Supp	orting K	nowled	ge & Ab	<u>ilities</u>			
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	NU NV
					1.02.01		knowledge of industry terminology					
					1.02.0	)2	knowl	edge of	vehicle o	construct	ion	
					1.02.0	1.02.03		knowledge of estimate formats				

1.03	Uses w	ork ord	ers.		<u>Supp</u>	orting K	nowled	ge & Ab	<u>ilities</u>			
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes			AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					1.03.01		knowl	ledge of	vehicle o	construct	ion	
					1.03.02		knowl	ledge of	termino	logy		
					1.03.03		knowl	edge of	work or	ler forma	at	
					1.03.04		ability	to follo	w work	order		

1.04	_	rets safe nmental	ety and   regulat	ions.	Supp	orting K	Knowled	ge & Ab	<u>ilities</u>			
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					1.04.0	)1		edge of i		•	and	
					1.04.0	)2	Inforn	edge of nation Sy Data Sh	ystem (W	VHMIS)	and Mat	

1.04.03 ability to interpret safety symbols

1.04.04 ability to interpret federal,

provincial/territorial and municipal regulations

# Task 2 Uses tools and equipment.

Related Components: Applies to all components.

Tools and Equipment: See Appendix A.

## Sub-task

2.01	Uses ha	nd tool	s.		Suppo	orting K	nowled	ge & Ab	<u>ilities</u>						
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	NU NV			
					2.01.0	)1	remov	al and in	stallatio	hand too n, bump and mate	ing and				
					2.01.0	)2	knowledge of limitations of use of hand tools								
					2.01.0	13	knowledge of torque specifications								
					2.01.04		ability to maintain hand tools								
					2.01.05		ability	to store	hand to	ols					
					2.01.0	06	•	to recog		rn, broke	en and				

2.02	Uses p	ower to	ols.		<u>Supp</u>	orting K	nowled	ge & Ab	<u>ilities</u>			
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					2.02.0	)1		ledge of natic, ele		•		ı as

2.02.02	knowledge of operating procedures
2.02.03	knowledge of limitations of use of power tools
2.02.04	ability to maintain power tools
2.02.05	ability to store power tools
2.02.06	ability to recognize hazards such as frayed cords, cracked case and leaking lines

2.03	Uses w	elding e	quipme	nt.	Supp	orting K	<u>Enowled</u>	ge & Ab	<u>ilities</u>							
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON MB yes 2.03.01		<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV				
					2.03.01		knowledge of types of welding equipment such as oxyacetylene, Gas Metal Arc Weld (GMAW [MIG]) and plastic									
					2.03.0	)2	knowledge of operating procedures									
					2.03.0	)3	knowledge of welding consumable materials such as wire, shield gases and tips									
					2.03.0	)4	ability	welded								
					2.03.04		ability to perform applicable welding procedures									
					2.03.06		ability to maintain welding equipment									
					2.03.07		ability to store welding equipment									
					2.03.0	)8	ability	to recog	gnize pot	ential ha	zards					

2.04	Uses st	raighten	ing equi	ipment.	nt. Supporting Knowledge & Abilities									
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					2.04.01		knowledge of types of straightening equipment such as benches, floor mour portable							
					2.04.0	2	knowle	edge of v	ehicle c	onstruct	ion			
					2.04.0	3	knowledge of repair sequence							
					2.04.0	4	knowle	edge of 1	neasurin	g equipi	ment			
					2.04.0	5	ability to secure and anchor vehicle							
					2.04.0	6	ability to attach equipment to vehicle							
					2.04.0	7	ability to maintain straightening equipment							
					2.04.0	8	ability to store straightening equipment							
					2.04.0	9	ability	to recog	nize pot	ential ha	zards			

2.05	Uses lif	Uses lifting equipment.				orting K	<u>Knowled</u>	ge & Ab	<u>ilities</u>			
NL yes	NS yes	PE yes	NB yes	QC yes	ON yes			AB yes	BC yes	NT yes	YT yes	NU NV
					2.05.0	)1		_	_	quipment and doo	such as r jacks	hoists,
					2.05.0	)2	knowl	edge of	limitatio	ns of lift	ing equi	pment
					2.05.0	)3	knowledge of applications of lifting equipment					
					2.05.04		ability points		gnize saf	e lifting	locations	s or

2.05.05	ability to maintain lifting equipment with techniques such as lubricating, checking fluid levels and cleaning
2.05.06	ability to locate and recognize damaged components

2.06	Uses m	easurin	g equipı	ment.	Supporting Knowledge & Abilities								
<u>NL</u> yes	<u>NS</u> yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					2.06.0	)1		_			ng equip		
					2.06.0	)2	knowl	edge of	vehicle o	construct	ion		
					2.06.0	)3	knowl equip	limitatio	ns of use	e of meas	suring		
					2.06.04 ability to interpret and appropriate a					apply m	anufactu	rers'	
					2.06.0	)5	ability softwa		ndustry-	related c	omputer		
					2.06.0	)6	ability	to perfo	orm basic	calcula	tions		
					2.06.07 ability to set up				p measu	ring syst	em		
					2.06.08 ability to mai				tain mea	suring e	quipmen	t	
					2.06.0	)9	ability to store measuring equipment						
					2.06.1	10	ability	to recog	gnize pot	ential ha	nzards		

2.07	Uses re		g tools a	ınd	Supp	orting K	nowledg	ge & Ab	<u>ilities</u>					
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					2.07.0	)1	knowle	edge of	air press	ures				
					2.07.0	)2	knowle equipn	_	types of	refinishii	ng tools	and		
					2.07.0	)3	tems							
					2.07.0	04	ability	to use p	ersonal	fresh air	system			
					2.07.04 ability to use personal fresh air 2.07.05 ability to set up spray gun									
					2.07.0	06	ability to set up paint booth							
					2.07.0	07	ability to use paint mixing equipment such a agitators and scales					ich as		
					2.07.0	08	ability	to use p	aint-rela	ted comp	outer sof	tware		
					2.07.09 ability to main				tain com	pressors				
					2.07.10		ability to maintain spray gun							
					2.07.1	.1	ability to maintain paint booth							

2.08	-	ersonal j nent (PP	protecti PE).	ve	Supp	orting K	<u>Enowled</u>	ge & Ab	<u>ilities</u>			
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					2.08.0	)1		edge of t	• •			ring,
					2.08.02		knowledge of PPE operations					
					2.08.0	)3	knowl regula	edge of tions	workplac	ce safety	and hea	lth

2.08.04	ability to inspect and maintain PPE
2.08.05	ability to store PPE
2.08.06	ability to recognize worksite hazards

# Task 3 Organizes work.

Related Components: Manuals, bulletins, flow charts, estimates, work orders, manufacturers'

specifications, warning labels, WHMIS, MSDS, government safety regulations.

Tools and Equipment: Safety and first aid equipment, office equipment (computers, calculators, fax

machine, telephone, intercom), digital camera, cleaning equipment, scheduling

system.

3.01	Prepar	es dama	age estir	nate.	e. <u>Supporting Knowledge &amp; Abilities</u>								
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB no	<u>QC</u> yes	ON MB yes		SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					3.01.0	01	knowl	edge of	vehicle o	construct	ion		
					3.01.0	02	knowl	edge of	industry	termino	logy		
					3.01.0	03	knowledge of repair procedures						
					3.01.0	04	ability to assess visible damage						
					3.01.0	05	ability to assess hidden damage						
					3.01.0	06	ability to determine required parts and material						
					3.01.0	07	ability	to deter	mine rec	quired la	bour		
					3.01.0	08	ability	to deter	mine rec	quired su	blet		
					3.01.0	)9	ability to determine required miscellaneo costs such as hazardous waste disposal fe freight fees and taxes						
					3.01.10 ability to comm				nunicate	with su	ppliers		
					3.01.1	11		e and int		anufactu	ırer-		

3.01.12	ability to perform calculations
3.01.13	ability to use computers and office equipment

3.02	Orders parts and materials.				ls. <u>Supporting Knowledge &amp; Abilities</u>												
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB no	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB no	BC no	NT yes	YT yes	<u>NU</u> NV					
					3.02.0	)1	knowledge of vehicle construction										
					3.02.02 knowledge of industry				terminol	logy							
					3.02.03 knowledge of parts and mater				materia	.ls							
					3.02.0	)4	knowl	edge of	repair pr	ocedures	3						
					3.02.05 ability to communicate				nunicate	with suj	ppliers						
					sucl				e and int nanuals,								

<u>NU</u> NV
I
d

3.04	Communicates with others.				Suppo	orting K										
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON MB yes yes		SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV				
					3.04.0	ability to use conflict resolution techniques										
					3.04.0	)2	ability to explain technical information in layperson's terms									
					3.04.0	03	ability to communicate with related professionals such as tradespeople, appr and partspeople									
					3.04.0	)4	ability to mentor apprentices									
					3.04.0	05	such a	s fax ma	ate comn achines, t applicat	wo-way	radios,	nent				

3.05	Prepar	es work	area.		Supporting Knowledge & Abilities								
NL yes	NS yes	<u>PE</u> yes	NB yes	QC yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					3.05.0	)1	knowl	ledge of	repair pr	ocedures	S		
					3.05.0	3.05.02		ability to perform housekeeping					
					3.05.0	)3	ability	to selec	t tools a	nd equip	ment		
					3.05.0	)4	ability	to lay o	ut tools	and equi	pment		

