

# ITA Performance Measurement Report

Figures Updated to November 30, 2006



### **Service Plan Performance Indicators – November 2006**

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Target	2006/07 YTD Results
Strategic Imperative 1: Expand industry train					
employers/sponsors.	ing participa	ilion - traine	es/apprenti	ces and	
Active Participants (1)	14,676	20,050	26,525	33,000	32,224
Apprentices	13,815	18,709	23,266	25,000	27,352
Youth <sup>(2)</sup>	861	1,341	3,259	4,000	4,872
Foundation Program Trainees (3)	n/a	n/a	n/a	4,000	To be reported March 2007
Number of employers/sponsors participating	6,740	7,863	8,819	9,500	9,113
ITA Credentials (C of Q's) Awarded	2,378	2,378	2,899	3,200	1,858
Apprentice Completion Rate (4) - Quarterly Result	n/a	n/a	42%	44%	38%
Strategic Imperative 2: Provide the infrastruc industry training by industry itself.	ture which v	vill assure a	ctive and ef	fective leade	ership of
Number of functioning ITOs	n/a	n/a	3	6	3
Strategic Imperative 4: Ensure High Quality In	ndustry Trai	ning			
Number of Updated Industry Training Programs (5)	n/a	n/a	9	19	14
Customer Satisfaction Index	62	n/a	81	81 (+ or - 2) <sup>(6)</sup>	To be reported March 2007
Customer Service - Performance Standards: (7)					
Confirmation of Registration		n/a	n/a	20 days	9 days
Assessment of Prior Experience		n/a	n/a	60 days	33 days
Issuing Certification		n/a	n/a	15 days	4 days
Issuing Exam Results		n/a	n/a	15 days	12 days
Strategic Imperative 5: Ensure stakeholder awareness of the industry training system, and increase intent to participate by target groups, through communications and marketing.					
Stakahaldar Awaranasa	01	n/a	70	Maintain	To be

Stakeholder Awareness	81	n/a	78	Maintain or Improve baseline	To be reported March 2007
Youth intent to pursue a trades qualification after high school <sup>(8)</sup>	n/a	n/a	19.5%	Maintain or Improve	To be reported March 2007

#### Notes:

- (1) The active apprentices have been adjusted to include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total as of November 30, 2005 reported by Alberta is 177. Total active apprentices per AIMS 32,047 + 177 = 32,224.
- (2) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,996) plus active ACE IT participants (3,132) less youth in both programs (256) = total youth 4,872.



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#### **Notes Continued:**

- (3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers.
- (4) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2000/01 on a quarter by quarter basis is compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.
- (5) Programs Updated 2005/06: Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tilesetter, Wall and Ceiling Installer

Programs Updated 2006/07 to date: Automotive Collision Repair Technician, Automotive Refinishing Paint Technician, Automotive Refinishing Prep Technician, Construction Electrician, Construction Orientation and Retention for Employment (C.O.R.E.)

Program updates in progress: Asphalt Paving Laydown Technician, Building Envelope Technician, Bricklayer, Carpenter, Drywall Finisher, Heavy Equipment Operator, Horticulture Technician, Inboard Outboard Mechanic, Landscape Horticulturalist, Marine Engine Mechanic, Millwright, Mobile Crane Operator (4), Production Horticulture, Railcar Mechanic, Residential Building Maintenance Worker, Oil & Gas (3), Waterwell Driller, Welding A, B, C.

- (6) Index scores are subject to a margin of error of + or 2.
- (7) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.
- (8) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 12.



# **New Trainee Registrations**

	Month Total	Year to Date
	Month Total	Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
April 2006	1,235	1,235
May 2006	1,056	2,291
June 2006	1,155	3,446
July 2006	1,006	4,452
August 2006	1,193	5,645
September 2006 (1)	436	6,081
October 2006	2,859	8,940
November 2006	1,302	10,242

<sup>\*</sup> April 1 - March 31

### **Credentials Awarded**

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 <sup>(1)</sup>	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of November 30, 2006	1,526	332	1,858

<sup>\*</sup> April 1 - March 31

<sup>(1)</sup> The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.



