



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

# ITA Performance Measurement Report

Figures Updated to April 30, 2006

## Service Plan Performance Indicators – April 2006

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Target	2006/07 YTD Results
<b>Strategic Imperative 1: Expand industry training participation - trainees/apprentices and employers/sponsors.</b>					
Number of Registered Trainees/Apprentices	14,676	20,050	26,525	33,000	27,105
Number of Youth Participants <sup>(1)</sup>	861	1,341	3,259	3,000	3,986
Number of employers/sponsors participating	6,740	7,863	8,819	9,500	8,711
ITA Credentials (C of Q's) Awarded	2,378	2,378	2,899	3,100	238
Apprentice Completion Rate <sup>(2)</sup>	n/a	n/a	42%	44%	

<b>Strategic Imperative 2: Provide the infrastructure which will assure active and effective leadership of industry training by industry itself.</b>					
Number of functioning ITOs	n/a	n/a	3	6	3

<b>Strategic Imperative 4: Ensure High Quality Industry Training</b>					
Number of Updated Industry Training Programs	n/a	n/a	9	10	0
Customer Satisfaction Index	62	n/a	81	81 (+ or - 2) <sup>(3)</sup>	To be reported March 2007
Customer Service - Performance Standards: <sup>(4)</sup>					
Confirmation of Registration		n/a	n/a	20 days	To be reported quarterly commencing June 2006
Assessment of Prior Experience		n/a	n/a	60 days	
Issuing Certification		n/a	n/a	15 days	
Issuing Exam Results		n/a	n/a	15 days	

<b>Strategic Imperative 5: Ensure stakeholder awareness of the industry training system, and increase intent to participate by target groups, through communications and marketing.</b>					
Stakeholder Awareness	81	n/a	78	Maintain or Improve baseline	To be reported March 2007
Youth intent to pursue a trades qualification after high school <sup>(5)</sup>	n/a	n/a	19.5%	Maintain or Improve	To be reported March 2007

**Notes:**

(1) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,471) plus active ACE IT participants (2,588) less youth in both programs (73) = total youth 3,986.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 1900/01 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Index scores are subject to a margin of error of + or - 2.

(4) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(5) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

## New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06		12,390
April 2006		1,235

\* April 1 – March 31

## Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 <sup>(1)</sup>	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of April 30, 2006	216	22	238

\* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

## Active Trainees by Industry Training Program

As of April 30, 2006

Industry Training Program	Number of Active Trainees April 2006	Number of Active Ace It Trainees April 2006
AGRICULTURAL EQUIPMENT TECHNICIAN	2	-
AIRCRAFT MAINTENANCE TECHNICIAN	25	18
AIRCRAFT STRUCTURAL TECHNICIAN	35	9
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	4	-
ARBORICULTURIST (URBAN FORESTRY)	3	-
ARCHITECTURAL SHEET METAL WORKER	36	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	13	-
AUTO WHEEL ALIGN BRAKE & FRAME STRAIGHT	2	-
AUTO. RADIATOR MANUF. & REPAIRER	6	-
AUTOMATIC TRANSMISSION SERVICE TECH.	21	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	429	45
AUTOMOTIVE ELECTRICAL TECHNICIAN	4	-
AUTOMOTIVE GLASS TECHNICIAN	25	-
AUTOMOTIVE MACHINIST	19	-
AUTOMOTIVE PARTSPERSON	58	7
AUTOMOTIVE REFINISHING PREP. TECH.	179	34
AUTOMOTIVE REFINISHING TECHNICIAN	87	-
AUTOMOTIVE SERVICE TECHNICIAN	1,932	268
AUTOMOTIVE UPHOLSTERER	6	-
BAKER	163	15
BARBER	11	-
CABLE SPLICER	1	-
CARPENTER	4,665	586
CEMENT MASON	152	-
COMMERCIAL TRAILER MECHANIC	23	-
COMMERCIAL TRANS. VEHICLE MECHANIC	514	6
COMMUNITY ANTENNA TV TECHNICIAN	23	-