# 3.06 Maintains safe work environment.

# **Supporting Knowledge & Abilities**

	enviror	iment.			Supp	orting K	nowieas	wiedge & Abilities						
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					3.06.0	)1	knowle location	•	WHMIS	and MS	DS and	their		
					3.06.0	)2	knowl	edge of	PPE					
					3.06.0	)3		edge of		' rights a	nd			
					3.06.04 knowledge of location of safety such as eye wash station, fire fig equipment and first aid kit						nent			
					3.06.05 knowledge of emergency p				cy proce	dures				
					3.06.0	)6	knowl		disposal	and recy	cling			
					3.06.0	)7	ability	to recog	gnize fire	e hazards	S			
					3.06.0	)8	ability	to recog	gnize haz	zardous	settings			
					3.06.0	)9	ability	to recog	gnize pei	rsonal in	jury haza	ards		
					3.06.1	10	ability	to comi	nunicate	potentia	al hazard	ls		
					3.06.1	1	ability	to perfo	orm basio	e first aid	i			
					3.06.1	12	ability to operate ventilation systems							
					3.06.1	13	ability clutter	_	work ar	ea clean	and free	from		

# Task 4 Applies corrosion protection material.

Related Components: Wax oil, zinc oxide primer, etch primers, zinc chromate primer, vinyl wash

primer, epoxy primer, dielectric grease, rubberized undercoating, gravel guards, e-coat, cold galvanized coating, drip check, seam sealer, body sealant.

Tools and Equipment: PPE (eye and hand protection, respirator), application equipment, ventilation

systems.

## Sub-task

4.01	Applie	s weld t	hrough <sub>]</sub>	primer.	<u>Supp</u>	orting K	nowled	ge & Ab	<u>ilities</u>				
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					4.01.0	)1	knowl	edge of	vehicle o	construct	ion		
					4.01.02		knowledge of application procedures						
					4.01.03		knowl	edge of	isocyana	tes			
					4.01.04		ability to interpret product manufacturer recommended application procedures					rs'	
					4.01.05		ability corros	to recog	gnize typ	es and e	xtent of		

4.02			sion prot compone		Supporting Knowledge & Abilities										
NL yes	<u>NS</u> yes				ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV			
				4.02.0	4.02.01		knowledge of vehicle electrical systems and components								
					4.02.0	4.02.02		knowledge of material types							
				4.02.0	4.02.03		ability to interpret application procedures								
					4.02.0	04	ability corros	to recog	gnize typ	es and e	xtent of				

4.03	Applie	s corros	ion inhi	bitors.	Supp	Supporting Knowledge & Abilities										
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV				
					4.03.01 4.03.02		knowledge of corrosion inhibitors such as undercoating, zinc primers, vinyl primers a etch primers									
					4.03.0	)2	knowl	edge of	vehicle o	construct	ion					
					4.03.03 ability to select epoxy and zing						s metal e	etch,				
					4.03.0	)4	ability	to inter	pret appl	ication p	orocedur	es				
					4.03.0	)5	ability to apply seam sealers and undercoating									
					4.03.0	)6	ability to use application equipment such as spray gun, applicator tools, brush and aerose									
					4.03.07		ability to recognize types and extent of corrosion									
					4.03.0	)8	ability	to main	tain and	store eq	uipment					

# Task 5 Repairs and replaces trim.

Related Components: Pin stripes, decals, mouldings, ground effects, spoilers, grills, bezels, after

market accessories, vinyl roof, mud flaps, name plates and emblems,

ornaments, grab handles, garnish mouldings, panel trim, scuff plates, kick pads,

roof liners, bug deflector.

Tools and Equipment: Safety and first aid equipment, standard tool kit, pneumatic moulding remover,

piano wire, putty knife, razor knife, eraser wheel, die grinder, drill, razor blades

and holder, heat gun.

5.01	Remov	es trim.			Supporting Knowledge & Abilities							
<u>NL</u> yes	<u>NS</u> yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					5.01.0	)1	knowl	edge of	types of	trim		
					5.01.0	)2	knowl	edge of	vehicle o	construct	ion	
					5.01.03		knowledge of fastening systems such as clips, adhesives and screws					
					5.01.0	)4	ability	to perfo	rm trim	removal	procedu	ires

5.02	Installs trim.				Supporting Knowledge & Abilities							
NL yes	NS yes	PE yes	NB yes	QC yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					5.02.01		knowledge of types of trim					
					5.02.02		knowledge of vehicle construction					
					5.02.03		knowledge of fastening systems such as clips, adhesives and screws					
					5.02.04		knowledge of trim function					
					5.02.0	)5	ability to prepare surface for trim installation					
					5.02.0	)6	ability to prepare trim for installation					
					5.02.0	)7	ability to perform trim installation procedures					

5.03	Repair	s trim.			Suppo	orting K	nowled	ge & Ab	ilities							
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV				
					5.03.0	)1	knowledge of types of trim									
					5.03.0	)2	knowledge of trim function									
					5.03.0	)3	knowledge of repair materials and equipment									
					5.03.0	)4	ability to identify trim composition									
					5.03.0	)5	ability to perform trim repair procedures such as plastic welding, heating, restoring shape and matching texture and patterns									

## Task 6 Performs final check.

Related Components: Applies to all components.

Tools and Equipment: Not applicable.

6.01	Inspec	Inspects vehicle visually.  NS PE NB OC				orting K	nowled	ge & Ab	ilities				
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					6.01.01		knowl compo	edge of	vehicle c	construct	ion and		
					6.01.02		knowledge of panel alignment and fit						
					6.01.03		•	to recog		•	ndards si	uch as	
					6.01.04		ability	to locat	e and ide	entify im	perfection	ons	

6.02	Perfor	ms oper	ational (	check.	Supp	orting K	nowled	ge & Ab	<u>ilities</u>			
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					6.02.0	)1	knowl	edge of	compone	ents' ope	ration	
					6.02.0	)2	ability	to recog	gnize coi	nponent	failures	

6.03	Condu	cts road	test.		Supporting Kn		g Knowledge & Abilities						
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	NU NV	
					6.03.0	1	knowl	edge of	road test	procedu	res		
					6.03.02 ability to recognize a performance			gnize acc	ceptable	vehicle			
					6.03.03 ability to legally ope			ly opera	perate a motor vehicle				
					6.03.0	)4	•		ify fault	s such as noise	squeaks	,	
					6.03.0	)5	ability to check for road worthiness such as lights, alignment, exhaust and brakes						
					6.03.06 ability to recognize veindicators such as ABS engine" light			•		_			

#### **BLOCK B**

#### FRAME AND STRUCTURAL COMPONENTS

Trends: Significant advancement in measuring and repair procedures allowing for

repair of more severely damaged vehicles with greater accuracy. Becoming

more cost effective to replace than to repair.

#### Task 7 Repairs structural components.

Related Components: Engine compartment, frame rails, rocker panels, A, B, and C pillars,

windshield glass and moveable panel openings, passenger compartment, luggage compartment, structural glass, non-structural components such as

outer panels, fascias and interior components.

Tools and Equipment: Safety and first aid equipment, standard tool kit, structural straightening

equipment (frame bench, hydraulic equipment, clamps and fixtures, chains), welding and cutting equipment, heating equipment, power tools, hydraulic

jacking equipment, measuring equipment, surge protectors.

7.01	Perfor	Performs vehicle setup.				orting K	<b>Enowled</b>	ge & Al	<u>ilities</u>			
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON MB yes yes		<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					7.01.01			ledge of le types s		_	•	
					7.01.02		knowl	ledge of	anchorin	g equipi	nent	
					7.01.0	03	ability to identify vehicle anchoring points					
					7.01.04		ability device		or vehic	e to stru	ctural re	pair
					7.01.05		ability	to set u	p measu	ring syst	em	

Su	b-	ta	sk
			n

7.02	Identif	ies exter	nt of dar	nage.	Supp	orting K	nowled	ge & Ab	ilities				
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					7.02.01		knowledge of basic mathematics						
					7.02.0	)2	ability to interpret measurements						
					7.02.03		-	to comp		al measu cations	irements	to	

7.03	Remov access.	es comp	onents	for	Supp	orting K	Cnowled	ge & Ab	<u>oilities</u>					
NL yes	<u>NS</u> yes	PE yes	NB yes	QC yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					7.03.0	)1	knowl	edge of	removal	procedu	res			
					7.03.0	)2	ability to identify components to be removed							
					7.03.0	)3	ability to operate specialty tools such as engine lifts, pullers and spring compressors							
					7.03.0	)4	ability	to store	remove	d compo	nents			

7.04	Straigl compo		ructural		<u>Supp</u>	orting K	nowled	ge & Ab	<u>ilities</u>			
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					7.04.0	)1	knowl	edge of	types of	damage		

7.04.02	knowledge of structural component composition such as high tensile steel, aluminium, magnesium and fibre reinforced composite
7.04.03	ability to use repair clamps and fixtures
7.04.04	ability to correct damage by pulling structures, stress relieving and reshaping
7.04.05	ability to identify fastening points for clamps and fixtures
7.04.06	ability to fasten clamps and fixtures

7.05	Verifie fit.	s measu	rement	and	<u>Supp</u>	orting K	<b>Enowled</b>	ge & Ab	<u>oilities</u>						
NL yes	NS yes	PE yes	NB yes	QC yes	ON MB yes yes		<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV			
					7.05.01		knowledge of manufacturers' specifications for structural dimensions								
					7.05.02		knowledge of allowable tolerances								
					7.05.0	)3	ability to visually inspect fit								
					7.05.04		ability	to fit ar	nd align <sub>I</sub>	parts					
					7.05.0	)5	•	to meas		compare cations	to				

7.06	Installs	s compo	nents.		<u>Supp</u>	orting K	nowled	ge & Ab	<u>ilities</u>			
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					7.06.0	)1	knowl	edge of	torque sp	pecificati	ions	
					7.06.0	)2	knowledge of installation procedures					

7.06.03	knowledge of reusable and non-reusable fasteners and components
7.06.04	ability to follow installation sequence
7.06.05	ability to fit components

#### Task 8 Replaces structural components.

Related Components: Engine compartment, sub-frames, engine cradles, frame rails, rocker panels,

A, B and C pillars, windshield glass and moveable panel openings, passenger

compartment, luggage compartment, structural glass, non-structural components such as outer panels, fascias and interior components.