# **Active Apprentices by Industry Training Program**

# As of November 30, 2006

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	2	-
AIRCRAFT MAINTENANCE TECHNICIAN	25	21
AIRCRAFT STRUCTURAL TECHNICIAN	23	6
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	58	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	36	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	14	-
AUTO. RADIATOR MANUF. & REPAIRER	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	15	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	444	50
AUTOMOTIVE ELECTRICAL TECHNICIAN	3	-
AUTOMOTIVE GLASS TECHNICIAN	41	-
AUTOMOTIVE MACHINIST	24	-
AUTOMOTIVE PARTSPERSON	59	10
AUTOMOTIVE REFINISHING PREP. TECH.	187	35
AUTOMOTIVE REFINISHING TECHNICIAN	100	-
AUTOMOTIVE SERVICE TECHNICIAN	2,135	327
AUTOMOTIVE UPHOLSTERER	7	-
BAKER	168	21
BARBER	15	-
CABLE SPLICER	1	-
CARPENTER	5,580	611
CEMENT MASON	154	-
COMMERCIAL TRAILER MECHANIC	34	-
COMMERCIAL TRANS. VEHICLE MECHANIC	597	12



Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
COMMUNITY ANTENNA TV TECHNICIAN	14	-
CONSTRUCTION BOILERMAKER	105	-
CONSTRUCTION FORMWORK TECHNICIAN	22	-
СООК	1,660	504
COSMETOLOGIST	836	407
DAIRY PRODUCTION TECHNICIAN	60	-
DIESEL ENGINE MECHANIC	61	12
DIESEL FUEL INJECTION MECHANIC	3	-
DOMESTIC/COMMERCIAL GASFITTER	206	-
DRYWALL FINISHER	52	-
ELECTRICIAN	5,375	187
ELECTRONICS COMMUNICATION TECHNICIAN	21	-
ELECTRONICS TECHNICIAN	7	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
ELECTRO-PLATER	6	-
ELEVATOR MECHANIC	4	-
EMBALMER & FUNERAL DIRECTOR	41	-
FLOOR COVERING INSTALLER	135	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	5	-
FUNERAL DIRECTOR	11	-
GLAZIER	254	-
GRAPHIC ARTS-BOOKBINDER I	7	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	2	-
GRAPHIC ARTS-LITHO PRESSPERSON	11	-
GRAPHIC ARTS-PRINTER	3	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	2	-
HARDWOOD FLOORLAYER	27	-



Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
HEAT & FROST INSULATOR	101	-
HEAVY DUTY EQUIPMENT MECHANIC	1,034	93
HYDRAULIC SERVICE MECHANIC	14	-
INBOARD/OUTBOARD MECHANIC	68	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	109	-
INDUSTRIAL INSTRUMENT MECHANIC	201	5
INDUSTRIAL WAREHOUSEPERSON INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	29 13	-
IRONWORKER	76	-
JEWELLER AND GOLDSMITH	3	-
JOINER	539	19
LANDSCAPE HORTICULTURIST	152	7
LOCKSMITH	10	_
LOG BUILDER	8	-
LUMBER MANUF. INDCIRCULAR SAWFILER	29	-
LUMBER MANUF. INDUSTRY - SAWFITTER	77	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	30	-
MACHINIST	447	52
MARINE ENGINE MECHANIC	12	-
MARINE REPAIR TECHNICIAN	103	1
MASON	198	52
MEATCUTTER	60	2
METAL FABRICATOR (FITTER)	563	94
METER TECHNICIAN	8	-
MILLWRIGHT	1,011	78
MOBILE CRANE OPERATOR (CONST. IND.)	65	-
MOTION PICTURE & THEATRE-GRIP	6	-
MOTION PICTURE & THEATRE-SET DRESSER	5	-
MOTION PICTURE-ASST. LOCATION MANAGER	21	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	12	-



Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
MOTORCYCLE MECHANIC	61	15
MOULDER AND COREMAKER	6	-
OIL AND GAS RIG TECHNICIAN 1 **	179	-
OIL BURNER MECHANIC (RESIDENTIAL)	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	55	22
PAINTER AND DECORATOR	265	-
PILEDRIVER AND BRIDGEWORKER	109	-
PLANERMILL MAINTENANCE TECHNICIAN 1	11	-
PLANERMILL MAINTENANCE TECHNICIAN 2	31	-
PLASTERER	10	-
PLUMBER	2,693	45
POWER LINE TECHNICIAN	173	-
PRODUCTION HORTICULTURIST	87	2
RAILCAR MECHANIC	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	90	3
REFRIGERATION MECHANIC	533	-
REINFORCING STEEL INSTALLER	144	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	66	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	824	61
RESIDENTIAL STEEP ROOFER	5	-
RIGGER/SAILMAKER	5	-
ROOFER	471	-
SECURITY ALARM INSTALLER	54	-
SHEET METAL WORKER	852	2
SHEET METAL WORKER (MANUFACTURING)	3	-
SHIPWRIGHT	4	-
SIGN PAINTER	5	-
SPRINGMAKER	1	-
SPRINKLER SYSTEM INSTALLER	370	-
STEAMFITTER-PIPEFITTER	263	11