Industry Training Program	Number of Active Trainees April 2006	Number of Active Ace It Trainees April 2006
CONSTRUCTION BOILERMAKER	108	-
CONSTRUCTION FORMWORK TECHNICIAN	48	-
COOK	1,451	351
COSMETOLOGIST	482	288
DAIRY PRODUCTION TECHNICIAN	101	-
DIESEL ENGINE MECHANIC	31	-
DIESEL FUEL INJECTION MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	190	-
DRESSMAKER & DRESS DESIGNER	1	-
DRYWALL FINISHER	48	-
ELECTRICIAN	4,503	176
ELECTRONICS COMMUNICATION TECHNICIAN	19	-
ELECTRONICS TECHNICIAN	12	-
ELECTRO-PLATER	5	-
ELEVATOR MECHANIC	5	-
EMBALMER & FUNERAL DIRECTOR	40	-
FLOOR COVERING INSTALLER	114	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	5	-
FORKLIFT MECHANIC	4	-
FUNERAL DIRECTOR	16	-
GLAZIER	174	-
GRAPHIC ARTS COMPOSITOR	1	-
GRAPHIC ARTS-BOOKBINDER I	10	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	2	-
GRAPHIC ARTS-LITHO PRESSPERSON	13	-
GRAPHIC ARTS-PRINTER	2	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-
HARDWOOD FLOORLAYER	23	-
HEAT & FROST INSULATOR	85	-

Industry Training Program	Number of Active Trainees April 2006	Number of Active Ace It Trainees April 2006
HEAVY DUTY EQUIPMENT MECHANIC	862	99
HYDRAULIC CRANE OPERATOR	1	-
HYDRAULIC SERVICE MECHANIC	12	-
INBOARD/OUTBOARD MECHANIC	75	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	86	-
INDUSTRIAL INSTRUMENT MECHANIC	186	-
INDUSTRIAL WAREHOUSEPERSON	20	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	10	-
IRONWORKER	91	-
JEWELLER AND GOLDSMITH	5	-
JOINER	456	20
LANDSCAPE HORTICULTURIST	149	10
LOCKSMITH	9	-
LOG BUILDER	10	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	36	-
LUMBER MANUF. INDUSTRY - SAWFITTER	64	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	27	-
MACHINE FITTER	1	-
MACHINIST	405	52
MARINE ENGINE MECHANIC	11	-
MARINE REPAIR TECHNICIAN	72	-
MASON	212	54
MASTER GLASS BLOWER	1	-
MEATCUTTER	56	1
METAL FABRICATOR (FITTER)	463	65
METER TECHNICIAN	6	-
MILLWRIGHT	853	77
MOBILE CRANE OPERATOR (CONST. IND.)	61	-
MOTION PICTURE & THEATRE-GRIP	14	-
MOTION PICTURE & THEATRE-SET DRESSER	44	-
MOTION PICTURE-ASST. LOCATION MANAGER	73	-

Industry Training Program	Number of Active Trainees April 2006	Number of Active Ace It Trainees April 2006
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	74	-
MOTORCYCLE MECHANIC	45	-
MOULDER AND COREMAKER	6	-
OPERATOR/AREA DISPATCHER	3	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	55	24
PAINTER AND DECORATOR	185	-
PILEDRIVER AND BRIDGEWORKER	80	-
PLANERMILL MAINTENANCE TECHNICIAN 1	13	-
PLANERMILL MAINTENANCE TECHNICIAN 2	25	-
PLASTERER	9	-
PLUMBER	2,162	33
POWER LINE TECHNICIAN	144	-
PRODUCTION HORTICULTURIST	95	1
RAILCAR MECHANIC	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	80	2
REFRIGERATION MECHANIC	460	-
REINFORCING STEEL INSTALLER	99	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	36	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	700	61
RESIDENTIAL STEEP ROOFER	3	-
RIGGER/SAILMAKER	5	-
ROOFER	432	-
SECURITY ALARM INSTALLER	26	-
SHEET METAL WORKER	674	2
SHEET METAL WORKER (MANUFACTURING)	4	-
SHIPWRIGHT	4	-
SIGN PAINTER	4	-
SPRINGMAKER	2	-
SPRINKLER SYSTEM INSTALLER	281	-
STEAMFITTER-PIPEFITTER	182	5
TELECONTROL TECHNOLOGIST	4	-