Tools and Equipment: Safety and first aid equipment, standard tool kit, structural straightening

equipment (frame bench, hydraulic equipment, clamps and fixtures, chains), welding equipment, heating equipment, cutting equipment, power tools, hydraulic jacking equipment, measuring equipment, welding blanket, surge

protectors.

8.01	Remov compor	es struc nents.	tural		Supporting Knowledge & Abilities								
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					8.01.0	1	knowl	edge of	vehicle o	construct	ion		
					8.01.02 knowledge of ma procedures			nanufac	turers' re	emoval			
					8.01.0	3	ability to identify areas for sectioning						
					8.01.0	4	cutting	•	atic chis	•	edures si nfastenir		

8.02	Installs structural
	components.

## **Supporting Knowledge & Abilities**

	compoi	iciius.		supporting this weage of Homeles								
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	NU NV
					8.02.0	)1	knowle	edge of i	nstallati	on proce	dures	
					8.02.0	)2	knowle	edge of	manufac	turers' s <sub>j</sub>	pecificat	ions
					8.02.03 knowledge of measuring techniques							
					8.02.04 knowledge of allowable tolerances							
					8.02.0	05	knowle	edge of 1	materials	and cor	nposites	
					8.02.0	06	ability	to prepa	re struct	ural con	nponents	<b>;</b>
					8.02.07 ability to perform installation techniques s as welding, bonding and bolting				s such			
					8.02.0	08	ability	to align	and fit			

#### **BLOCK C**

#### **OUTER BODY PANELS**

Trends: Increased use of lighter materials such as composite and aluminium in panel

composition. Becoming more cost effective to replace than to repair. Increased use of adhesives. Some manufacturers specify the use of silicon bronze welding

techniques at non-structural joint welds.

#### Task 9 Repairs panels.

Related Components: Finish panels, panel extensions, door shells, door skins, roof panels, fenders,

hood panels, bumpers, deck lids, quarter panel, rocker panel, screws, bolts, nuts, clips, adhesives, filler materials, stone chip protective materials, welding

materials.

Tools and Equipment: Safety and first aid equipment, standard tool kit, welding equipment, hammer,

dolly, pry bars, picks, dent puller, jacks, hydraulic equipment, air chisel, air

drill.

9.01	Prepar	es pane	ls for re	pair.	. <u>Supporting Knowledge &amp; Abilities</u>									
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					9.01.0	01	knowl	edge of	repair m	aterials				
					9.01.0	02	knowl	cleaning	product	s				
					9.01.03 knowledge of abrasives and str						ippers			
					9.01.04 ability to determine panel of					nel comp	osition			
					9.01.0	05	ability	ability to identify top coat						
					9.01.0	06	ability	to ident	ify subst	rate				
					9.01.07 ability to remove panel comdoor handles and fender flat						nents suc	h as		
					9.01.0	08	ability to clean panel							
					9.01.0	09	ability	to use a	brasives	and stri	ppers			

Sus to												
9.02	Reshap	es pane	els.		Supp							
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					9.02.0	)1		_	• •	d severity les and to	•	age
					9.02.0	)2		-	_	g proced l pushing		
					9.02.03 ability to determine panel composition							
					9.02.04 ability to visualize desired outcome							
					9.02.05 ability to restore panel contours by to such as shrinking, hammer and dolly and heating							
Sub-ta	ask											
9.03	Aligns	panels.			Supp	orting K	nowled	ge & Ab	<u>ilities</u>			
<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	<u>MB</u>	<u>SK</u>	<u>AB</u>	<u>BC</u>	NT	<u>YT</u>	NU

9.03	Aligns	panels.			Supporting Knowledge & Abilities							
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					9.03.0	01	know	ledge of	alignmeı	nt seque	nce	
					9.03.0	02	•	to resto		facturer-	specifie	d gaps,

9.04	Applies repair materials.				Supporting Knowledge & Abilities										
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	<u>ON</u> yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV			
					9.04.0	9.04.01		knowledge of application procedures							
					9.04.0	)2		edge of soroperties	• 1	repair m	aterials a	and			

9.04.03	ability to select required repair materials
9.04.04	ability to prepare repair materials

9.05	Shapes repair materials. <u>Supporting Knowledge &amp; Abilities</u>											
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					9.05.0	9.05.01		ledge of properties	• •	repair m	aterials	and
					9.05.02		knowledge of abrasives					
					9.05.0	03	•	to sand				our by

## Task 10 Replaces panels.

Related Components: Finish panels, panel extensions, door shells, door skins, roof panels, fenders,

hood panels, bumpers, deck lids, quarter panel, rocker panel, trim, electrical components, screws, bolts, nuts, clips, adhesives, stone chip protective

materials, welding materials.

Tools and Equipment: Safety and first aid equipment, standard tool kit, power tools, welding and

cutting equipment, applicators, hydraulic jacking equipment.

10.01	Remov	es pane	ls.		Supporting Knowledge & Abilities									
NL yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					10.01	.01	knowl	ledge of	removal	procedu	res			
					10.01	.02	ability to identify panel composition							
					10.01	.03	ability	to remo	ve neces	ssary cor	nponents	s for		

Dub tu	, JIL											
10.02	Prepar	es comn	non surf	faces.	Suppo	orting K	nowleds	<u>ilities</u>				
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					10.02.	.01	knowl	edge of	abrasive	s		
					10.02.	.02	knowl	edge of	fastening	g procedu	ıres	
					10.02.	.03	ability	to sand	commor	n surface	s	
					10.02.	.04	ability	to deter	mine co	mmon su	ırfaces	
					10.02.	.05	•			ed for co l through		
					10.02.	.06	ability	to use c	leaning j	products		
Sub-ta	sk											

10.03	Test fit	ts panel:	S.		<u>Supp</u>	orting K	<u>Knowled</u>	ge & Ab	<u>ilities</u>			
NL yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	<u>NT</u> yes	YT yes	<u>NU</u> NV
					10.03	.01		edge of	methods	for faste	ening a p	anel
					10.03	.02	ability	to align	to adjac	ent pane	els	
					10.03	.03	ability fit	to ident	ify and o	correct ir	nperfect	ions in

10.04	Installs	s panel.			<b>Supporting Knowledge &amp; Abilities</b>							
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	<u>NB</u> yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					10.04	.01	knowl	edge of	vehicle c	construct	ion	

10.04.02	knowledge of bonding materials and their properties
10.04.03	ability to use attaching procedures such as welding, bonding and mechanical fastening
10.04.04	ability to fit panel
10.04.05	ability to use bonding materials
10.04.06	ability to perform welding techniques such as GMAW (MIG) welding and resistance spot welding
10.04.07	ability to use fasteners such as bolts, screws, nuts, clips, pins and bushings
10.04.08	ability to apply seam sealers
10.04.09	ability to apply sound deadeners such as sprays and pads

#### **BLOCK D**

#### **GLASS**

Trends: Increasing presence of electronic technology embedded in and attached to

glass. More attention to standards related to installation, handling and

removal.

#### Task 11 Replaces structural glass.

Related Components: Interior and exterior trim, wipers, antennas, electric defrost.

Tools and Equipment: Standard tool kit, cut out knives (pneumatic, electric, hand), utility knives,

razor blades and holder, air blow gun, heat gun, vacuum, stands, primer applicators, applicator gun, suction cups, piano wire, gloves, tapes.

