



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

ITA Performance Measurement Report

Figures Updated to March 31, 2007

Service Plan Performance Indicators – March 31, 2007

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Target	2006/07 YTD Results
Strategic Imperative 1: Expand industry training participation - trainees/apprentices and employers/sponsors.					
Active Participants ⁽¹⁾	14,676	20,050	26,525	33,000	34,049
Apprentices	13,815	18,709	23,266	25,000	28,402
Youth ⁽²⁾	861	1,341	3,259	4,000	5,647
Foundation Program Trainees ⁽³⁾	n/a	n/a	n/a	4,000	To be reported in the annual report.
Number of employers/sponsors participating	6,740	7,863	8,819	9,500	9,575
ITA Credentials (C of Q's) Awarded ⁽¹⁾	2,378	2,378	2,899	3,200	3,551
Apprentice Completion Rate ⁽⁴⁾ - Quarterly Result	n/a	n/a	42%	44%	39%
Strategic Imperative 2: Provide the infrastructure which will assure active and effective leadership of industry training by industry itself.					
Number of functioning ITOs ⁽⁹⁾	n/a	n/a	3	6	5
Strategic Imperative 4: Ensure High Quality Industry Training					
Number of Updated Industry Training Programs ⁽⁵⁾	n/a	n/a	9	19	22
Customer Satisfaction Index	62	n/a	81	81 (+ or - 1.9) ⁽⁶⁾	82
Customer Service - Performance Standards: ⁽⁷⁾					
Confirmation of Registration		n/a	n/a	20 days	16 days
Assessment of Prior Experience		n/a	n/a	60 days	32 days
Issuing Certification		n/a	n/a	15 days	5 days
Issuing Exam Results		n/a	n/a	15 days	12 days
Strategic Imperative 5: Ensure stakeholder awareness of the industry training system, and increase intent to participate by target groups, through communications and marketing.					
Stakeholder Awareness	81	n/a	78 (+ or - 1.3)	Maintain or Improve baseline	80
Youth intent to pursue a trades qualification after high school ⁽⁸⁾	n/a	n/a	19.5% (+ or - 2.1)	Maintain or Improve	22.0%

Notes:

(1) Active apprentices in BC now include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of March 2007 is 286. Total active apprentices per AIMS 33,763 + 286 = 34,049
Total Certificates includes certificates issued to Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of February 2007 is 91. Total certificates issued per AIMS 3,460 + 91 = 3,551.

(2) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (2,180) plus active ACE IT participants (3,783) less youth in both programs (316) = total youth 5,647.

(3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers. The March 31, 2007 numbers will be included in the F 2006/07 Annual Report.

(4) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2000/01 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(5) Programs Updated 2005/06 (9): Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tilesetter, Wall and Ceiling Installer

Programs Updated 2006/07 to date (13): Automotive Refinishing Prep Technician, Automotive Refinishing Technician (Painter), Bricklayer, Construction Orientation and Retention for Employment (C.O.R.E.), Heavy Equipment Operator, Horticulture Foundation, Landscape Horticulture, Mobile Crane - Hydraulic Under 80 Ton, Mobile Crane - Hydraulic Unrestricted, Mobile Crane - Hydraulic Lattice Boom, Mobile Crane - Lattice Boom Friction, Motor Vehicle Body Repair, Production Horticulture

(6) **Customer Service** Index scores are subject to a margin of error of + or - 1.9. Stakeholder Awareness scores are subject to a margin of error of + or - 1.3%.

(7) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(8) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

(9) **Criteria for a functioning ITO:** Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), Construction Industry Training Organization (CITO), HortEd BC, GO2, and Residential Construction ITO (RCITO).

New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
April 2006	1,235	1,235
May 2006	1,056	2,291
June 2006	1,155	3,446
July 2006	1,006	4,452
August 2006	1,193	5,645
September 2006 ⁽¹⁾	436	6,081
October 2006	2,859	8,940
November 2006	1,302	10,242
December 2006	802	11,044
January 2007	895	11,939
February 2007	809	12,748
March 2007	2,681	15,429

* April 1 – March 31

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 ⁽¹⁾	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of March 31, 2007	2,153	1,398	3,551

* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

Active Apprentices by Industry Training Program

As of March 31, 2007

Industry Training Program	Number of Active Apprentices Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	2	-
AIRCRAFT MAINTENANCE TECHNICIAN	18	14
AIRCRAFT STRUCTURAL TECHNICIAN	47	25
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	60	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	49	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	13	-
AUTO. RADIATOR MANUF. & REPAIRER	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	16	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	417	48
AUTOMOTIVE ELECTRICAL TECHNICIAN	1	-
AUTOMOTIVE ELECTRICAL TECHNICIAN	3	-
AUTOMOTIVE GLASS TECHNICIAN	52	-
AUTOMOTIVE MACHINIST	25	-
AUTOMOTIVE PARTSPERSON	62	9
AUTOMOTIVE REFINISHING PREP. TECH.	198	46
AUTOMOTIVE REFINISHING TECHNICIAN	109	-
AUTOMOTIVE SERVICE TECHNICIAN	2,222	376
AUTOMOTIVE UPHOLSTERER	8	-
BAKER	176	30
BARBER	14	-
BUILDING ENVELOPE TECHNICIAN	13	-
CABLE SPLICER	1	-
CARPENTER	5,749	777
CEMENT MASON	143	-
COMMERCIAL TRAILER MECHANIC	32	-

Industry Training Program	Number of Active Apprentices Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
COMMERCIAL TRANS. VEHICLE MECHANIC	609	13
COMMUNITY ANTENNA TV TECHNICIAN	13	-
CONSTRUCTION BOILERMAKER	84	-
CONSTRUCTION FORMWORK TECHNICIAN	23	-
COOK	1,721	550
COSMETOLOGIST	976	476
DAIRY PRODUCTION TECHNICIAN	97	-
DIESEL ENGINE MECHANIC	76	20
DIESEL FUEL INJECTION MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	206	-
DRYWALL FINISHER	49	-
ELECTRICIAN	5,543	260
ELECTRONICS COMMUNICATION TECHNICIAN	21	-
ELECTRONICS TECHNICIAN	6	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
ELECTRO-PLATER	5	-
ELEVATOR MECHANIC	4	-
EMBALMER & FUNERAL DIRECTOR	35	-
FLOOR COVERING INSTALLER	127	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	5	-
FUNERAL DIRECTOR	9	-
GLAZIER	291	-
GRAPHIC ARTS-BOOKBINDER I	5	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	2	-
GRAPHIC ARTS-LITHO PRESSPERSON	14	-
GRAPHIC ARTS-PRINTER	3	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	2	-

Industry Training Program	Number of Active Apprentices Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
HARDWOOD FLOORLAYER	27	-
HEAT & FROST INSULATOR	100	-
HEAVY DUTY EQUIPMENT MECHANIC	1,074	117
HEAVY EQUIPMENT OPERATOR	17	-
HYDRAULIC SERVICE MECHANIC	15	-
INBOARD/OUTBOARD MECHANIC	69	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	107	-
INDUSTRIAL INSTRUMENT MECHANIC	211	5
INDUSTRIAL WAREHOUSEPERSON	31	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	10	-
IRONWORKER	84	-
JEWELLER AND GOLDSMITH	3	-
JOINER	565	45
LANDSCAPE HORTICULTURIST	141	6
LOCKSMITH	13	-
LOG BUILDER	8	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	23	-
LUMBER MANUF. INDUSTRY - SAWFITTER	69	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	25	-
MACHINIST	466	56
MARINE ENGINE MECHANIC	11	-
MARINE REPAIR TECHNICIAN	92	1
MASON	211	55
MEATCUTTER	68	2
METAL FABRICATOR (FITTER)	558	86
METER TECHNICIAN	8	-
MILLWRIGHT	1,058	80
MOBILE CRANE OPERATOR (CONST. IND.)	66	-
MOTION PICTURE & THEATRE-GRIP	2	-
MOTION PICTURE & THEATRE-SET DRESSER	1	-

Industry Training Program	Number of Active Apprentices Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
MOTION PICTURE-ASST. LOCATION MANAGER	14	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	11	-
MOTORCYCLE MECHANIC	68	21
MOULDER AND COREMAKER	5	-
OIL AND GAS RIG TECHNICIAN 1 *	288	-
OIL BURNER MECHANIC (RESIDENTIAL)	2	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	64	33
PAINTER AND DECORATOR	256	-
PILEDRIVER AND BRIDGEWORKER	123	-
PLANERMILL MAINTENANCE TECHNICIAN 1	9	-
PLANERMILL MAINTENANCE TECHNICIAN 2	32	-
PLASTERER	8	-
PLUMBER	2,758	79
POWER LINE TECHNICIAN	176	-
PRODUCTION HORTICULTURIST	98	2
RAILCAR MECHANIC	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	95	4
REFRIGERATION MECHANIC	540	-
REINFORCING STEEL INSTALLER	165	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	65	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1,082	80
RESIDENTIAL STEEP ROOFER	4	-
RIGGER/SAILMAKER	4	-
ROOFER	462	-
SECURITY ALARM INSTALLER	65	-
SHEET METAL WORKER	859	2
SHIPWRIGHT	4	-
SIGN PAINTER	4	-
SPRINKLER SYSTEM INSTALLER	387	-
STEAMFITTER-PIPEFITTER	269	9

