



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

# ITA Performance Measurement Report

Figures Updated to June 30, 2006

## Service Plan Performance Indicators – June 2006

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Target	2006/07 YTD Results
<b>Strategic Imperative 1: Expand industry training participation - trainees/apprentices and employers/sponsors.</b>					
Number of Registered Trainees/Apprentices	14,676	20,050	26,525	33,000	28,315
Number of Youth Participants <sup>(1)</sup>	861	1,341	3,259	3,000	4,174
Number of employers/sponsors participating	6,740	7,863	8,819	9,500	8,841
ITA Credentials (C of Q's) Awarded	2,378	2,378	2,899	3,200	677
Apprentice Completion Rate <sup>(2)</sup>	n/a	n/a	42%	44%	38%

### Strategic Imperative 2: Provide the infrastructure which will assure active and effective leadership of industry training by industry itself.

Number of functioning ITOs	n/a	n/a	3	6	3
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### Strategic Imperative 4: Ensure High Quality Industry Training

Number of Updated Industry Training Programs <sup>(6)</sup>	n/a	n/a	9	10	0
Customer Satisfaction Index	62	n/a	81	81 (+ or - 2) <sup>(3)</sup>	To be reported March 2007
Customer Service - Performance Standards: <sup>(4)</sup>					
Confirmation of Registration		n/a	n/a	20 days	June results have been tabulated and are being reviewed. The final numbers will be reported in July 2006 and then quarterly thereafter.
Assessment of Prior Experience		n/a	n/a	60 days	
Issuing Certification		n/a	n/a	15 days	
Issuing Exam Results		n/a	n/a	15 days	

### Strategic Imperative 5: Ensure stakeholder awareness of the industry training system, and increase intent to participate by target groups, through communications and marketing.

Stakeholder Awareness	81	n/a	78	Maintain or Improve baseline	To be reported March 2007
Youth intent to pursue a trades qualification after high school <sup>(5)</sup>	n/a	n/a	19.5%	Maintain or Improve	To be reported March 2007

**Notes:**

(1) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,830) plus active ACE IT participants (2,508) less youth in both programs (164) = total youth 4,174.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 1900/01 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Index scores are subject to a margin of error of + or - 2.

(4) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(5) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

(6) Current program updates in progress: Welding A, B, C, Millwright, Carpenter, Automotive Service Tech, Collision Repair, Automotive Paint, Bricklayer.

## New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06		12,390
April 2006	1,235	1,235
May 2006	1,056	2,291
June 2006	1,155	3,446

\* April 1 – March 31

## Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 <sup>(1)</sup>	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of June 30, 2006	551	126	677

\* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

## Active Trainees by Industry Training Program

As of June 30, 2006

Industry Training Program	Number of Active Trainees Registered 2005-06 YTD	Number of Active Ace It Trainees Registered 2005-06 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	3	-
AIRCRAFT MAINTENANCE TECHNICIAN	26	19
AIRCRAFT STRUCTURAL TECHNICIAN	35	9
ANTIQUÉ FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	4	-
ARBORICULTURIST (URBAN FORESTRY)	3	-
ARCHITECTURAL SHEET METAL WORKER	37	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	12	-
AUTO WHEEL ALIGN BRAKE & FRAME STRAIGHT	2	-
AUTO. RADIATOR MANUF. & REPAIRER	6	-
AUTOMATIC TRANSMISSION SERVICE TECH.	17	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	428	41
AUTOMOTIVE ELECTRICAL TECHNICIAN	4	-
AUTOMOTIVE GLASS TECHNICIAN	26	-
AUTOMOTIVE MACHINIST	20	-
AUTOMOTIVE PARTSPERSON	58	7
AUTOMOTIVE REFINISHING PREP. TECH.	186	35
AUTOMOTIVE REFINISHING TECHNICIAN	92	-
AUTOMOTIVE SERVICE TECHNICIAN	1,958	250
AUTOMOTIVE UPHOLSTERER	6	-
BAKER	166	15
BARBER	13	-
CABLE SPLICER	1	-
CARPENTER	4,852	545
CEMENT MASON	141	-
COMMERCIAL TRAILER MECHANIC	20	-
COMMERCIAL TRANS. VEHICLE MECHANIC	536	6