11.01	Prepar	es surfa	ices.		<u>Supp</u>	orting K	Knowled:	ge & Ab	<u>ilities</u>			
<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					11.01	.01	knowl	edge of	glass ren	noval tec	chniques	
					11.01	.02	knowl	edge of	structura	ıl glass a	pplicatio	ons
					11.01.03 knowledge of bonding and priming mate specifications such as expiry date and dr times							
					11.01.04 knowledge of types of bonding mater					material	ls	
					11.01	.05	ability	to ident	ify conta	aminatio	n	
					11.01.06 ability to clean surfaces				s			
					ability to apply primers such a primers and glass primers						pinch w	eld
					11.01	ability to apply bonding material such a urethane					S	

11.02 Installs structural glass.

<u>NL</u> yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC no	NT yes	YT yes	<u>NU</u> NV
					11.02	.01		edge of t			ıl glass s	uch as
					11.02	.02		edge of g	-	_	chniques	such
					11.02	.03		edge of g		ntificatio	on such a	ıs
					11.02.	.04		edge of s a, heated play				
					11.02	.05	knowl	edge of t	types of	urethane	;	
					11.02	.06	ability	to apply	urethan	e bead		
					11.02	.07	ability	to perfo	rm test f	it		
					11.02	.08	ability	to perfo	rm final	fit		
					11.02	.09	ability	to fit me	ouldings			
Sub-ta	sk											
11.03	Repair	s lamina	ted glas	SS.	Supp	orting K	nowled	ge & Ab	<u>ilities</u>			
				(1	NOT COMMO		N CORE	E)				
NL yes	NS yes	PE no	NB no	<u>QC</u> yes	ON no	MB yes	<u>SK</u> yes	AB no	BC no	NT yes	YT no	NU NV

**Supporting Knowledge & Abilities** 

11.03.01

11.03.02

11.03.03

knowledge of types of repair equipment

ability to determine glass repairability

ability to use repair equipment

## Task 12 Replaces non-structural glass.

Related Components: Interior and exterior trim, glass hardware.

Tools and Equipment: Standard tool kit, rope, hook tools, locking strip tools, spacing blocks.

#### Sub-task

12.01	Remov	es non-s	structur	al	Supp	orting K	nowled	ge & Ab	<u>ilities</u>						
NL yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	NU NV			
					12.01	.01	knowl	edge of	types of	non-stru	ctural gl	ass			
					12.01	.02	knowledge of removal techniques								
					12.01	.03	knowl	edge of	compone	ent opera	tion				
					12.01	.04	knowledge of types of fasteners								
					12.01	.05	•	to remo ers, door							
					12.01	.06	ability	to hand	le and st	ore glass					

12.02	Remov	es debri	S.		Supporting Knowledge & Abilities								
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					12.02.	.01	knowl	edge of t	types of	glass			
					12.02.	.02	knowl	edge of l	location	of debris	S		
					12.02.	.03	knowl proced	edge of s lures	safety eq	uipment	and		
					12.02.04 abi			to perfo		_	niques s	uch as	

12.03	Service	s hardv	vare.		Supporting Knowledge & Abilities								
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	NU NV	
					12.03.01 knowledge of hardware component regulators, window guides, chan latches  12.03.02 ability to identify defective hards								
					12.03.02 ability to identify defective hardware								
					12.03	.03	ability hardw		ve and r	eplace de	efective		
					12.03.04 ability to lubricate			cate com	ponents				
					12.03.05 ability to repair and align hardware								
					12.03.06 ability to perform operational check								

12.04	Install	s non-st	ructural	l glass.	QC ON MB SK AB BC NT YT NU									
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					12.04.01 knowledge of glass components  12.04.02 knowledge of bonding agents such and butyl						S			
					12.04	.02	knowledge of bonding agents such as uretha and butyl							
					12.04	.03	ability to use installation techniques with materials such as lock, rubber, bolt and rive							
					12.04	.04	ability	to use s	pecialty	tools				
					12.04	.05	ability to install trim							
					12.04	.06	ability to perform operational check and alignment					d		

#### **BLOCK E**

#### MECHANICAL AND ELECTRICAL COMPONENTS

Trends: Increased complexity of electronics and mechanical components. Mechanical

components have become an integral part of the unibody design.

#### Task 13 Repairs and replaces mechanical components.

*Related Components:* 

**Suspension/steering system:** control arms, tie rods, rack and pinion, shocks, struts, ball joints, steering box, idler arms, steering column, steering wheel, sway bars, springs, shackles, road wheels, steering knuckles, bearings, tires, centre link, steering dampers, bushings.

**Drive train:** engine, transmission, axle, c/v joints, differentials, drive shaft.

**Exhaust system:** muffler, manifold, exhaust pipe, tail pipe, catalytic converter, resonator, hangers, clamps, sensors.

Air intake system: air cleaners, assemblies.

**Fuel system:** fuel pump, fuel injectors, tank, fuel lines, spark plugs, throttle body, sending units, emergency shut-off switch, filters.

**Heating/cooling system:** condenser, compressor, evaporator, lines, case, heater core, radiator, transmission coolers, power steering coolers, engine oil coolers, dryers, intercoolers, fans, shrouds, water pump, belts, pulleys, hoses, refrigerant, coolant.

**Braking system:** wheel cylinders, pads, shoes, drums, anti-lock brake systems (ABS), rotors, calipers, master cylinder, proportioning valves, brake tubing, brake hoses, wiring, brake fluid, sensors.

Accessories: wipers, winches, cruise control, traction control, compressors.

*Tools and Equipment:* 

Safety and first aid equipment, standard tool kit, hydraulic jacking equipment, specialty tools (press, ball joint remover, spring compressor, fuel storage unit, surge protector), welding and cutting equipment, heating equipment, measuring equipment.

13.01	Removes mechanical
	components.

## **Supporting Knowledge & Abilities**

	-											
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					13.01	.01	knowl	_	manufac	turers' r	emoval	
					13.01	.02	ability	to perfo	orm man	ufacture	rs' proce	dures
					13.01	.03	ability	to ident	ify com	ponents t	to be ren	noved
					13.01.04 ability to operate spec				ate speci	alty tool	s	
					13.01	.05	ability compo		nd secur	e vehicle	e and	

13.01.06

## Sub-task

# 13.02 Cleans mechanical components.

## **Supporting Knowledge & Abilities**

ability to store components

NL yes	NS yes	PE yes	NB yes	OC no	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					13.02	.01	knowl	edge of	compone	ent mate	rial	
					13.02	knowledge of cleaners and cleaning procedures						
					13.02	.03	ability	to opera	ate clean	ing equi	pment	
					13.02	02.04 ability to determine reusability of compon					onents	
					13.02	.05	ability to transport and store components					

## 13.03 Straightens mechanical components.

#### **Supporting Knowledge & Abilities**

#### (NOT COMMON CORE)

<u>NL</u>	<u>NS</u>	<u>PE</u>	<u>NB</u>	<u>QC</u>	<u>ON</u>	MB	<u>SK</u>	<u>AB</u>	<u>BC</u>	<u>NT</u>	$\underline{YT}$	<u>NU</u>
yes	yes	yes	no	no	no	yes	yes	yes	no	yes	yes	NV

13.03.01 knowledge of manufacturers' specifications

13.03.02 ability to determine repairability of

components

#### Sub-task

## 13.04 Installs mechanical components.

### **Supporting Knowledge & Abilities**

<u>NL</u> yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	QC no	<u>ON</u> yes	MB yes	<u>SK</u> yes	AB yes	BC yes	<u>NT</u> yes	YT yes	<u>NU</u> NV		
					13.04	.01	knowl	edge of	manufac	turers' s	pecificat	ions		
					13.04	.02	ability to perform manufacturers' procedure							
					13.04	.03	ability	to follo	w install	ation sec	quence			
					13.04	.04	ability	to opera	ate speci	alty tool	S			

#### Task 14 Repairs and replaces electrical components.

Related Components: Lights, fans, anti-lock brake systems (ABS), power accessories, stereo,

antenna, switches, gauges, sending units, battery, charging system, relays,

computer, digital components (wiring harnesses).

Tools and Equipment: Safety and first aid equipment, standard tool kit, voltmeter, scanner, propane

torch, heat gun.

14.01	-	s damaş r coveri	ged wire ngs.	s and	Supporting Knowledge & Abilities									
NL yes	NS yes	<u>PE</u> yes	NB yes	QC no	ON MB yes yes		<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					14.01.01		knowl	edge of	types of	wires an	d coverii	ngs		
					14.01	.02		_	testing e		t such as			
					14.01.03		knowledge of corrosion protection							
					14.01	.04	ability to splice, cut and solder							
					14.01	.05	ability	to deter	mine rep	airabilit	y of wire	es		
					14.01	.06	ability	to ident	ify dama	aged wire	es			
					14.01.07		ability	to reap	oly corro	sion pro	tection			
					14.01.08		•		oly cover nd electr	_	h as heat			

14.02		corrodo nnection	ed comp 1s.	onents	Supp	orting K	nowled	<u>oilities</u>					
NL yes	NS yes	PE yes	NB yes	<u>QC</u> no	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					14.02	.01	knowl	edge of	cleaning	tools an	d materi	als	
					14.02	.02	knowledge of types of connectors						
					14.02.03		knowl	edge of	reusabili	ty of cov	erings		
					14.02.04		ability	to remo	ve corro	sion			

14.02.05	ability to verify connection, ground, flow and current
14.02.06	ability to visually inspect coverings
14.02.07	ability to remove and replace coverings

14.03	Remov compo	es dama nents.	aged elec	ctrical	Supp	orting K	nowled	ge & Ab	<u>oilities</u>			
NL yes	NS yes	PE yes	NB yes	OC no	ON yes			NT yes	YT yes	<u>NU</u> NV		
					14.03	.01	knowl	edge of	compone	ent opera	ıtion	
					14.03	.02	knowledge of removal procedures such cutting, unfastening and disconnecting				as	
					14.03.03 ability to identify da			ify dama	aged con	nponents		
					14.03.04 ability to disconnect co			mponen	ts			
					14.03	.05	ability	to store	or dispo	se of co	mponent	s

14.04	Installs	electri	cal comp	onents.	Supp	orting K	nowled	ge & Ab	<u>ilities</u>					
<u>NL</u> yes	NS yes	PE yes	NB yes	QC no	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					14.04	.01	knowl	edge of	corrosio	n preven	tative ma	aterials		
					14.04	.02	install	edge of ation of gs and A	compone		•			
					14.04.03		ability to splice, solder and perform electrical connections							

14.04.04	ability to read electrical diagrams
14.04.05	ability to test and verify component operation
14.04.06	ability to apply corrosion preventative materials

#### **BLOCK F**

#### RESTRAINT SYSTEM AND INTERIOR COMPONENTS

Trends: Air bags and seat belt restraints have become more of an integrated system.

