



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

# ITA Performance Measurement Report

Figures Updated to February 28, 2007

## Service Plan Performance Indicators – February 28, 2007

| Measure   | Baseline | 2004/05 Results | 2005/06 Results | 2006/07 Target               | 2006/07 YTD Results       |
|---|----------|-----------------|-----------------|------------------------------|---------------------------|
| <b>Strategic Imperative 1: Expand industry training participation - trainees/apprentices and employers/sponsors.</b>  |          |                 |                 |                              |                           |
| Active Participants <sup>(1)</sup>  | 14,676   | 20,050          | 26,525          | 33,000                       | 31,881                    |
| Apprentices   | 13,815   | 18,709          | 23,266          | 25,000                       | 27,094                    |
| Youth <sup>(2)</sup>  | 861      | 1,341           | 3,259           | 4,000                        | 4,787                     |
| Foundation Program Trainees <sup>(3)</sup>  | n/a      | n/a             | n/a             | 4,000                        | To be reported March 2007 |
| Number of employers/sponsors participating  | 6,740    | 7,863           | 8,819           | 9,500                        | 9,348                     |
| ITA Credentials (C of Q's) Awarded  | 2,378    | 2,378           | 2,899           | 3,200                        | 3,310                     |
| Apprentice Completion Rate <sup>(4)</sup> - Quarterly Result  | n/a      | n/a             | 42%             | 44%                          | 39%                       |
| <b>Strategic Imperative 2: Provide the infrastructure which will assure active and effective leadership of industry training by industry itself.</b>  |          |                 |                 |                              |                           |
| Number of functioning ITOs  | n/a      | n/a             | 3               | 6                            | 3                         |
| <b>Strategic Imperative 4: Ensure High Quality Industry Training</b>  |          |                 |                 |                              |                           |
| Number of Updated Industry Training Programs <sup>(5)</sup>   | n/a      | n/a             | 9               | 19                           | 12                        |
| Customer Satisfaction Index   | 62       | n/a             | 81              | 81 (+ or - 2) <sup>(6)</sup> | To be reported March 2007 |
| Customer Service - Performance Standards: <sup>(7)</sup>  |          |                 |                 |                              |                           |
| Confirmation of Registration  |          | n/a             | n/a             | 20 days                      | 19 days                   |
| Assessment of Prior Experience  |          | n/a             | n/a             | 60 days                      | 40 days                   |
| Issuing Certification   |          | n/a             | n/a             | 15 days                      | 5 days                    |
| Issuing Exam Results  |          | n/a             | n/a             | 15 days                      | 12 days                   |
| <b>Strategic Imperative 5: Ensure stakeholder awareness of the industry training system, and increase intent to participate by target groups, through communications and marketing.</b>   |          |                 |                 |                              |                           |
| Stakeholder Awareness   | 81       | n/a             | 78              | Maintain or Improve baseline | To be reported March 2007 |
| Youth intent to pursue a trades qualification after high school <sup>(8)</sup>  | n/a      | n/a             | 19.5%           | Maintain or Improve          | To be reported March 2007 |
| <b>Notes:</b>   |          |                 |                 |                              |                           |
| <b>(1)</b> The active apprentices have been adjusted to include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total as of February 28, 2007 reported by Alberta is 237. Total active apprentices per AIMS 31,644 + 237 = 31,881. Total certificates includes certificates issued to Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of February 28, 2007 is 80. total certificates issued per AIMS 3,230 + 80 = 3,310. |          |                 |                 |                              |                           |
| <b>(2)</b> The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (2,135) plus active ACE IT participants (2,935) less youth in both programs (283) = total youth 4,787.   |          |                 |                 |                              |                           |

**Notes Continued:**

**(3)** Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers.

**(4)** Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2000/01 on a quarter by quarter basis is compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

**(5) Programs Updated 2005/06 (9):** Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tiler, Wall and Ceiling Installer  
**Programs Updated 2006/07 to date (3):** Bricklayer, Construction Electrician, Construction Orientation and Retention for Employment (C.O.R.E.)

**(6)** Index scores are subject to a margin of error of + or - 2.

**(7)** Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

**(8)** Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

**(9)** Criteria for functioning ITO: Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), HortEd BC and Residential Construction ITO (RCITO).

