



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

# ITA Performance Measurement Report

Figures Updated to August 31, 2006

## Service Plan Performance Indicators – August 2006

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Target	2006/07 YTD Results
<b>Strategic Imperative 1: Expand industry training participation - trainees/apprentices and employers/sponsors.</b>					
Number of Registered Trainees/Apprentices	14,676	20,050	26,525	33,000	29,213
Number of Youth Participants <sup>(1)</sup>	861	1,341	3,259	3,000	4,226
Number of employers/sponsors participating	6,740	7,863	8,819	9,500	8,930
ITA Credentials (C of Q's) Awarded	2,378	2,378	2,899	3,200	1,136
Apprentice Completion Rate <sup>(2)</sup>	n/a	n/a	42%	44%	38%
<b>Strategic Imperative 2: Provide the infrastructure which will assure active and effective leadership of industry training by industry itself.</b>					
Number of functioning ITOs	n/a	n/a	3	6	3
<b>Strategic Imperative 4: Ensure High Quality Industry Training</b>					
Number of Updated Industry Training Programs <sup>(6)</sup>	n/a	n/a	9	10	0
Customer Satisfaction Index	62	n/a	81	81 (+ or - 2) <sup>(3)</sup>	To be reported March 2007
Customer Service - Performance Standards: <sup>(4)</sup>					
Confirmation of Registration		n/a	n/a	20 days	27 days
Assessment of Prior Experience		n/a	n/a	60 days	36 days
Issuing Certification		n/a	n/a	15 days	6 days
Issuing Exam Results		n/a	n/a	15 days	21 days
<b>Strategic Imperative 5: Ensure stakeholder awareness of the industry training system, and increase intent to participate by target groups, through communications and marketing.</b>					
Stakeholder Awareness	81	n/a	78	Maintain or Improve baseline	To be reported March 2007
Youth intent to pursue a trades qualification after high school <sup>(5)</sup>	n/a	n/a	19.5%	Maintain or Improve	To be reported March 2007

**Notes:**

(1) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,904) plus active ACE IT participants (2,515) less youth in both programs (193) = total youth 4,226.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 1900/01 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Index scores are subject to a margin of error of + or - 2.

(4) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(5) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

(6) Current program updates in progress: Welding A, B, C, Millwright, Carpenter, Automotive Service Tech, Collision Repair, Automotive Paint, Bricklayer.

## New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06		12,390
April 2006	1,235	1,235
May 2006	1,056	2,291
June 2006	1,155	3,446
July 2006	1,006	4,452
August 2006	1,193	5,645

\* April 1 – March 31

## Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 <sup>(1)</sup>	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of August 31, 2006	913	223	1,136

\* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

## Active Trainees by Industry Training Program

As of August 31, 2006

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	2	-
AIRCRAFT MAINTENANCE TECHNICIAN	27	19
AIRCRAFT STRUCTURAL TECHNICIAN	35	9
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	5	-
ARBORICULTURIST (URBAN FORESTRY)	3	-
ARCHITECTURAL SHEET METAL WORKER	34	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	15	-
AUTO WHEEL ALIGN BRAKE & FRAME STRAIGHT	2	-
AUTO. RADIATOR MANUF. & REPAIRER	5	-
AUTOMATIC TRANSMISSION SERVICE TECH.	17	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	429	41
AUTOMOTIVE ELECTRICAL TECHNICIAN	4	-
AUTOMOTIVE GLASS TECHNICIAN	24	-
AUTOMOTIVE MACHINIST	21	-
AUTOMOTIVE PARTSPERSON	58	7
AUTOMOTIVE REFINISHING PREP. TECH.	190	35
AUTOMOTIVE REFINISHING TECHNICIAN	86	-
AUTOMOTIVE SERVICE TECHNICIAN	1,968	249
AUTOMOTIVE UPHOLSTERER	4	-
BAKER	162	15
BARBER	19	-
CABLE SPLICER	1	-
CARPENTER	5,030	547
CEMENT MASON	140	-
COMMERCIAL TRAILER MECHANIC	31	-
COMMERCIAL TRANS. VEHICLE MECHANIC	545	6

