



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

ITA Performance Measurement Report

Figures Updated to September 30, 2006

Service Plan Performance Indicators – September 2006

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Target	2006/07 YTD Results
Strategic Imperative 1: Expand industry training participation - trainees/apprentices and employers / sponsors.					
Number of Registered Trainees/Apprentices ^(a)	14,676	20,050	26,525	33,000	29,213
Number of Youth Participants ⁽¹⁾	861	1,341	3,259	3,000	4,226
Number of employers/sponsors participating ^(a)	6,740	7,863	8,819	9,500	8,930
ITA Credentials (C of Q's) Awarded	2,378	2,378	2,899	3,200	1,347
Apprentice Completion Rate ⁽²⁾	n/a	n/a	42%	44%	38%

Strategic Imperative 2: Provide the infrastructure which will assure active and effective leadership of industry training by industry itself.

Number of functioning ITOs	n/a	n/a	3	6	3
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Strategic Imperative 4: Ensure High Quality Industry Training

Number of Updated Industry Training Programs ⁽⁶⁾	n/a	n/a	9	19	0
Customer Satisfaction Index	62	n/a	81	81 (+ or - 2) ₍₃₎	To be reported March 2007
Customer Service - Performance Standards: ⁽⁴⁾ - Reported Quarterly					Qtr End Result
Confirmation of Registration		n/a	n/a	20 days	29 days
Assessment of Prior Experience		n/a	n/a	60 days	33 days
Issuing Certification		n/a	n/a	15 days	5 days
Issuing Exam Results		n/a	n/a	15 days	16 days

Strategic Imperative 5: Ensure stakeholder awareness of the industry training system, and increase intent to participate by target groups, through communications and marketing.

Stakeholder Awareness	81	n/a	78	Maintain or Improve baseline	To be reported March 2007
Youth intent to pursue a trades qualification after high school ⁽⁵⁾	n/a	n/a	19.5%	Maintain or Improve	To be reported March 2007

Notes:

(a) To determine how many apprentices are actively training, the ITA deactivates monthly the files of apprentices from whom it has not received an hours of work record, technical training record or change of sponsor within 18 months. Due to the volume of apprentices being contacted this month the apprentice and employer count will not be updated until the October month end report.

(1) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,883) plus active ACE IT participants (2,462) less youth in both programs (220) = total youth 4,125.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2000/01 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Index scores are subject to a margin of error of + or - 2.

(4) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(5) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

(6) Current programs updates in progress: Welding A, B, C, Millwright, Carpenter, Automotive Service Tech, Collision Repair, Automotive Paint, Bricklayer, Asphalt Laydown Technician, Heavy Equipment Operator, CORE, Mobile Crane Operator (4), Boom Truck Operator (4), Tower Crane Operator, Water Well Driller

New Trainee Registrations ⁽²⁾

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06		12,390
April 2006	1,235	1,235
May 2006	1,056	2,291
June 2006	1,155	3,446
July 2006	1,006	4,452
August 2006	1,193	5,645

* April 1 – March 31

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 ⁽¹⁾	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of September 30, 2006	913	223	1,347

* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

(2) To determine how many apprentices are actively training, the ITA deactivates monthly the files of apprentices from whom it has not received an hours of work record, technical training record or change of sponsor within 18 months. Due to the volume of apprentices being contacted this month the apprentice and employer count will not be updated until the October month end report.

Active Trainees by Industry Training Program

As of August 31, 2006 ⁽¹⁾

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	2	-
AIRCRAFT MAINTENANCE TECHNICIAN	27	19
AIRCRAFT STRUCTURAL TECHNICIAN	35	9
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	5	-
ARBORICULTURIST (URBAN FORESTRY)	3	-
ARCHITECTURAL SHEET METAL WORKER	34	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	15	-
AUTO WHEEL ALIGN BRAKE & FRAME STRAIGHT	2	-
AUTO. RADIATOR MANUF. & REPAIRER	5	-
AUTOMATIC TRANSMISSION SERVICE TECH.	17	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	429	41
AUTOMOTIVE ELECTRICAL TECHNICIAN	4	-
AUTOMOTIVE GLASS TECHNICIAN	24	-
AUTOMOTIVE MACHINIST	21	-
AUTOMOTIVE PARTSPERSON	58	7
AUTOMOTIVE REFINISHING PREP. TECH.	190	35
AUTOMOTIVE REFINISHING TECHNICIAN	86	-
AUTOMOTIVE SERVICE TECHNICIAN	1,968	249
AUTOMOTIVE UPHOLSTERER	4	-
BAKER	162	15
BARBER	19	-
CABLE SPLICER	1	-
CARPENTER	5,030	547
CEMENT MASON	140	-
COMMERCIAL TRAILER MECHANIC	31	-
COMMERCIAL TRANS. VEHICLE MECHANIC	545	6