## New Trainee Registrations

|                               | Month Total | Year to Date Total |
|-------------------------------|-------------|--------------------|
| Fiscal 2004/05 *              |             | 7,996              |
| Fiscal 2005/06 *              |             | 12,390             |
| April 2006                    | 1,235       | 1,235              |
| May 2006                      | 1,056       | 2,291              |
| June 2006                     | 1,155       | 3,446              |
| July 2006                     | 1,006       | 4,452              |
| August 2006                   | 1,193       | 5,645              |
| September 2006 <sup>(1)</sup> | 436         | 6,081              |
| October 2006                  | 2,859       | 8,940              |
| November 2006                 | 1,302       | 10,242             |
| December 2006                 | 802         | 11,044             |
| January 2007                  | 895         | 11,939             |
| February 2007                 | 809         | 12,748             |

\* April 1 – March 31

## Credentials Awarded

| Year-to-Date   | Completed Industry Training Program | Completed Equivalency Exam | Total |
|--|-------------------------------------|----------------------------|-------|
| Fiscal * 2004/05 as of March 31, 2005 <sup>(1)</sup> | 1,928                               | 450                        | 2,378 |
| Fiscal * 2005/06 as of March 31, 2006                | 2,369                               | 530                        | 2,899 |
| Fiscal * 2006/07 as of February 28, 2007             | 2,014                               | 1,296                      | 3,310 |

\* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

## Active Apprentices by Industry Training Program

As of February 28, 2007

| Industry Training Program              | Number of Active Trainees Registered 2006-07 YTD | Number of Active Ace It Trainees Registered 2006-07 YTD |
|--|--|---|
| AGRICULTURAL EQUIPMENT TECHNICIAN      | 2  | -   |
| AIRCRAFT MAINTENANCE TECHNICIAN        | 17   | 13  |
| AIRCRAFT STRUCTURAL TECHNICIAN         | 28   | 14  |
| ANTIQUÉ FURNITURE RESTORER & FINISHER  | 1  | -   |
| APPLIANCE SERVICE TECHNICIAN           | 60   | -   |
| ARBORICULTURIST (URBAN FORESTRY)       | 1  | -   |
| ARCHITECTURAL SHEET METAL WORKER       | 47   | -   |
| AUTO WHEEL ALIGN & BRAKE SERVICE TECH. | 13   | -   |
| AUTO. RADIATOR MANUF. & REPAIRER       | 3  | -   |
| AUTOMATIC TRANSMISSION SERVICE TECH.   | 14   | -   |
| AUTOMOTIVE COLLISION REPAIR TECHNICIAN | 413  | 54  |
| AUTOMOTIVE ELECTRICAL TECHNICIAN       | 1  | -   |
| AUTOMOTIVE ELECTRICAL TECHNICIAN       | 3  | -   |
| AUTOMOTIVE GLASS TECHNICIAN            | 54   | -   |
| AUTOMOTIVE MACHINIST                   | 24   | -   |
| AUTOMOTIVE PARTSPERSON                 | 60   | 9   |
| AUTOMOTIVE REFINISHING PREP. TECH.     | 168  | 25  |
| AUTOMOTIVE REFINISHING TECHNICIAN      | 105  | -   |
| AUTOMOTIVE SERVICE TECHNICIAN          | 2,106  | 308   |
| AUTOMOTIVE UPHOLSTERER                 | 7  | -   |
| BAKER                                  | 162  | 19  |
| BARBER                                 | 15   | -   |
| CABLE SPLICER                          | 1  | -   |
| CARPENTER                              | 5,369  | 564   |
| CEMENT MASON                           | 141  | -   |
| COMMERCIAL TRAILER MECHANIC            | 32   | -   |
| COMMERCIAL TRANS. VEHICLE MECHANIC     | 581  | 12  |