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Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	49	-
TIRE REPAIRER	23	-
TOOL AND DIE MAKER	17	-
TRANSPORT REFRIGERATION MECHANIC	2	-
UPHOLSTERER	3	-
UTILITY ARBORIST	120	-
WALL & CEILING INSTALLER	205	20
WATER WELL DRILLER	4	-
WELDER LEVEL 'A'	729	345
WINDER ELECTRICIAN	24	-
YACHT BUILDER	5	-
Total	32,224	3,132

<sup>\*\*</sup> Oil & Gas Rig Technician, manual count from Alberta 177, AIMS 2, total 179



# **New Apprentice Registrations by Industry Training Program**

# Fiscal\* 2006/07 – Registered November 2006

Industry Training Program	Number of New Trainees Registered (Nov 2006)	Number of New Ace It Trainees Registered (Nov 2006)
AGGREGATE PLANT OPERATOR	-	-
AGRICULTURAL EQUIPMENT TECHNICIAN	-	-
AIRCRAFT MAINTENANCE TECHNICIAN	-	-
AIRCRAFT STRUCTURAL TECHNICIAN	-	-
ANTIQUE FURNITURE RESTORER & FINISHER	-	-
APPLIANCE SERVICE TECHNICIAN	-	-
ARBORICULTURIST (URBAN FORESTRY)	-	-
ARCHITECTURAL SHEET METAL WORKER	-	-
ASPHALT PLANT OPERATOR	-	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	1	-
AUTO WHEEL ALIGN BRAKE & FRAME STRAIGHT	-	-
AUTO. RADIATOR MANUF. & REPAIRER	-	-
AUTOMATIC TRANSMISSION SERVICE TECH.	-	-
AUTOMOTIVE COLLISION EQUIVALENCY	-	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	10	-
AUTOMOTIVE ELECTRICAL TECHNICIAN	-	-
AUTOMOTIVE GLASS TECHNICIAN	7	-
AUTOMOTIVE MACHINIST	2	-
AUTOMOTIVE PARTSPERSON	3	3
AUTOMOTIVE REFINISHING EQUIVALENCY	-	-
AUTOMOTIVE REFINISHING PREP. TECH.	13	-
AUTOMOTIVE REFINISHING TECHNICIAN	3	-
AUTOMOTIVE SERVICE TECHNICIAN	72	3
AUTOMOTIVE UPHOLSTERER	3	-
BAKER	4	-
BARBER	-	-
BOOM TRUCK OPERATOR - CLASS A TRADE	-	-



Industry Training Program	Number of New Trainees Registered (Nov 2006)	Number of New Ace It Trainees Registered (Nov 2006)
BOOM TRUCK OPERATOR - CLASS B TRADE	-	-
CABLE SPLICER	-	-
CARPENTER	221	15
CEMENT MASON	6	-
COMMERCIAL TRAILER MECHANIC	-	-
COMMERCIAL TRANS. VEHICLE MECHANIC	28	-
COMMUNITY ANTENNA TV TECHNICIAN	-	-
CONCRETE PLANT OPERATOR	-	-
CONSTRUCTION BOILERMAKER	-	-
CONSTRUCTION FORMWORK TECHNICIAN	-	-
СООК	85	3
COSMETOLOGIST	15	1
DAIRY PRODUCTION TECHNICIAN	-	-
DIESEL ENGINE MECHANIC	16	-
DIESEL FUEL INJECTION MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	12	-
DRESSMAKER & DRESS DESIGNER	-	-
DRYWALL FINISHER	6	-
ELECTRICIAN	186	3
ELECTRONICS COMMUNICATION TECHNICIAN	1	-
ELECTRONICS TECHNICIAN	1	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	-	-
ELECTRO-PLATER	1	-
ELEVATOR MECHANIC	-	-
EMBALMER & FUNERAL DIRECTOR	1	-
FLOOR COVERING INSTALLER	-	-
FLORIST	-	-
FOOD AND BEVERAGE SERVER	-	-
FORKLIFT MECHANIC	-	-
FUNERAL DIRECTOR	1	-



Industry Training Program	Number of New Trainees Registered (Nov 2006)	Number of New Ace It Trainees Registered (Nov 2006)
GLAZIER	27	-
GRAPHIC ARTS COMPOSITOR	-	-
GRAPHIC ARTS-ARTIST (MECH. & CREATIVE)	-	-
GRAPHIC ARTS-BOOKBINDER I	-	-
GRAPHIC ARTS-BOOKBINDER II	-	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	-	-
GRAPHIC ARTS-ELECTRONIC PREPRESS (ADV.)	-	-
GRAPHIC ARTS-LITHO PRESS FEEDER	-	1
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	-	1
GRAPHIC ARTS-LITHO PRESSPERSON	-	1
GRAPHIC ARTS-PLATEMAKER	-	-
GRAPHIC ARTS-PRINTER	1	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	-	1
HARDWOOD FLOORLAYER	1	-
HEAT & FROST INSULATOR	2	1
HEAVY DUTY EQUIPMENT MECHANIC	44	-
HYDRAULIC CRANE OPERATOR	-	-
HYDRAULIC SERVICE MECHANIC	4	1
INBOARD/OUTBOARD MECHANIC	3	-
INDUSTRIAL ELECTRICIAN	-	1
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	3	1
INDUSTRIAL INSTRUMENT MECHANIC	7	2
INDUSTRIAL WAREHOUSEPERSON	3	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	-	-
IRONWORKER	-	-
JEWELLER AND GOLDSMITH	-	-
JOINER	24	-
LANDSCAPE HORTICULTURIST	20	-
LOCKSMITH	1	-
LOG BUILDER	_	-