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
COMMUNITY ANTENNA TV TECHNICIAN	16	-
CONSTRUCTION BOILERMAKER	101	-
CONSTRUCTION FORMWORK TECHNICIAN	54	-
COOK	1,496	362
COSMETOLOGIST	542	278
DAIRY PRODUCTION TECHNICIAN	85	-
DIESEL ENGINE MECHANIC	41	9
DIESEL FUEL INJECTION MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	213	-
DRESSMAKER & DRESS DESIGNER	1	-
DRYWALL FINISHER	49	-
ELECTRICIAN	4,977	156
ELECTRONICS COMMUNICATION TECHNICIAN	18	-
ELECTRONICS TECHNICIAN	9	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	2	-
ELECTRO-PLATER	6	-
ELEVATOR MECHANIC	5	-
EMBALMER & FUNERAL DIRECTOR	56	-
FLOOR COVERING INSTALLER	118	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	3	-
FORKLIFT MECHANIC	5	-
FUNERAL DIRECTOR	17	-
GLAZIER	192	-
GRAPHIC ARTS COMPOSITOR	1	-
GRAPHIC ARTS-BOOKBINDER I	8	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	2	-
GRAPHIC ARTS-LITHO PRESSPERSON	15	-
GRAPHIC ARTS-PRINTER	2	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-
HARDWOOD FLOORLAYER	21	-
HEAT & FROST INSULATOR	87	-
HEAVY DUTY EQUIPMENT MECHANIC	932	81
HYDRAULIC SERVICE MECHANIC	10	-
INBOARD/OUTBOARD MECHANIC	66	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	102	1
INDUSTRIAL INSTRUMENT MECHANIC	190	-
INDUSTRIAL WAREHOUSEPERSON	24	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	14	-
IRONWORKER	88	-
JEWELLER AND GOLDSMITH	4	-
JOINER	496	18
LANDSCAPE HORTICULTURIST	136	9
LOCKSMITH	9	-
LOG BUILDER	8	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	36	-
LUMBER MANUF. INDUSTRY - SAWFITTER	75	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	29	-
MACHINE FITTER	1	-
MACHINIST	421	50
MARINE ENGINE MECHANIC	12	-
MARINE REPAIR TECHNICIAN	74	-
MASON	207	52
MASTER GLASS BLOWER	1	-
MEATCUTTER	59	1
METAL FABRICATOR (FITTER)	488	64
METER TECHNICIAN	8	-
MILLWRIGHT	926	75
MOBILE CRANE OPERATOR (CONST. IND.)	63	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
MOTION PICTURE & THEATRE-GRIP	11	-
MOTION PICTURE & THEATRE-SET DRESSER	42	-
MOTION PICTURE-ASST. LOCATION MANAGER	73	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	65	-
MOTORCYCLE MECHANIC	64	15
MOULDER AND COREMAKER	6	-
OIL AND GAS RIG TECHNICIAN 1	2	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	54	24
PAINTER AND DECORATOR	238	-
PILEDRIVER AND BRIDGEWORKER	99	-
PLANERMILL MAINTENANCE TECHNICIAN 1	11	-
PLANERMILL MAINTENANCE TECHNICIAN 2	28	-
PLASTERER	10	-
PLUMBER	2,399	25
POWER LINE TECHNICIAN	133	-
PRODUCTION HORTICULTURIST	89	2
RECREATION VEHICLE SERVICE TECHNICIAN	84	2
REFRIGERATION MECHANIC	474	-
REINFORCING STEEL INSTALLER	160	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	39	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	838	76
RESIDENTIAL STEEP ROOFER	3	-
RIGGER/SAILMAKER	5	-
ROOFER	439	-
SECURITY ALARM INSTALLER	37	-
SHEET METAL WORKER	726	2
SHEET METAL WORKER (MANUFACTURING)	4	-
SHIPWRIGHT	4	-
SIGN PAINTER	4	-
SPRINGMAKER	1	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
SPRINKLER SYSTEM INSTALLER	336	-
STEAMFITTER-PIPEFITTER	230	5
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	48	-
TIRE REPAIRER	19	-
TOOL AND DIE MAKER	16	-
TRANSPORT REFRIGERATION MECHANIC	2	-
UPHOLSTERER	7	-
UTILITY ARBORIST	107	-
WALL & CEILING INSTALLER	193	17
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	584	263
WINDER ELECTRICIAN	23	-
YACHT BUILDER	12	-
Total	29,213	2,515