| Industry Training Program                | Number of Active Trainees Registered 2006-07 YTD | Number of Active Ace It Trainees Registered 2006-07 YTD |
|--|--|---|
| COMMUNITY ANTENNA TV TECHNICIAN          | 15   | -   |
| CONSTRUCTION BOILERMAKER                 | 86   | -   |
| CONSTRUCTION FORMWORK TECHNICIAN         | 24   | -   |
| COOK                                     | 1,610  | 482   |
| COSMETOLOGIST                            | 874  | 403   |
| DAIRY PRODUCTION TECHNICIAN              | 91   | -   |
| DIESEL ENGINE MECHANIC                   | 68   | 11  |
| DIESEL FUEL INJECTION MECHANIC           | 2  | -   |
| DOMESTIC/COMMERCIAL GASFITTER            | 212  | -   |
| DRYWALL FINISHER                         | 47   | -   |
| ELECTRICIAN                              | 5,236  | 177   |
| ELECTRONICS COMMUNICATION TECHNICIAN     | 20   | -   |
| ELECTRONICS TECHNICIAN                   | 7  | -   |
| ELECTRONICS TECHNICIAN (CONSUMER PROD.)  | 1  | -   |
| ELECTRO-PLATER                           | 5  | -   |
| ELEVATOR MECHANIC                        | 4  | -   |
| EMBALMER & FUNERAL DIRECTOR              | 35   | -   |
| FLOOR COVERING INSTALLER                 | 127  | -   |
| FLORIST                                  | 3  | -   |
| FOOD AND BEVERAGE SERVER                 | 1  | -   |
| FORKLIFT MECHANIC                        | 5  | -   |
| FUNERAL DIRECTOR                         | 9  | -   |
| GLAZIER                                  | 275  | -   |
| GRAPHIC ARTS-BOOKBINDER I                | 6  | -   |
| GRAPHIC ARTS-ELECTRONIC PREPRESS         | 1  | -   |
| GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET) | 2  | -   |
| GRAPHIC ARTS-LITHO PRESSPERSON           | 19   | -   |
| GRAPHIC ARTS-PRINTER                     | 3  | -   |
| GRAPHIC ARTS-STRIPPER AND ASSEMBLER      | 2  | -   |
| HARDWOOD FLOORLAYER                      | 26   | -   |

| Industry Training Program                | Number of Active Trainees Registered 2006-07 YTD | Number of Active Ace It Trainees Registered 2006-07 YTD |
|--|--|---|
| HEAT & FROST INSULATOR                   | 100  | -   |
| HEAVY DUTY EQUIPMENT MECHANIC            | 1,018  | 88  |
| HYDRAULIC SERVICE MECHANIC               | 15   | -   |
| INBOARD/OUTBOARD MECHANIC                | 66   | -   |
| INDUSTRIAL ENGINES & EQUIP. PARTSPERSON  | 103  | -   |
| INDUSTRIAL INSTRUMENT MECHANIC           | 207  | 5   |
| INDUSTRIAL WAREHOUSEPERSON               | 29   | -   |
| INFORMATION TECHNOLOGY SUPPORT ASSOCIATE | 10   | -   |
| IRONWORKER                               | 81   | -   |
| JEWELLER AND GOLDSMITH                   | 3  | -   |
| JOINER                                   | 530  | 17  |
| LANDSCAPE HORTICULTURIST                 | 141  | 6   |
| LOCKSMITH                                | 13   | -   |
| LOG BUILDER                              | 8  | -   |
| LUMBER MANUF. IND.-CIRCULAR SAWFILER     | 25   | -   |
| LUMBER MANUF. INDUSTRY - SAWFITTER       | 69   | -   |
| LUMBER MANUF. INDUSTRY-BENCHPERSON       | 26   | -   |
| MACHINIST                                | 446  | 45  |
| MARINE ENGINE MECHANIC                   | 12   | -   |
| MARINE REPAIR TECHNICIAN                 | 94   | 1   |
| MASON                                    | 176  | 33  |
| MEATCUTTER                               | 67   | 2   |
| METAL FABRICATOR (FITTER)                | 538  | 75  |
| METER TECHNICIAN                         | 8  | -   |
| MILLWRIGHT                               | 1,009  | 69  |
| MOBILE CRANE OPERATOR (CONST. IND.)      | 64   | -   |
| MOTION PICTURE & THEATRE-GRIP            | 2  | -   |
| MOTION PICTURE & THEATRE-SET DRESSER     | 2  | -   |
| MOTION PICTURE-ASST. LOCATION MANAGER    | 13   | -   |
| MOTION PICTURE-THIRD ASSISTANT DIRECTOR  | 9  | -   |