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
COMMUNITY ANTENNA TV TECHNICIAN	16	-
CONSTRUCTION BOILERMAKER	101	-
CONSTRUCTION FORMWORK TECHNICIAN	54	-
COOK	1,496	362
COSMETOLOGIST	542	278
DAIRY PRODUCTION TECHNICIAN	85	-
DIESEL ENGINE MECHANIC	41	9
DIESEL FUEL INJECTION MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	213	-
DRESSMAKER & DRESS DESIGNER	1	-
DRYWALL FINISHER	49	-
ELECTRICIAN	4,977	156
ELECTRONICS COMMUNICATION TECHNICIAN	18	-
ELECTRONICS TECHNICIAN	9	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	2	-
ELECTRO-PLATER	6	-
ELEVATOR MECHANIC	5	-
EMBALMER & FUNERAL DIRECTOR	56	-
FLOOR COVERING INSTALLER	118	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	3	-
FORKLIFT MECHANIC	5	-
FUNERAL DIRECTOR	17	-
GLAZIER	192	-
GRAPHIC ARTS COMPOSITOR	1	-
GRAPHIC ARTS-BOOKBINDER I	8	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	2	-
GRAPHIC ARTS-LITHO PRESSPERSON	15	-
GRAPHIC ARTS-PRINTER	2	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-
HARDWOOD FLOORLAYER	21	-
HEAT & FROST INSULATOR	87	-
HEAVY DUTY EQUIPMENT MECHANIC	932	81
HYDRAULIC SERVICE MECHANIC	10	-
INBOARD/OUTBOARD MECHANIC	66	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	102	1
INDUSTRIAL INSTRUMENT MECHANIC	190	-
INDUSTRIAL WAREHOUSEPERSON	24	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	14	-
IRONWORKER	88	-
JEWELLER AND GOLDSMITH	4	-
JOINER	496	18
LANDSCAPE HORTICULTURIST	136	9
LOCKSMITH	9	-
LOG BUILDER	8	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	36	-
LUMBER MANUF. INDUSTRY - SAWFITTER	75	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	29	-
MACHINE FITTER	1	-
MACHINIST	421	50
MARINE ENGINE MECHANIC	12	-
MARINE REPAIR TECHNICIAN	74	-
MASON	207	52
MASTER GLASS BLOWER	1	-
MEATCUTTER	59	1
METAL FABRICATOR (FITTER)	488	64
METER TECHNICIAN	8	-
MILLWRIGHT	926	75
MOBILE CRANE OPERATOR (CONST. IND.)	63	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
MOTION PICTURE & THEATRE-GRIP	11	-
MOTION PICTURE & THEATRE-SET DRESSER	42	-
MOTION PICTURE-ASST. LOCATION MANAGER	73	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	65	-
MOTORCYCLE MECHANIC	64	15
MOULDER AND COREMAKER	6	-
OIL AND GAS RIG TECHNICIAN 1	2	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	54	24
PAINTER AND DECORATOR	238	-
PILEDRIVER AND BRIDGEWORKER	99	-
PLANERMILL MAINTENANCE TECHNICIAN 1	11	-
PLANERMILL MAINTENANCE TECHNICIAN 2	28	-
PLASTERER	10	-
PLUMBER	2,399	25
POWER LINE TECHNICIAN	133	-
PRODUCTION HORTICULTURIST	89	2
RECREATION VEHICLE SERVICE TECHNICIAN	84	2
REFRIGERATION MECHANIC	474	-
REINFORCING STEEL INSTALLER	160	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	39	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	838	76
RESIDENTIAL STEEP ROOFER	3	-
RIGGER/SAILMAKER	5	-
ROOFER	439	-
SECURITY ALARM INSTALLER	37	-
SHEET METAL WORKER	726	2
SHEET METAL WORKER (MANUFACTURING)	4	-
SHIPWRIGHT	4	-
SIGN PAINTER	4	-
SPRINGMAKER	1	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
SPRINKLER SYSTEM INSTALLER	336	-
STEAMFITTER-PIPEFITTER	230	5
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	48	-
TIRE REPAIRER	19	-
TOOL AND DIE MAKER	16	-
TRANSPORT REFRIGERATION MECHANIC	2	-
UPHOLSTERER	7	-
UTILITY ARBORIST	107	-
WALL & CEILING INSTALLER	193	17
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	584	263
WINDER ELECTRICIAN	23	-
YACHT BUILDER	12	-
<b>Total</b>	<b>29,213</b>	<b>2,515</b>



