



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

# ITA Performance Measurement Report

Figures Updated to July 31, 2006

## Service Plan Performance Indicators – July 2006

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Target	2006/07 YTD Results
<b>Strategic Imperative 1: Expand industry training participation - trainees/apprentices and employers/sponsors.</b>					
Number of Registered Trainees/Apprentices	14,676	20,050	26,525	33,000	28,710
Number of Youth Participants <sup>(1)</sup>	861	1,341	3,259	3,000	4,223
Number of employers/sponsors participating	6,740	7,863	8,819	9,500	8,870
ITA Credentials (C of Q's) Awarded	2,378	2,378	2,899	3,200	958
Apprentice Completion Rate <sup>(2)</sup>	n/a	n/a	42%	44%	38%

<b>Strategic Imperative 2: Provide the infrastructure which will assure active and effective leadership of industry training by industry itself.</b>					
Number of functioning ITOs	n/a	n/a	3	6	3

<b>Strategic Imperative 4: Ensure High Quality Industry Training</b>					
Number of Updated Industry Training Programs <sup>(6)</sup>	n/a	n/a	9	10	0
Customer Satisfaction Index	62	n/a	81	81 (+ or - 2) <sup>(3)</sup>	To be reported March 2007
Customer Service - Performance Standards: <sup>(4)</sup>					
Confirmation of Registration		n/a	n/a	20 days	27 days
Assessment of Prior Experience		n/a	n/a	60 days	36 days
Issuing Certification		n/a	n/a	15 days	6 days
Issuing Exam Results		n/a	n/a	15 days	21 days

<b>Strategic Imperative 5: Ensure stakeholder awareness of the industry training system, and increase intent to participate by target groups, through communications and marketing.</b>					
Stakeholder Awareness	81	n/a	78	Maintain or Improve baseline	To be reported March 2007
Youth intent to pursue a trades qualification after high school <sup>(5)</sup>	n/a	n/a	19.5%	Maintain or Improve	To be reported March 2007

**Notes:**

(1) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,893) plus active ACE IT participants (2,507) less youth in both programs (177) = total youth 4,223.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 1900/01 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Index scores are subject to a margin of error of + or - 2.

(4) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(5) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

(6) Current program updates in progress: Welding A, B, C, Millwright, Carpenter, Automotive Service Tech, Collision Repair, Automotive Paint, Bricklayer.

## New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06		12,390
April 2006	1,235	1,235
May 2006	1,056	2,291
June 2006	1,155	3,446
July 2006	1,006	4,452

\* April 1 – March 31

## Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 <sup>(1)</sup>	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of July 31, 2006	753	205	958

\* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

## Active Trainees by Industry Training Program

As of July 31, 2006

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	2	-
AIRCRAFT MAINTENANCE TECHNICIAN	27	19
AIRCRAFT STRUCTURAL TECHNICIAN	35	9
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	4	-
ARBORICULTURIST (URBAN FORESTRY)	3	-
ARCHITECTURAL SHEET METAL WORKER	34	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	15	-
AUTO WHEEL ALIGN BRAKE & FRAME STRAIGHT	2	-
AUTO. RADIATOR MANUF. & REPAIRER	6	-
AUTOMATIC TRANSMISSION SERVICE TECH.	17	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	428	41
AUTOMOTIVE ELECTRICAL TECHNICIAN	4	-
AUTOMOTIVE GLASS TECHNICIAN	27	-
AUTOMOTIVE MACHINIST	20	-
AUTOMOTIVE PARTSPERSON	59	7
AUTOMOTIVE REFINISHING PREP. TECH.	185	35
AUTOMOTIVE REFINISHING TECHNICIAN	88	-
AUTOMOTIVE SERVICE TECHNICIAN	1,957	251
AUTOMOTIVE UPHOLSTERER	5	-
BAKER	163	15
BARBER	15	-
CABLE SPLICER	1	-
CARPENTER	4,931	546
CEMENT MASON	140	-
COMMERCIAL TRAILER MECHANIC	23	-
COMMERCIAL TRANS. VEHICLE MECHANIC	540	6