| Industry Training Program               | Number of Active Trainees Registered 2006-07 YTD | Number of Active Ace It Trainees Registered 2006-07 YTD |
|---|--|---|
| MOTORCYCLE MECHANIC                     | 59   | 15  |
| MOULDER AND COREMAKER                   | 8  | -   |
| OIL AND GAS RIG TECHNICIAN 1 *          | 239  | -   |
| OIL BURNER MECHANIC (RESIDENTIAL)       | 2  | -   |
| OUTDOOR POWER EQUIPMENT TECHNICIAN      | 50   | 20  |
| PAINTER AND DECORATOR                   | 243  | -   |
| PILEDRIVER AND BRIDGEWORKER             | 117  | -   |
| PLANERMILL MAINTENANCE TECHNICIAN 1     | 9  | -   |
| PLANERMILL MAINTENANCE TECHNICIAN 2     | 29   | -   |
| PLASTERER                               | 11   | -   |
| PLUMBER                                 | 2,641  | 49  |
| POWER LINE TECHNICIAN                   | 178  | -   |
| PRODUCTION HORTICULTURIST               | 96   | 2   |
| RAILCAR MECHANIC                        | 1  | -   |
| RECREATION VEHICLE SERVICE TECHNICIAN   | 92   | 3   |
| REFRIGERATION MECHANIC                  | 516  | -   |
| REINFORCING STEEL INSTALLER             | 152  | -   |
| RESIDENTIAL BUILDING MAINTENANCE WORKER | 66   | -   |
| RESIDENTIAL CONSTRUCTION FRAMING TECH.  | 899  | 59  |
| RESIDENTIAL STEEP ROOFER                | 4  | -   |
| RIGGER/SAILMAKER                        | 5  | -   |
| ROOFER                                  | 452  | -   |
| SECURITY ALARM INSTALLER                | 59   | -   |
| SHEET METAL WORKER                      | 834  | 2   |
| SHIPWRIGHT                              | 4  | -   |
| SIGN PAINTER                            | 4  | -   |
| SPRINKLER SYSTEM INSTALLER              | 373  | -   |
| STEAMFITTER-PIPEFITTER                  | 264  | 9   |
| TELECONTROL TECHNOLOGIST                | 4  | -   |
| TILESETTER                              | 51   | -   |



| Industry Training Program        | Number of Active Trainees Registered 2006-07 YTD | Number of Active Ace It Trainees Registered 2006-07 YTD |
|----------------------------------|--|---|
| TIRE REPAIRER                    | 19   | -   |
| TOOL AND DIE MAKER               | 22   | -   |
| TRANSPORT REFRIGERATION MECHANIC | 4  | -   |
| UPHOLSTERER                      | 2  | -   |
| UTILITY ARBORIST                 | 113  | -   |
| WALL & CEILING INSTALLER         | 208  | 17  |
| WATER WELL DRILLER               | 4  | -   |
| WELDER -- LEVEL 'A'              | 715  | 326   |
| WELDER -- LEVEL 'C'              | 174  | 1   |
| WINDER ELECTRICIAN               | 27   | -   |
| YACHT BUILDER                    | 3  | -   |
| <b>Total</b>                     | <b>31,881</b>                                    | <b>2,935</b>  |