## New Trainee Registrations by Industry Training Program

Fiscal\* 2006/07 – Registered August 31, 2006

Industry Training Program	Number of New Trainees Registered (August 2006)	Number of New Ace It Trainees Registered (August 2006)
AGGREGATE PLANT OPERATOR	-	-
AGRICULTURAL EQUIPMENT TECHNICIAN	-	-
AIRCRAFT MAINTENANCE TECHNICIAN	1	1
AIRCRAFT STRUCTURAL TECHNICIAN	-	-
ANTIQUE FURNITURE RESTORER & FINISHER	-	-
APPLIANCE SERVICE TECHNICIAN	-	-
ARBORICULTURIST (URBAN FORESTRY)	-	-
ARCHITECTURAL SHEET METAL WORKER	2	-
ASPHALT PLANT OPERATOR	-	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	-	-
AUTO WHEEL ALIGN BRAKE & FRAME STRAIGHT	-	-
AUTO. RADIATOR MANUF. & REPAIRER	-	-
AUTOMATIC TRANSMISSION SERVICE TECH.	-	-
AUTOMOTIVE COLLISION EQUIVALENCY	-	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	10	-
AUTOMOTIVE ELECTRICAL TECHNICIAN	-	-
AUTOMOTIVE GLASS TECHNICIAN	-	-
AUTOMOTIVE MACHINIST	1	-
AUTOMOTIVE PARTSPERSON	4	-
AUTOMOTIVE REFINISHING EQUIVALENCY	-	-
AUTOMOTIVE REFINISHING PREP. TECH.	8	-
AUTOMOTIVE REFINISHING TECHNICIAN	5	-
AUTOMOTIVE SERVICE TECHNICIAN	70	-
AUTOMOTIVE UPHOLSTERER	-	-
BAKER	3	-
BARBER	4	-
BOOM TRUCK OPERATOR - CLASS A TRADE	-	-

Industry Training Program	Number of New Trainees Registered (August 2006)	Number of New Ace It Trainees Registered (August 2006)
BOOM TRUCK OPERATOR - CLASS B TRADE	-	-
CABLE SPLICER	-	-
CARPENTER	220	1
CEMENT MASON	7	-
COMMERCIAL TRAILER MECHANIC	10	-
COMMERCIAL TRANS. VEHICLE MECHANIC	15	-
COMMUNITY ANTENNA TV TECHNICIAN	-	-
CONCRETE PLANT OPERATOR	-	-
CONSTRUCTION BOILERMAKER	-	-
CONSTRUCTION FORMWORK TECHNICIAN	2	-
COOK	46	12
COSMETOLOGIST	10	-
DAIRY PRODUCTION TECHNICIAN	3	-
DIESEL ENGINE MECHANIC	-	-
DIESEL FUEL INJECTION MECHANIC	-	-
DOMESTIC/COMMERCIAL GASFITTER	11	-
DRESSMAKER & DRESS DESIGNER	-	-
DRYWALL FINISHER	2	-
ELECTRICIAN	218	-
ELECTRONICS COMMUNICATION TECHNICIAN	-	-
ELECTRONICS TECHNICIAN	-	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
ELECTRO-PLATER	-	-
ELEVATOR MECHANIC	-	-
EMBALMER & FUNERAL DIRECTOR	3	-
FLOOR COVERING INSTALLER	1	-
FLORIST	-	-
FOOD AND BEVERAGE SERVER	-	-
FORKLIFT MECHANIC	-	-
FUNERAL DIRECTOR	-	-

Industry Training Program	Number of New Trainees Registered (August 2006)	Number of New Ace It Trainees Registered (August 2006)
GLAZIER	10	-
GRAPHIC ARTS COMPOSITOR	-	-
GRAPHIC ARTS-ARTIST (MECH. & CREATIVE)	-	-
GRAPHIC ARTS-BOOKBINDER I	-	-
GRAPHIC ARTS-BOOKBINDER II	-	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	-	-
GRAPHIC ARTS-ELECTRONIC PREPRESS (ADV.)	-	-
GRAPHIC ARTS-LITHO PRESS FEEDER	-	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	-	-
GRAPHIC ARTS-LITHO PRESSPERSON	-	-
GRAPHIC ARTS-PLATEMAKER	-	-
GRAPHIC ARTS-PRINTER	-	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	-	-
HARDWOOD FLOORLAYER	-	-
HEAT & FROST INSULATOR	3	-
HEAVY DUTY EQUIPMENT MECHANIC	39	-
HYDRAULIC CRANE OPERATOR	-	-
HYDRAULIC SERVICE MECHANIC	1	-
INBOARD/OUTBOARD MECHANIC	2	-
INDUSTRIAL ELECTRICIAN	-	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	4	-
INDUSTRIAL INSTRUMENT MECHANIC	6	-
INDUSTRIAL WAREHOUSEPERSON	2	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	1	-
IRONWORKER	9	-
JEWELLER AND GOLDSMITH	-	-
JOINER	16	-
LANDSCAPE HORTICULTURIST	4	-
LOCKSMITH	-	-
LOG BUILDER	1	-