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
COMMUNITY ANTENNA TV TECHNICIAN	16	-
CONSTRUCTION BOILERMAKER	107	-
CONSTRUCTION FORMWORK TECHNICIAN	52	-
COOK	1,503	350
COSMETOLOGIST	543	278
DAIRY PRODUCTION TECHNICIAN	89	-
DIESEL ENGINE MECHANIC	42	9
DIESEL FUEL INJECTION MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	206	-
DRESSMAKER & DRESS DESIGNER	1	-
DRYWALL FINISHER	48	-
ELECTRICIAN	4,833	156
ELECTRONICS COMMUNICATION TECHNICIAN	18	-
ELECTRONICS TECHNICIAN	9	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
ELECTRO-PLATER	7	-
ELEVATOR MECHANIC	5	-
EMBALMER & FUNERAL DIRECTOR	51	-
FLOOR COVERING INSTALLER	125	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	4	-
FORKLIFT MECHANIC	5	-
FUNERAL DIRECTOR	19	-
GLAZIER	186	-
GRAPHIC ARTS COMPOSITOR	1	-
GRAPHIC ARTS-BOOKBINDER I	9	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	2	-
GRAPHIC ARTS-LITHO PRESSPERSON	14	-
GRAPHIC ARTS-PRINTER	2	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-
HARDWOOD FLOORLAYER	21	-
HEAT & FROST INSULATOR	86	-
HEAVY DUTY EQUIPMENT MECHANIC	912	83
HYDRAULIC CRANE OPERATOR	1	-
HYDRAULIC SERVICE MECHANIC	9	-
INBOARD/OUTBOARD MECHANIC	64	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	100	1
INDUSTRIAL INSTRUMENT MECHANIC	190	-
INDUSTRIAL WAREHOUSEPERSON	24	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	13	-
IRONWORKER	85	-
JEWELLER AND GOLDSMITH	4	-
JOINER	498	19
LANDSCAPE HORTICULTURIST	134	9
LOCKSMITH	9	-
LOG BUILDER	8	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	36	-
LUMBER MANUF. INDUSTRY - SAWFITTER	70	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	26	-
MACHINE FITTER	1	-
MACHINIST	417	50
MARINE ENGINE MECHANIC	10	-
MARINE REPAIR TECHNICIAN	71	-
MASON	203	52
MASTER GLASS BLOWER	1	-
MEATCUTTER	57	1
METAL FABRICATOR (FITTER)	487	64
METER TECHNICIAN	8	-
MILLWRIGHT	907	75

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
MOBILE CRANE OPERATOR (CONST. IND.)	58	-
MOTION PICTURE & THEATRE-GRIP	11	-
MOTION PICTURE & THEATRE-SET DRESSER	42	-
MOTION PICTURE-ASST. LOCATION MANAGER	73	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	65	-
MOTORCYCLE MECHANIC	62	15
MOULDER AND COREMAKER	6	-
OIL AND GAS RIG TECHNICIAN 1	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	53	24
PAINTER AND DECORATOR	217	-
PILEDRIVER AND BRIDGEWORKER	96	-
PLANERMILL MAINTENANCE TECHNICIAN 1	12	-
PLANERMILL MAINTENANCE TECHNICIAN 2	28	-
PLASTERER	9	-
PLUMBER	2,341	24
POWER LINE TECHNICIAN	146	-
PRODUCTION HORTICULTURIST	90	1
RECREATION VEHICLE SERVICE TECHNICIAN	80	2
REFRIGERATION MECHANIC	467	-
REINFORCING STEEL INSTALLER	140	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	37	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	848	77
RESIDENTIAL STEEP ROOFER	3	-
RIGGER/SAILMAKER	5	-
ROOFER	438	-
SECURITY ALARM INSTALLER	35	-
SHEET METAL WORKER	712	2
SHEET METAL WORKER (MANUFACTURING)	12	-
SHIPWRIGHT	4	-
SIGN PAINTER	5	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
SPRINGMAKER	1	-
SPRINKLER SYSTEM INSTALLER	332	-
STEAMFITTER-PIPEFITTER	208	5
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	46	-
TIRE REPAIRER	19	-
TOOL AND DIE MAKER	17	-
TRANSPORT REFRIGERATION MECHANIC	2	-
UPHOLSTERER	7	-
UTILITY ARBORIST	98	-
WALL & CEILING INSTALLER	190	17
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	562	264
WINDER ELECTRICIAN	23	-
YACHT BUILDER	12	-
<b>Total</b>	<b>28,710</b>	<b>2,507</b>