\*\* Oil & Gas Rig Technician, manual count from Alberta 237, AIMS 2, total 239

## New Apprentice Registrations by Industry Training Program

Fiscal\* 2006/07 – Registered February 2007

| Industry Training Program               | Number of New Trainees Registered (Feb 2007) | Number of New Ace It Trainees Registered (Feb 2007) |
|---|--|---|
| APPLIANCE SERVICE TECHNICIAN            | 2  | -   |
| ARCHITECTURAL SHEET METAL WORKER        | 10   | -   |
| AUTOMATIC TRANSMISSION SERVICE TECH.    | 1  | -   |
| AUTOMOTIVE COLLISION REPAIR TECHNICIAN  | 7  | -   |
| AUTOMOTIVE GLASS TECHNICIAN             | 2  | -   |
| AUTOMOTIVE MACHINIST                    | 1  | -   |
| AUTOMOTIVE PARTSPERSON                  | 1  | -   |
| AUTOMOTIVE REFINISHING PREP. TECH.      | 4  | -   |
| AUTOMOTIVE REFINISHING TECHNICIAN       | 5  | -   |
| AUTOMOTIVE SERVICE TECHNICIAN           | 46   | 2   |
| BAKER                                   | 1  | -   |
| CARPENTER                               | 130  | -   |
| COMMERCIAL TRAILER MECHANIC             | 1  | -   |
| COMMERCIAL TRANS. VEHICLE MECHANIC      | 13   | -   |
| CONSTRUCTION FORMWORK TECHNICIAN        | 1  | -   |
| COOK                                    | 32   | -   |
| COSMETOLOGIST                           | 5  | -   |
| DAIRY PRODUCTION TECHNICIAN             | 7  | -   |
| DIESEL ENGINE MECHANIC                  | 3  | -   |
| DOMESTIC/COMMERCIAL GASFITTER           | 13   | -   |
| DRYWALL FINISHER                        | 1  | -   |
| ELECTRICIAN                             | 112  | 2   |
| GLAZIER                                 | 13   | -   |
| GRAPHIC ARTS-LITHO PRESSPERSON          | 5  | -   |
| HEAVY DUTY EQUIPMENT MECHANIC           | 23   | -   |
| INBOARD/OUTBOARD MECHANIC               | 3  | -   |
| INDUSTRIAL ENGINES & EQUIP. PARTSPERSON | 1  | -   |

| Industry Training Program              | Number of New Trainees Registered (Feb 2007) | Number of New Ace It Trainees Registered (Feb 2007) |
|--|--|---|
| INDUSTRIAL INSTRUMENT MECHANIC         | 8  | -   |
| INDUSTRIAL WAREHOUSEPERSON             | 2  | -   |
| IRONWORKER                             | 10   | -   |
| JOINER                                 | 17   | -   |
| LANDSCAPE HORTICULTURIST               | 1  | -   |
| LUMBER MANUF. IND.-CIRCULAR SAWFILER   | 5  | -   |
| LUMBER MANUF. INDUSTRY - SAWFITTER     | 1  | -   |
| LUMBER MANUF. INDUSTRY-BENCHPERSON     | 2  | -   |
| MACHINIST                              | 7  | -   |
| MARINE REPAIR TECHNICIAN               | 1  | -   |
| MASON                                  | 6  | -   |
| METAL FABRICATOR (FITTER)              | 25   | -   |
| MILLWRIGHT                             | 30   | -   |
| MOTORCYCLE MECHANIC                    | 1  | -   |
| MOULDER AND COREMAKER                  | 1  | -   |
| OUTDOOR POWER EQUIPMENT TECHNICIAN     | 2  | -   |
| PAINTER AND DECORATOR                  | 7  | -   |
| PILEDRIVER AND BRIDGEWORKER            | 4  | -   |
| PLANERMILL MAINTENANCE TECHNICIAN 1    | 1  | -   |
| PLUMBER                                | 70   | 2   |
| POWER LINE TECHNICIAN                  | 5  | -   |
| PRODUCTION HORTICULTURIST              | 2  | -   |
| RECREATION VEHICLE SERVICE TECHNICIAN  | 3  | -   |
| REFRIGERATION MECHANIC                 | 11   | -   |
| REINFORCING STEEL INSTALLER            | 10   | -   |
| RESIDENTIAL CONSTRUCTION FRAMING TECH. | 43   | -   |
| ROOFER                                 | 15   | -   |
| SECURITY ALARM INSTALLER               | 3  | -   |
| SHEET METAL WORKER                     | 12   | -   |
| SPRINKLER SYSTEM INSTALLER             | 10   | -   |

| Industry Training Program | Number of New Trainees Registered (Feb 2007) | Number of New Ace It Trainees Registered (Feb 2007) |
|---------------------------|--|---|
| STEAMFITTER-PIPEFITTER    | 9  | -   |
| TOOL AND DIE MAKER        | 1  | -   |
| UTILITY ARBORIST          | 7  | -   |
| WALL & CEILING INSTALLER  | 4  | -   |
| WELDER -- LEVEL 'A'       | 2  | -   |
| WELDER -- LEVEL 'C'       | 27   | 1   |
| WINDER ELECTRICIAN        | 1  | -   |
| <b>Total</b>              | <b>809</b>                                   | <b>7</b>  |

\* April 1 – March 31