More replacement of trim, air bags and related components due to increased

air bag deployment locations.

#### Task 15 Repairs and replaces interior components.

Related Components: Seats, steering wheel, dash, console, headliner, door panels, visor, carpet,

locks, switches, A, B and C pillar trims, seat belts, air bags, stereo, sunroof,

child seat anchors, luggage nets, spare tire, accessories.

Tools and Equipment: Standard tool kit, steering wheel puller, plastic welder, refinishing tools and

equipment.

#### Sub-task

15.01	Remov	es interi nents.	ior		Supp	orting K	nowled	<u>oilities</u>				
NL yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					15.01	.01	knowl	edge of	types of	fasteners	S	
					15.01.02		knowledge of removal sequence					
					15.01.03		ability	to recog	gnize daı	maged co	omponer	nts
					15.01	.04	ability	to store	compon	ents		

15.02	Install	s interio	r compo	onents.	Supporting Knowledge & Abilities							
NL yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					15.02	.01	knowl	edge of	types of	fasteners	S	
					15.02	.02	knowl	edge of	types of	interior o	compone	ents

15.02.03	ability to install fasteners
15.02.04	ability to follow installation sequence

15.03	Repair	s interio	or comp	onents.	Supporting Knowledge & Abilities							
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON MB yes yes		<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					15.03	.01	knowl	ledge of	compone	ent comp	osition	
					15.03	.02	knowl	edge of	repair pr	oducts		
					15.03	.03	knowl	_	product	manufac	turers'	
					15.03	.04	ability to follow repair procedures					
					15.03.05		ability	to conto	our comp	onents		
					15.03	.06	ability	to refin	ish comp	onents		

## Task 16 Replaces seat belt restraint systems.

Related Components: Trim, seats, doors, roof, pillar, floor, wiring, parcel shelf.

Tools and Equipment: Standard tool kit, diagnostic equipment.

16.01	Remov uphols		ior pane	els and	Supp	orting K	nowled	ge & Ab	<u>ilities</u>			
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
				16.01.01		knowledge of types of fasteners and attaching methods						
					16.01	.02	ability	to recog	gnize dar	naged co	omponen	its

16.01.03	ability to follow removal sequence
16.01.04	ability to store components

16.02	Remov system		belt rest	raint	Supp	orting K	Knowledge & Abilities								
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON MB yes yes		<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV			
					16.02.01			edge of a	• •		restraint sive				
					16.02.02		knowledge of mounting hardware								
					16.02	.03	knowledge of hardware removal procedure								
					16.02	.04	ability	to disco	nnect el	ectrical o	connection	ons			
					16.02	.05	ability	to remo	ve mour	nting har	dware				
					16.02	.06	ability	to follo	w remov	al seque	nce				
				16.02	.07	ability	to exam	nine seat	belt rest	raint sys	tems				

16.03	Installs system		lt restra	int	Supp	orting K	nowledge & Abilities						
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					16.03	.01		_	• I	seat belt and pass	restraint ive		
					16.03.02		knowledge of manufacturers' specifications and installation procedures						
					16.03	.03	knowl	edge of	electrica	l connec	tions		
					16.03	.04	ability	to insta	ll mount	ing hard	ware		

16.03.05	ability to follow installation sequence
16.03.06	ability to verify component operation

ability to install fasteners

#### Sub-task

16.04	Installs uphols		r panels	and	Supporting Knowledge & Abilities							
NL yes	<u>NS</u> yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					16.04	.01	knowl	edge of	types of	fasteners	S	
				16.04	.02	ability to follow installation sequence						

## Task 17 Replaces air bag systems.

Related Components: Clock spring, sensors, connectors, seat belt pre-tensioners, steering wheel,

seats, dash, door panels, windshield, interior trim, wiring.

Tools and Equipment: Safety and first aid equipment, standard tool kit, steering wheel puller,

diagnostic equipment, operation simulator.

16.04.03

17.01	Remov	es air b	ags.		Supporting Knowledge & Abilities								
NL yes	NS yes	PE yes	NB yes	QC yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					17.01.01			edge of moval p			pecificat	ions	
					17.01	.02	knowledge of air bag removal hazards						
					17.01.03		ability	to disar	m syster	n			
					17.01	.04	•	to disco		_			

Sub-ta	S.N.														
17.02	Remov	es relat	ed comp	onents.	Supp	orting K	Knowledge & Abilities								
<u>NL</u> yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV			
					17.02	.01	knowl	edge of	types of	compone	ents				
					17.02	.02	knowledge of manufacturers' specifications and procedures								
					17.02	.03	-	to use s	pecialty	tools suc	ch as stee	ering			
					17.02	.04	ability	to locat	e and red	cognize 1	elated				
Sub-ta	ıb-task														
17.03		es relate	ed comp	onents.	Supp	orting K	nowled								
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV			
					17.03.01			edge of			pecificat	ions			
					17.03	.02	ability compo	to deter	mine loc	cation an	d alignm	ent of			
					17.03	.03	ability	to instactions	ll electri	cal comp	onents a	ınd			
Sub-ta	sk														
17.04	Installs	s air bag	gs.		Supp	orting K	nowled	ge & Ab	<u>ilities</u>						
NL yes	NS yes	<u>PE</u> yes	NB yes	QC yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV			
					17.04	.01		edge of			pecificat	ions			

knowledge of air bag installation hazards

17.04.02

17.04.03	knowledge of self-diagnostic system
17.04.04	ability to handle air bags
17.04.05	ability to install electrical components and connections

## **BLOCK G**

## **REFINISHING**

Trends: Increasing use of UV technology as well as special effect colours.

## Task 18 Prepares surfaces.

Related Components: Interior and exterior body panels, bumpers, WHMIS, MSDS.

Tools and Equipment: Safety and first aid equipment, standard tool kit, sanding equipment, masking

products and equipment, cleaning equipment and materials, preparation station.

18.01	Decon	taminat	tes area.		Supp	orting K	nowled	<u>ilities</u>								
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV				
					18.01.	.01	knowledge of types of contaminants such a tar, sap, wax, oil, shine guard and grease									
					18.01.02 knowledge of procedures for h contaminants and cleaning mar						•					
					ability to use cleaners such as solvents, and cleaning clay						soaps					
					18.01.	.04	•	to use c	_	equipme ushes	nt such a	ıs				
					18.01.	.05	ability	to follo	w cleani	ng proce	dures					
					18.01.	.06	ability to dispose of used cleaning materials									
					18.01.	.07	ability materi	-	gnize haz	zards of c	cleaning					

18.02	Sands	surface	es.		Supporting Knowledge & Abilities									
NL yes	NS yes	PE yes	NB yes	QC yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV		
					18.02.01		knowl	edge of	abrasive	products	5			
					18.02.02		knowl							
					18.02	.03	•	lity to use sanding techniques such as ocking and use of guide coats						
					18.02.04		ability	to prote	ect surrou	anding a	rea			
					18.02	.05	ability	to prepa	are blend	l areas				

18.03	Cleans sanded surfaces.				Supporting Knowledge & Abilities								
NL yes	NS yes	PE yes	NB yes	QC yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					18.03.01			edge of our	_		ls such a ds	S	
					18.03.02		ability to perform cleaning techniques such blowing and washing					uch as	
					18.03.03		ability	to prote	ct surrou	anding a	reas		

18.04	Masks off surrounding area.				Supporting Knowledge & Abilities										
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV			
					18.04.	18.04.01		knowledge of masking materials such as tape paper, poly and foam							
					18.04.	.02	•	to perfo		0	•	uch as			

## Task 19 Prepares and applies refinishing materials.

Related Components: Interior and exterior body panels, bumpers.

Tools and Equipment: Safety and first aid equipment, paint booth, air compressor, agitators, paint

suits, paint scales, spray guns, paint database, tack cloths, drying equipment.