Industry Training Program	Number of Active Trainees April 2006	Number of Active Ace It Trainees April 2006
TILESETTER	37	-
TIRE REPAIRER	25	-
TOOL AND DIE MAKER	18	-
TRANSPORT REFRIGERATION MECHANIC	6	-
UPHOLSTERER	7	-
UTILITY ARBORIST	97	-
WALL & CEILING INSTALLER	182	18
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	489	261
WINDER ELECTRICIAN	23	-
YACHT BUILDER	14	-
<b>Total</b>	<b>27,105</b>	<b>2,588</b>



## New Trainee Registrations by Industry Training Program

Fiscal\* 2006/07 – Registered April 2006

Industry Training Program	Number of New Trainees Registered (April 2006)	Number of New Ace It Trainees Registered (April 2006)
AIRCRAFT MAINTENANCE TECHNICIAN	12	12
ARCHITECTURAL SHEET METAL WORKER	1	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	4	-
AUTOMOTIVE PARTSPERSON	3	2
AUTOMOTIVE REFINISHING PREP. TECH.	21	19
AUTOMOTIVE REFINISHING TECHNICIAN	1	-
AUTOMOTIVE SERVICE TECHNICIAN	93	71
BAKER	16	15
CARPENTER	277	193
CEMENT MASON	2	-
COMMERCIAL TRAILER MECHANIC	1	-
COMMERCIAL TRANS. VEHICLE MECHANIC	4	-
COOK	106	71
COSMETOLOGIST	60	57
DAIRY PRODUCTION TECHNICIAN	4	-
DOMESTIC/COMMERCIAL GASFITTER	7	-
ELECTRICIAN	132	62
ELECTRONICS COMMUNICATION TECHNICIAN	1	-
EMBALMER & FUNERAL DIRECTOR	1	-
FLORIST	1	-
GLAZIER	1	-
HEAT & FROST INSULATOR	4	-
HEAVY DUTY EQUIPMENT MECHANIC	64	44
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	3	-
INDUSTRIAL WAREHOUSEPERSON	1	-
JOINER	7	6
LANDSCAPE HORTICULTURIST	5	4

Industry Training Program	Number of New Trainees Registered (April 2006)	Number of New Ace It Trainees Registered (April 2006)
LUMBER MANUF. IND.-CIRCULAR SAWFILER	1	-
LUMBER MANUF. INDUSTRY - SAWFITTER	1	-
MACHINIST	21	18
MASON	33	29
MEATCUTTER	2	-
METAL FABRICATOR (FITTER)	19	15
MILLWRIGHT	28	17
MOBILE CRANE OPERATOR (CONST. IND.)	4	-
MOTORCYCLE MECHANIC	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	2	2
PAINTER AND DECORATOR	6	-
PLANERMILL MAINTENANCE TECHNICIAN 2	1	-
PLUMBER	38	-
PRODUCTION HORTICULTURIST	3	-
REFRIGERATION MECHANIC	3	-
REINFORCING STEEL INSTALLER	3	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	50	11
ROOFER	13	-
SECURITY ALARM INSTALLER	1	-
SHEET METAL WORKER	18	-
SPRINKLER SYSTEM INSTALLER	4	-
STEAMFITTER-PIPEFITTER	3	-
UTILITY ARBORIST	5	-
WALL & CEILING INSTALLER	26	18
WELDER -- LEVEL 'A'	116	110
WINDER ELECTRICIAN	1	-
<b>Total</b>	<b>1,235</b>	<b>776</b>

\* April 1 – March 31