## New Trainee Registrations by Industry Training Program

Fiscal\* 2006/07 – Registered July 31, 2006

Industry Training Program	Number of New Trainees Registered (July 2006)	Number of New Ace It Trainees Registered (July 2006)
AIRCRAFT MAINTENANCE TECHNICIAN	1	-
ARCHITECTURAL SHEET METAL WORKER	1	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	1	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	7	-
AUTOMOTIVE GLASS TECHNICIAN	1	-
AUTOMOTIVE PARTSPERSON	2	-
AUTOMOTIVE REFINISHING PREP. TECH.	3	-
AUTOMOTIVE REFINISHING TECHNICIAN	1	-
AUTOMOTIVE SERVICE TECHNICIAN	49	1
BARBER	2	-
CARPENTER	173	1
CEMENT MASON	3	-
COMMERCIAL TRAILER MECHANIC	3	-
COMMERCIAL TRANS. VEHICLE MECHANIC	13	-
CONSTRUCTION BOILERMAKER	9	-
COOK	43	-
COSMETOLOGIST	15	-
DAIRY PRODUCTION TECHNICIAN	4	-
DIESEL ENGINE MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	8	-
DRYWALL FINISHER	3	-
ELECTRICIAN	160	-
ELECTRONICS COMMUNICATION TECHNICIAN	1	-
ELECTRONICS TECHNICIAN	1	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
EMBALMER & FUNERAL DIRECTOR	7	-

Industry Training Program	Number of New Trainees Registered (July 2006)	Number of New Ace It Trainees Registered (July 2006)
FLOOR COVERING INSTALLER	3	-
FORKLIFT MECHANIC	1	-
FUNERAL DIRECTOR	3	-
GLAZIER	7	-
GRAPHIC ARTS-LITHO PRESSPERSON	1	-
HEAT & FROST INSULATOR	4	-
HEAVY DUTY EQUIPMENT MECHANIC	26	-
INBOARD/OUTBOARD MECHANIC	1	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	4	-
INDUSTRIAL INSTRUMENT MECHANIC	6	-
INDUSTRIAL WAREHOUSEPERSON	2	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	5	-
JOINER	24	-
LOCKSMITH	1	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	2	-
LUMBER MANUF. INDUSTRY - SAWFITTER	1	-
MACHINIST	14	-
MARINE REPAIR TECHNICIAN	1	-
MASON	2	-
MEATCUTTER	4	-
METAL FABRICATOR (FITTER)	12	-
MILLWRIGHT	26	-
MOBILE CRANE OPERATOR (CONST. IND.)	1	-
MOTORCYCLE MECHANIC	4	-
OIL AND GAS RIG TECHNICIAN 1	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	1	-
PAINTER AND DECORATOR	8	-
PILEDRIVER AND BRIDGEWORKER	9	-
PLUMBER	102	-
POWER LINE TECHNICIAN	1	-

Industry Training Program	Number of New Trainees Registered (July 2006)	Number of New Ace It Trainees Registered (July 2006)
PRODUCTION HORTICULTURIST	2	-
RECREATION VEHICLE SERVICE TECHNICIAN	5	-
REFRIGERATION MECHANIC	19	-
REINFORCING STEEL INSTALLER	26	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	8	-
ROOFER	15	-
SECURITY ALARM INSTALLER	1	-
SHEET METAL WORKER	45	-
SHEET METAL WORKER (MANUFACTURING)	8	-
SPRINKLER SYSTEM INSTALLER	29	-
STEAMFITTER-PIPEFITTER	13	-
TILESETTER	2	-
TIRE REPAIRER	1	-
UPHOLSTERER	1	-
UTILITY ARBORIST	2	-
WALL & CEILING INSTALLER	9	-
WELDER -- LEVEL 'A'	25	-
WINDER ELECTRICIAN	2	-
<b>Total</b>	<b>967</b>	<b>2</b>

\* April 1 – March 31