19.01	Mixes refinishing materials			terials.	Supp	orting K	nowledge & Abilities						
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON MB yes		<u>SK</u> yes	AB yes	BC no	NT yes	YT yes	<u>NU</u> NV	
					19.01.01 19.01.02			•		refinishi s and top	•	rials	
					19.01	.02	knowledge of manufactu such as mixing ratios			eturers' s	pecificat	tions	
					19.01	.03	knowl	edge of	tinting p	rocedure	es		
					19.01	.04	knowl	_	product	quality n	naintena	nce	
					19.01.05 knowled			edge of	mixing l	nazards			
					19.01.06		ability to measure precise quantities						
					19.01.07		ability	to strain	n materia	als			

19.01.08	ability to dispose of environmentally sensitive materials
19.01.09	ability to store refinishing materials

19.02	Perfo tack.	rms fina	al wash	and	Supp	orting K	nowledge & Abilities						
NL yes	NS yes	<u>PE</u> yes	NB yes	QC yes	ON MB yes yes		<u>SK</u> yes	AB yes	BC no	NT yes	YT yes	NU NV	
					19.02.01		know	ledge of	types of	contami	nants		
					19.02.02		knowledge of types of washing product						
					19.02.03		ability to clean refinishing area using techniques such as blowing, washing and tacking						
					19.02.04		ability	y to appl	y anti-sta	atic prod	ucts		
					19.02	.05	ability	y to set u	p paint b	ooth			

19.03	Applies material to surface				Supp	orting K	nowled	<u>oilities</u>					
<u>NL</u> yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK AB BC yes no			NT yes	YT yes	<u>NU</u> NV	
					19.03.01			and droj		-	ues such		
					19.03.02		knowledge of product specifications such a drying and flash times						
					19.03	.03	abilit	y to prin	ne surfac	e			
					19.03.04		abilit	y to opei	ate pain	t booth			
					19.03.05		abilit	y to oper	ate spra	y gun			
					19.03	.06	abilit	y to trou	bleshoot	equipmo	ent		

19.03.07	ability to clean spray equipment
19.03.08	ability to match finish such as colour, texture and type

19.04	Remo	ves mas	sking.		Supporting Knowledge & Abilities							
<u>NL</u> yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK yes	AB yes	BC no	NT yes	YT yes	<u>NU</u> NV
					19.04.01		knowl	edge of	types of	masking	materia	1
					19.04	.02		edge of		_	iques an al	d time
					19.04.03		ability	to clean	work a	rea		
					19.04.04		ability	to dispo	ose of ma	aterial		

## **BLOCK H**

## **DETAILING**

Trends: Consumers have higher expectations with the level of detailing service

provided.

#### Task 20 Details exterior.

Related Components: All exterior surfaces, WHMIS, MSDS.

Tools and Equipment: Safety and first aid equipment, power polishers, wash mitts, wash brushes, tire

brushes, water hose, overspray clay, pressure washers, sandpaper, sanding

equipment.

#### Sub-task

20.01	Polish	nes vehi	cle.		Supporting Knowledge & Abilities								
NL yes	NS yes	PE yes	NB yes	QC yes	ON yes			AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					20.01.01			edge of nd overs		lefects s	uch as ni	bs,	
					20.01	20.01.02		ability to operate polishing equipment such a hand, electric and air-powered equipment					
					20.01.03		ability	to remo	ve defec	ets			
					20.01	.04	ability	to store	polishin	ıg equipi	ment		

20.02	Wash	es vehic	le.		Supp	orting K	nowled	ge & Ab	<u>ilities</u>			
NL yes	NS yes	<u>PE</u> yes	NB yes	QC yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					20.02	.01		-		cleaners and win		
					20.02	.02	knowl	edge of	paint car	e proced	lures	

20.02.03	ability to identify surface contaminants
20.02.04	ability to operate washing equipment such as mitts, brushes and pressure washer

20.03	Remo	ves over	rspray.		Supporting Knowledge & Abilities									
NL yes	NS yes	<u>PE</u> yes	NB yes	<u>QC</u> yes	ON yes	MB yes	<u>SK</u> yes	AB yes	BC yes	NT yes	YT yes	NU NV		
					20.03	20.03.01		knowledge of types of overspray such a and undercoat						
					20.03	20.03.02		edge of	topcoats	and surf	aces			
					20.03	.03	ability	to follo	w remov	al proce	dures			

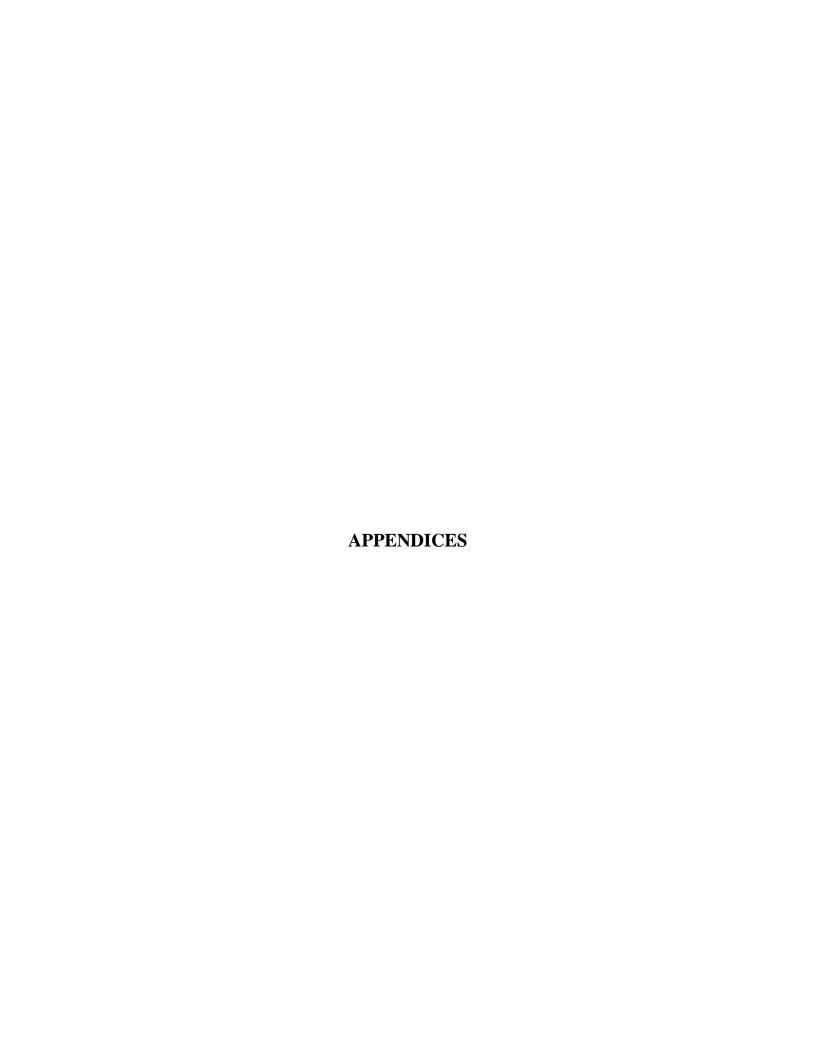
## Task 21 Details interior.

Related Components: Seats, carpets, dash, headliners, door panels, consoles.

Tools and Equipment: Safety and first aid equipment, vacuum cleaner, blow gun, brushes, shampooer.

21.01	Clean	s interio	r.		Supporting Knowledge & Abilities								
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV	
					21.01.01		knowl produ	edge of cts	cleaning	and stai	n remov	al	
					21.01.02		ability to use cleaning and stain removal tools						
					21.01.03		•	to use d m, air bl				as	

21.02	Cleans hard surfaces.				Supporting Knowledge & Abilities							
NL yes	NS yes	PE yes	NB yes	<u>QC</u> yes	ON yes	MB yes	SK yes	AB yes	BC yes	NT yes	YT yes	<u>NU</u> NV
					21.02.01		knowledge of types of cleaners such as rubbing compounds and soap					
					21.02.02		knowledge of types of cleaning equipment					
					21.02.03		knowledge of surface composition					
					21.02.04		knowledge of cleaning precautions					
					21.02.	05	ability to perform various cleaning techniques and procedures					



# TOOLS AND EQUIPMENT

#### Safety and First Aid Equipment

air purifying respirator (charcoal) first aid kit

coveralls fresh air respirator

dust maskglovesear protectorsgoggleseye wash stationlatex glovesface shieldrespiratorfire blanketsafety eye wearfire extinguisherssafety footwear

fire hoses

#### **Standard Tool Kit**

Allen keys ratchets (air and hand) air blow guns razor blades and holder

caulking gun sanders

clamps sanding blocks crimping tools screwdrivers cut out knives (pneumatic, electric, hand) slide hammer

cut-off tool sockets, extensions and swivels

die grindersoldering toolsdolliesspecialty bitsdrillspoonsdrill bitssqueegeesDVOM (digital voltage ohmmeter)standsfilesstraight edge

flange tool suction cups grinders tapes hack saw test light hammers tin snips

hammers tin snips
heat gun tip cleaner
magnet torque wrench

marking tools trim clip removal tools

measuring tape trouble light metal chisels utility knife pick vice grips pliers wire cutters

pry bars wire stripping tools punches wire wheel brushes

putty knife and scrapers wrenches

#### **Shop Tools and Equipment**

a/c tools and equipment hoists air chisel hook tools

air compressor hot/cold glass removal tools air drill hydraulic jacking equipment

air hosesintercomapplicator gunsjack standsball joint removerjacksbencheslasers

bench grinder locking strip tools body dimensional measuring equipment operation simulator

calculator piano wire

centering gauges plastic repair equipment chains pneumatic air chisel

clamps and fixtures pneumatic moulding remover

computer and software primer applicators

computerized diagnostic equipment pullers
continuity tester rivet gun
corrosion protection applicator rope
curing light sand blaster

curing light sand blaster dent puller scanner

digital camera seam sealer applicator

door jacks service light spacing blocks fax machine spot sand blaster frame and unibody repair equipment spring compressor frame bench steering wheel puller frame flange tool storage boxes or hangers

frame gauging equipment stretchers

friction jack structural straightening equipment

fuel storage unit telephone gun cleaner trams

hand sanding equipment ultrasonic equipment

heating equipment voltmeter

#### **Welding and Cutting Equipment**

cutting torch surge protector
GMAW (MIG) welder welding blankets
oxyacetylene equipment welding clamps

plasma cutter welding coveralls/apron

plastic welder welding gloves propane torch welding helmet resistance spot welder welding mask