Industry Training Program	Number of New Trainees Registered (Nov 2006)	Number of New Ace It Trainees Registered (Nov 2006)
LUMBER MANUF. INDCIRCULAR SAWFILER	1	-
LUMBER MANUF. INDUSTRY - SAWFITTER	5	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	2	-
MACHINE FITTER	-	-
MACHINIST	16	-
MARINE ENGINE MECHANIC	2	-
MARINE REPAIR TECHNICIAN	2	-
MASON	10	-
MASTER GLASS BLOWER	-	-
MEATCUTTER	6	-
METAL FABRICATOR (FITTER)	24	1
METER TECHNICIAN	-	-
MILLWRIGHT	37	3
MOBILE CRANE OPERATOR (CONST. IND.)	3	-
MOTION PICTURE & THEATRE-GRIP	-	-
MOTION PICTURE & THEATRE-SET DRESSER	1	-
MOTION PICTURE-ASST. LOCATION MANAGER	-	-
MOTION PICTURE-SCRIPT SUPERVISOR	-	-
MOTION PICTURE-SECOND ASSISTANT CAMERA	-	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	-	-
MOTORCYCLE MECHANIC	5	-
MOULDER AND COREMAKER	1	-
OIL AND GAS RIG TECHNICIAN 1	-	-
OIL AND GAS RIG TECHNICIAN 2	-	-
OIL AND GAS RIG TECHNICIAN 3	-	-
OIL BURNER MECHANIC (RESIDENTIAL)	-	-
OPERATOR/AREA DISPATCHER	-	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	2	-
PAINTER AND DECORATOR	20	-
PILEDRIVER AND BRIDGEWORKER	5	-



Industry Training Program	Number of New Trainees Registered (Nov 2006)	Number of New Ace It Trainees Registered (Nov 2006)
PLANERMILL MAINTENANCE TECHNICIAN 1	-	-
PLANERMILL MAINTENANCE TECHNICIAN 2	-	-
PLASTERER	2	-
PLUMBER	91	2
POWER LINE TECHNICIAN	-	-
PRODUCTION HORTICULTURIST	2	-
RAILCAR MECHANIC	-	-
RECREATION VEHICLE SERVICE TECHNICIAN	4	1
REFRIGERATION MECHANIC	18	-
REFRIGERATION MECHANIC EQUIVALENCY	-	-
REINFORCING STEEL INSTALLER	9	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	16	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	39	-
RESIDENTIAL STEEP ROOFER	-	-
RIGGER/SAILMAKER	-	-
ROAD BUILDER & HEAVY CONST. FOUNDATION	-	-
ROOFER	18	-
SECURITY ALARM INSTALLER	6	-
SHEET METAL WORKER	32	-
SHEET METAL WORKER (MANUFACTURING)	-	-
SHIPWRIGHT	-	-
SIGN PAINTER	-	-
SPRINGMAKER	-	-
SPRINKLER SYSTEM INSTALLER	15	-
STEAMFITTER-PIPEFITTER	7	-
TELECONTROL TECHNOLOGIST	-	-
TILESETTER	4	-
TIRE REPAIRER	4	-
TOOL AND DIE MAKER	-	-
TOWER CRANE OPERATOR	-	_



### THE RIGHT SKILLS > A PROVEN ADVANTAGE

Industry Training Program	Number of New Trainees Registered (Nov 2006)	Number of New Ace It Trainees Registered (Nov 2006)
TRANSPORT REFRIGERATION MECHANIC	-	-
UPHOLSTERER	-	-
UTILITY ARBORIST	5	-
WALL & CEILING INSTALLER	14	-
WATER WELL DRILLER	-	-
WELDER LEVEL 'A'	35	2
WELDER LEVEL 'B'	-	-
WELDER LEVEL 'C'	-	-
WINDER ELECTRICIAN	-	-
YACHT BUILDER	-	-
Total	1,302	39

<sup>\*</sup> April 1 - March 31