Industry Training Program	Number of New Trainees Registered (August 2006)	Number of New Ace It Trainees Registered (August 2006)
LUMBER MANUF. IND.-CIRCULAR SAWFILER	3	-
LUMBER MANUF. INDUSTRY - SAWFITTER	7	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	3	-
MACHINE FITTER	-	-
MACHINIST	14	-
MARINE ENGINE MECHANIC	2	-
MARINE REPAIR TECHNICIAN	4	-
MASON	6	-
MASTER GLASS BLOWER	-	-
MEATCUTTER	2	-
METAL FABRICATOR (FITTER)	19	-
METER TECHNICIAN	-	-
MILLWRIGHT	34	-
MOBILE CRANE OPERATOR (CONST. IND.)	8	-
MOTION PICTURE & THEATRE-GRIP	-	-
MOTION PICTURE & THEATRE-SET DRESSER	-	-
MOTION PICTURE-ASST. LOCATION MANAGER	-	-
MOTION PICTURE-SCRIPT SUPERVISOR	-	-
MOTION PICTURE-SECOND ASSISTANT CAMERA	-	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	-	-
MOTORCYCLE MECHANIC	4	-
MOULDER AND COREMAKER	-	-
OIL AND GAS RIG TECHNICIAN 1	1	-
OIL AND GAS RIG TECHNICIAN 2	-	-
OIL AND GAS RIG TECHNICIAN 3	-	-
OIL BURNER MECHANIC (RESIDENTIAL)	-	-
OPERATOR/AREA DISPATCHER	-	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	2	-
PAINTER AND DECORATOR	26	-
PILEDRIVER AND BRIDGEWORKER	5	-

Industry Training Program	Number of New Trainees Registered (August 2006)	Number of New Ace It Trainees Registered (August 2006)
PLANERMILL MAINTENANCE TECHNICIAN 1	1	-
PLANERMILL MAINTENANCE TECHNICIAN 2	-	-
PLASTERER	1	-
PLUMBER	111	-
POWER LINE TECHNICIAN	1	-
PRODUCTION HORTICULTURIST	5	-
RAILCAR MECHANIC	-	-
RECREATION VEHICLE SERVICE TECHNICIAN	5	-
REFRIGERATION MECHANIC	17	-
REFRIGERATION MECHANIC EQUIVALENCY	-	-
REINFORCING STEEL INSTALLER	20	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	-	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1	-
RESIDENTIAL STEEP ROOFER	-	-
RIGGER/SAILMAKER	-	-
ROOFER	19	-
SECURITY ALARM INSTALLER	3	-
SHEET METAL WORKER	22	-
SHEET METAL WORKER (MANUFACTURING)	-	-
SHIPWRIGHT	-	-
SIGN PAINTER	-	-
SPRINGMAKER	-	-
SPRINKLER SYSTEM INSTALLER	16	-
STEAMFITTER-PIPEFITTER	25	-
TELECONTROL TECHNOLOGIST	-	-
TILESETTER	4	-
TIRE REPAIRER	1	-
TOOL AND DIE MAKER	-	-
TOWER CRANE OPERATOR	-	-
TRANSPORT REFRIGERATION MECHANIC	-	-

Industry Training Program	Number of New Trainees Registered (August 2006)	Number of New Ace It Trainees Registered (August 2006)
UPHOLSTERER	-	-
UTILITY ARBORIST	10	-
WALL & CEILING INSTALLER	6	-
WATER WELL DRILLER	-	-
WELDER -- LEVEL 'A'	30	-
WELDER -- LEVEL 'B'	-	-
WELDER -- LEVEL 'C'	-	-
WINDER ELECTRICIAN	-	-
YACHT BUILDER	-	-
<b>Total</b>	<b>1,193</b>	<b>14</b>

\* April 1 – March 31