Industry Training Program	Number of Active Trainees Registered 2005-06 YTD	Number of Active Ace It Trainees Registered 2005-06 YTD
COMMUNITY ANTENNA TV TECHNICIAN	16	-
CONSTRUCTION BOILERMAKER	102	-
CONSTRUCTION FORMWORK TECHNICIAN	52	-
COOK	1,493	350
COSMETOLOGIST	537	278
DAIRY PRODUCTION TECHNICIAN	103	-
DIESEL ENGINE MECHANIC	33	-
DIESEL FUEL INJECTION MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	208	-
DRESSMAKER & DRESS DESIGNER	1	-
DRYWALL FINISHER	45	-
ELECTRICIAN	4,773	171
ELECTRONICS COMMUNICATION TECHNICIAN	18	-
ELECTRONICS TECHNICIAN	9	-
ELECTRO-PLATER	7	-
ELEVATOR MECHANIC	5	-
EMBALMER & FUNERAL DIRECTOR	44	-
FLOOR COVERING INSTALLER	123	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	5	-
FORKLIFT MECHANIC	4	-
FUNERAL DIRECTOR	16	-
GLAZIER	188	-
GRAPHIC ARTS COMPOSITOR	1	-
GRAPHIC ARTS-BOOKBINDER I	9	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	2	-
GRAPHIC ARTS-LITHO PRESSPERSON	14	-
GRAPHIC ARTS-PRINTER	2	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-

Industry Training Program	Number of Active Trainees Registered 2005-06 YTD	Number of Active Ace It Trainees Registered 2005-06 YTD
HARDWOOD FLOORLAYER	21	-
HEAT & FROST INSULATOR	82	-
HEAVY DUTY EQUIPMENT MECHANIC	909	92
HYDRAULIC CRANE OPERATOR	1	-
HYDRAULIC SERVICE MECHANIC	9	-
INBOARD/OUTBOARD MECHANIC	67	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	98	1
INDUSTRIAL INSTRUMENT MECHANIC	185	-
INDUSTRIAL WAREHOUSEPERSON	22	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	10	-
IRONWORKER	88	-
JEWELLER AND GOLDSMITH	4	-
JOINER	491	19
LANDSCAPE HORTICULTURIST	147	9
LOCKSMITH	8	-
LOG BUILDER	8	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	36	-
LUMBER MANUF. INDUSTRY - SAWFITTER	70	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	32	-
MACHINE FITTER	1	-
MACHINIST	412	52
MARINE ENGINE MECHANIC	11	-
MARINE REPAIR TECHNICIAN	72	-
MASON	205	52
MASTER GLASS BLOWER	1	-
MEATCUTTER	54	1
METAL FABRICATOR (FITTER)	487	65
METER TECHNICIAN	8	-
MILLWRIGHT	903	75
MOBILE CRANE OPERATOR (CONST. IND.)	61	-

Industry Training Program	Number of Active Trainees Registered 2005-06 YTD	Number of Active Ace It Trainees Registered 2005-06 YTD
MOTION PICTURE & THEATRE-GRIP	11	-
MOTION PICTURE & THEATRE-SET DRESSER	42	-
MOTION PICTURE-ASST. LOCATION MANAGER	74	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	66	-
MOTORCYCLE MECHANIC	43	-
MOULDER AND COREMAKER	6	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	53	24
PAINTER AND DECORATOR	217	-
PILEDRIVER AND BRIDGEWORKER	89	-
PLANERMILL MAINTENANCE TECHNICIAN 1	13	-
PLANERMILL MAINTENANCE TECHNICIAN 2	28	-
PLASTERER	9	-
PLUMBER	2,273	24
POWER LINE TECHNICIAN	146	-
PRODUCTION HORTICULTURIST	89	1
RECREATION VEHICLE SERVICE TECHNICIAN	75	2
REFRIGERATION MECHANIC	462	-
REINFORCING STEEL INSTALLER	118	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	37	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	846	77
RESIDENTIAL STEEP ROOFER	3	-
RIGGER/SAILMAKER	5	-
ROOFER	432	-
SECURITY ALARM INSTALLER	35	-
SHEET METAL WORKER	684	2
SHEET METAL WORKER (MANUFACTURING)	4	-
SHIPWRIGHT	4	-
SIGN PAINTER	5	-
SPRINGMAKER	1	-
SPRINKLER SYSTEM INSTALLER	306	-