# **Refinishing and Detailing Equipment**

agitators paint mixing machine

brushes paint scales
computerized mixing system spray guns
drying equipment (curing light) paint suits
environmentally safe disposal containers
eraser wheel preparation station
gun wash station pressure applicators

isocyanate venting system primer application equipment

masking equipment sanding equipment

microfiches sandpapers
mixing tools solvent recycler
overspray clay solvent resistant gloves

paint application equipment strainers
paint booth tack cloths
paint database test cards

paint measuring sticks

#### **Cleaning Equipment**

blow gun shovels brooms soap brushes tire brushes

chamois vacuum cleaner pressure washers wash brushes razor blades wash mitts shampooer water hose

### **GLOSSARY**

**abrasives** material used for cleaning or surface roughening such as sand, aluminium oxide

or silicone carbide.

active restraint systems

mainly standard type seat belt systems which must be engaged by the individual.

air bags refers to inflatable restraints located in steering wheels, dashes, seats, doors,

pillars, roof rails, and headliners.

Block A Occupational Skills repetitive general skills for many tasks performed by a motor vehicle body repairer.

Block B Frame and Structural Components provides the vehicle with strength and structural integrity.

Block C Outer Body Panels portions of a motor vehicle that are attached to the frame or structural components of the vehicle by welding, bonding or by mechanical attachments.

Block D Glass a hard transparent substance that is laminated or tempered and sometimes tinted. Motor vehicle glass can be fixed as in windshields and rear windows or moveable as in side windows

Block E Mechanical and Electrical Components mechanical components consists of the moving parts that produce motion or a state of balance including suspension systems (steering and suspension), cooling systems, air conditioning systems, brake systems, the power train and the exhaust system. Electrical components are designed to perform a specific function (e.g. radio, defrost, cruise control) or to generate, store and distribute electricity (e.g. battery, charging system, relays).

Block F Restraint Systems and Interior Components restraint systems consist of passive or reactive safety components which provide occupants with injury protection in the event of a collision. Interior components consists of trim, upholstery and panels within the vehicle.

Block G Refinishing provides a smooth and level surface upon which paint will adhere, by sanding, filling, cleaning and priming the surface prior to the application of a final colour coat.

Block H Detailing all activities performed for final preparation for delivery to the customer; detailing includes but is not limited to installation of trim and accessories, cleaning and polishing.

conventional frame motor vehicle a motor vehicle consisting of a rigid, heavy frame to which all mechanical and body components are fastened.

glass hardware

glass hardware consists of moveable and adjustable parts and components that ensure the operation of moveable glass and consists of but is not limited to tracks, glass run channels, plastic guides, stops and regulators.

passive restraint systems

passive restraint systems include components such as dash, pads, head rest, collapsible steering columns and knee bolsters, motorized seat belts.

structural components

any primary-stress-bearing portion of the body structure that affects its over-the-road performance or crash-worthiness.

structural glass

a specific type of glass with a special design and installation process that adds to the structural integrity of the vehicle.

substrate

the surface that is to be finished (painted); can be anything from an old finish or primer to an unpainted surface.

unibody motor vehicle

vehicle design in which parts of the body structure serve as support for overall vehicle.

unitized subframe motor vehicle a unitized body frame that incorporates front or rear bolt on frame section.

# **ACRONYMS**

ABS Antilock Brake System

GMAW Gas Metal Arc Welding (also called MIG welding)

MIG welding Metal Inert Gas Welding (also called GMAW)

MSDS Material Safety Data Sheet

NAGS National Auto Glass Society (Standardized Glass Numbering System)

**OEM** Original Equipment Manufacturer

**PPE** Personal Protective Equipment

WHMIS Workplace Hazardous Materials Information System

# **BLOCKS AND TASKS WEIGHTING**

# BLOCK A OCCUPATIONAL SKILLS

%	<u>NL</u> 15	NS 10	<u>PE</u> 10			<u>QC</u> 15	<u>ON</u> 5	<u>MB</u>	<u>SK</u> 18	<u> </u>	<u>AB</u> 5	BC 25	NT 10	<u>YT</u> 13		National Average
	Task 1		Hage	doci	ıman	totio										
	1 ask 1		USES	doci	JIIICI	itatio	11.									
		%	<u>NL</u> 13	NS 23	<u>PE</u> 16	<u>NB</u> 13	<u>QC</u> 15	ON 20	MB 14	<u>SK</u> 7	<u>AB</u> 10	BC 25	NT 20	<u>YT</u> 15	<u>NU</u> NV	16%
	Task 2		Uses	tool	s and	l equi	pmer	ıt.								
		%	<u>NL</u> 26	NS 25	<u>PE</u> 20	<u>NB</u> 22	<u>QC</u> 25	<u>ON</u> 30	MB 31	<u>SK</u> 58	<u>AB</u> 30	<u>BC</u> 30	<u>NT</u> 30	<u>YT</u> 25	NU NV	29%
	Task 3	1	Orga	nizes	s woı	·k.										
		%	<u>NL</u> 19	NS 20	<u>PE</u> 20	<u>NB</u> 15	<u>QC</u> 15	ON 10	MB 13	<u>SK</u> 5	<u>AB</u> 20	<u>BC</u> 18	<u>NT</u> 10	<u>YT</u> 15	NU NV	15%
	Task 4		App	lies c	orros	sion p	rotec	tion 1	nater	ial.						
		%	<u>NL</u> 13	NS 15	<u>PE</u> 16	NB 20	<u>QC</u> 15	ON 10	MB 14	<u>SK</u> 8	<u>AB</u> 10	<u>BC</u> 8	<u>NT</u> 10	<u>YT</u> 15	NU NV	13%
	Task 5	í	Repa	airs a	nd re	place	s trin	1.								
		%	<u>NL</u> 14	<u>NS</u> 10	<u>PE</u> 16	<u>NB</u> 20	<u>QC</u> 15	<u>ON</u> 20	MB 18	<u>SK</u> 13	<u>AB</u> 10	<u>BC</u> 14	<u>NT</u> 20	<u>YT</u> 18	<u>NU</u> NV	16%
	Task 6	Ó	Perf	orms	final	chec	k.									
		%	<u>NL</u> 15	<u>NS</u>	<u>PE</u> 12	<u>NB</u> 10	<u>QC</u> 15	<u>ON</u> 10	<u>MB</u> 10	<u>SK</u> 9	<u>AB</u> 20	<u>BC</u> 5	<u>NT</u> 10	<u>YT</u> 12	<u>NU</u> NV	11%

# BLOCK B FRAME AND STRUCTURAL COMPONENTS

%	<u>NL</u> 20	<u>NS</u> 25	<u>PE</u> 17	<u>NB</u> 20	<u>QC</u> 25	<u>ON</u> 25	MB 23	<u>SK</u> 20	AB 20	<u>BC</u> 20	<u>NT</u> 20	<u>YT</u> 19	<u>NU</u> NV	National Average 21%
	Task	7	Repa	irs stru	ctural	compo	onents	S.						
		%	<u>NL</u> 53		<u>PE NB</u> 55 50		<u>ON</u> 60	<u>MB</u> 60		<u>B</u> <u>BC</u> 50			<u>NU</u> NV	55%
	Task	8	Repla	aces sti	uctura	comp	onen	ts.						
		%	<u>NL</u> 47		PE NB 5 50		<u>ON</u> 40	MB 40		<u>B</u> <u>BC</u> 50			<u>NU</u> NV	45%
BL	оск с	1	OU'	TER B	ODY I	PANE	ELS							
		NG	D.E.	) ID	0.0	OM	) (D	G.T.		D.G.	) III	X.C.	<b>.</b>	National Average
%	<u>NL</u> 15	<u>NS</u> 20	<u>PE</u> 16	<u>NB</u> 13	<u>QC</u> 17	<u>ON</u> 15	MB 20	<u>SK</u> 18		<u>BC</u> 20	<u>NT</u> 10	<u>YT</u> 24	<u>NU</u> NV	17%

Task 9 Repairs panels.

NL NS PE NB QC ON MB SK AB BC NT YT NU 55%

Task 10 Replaces panels.