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New Trainee Registrations by Industry Training Program

Fiscal* 2006/07 – Registered August 31, 2006⁽¹⁾

Industry Training Program	Number of New Trainees Registered (August 2006)	Number of New Ace It Trainees Registered (August 2006)
AIRCRAFT MAINTENANCE TECHNICIAN	1	1
ARCHITECTURAL SHEET METAL WORKER	2	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	10	-
AUTOMOTIVE MACHINIST	1	-
AUTOMOTIVE PARTSPERSON	4	-
AUTOMOTIVE REFINISHING PREP. TECH.	8	-
AUTOMOTIVE REFINISHING TECHNICIAN	5	-
AUTOMOTIVE SERVICE TECHNICIAN	70	-
BAKER	3	-
BARBER	4	-
CARPENTER	220	1
CEMENT MASON	7	-
COMMERCIAL TRAILER MECHANIC	10	-
COMMERCIAL TRANS. VEHICLE MECHANIC	15	-
CONSTRUCTION FORMWORK TECHNICIAN	2	-
COOK	46	12
COSMETOLOGIST	10	-
DAIRY PRODUCTION TECHNICIAN	3	-
DOMESTIC/COMMERCIAL GASFITTER	11	-
DRYWALL FINISHER	2	-
ELECTRICIAN	218	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
EMBALMER & FUNERAL DIRECTOR	3	-
FLOOR COVERING INSTALLER	1	-
GLAZIER	10	-
HEAT & FROST INSULATOR	3	-
HEAVY DUTY EQUIPMENT MECHANIC	39	-

Industry Training Program	Number of New Trainees Registered (August 2006)	Number of New Ace It Trainees Registered (August 2006)
HYDRAULIC SERVICE MECHANIC	1	-
INBOARD/OUTBOARD MECHANIC	2	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	4	-
INDUSTRIAL INSTRUMENT MECHANIC	6	-
INDUSTRIAL WAREHOUSEPERSON	2	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	1	-
IRONWORKER	9	-
JOINER	16	-
LANDSCAPE HORTICULTURIST	4	-
LOG BUILDER	1	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	3	-
LUMBER MANUF. INDUSTRY - SAWFITTER	7	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	3	-
MACHINIST	14	-
MARINE ENGINE MECHANIC	2	-
MARINE REPAIR TECHNICIAN	4	-
MASON	6	-
MEATCUTTER	2	-
METAL FABRICATOR (FITTER)	19	-
MILLWRIGHT	34	-
MOBILE CRANE OPERATOR (CONST. IND.)	8	-
MOTORCYCLE MECHANIC	4	-
OIL AND GAS RIG TECHNICIAN 1	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	2	-
PAINTER AND DECORATOR	26	-
PILEDRIVER AND BRIDGEWORKER	5	-
PLANERMILL MAINTENANCE TECHNICIAN 1	1	-
PLASTERER	1	-
PLUMBER	111	-
POWER LINE TECHNICIAN	1	-

Industry Training Program	Number of New Trainees Registered (August 2006)	Number of New Ace It Trainees Registered (August 2006)
PRODUCTION HORTICULTURIST	5	-
RECREATION VEHICLE SERVICE TECHNICIAN	5	-
REFRIGERATION MECHANIC	17	-
REINFORCING STEEL INSTALLER	20	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1	-
ROOFER	19	-
SECURITY ALARM INSTALLER	3	-
SHEET METAL WORKER	22	-
SPRINKLER SYSTEM INSTALLER	16	-
STEAMFITTER-PIPEFITTER	25	-
TILESETTER	4	-
TIRE REPAIRER	1	-
UTILITY ARBORIST	10	-
WALL & CEILING INSTALLER	6	-
WELDER -- LEVEL 'A'	30	-
Total	1,193	14

* April 1 – March 31

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