Industry Training Program	Number of Active Trainees Registered 2005-06 YTD	Number of Active Ace It Trainees Registered 2005-06 YTD
STEAMFITTER-PIPEFITTER	198	5
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	44	-
TIRE REPAIRER	26	-
TOOL AND DIE MAKER	17	-
TRANSPORT REFRIGERATION MECHANIC	2	-
UPHOLSTERER	6	-
UTILITY ARBORIST	101	-
WALL & CEILING INSTALLER	184	17
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	546	264
WINDER ELECTRICIAN	22	-
YACHT BUILDER	12	-
<b>Total</b>	<b>28,315</b>	<b>2,508</b>



## New Trainee Registrations by Industry Training Program

Fiscal\* 2006/07 – Registered June 2006

Industry Training Program	Number of New Trainees Registered (June 2006)	Number of New Ace It Trainees Registered (June 2006)
AGRICULTURAL EQUIPMENT TECHNICIAN	1	-
AIRCRAFT MAINTENANCE TECHNICIAN	2	2
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	1	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	10	-
AUTOMOTIVE PARTSPERSON	1	-
AUTOMOTIVE REFINISHING PREP. TECH.	8	-
AUTOMOTIVE REFINISHING TECHNICIAN	7	-
AUTOMOTIVE SERVICE TECHNICIAN	45	2
BAKER	4	-
CARPENTER	183	3
CEMENT MASON	8	-
COMMERCIAL TRANS. VEHICLE MECHANIC	16	-
CONSTRUCTION FORMWORK TECHNICIAN	4	-
COOK	51	2
COSMETOLOGIST	45	1
DAIRY PRODUCTION TECHNICIAN	4	-
DIESEL ENGINE MECHANIC	3	-
DOMESTIC/COMMERCIAL GASFITTER	14	-
DRYWALL FINISHER	3	-
ELECTRICIAN	189	-
EMBALMER & FUNERAL DIRECTOR	5	-
FLOOR COVERING INSTALLER	10	-
GLAZIER	7	-
GRAPHIC ARTS-LITHO PRESSPERSON	1	-
HEAT & FROST INSULATOR	9	-
HEAVY DUTY EQUIPMENT MECHANIC	29	-
INBOARD/OUTBOARD MECHANIC	1	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	6	-

Industry Training Program	Number of New Trainees Registered (June 2006)	Number of New Ace It Trainees Registered (June 2006)
INDUSTRIAL INSTRUMENT MECHANIC	3	-
INDUSTRIAL WAREHOUSEPERSON	4	-
JOINER	22	1
LANDSCAPE HORTICULTURIST	2	-
LOCKSMITH	2	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	3	-
LUMBER MANUF. INDUSTRY - SAWFITTER	3	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	2	-
MACHINIST	10	1
MASON	9	-
MEATCUTTER	4	-
METAL FABRICATOR (FITTER)	23	-
MILLWRIGHT	34	-
MOBILE CRANE OPERATOR (CONST. IND.)	1	-
MOTION PICTURE-ASST. LOCATION MANAGER	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	1	-
PAINTER AND DECORATOR	30	-
PILEDRIVER AND BRIDGEWORKER	5	-
PLANERMILL MAINTENANCE TECHNICIAN 2	5	-
PLASTERER	1	-
PLUMBER	108	-
POWER LINE TECHNICIAN	1	-
PRODUCTION HORTICULTURIST	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	1	-
REFRIGERATION MECHANIC	12	-
REINFORCING STEEL INSTALLER	10	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	1	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	82	-
ROOFER	10	-
SECURITY ALARM INSTALLER	3	-

Industry Training Program	Number of New Trainees Registered (June 2006)	Number of New Ace It Trainees Registered (June 2006)
SHEET METAL WORKER	15	-
SPRINKLER SYSTEM INSTALLER	16	-
STEAMFITTER-PIPEFITTER	15	-
TILESETTER	6	-
TIRE REPAIRER	1	-
TOOL AND DIE MAKER	2	-
UTILITY ARBORIST	4	-
WALL & CEILING INSTALLER	3	-
WELDER -- LEVEL 'A'	32	-
<b>Total</b>	<b>1,155</b>	<b>12</b>

\* April 1 – March 31