# BLOCK D GLASS

		National Average
NL         NS         PE         NB         QC         ON         MB         SK         AB         BC         NT           %         7         8         10         8         10         8         5         3         4         5	$\frac{\text{YT}}{6}$ $\frac{\text{NU}}{\text{NV}}$	7%

Task 11 Replaces structural glass.

NL NS PE NB QC ON MB SK AB BC NT YT NU 57%

Task 12	Replaces non-structural glass.
---------	--------------------------------

NL NS PE NB QC ON MB SK AB BC NT YT NU 43%

#### BLOCK E MECHANICAL AND ELECTRICAL COMPONENTS

														National Average
%	<u>NL</u> 8	<u>NS</u> 12	<u>PE</u> 10	<u>NB</u> 15	<u>QC</u> 2	<u>ON</u> 10	<u>MB</u> 11	<u>SK</u> 7	<u>AB</u> 15	<u>BC</u> 10	<u>NT</u> 15	<u>YT</u> 6	<u>NU</u> NV	10%
, ,														

#### Task 13 Repairs and replaces mechanical components.

<u>NL</u> <u>NS</u> <u>PE</u> <u>NB</u> <u>QC</u> <u>ON</u> <u>MB</u> <u>SK</u> <u>AB</u> <u>BC</u> <u>NT</u> <u>YT</u> <u>NU</u> % 50 75 50 54 100 50 50 63 50 70 50 60 NV

#### Task 14 Repairs and replaces electrical components.

NL NS PE NB QC ON MB SK AB BC NT YT NU 40%

#### BLOCK F RESTRAINT SYSTEM AND INTERIOR COMPONENTS

														National Average
%	<u>NL</u> 8	<u>NS</u> 7	<u>PE</u> 10	<u>NB</u> 13	<u>QC</u> 3	<u>ON</u> 10	<u>MB</u> 11	<u>SK</u> 7	<u>AB</u> 10	<u>BC</u> 7	<u>NT</u> 10	<u>YT</u> 7	<u>NU</u> NV	9%

#### Task 15 Repairs and replaces interior components.

NL NS PE NB QC ON MB SK AB BC NT YT NU 33 20 20 30 40 10 20 30 10 35 20 30 NV

#### Task 16 Replaces seat belt restraint systems.

NL NS PE NB QC ON MB SK AB BC NT YT NU 33% 30 30 30 30 30 29 45 30 40 30 NV

#### Task 17 Replaces air bag systems.

<u>NL</u> <u>NS</u> <u>PE</u> <u>NB</u> <u>QC</u> <u>ON</u> <u>MB</u> <u>SK</u> <u>AB</u> <u>BC</u> <u>NT</u> <u>YT</u> <u>NU</u> % 37 50 40 40 30 60 50 41 45 35 40 40 NV

#### BLOCK G REFINISHING

														National Average
%	<u>NL</u> 17	<u>NS</u> 15	<u>PE</u> 17	<u>NB</u> 9	<u>QC</u> 25	<u>ON</u> 20	<u>MB</u> 16	<u>SK</u> 20	<u>AB</u> 25	<u>BC</u> 10	<u>NT</u> 20	<u>YT</u> 19	<u>NU</u> NV	18%

Task 18 Prepares surfaces.

Task 19 Prepares and applies refinishing materials.

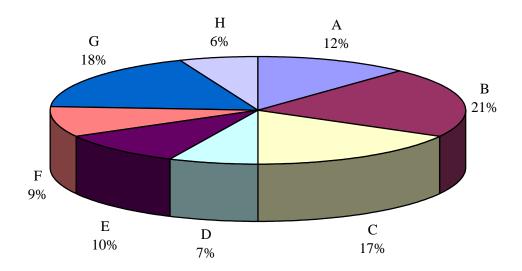
#### BLOCK H DETAILING

														National Average
%	<u>NL</u> 10	<u>NS</u> 3	<u>PE</u> 10	<u>NB</u> 7	<u>QC</u> 5	<u>ON</u> 5	<u>MB</u> 5	<u>SK</u> 5	<u>AB</u> 2	<u>BC</u> 4	<u>NT</u> 10	<u>YT</u> 6	<u>NU</u> NV	6%

Task 20 Details exterior.

Task 21 Details interior.

# **PIE CHART**\*



#### TITLES OF BLOCKS

Block A Occupational Skills	Block E Mechanical and Electrical Components
Block B Frame and Structural Components	Block F Restraint System and Interior Components
Block C Outer Body Panels	Block G Refinishing
Block D Glass	Block H Detailing

<sup>\*</sup> Average percentage of the total number of questions on an interprovincial examination, assigned to assess each block of the analysis, as derived from the collective input from workers within the occupation from all areas of Canada. Interprovincial examinations typically have from 100 up to 150 multiple-choice questions on each examination.

	BLOCKS	TASKS	SUB-TASKS —							
							-			
A	OCCUPATIONAL SKILLS	1. Uses documentation.	1.01 Uses manufacturers' specifications and repair procedures.	1.02 Interprets estimates.	1.03 Uses work orders.	1.04 Interprets safety and environmental regulations.				
		2. Uses tools and equipment.	2.01 Uses hand tools.	2.02 Uses power tools.	2.03 Uses welding equipment.	2.04 Uses straightening equipment.	2.05 Uses lifting equipment.	2.06 Uses measuring equipment.	2.07 Uses refinishing tools and equipment.	2.08 Uses personal protective equipment (PPE).
								<u> </u>		
		3. Organizes work.	3.01 Prepares damage estimate.	3.02 Orders parts and materials.	3.03 Organizes parts and materials.	3.04 Communicates with others.	3.05 Prepares work area.	3.06 Maintains safe work environment.		
		4. Applies corrosion protection material.	4.01 Applies weld through primer.	4.02 Applies corrosion protection for electrical components.	4.03 Applies corrosion inhibitors.					
		5. Repairs and replaces trim.	5.01 Removes trim.	5.02 Installs trim.	5.03 Repairs trim.					
		6. Performs final check.	6.01 Inspects vehicle visually.	6.02 Performs operational check.	6.03 Conducts road test.					
D	FRAME AND STRUCTURAL	7. Repairs structural components.	7.01 Performs vehicle setup.	7.02 Identifies extent of damage.	7.03 Removes components for access.	7.04 Straightens structural components.	7.05 Verifies measurement and fit.	7.06 Installs components.		
В	COMPONENTS									
					1					
		8. Replaces structural components.	8.01 Removes structural components.	8.02 Installs structural components.						

#### MOTOR VEHICLE BODY REPAIRER (METAL AND PAINT) (2005)

	BLOCKS	TASKS	•			SUB-	TASKS —	 
C	OUTER BODY PANELS	9. Repairs panels.	9.01 Prepares panels for repair.	9.02 Reshapes panels.	9.03 Aligns panels.	9.04 Applies repair materials.	9.05 Shapes repair materials.	
		10. Replaces panels.	10.01 Removes panels.	10.02 Prepares common surfaces.	10.03 Test fits panels.	10.04 Installs panel.		
D	GLASS	11. Replaces structural glass.	11.01 Prepares surfaces.	11.02 Installs structural glass.	11.03 Repairs laminated glass.  (NOT COMMON CORE)		I	
					•	1		
		12. Replaces non-structural glass.	12.01 Removes non-structural glass.	12.02 Removes debris.	12.03 Services hardware.	12.04 Installs non- structural glass.		
E	MECHANICAL AND ELECTRICAL COMPONENTS	13. Repairs and replaces mechanical components.	13.01 Removes mechanical components.	13.02 Cleans mechanical components.	13.03 Straightens mechanical components.  (NOT COMMON CORE)	13.04 Installs mechanical components.		
					cond)			
		14. Repairs and replaces electrical components.	14.01 Repairs damaged wires and exterior coverings.	14.02 Cleans corroded components and connections.	14.03 Removes damaged electrical components.	14.04 Installs electrical components.		
					·	l		
F	RESTRAINT SYSTEM AND INTERIOR COMPONENTS	15. Repairs and replaces interior components.	15.01 Removes interior components.	15.02 Installs interior components.	15.03 Repairs interior components.			
				l	<u>l</u>	1		
		16. Replaces seat belt restraint systems.	16.01 Removes interior panels and upholstery.	16.02 Removes seat belt restraint systems.	16.03 Installs seat belt restraint systems.	16.04 Installs interior panels and upholstery.		
		17. Replaces air bag systems.	17.01 Removes air bags.	17.02 Removes related components.	17.03 Replaces related components.	17.04 Installs air bags.		
				·				

#### MOTOR VEHICLE BODY REPAIRER (METAL AND PAINT) (2005)

	BLOCKS	TASKS	◆			SUB-	-TASKS —	
G	REFINISHING	18. Prepares surfaces.	18.01 Decontaminates area.	18.02 Sands surfaces.	18.03 Cleans sanded surfaces.	18.04 Masks off surrounding area.		
		19. Prepares and applies refinishing materials.	19.01 Mixes refinishing materials.	19.02 Performs final wash and tack.	19.03 Applies material to surface.	19.04 Removes masking.		
Н	DETAILING	20. Details exterior.	20.01 Polishes vehicle.	20.02 Washes vehicle.	20.03 Removes overspray.			
		21. Details interior.	21.01 Cleans interior.	21.02 Cleans hard surfaces.				