Industry Training Program	Number of Active Apprentices Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	53	-
TIRE REPAIRER	19	-
TOOL AND DIE MAKER	22	-
TRANSPORT REFRIGERATION MECHANIC	4	-
UPHOLSTERER	2	-
UTILITY ARBORIST	125	-
WALL & CEILING INSTALLER	239	31
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	802	421
WELDER -- LEVEL 'C'	321	4
WINDER ELECTRICIAN	32	-
YACHT BUILDER	2	-
Total	34,049	3,783

* Oil & Gas includes 286 registered in Alberta resident in BC, Total BC 2 + Alta 286 = 288

New Apprentice Registrations by Industry Training Program

Fiscal* 2006/07 – Registered March 2007

Industry Training Program	Number of New Apprentices Registered (March 2007)	Number of New Ace It Apprentices Registered (March 2007)
AIRCRAFT MAINTENANCE TECHNICIAN	1	1
AIRCRAFT STRUCTURAL TECHNICIAN	23	18
ARCHITECTURAL SHEET METAL WORKER	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	2	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	12	-
AUTOMOTIVE MACHINIST	1	-
AUTOMOTIVE PARTSPERSON	4	-
AUTOMOTIVE REFINISHING PREP. TECH.	24	16
AUTOMOTIVE REFINISHING TECHNICIAN	9	-
AUTOMOTIVE SERVICE TECHNICIAN	136	73
BAKER	15	12
BUILDING ENVELOPE TECHNICIAN	13	-
CARPENTER	492	223
CEMENT MASON	6	-
COMMERCIAL TRAILER MECHANIC	2	-
COMMERCIAL TRANS. VEHICLE MECHANIC	33	1
COOK	155	75
COSMETOLOGIST	137	86
DAIRY PRODUCTION TECHNICIAN	5	-
DIESEL ENGINE MECHANIC	23	20
DOMESTIC/COMMERCIAL GASFITTER	9	-
DRYWALL FINISHER	4	-
ELECTRICIAN	330	87
ELECTRONICS COMMUNICATION TECHNICIAN	1	-
FLOOR COVERING INSTALLER	4	-
GLAZIER	22	-
GRAPHIC ARTS-BOOKBINDER I	1	-

Industry Training Program	Number of New Apprentices Registered (March 2007)	Number of New Ace It Apprentices Registered (March 2007)
GRAPHIC ARTS-LITHO PRESSPERSON	1	-
HARDWOOD FLOORLAYER	1	-
HEAT & FROST INSULATOR	3	-
HEAVY DUTY EQUIPMENT MECHANIC	75	34
HEAVY EQUIPMENT OPERATOR	16	-
INBOARD/OUTBOARD MECHANIC	4	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	5	-
INDUSTRIAL INSTRUMENT MECHANIC	7	-
INDUSTRIAL WAREHOUSEPERSON	2	-
IRONWORKER	3	-
JOINER	48	28
LANDSCAPE HORTICULTURIST	8	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	1	-
LUMBER MANUF. INDUSTRY - SAWFITTER	2	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	1	-
MACHINIST	32	15
MARINE REPAIR TECHNICIAN	1	-
MASON	34	22
MEATCUTTER	1	-
METAL FABRICATOR (FITTER)	23	12
MILLWRIGHT	59	13
MOBILE CRANE OPERATOR (CONST. IND.)	3	-
MOTORCYCLE MECHANIC	22	21
OUTDOOR POWER EQUIPMENT TECHNICIAN	15	14
PAINTER AND DECORATOR	16	-
PILEDRIVER AND BRIDGEWORKER	6	-
PLANERMILL MAINTENANCE TECHNICIAN 2	4	-
PLUMBER	153	28
PRODUCTION HORTICULTURIST	2	-
RECREATION VEHICLE SERVICE TECHNICIAN	4	1

Industry Training Program	Number of New Apprentices Registered (March 2007)	Number of New Ace It Apprentices Registered (March 2007)
REFRIGERATION MECHANIC	26	-
REINFORCING STEEL INSTALLER	13	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	222	25
ROOFER	13	-
SECURITY ALARM INSTALLER	10	-
SHEET METAL WORKER	36	-
SPRINKLER SYSTEM INSTALLER	18	-
STEAMFITTER-PIPEFITTER	10	-
TILESETTER	2	-
TIRE REPAIRER	2	-
TOOL AND DIE MAKER	1	-
UTILITY ARBORIST	12	-
WALL & CEILING INSTALLER	32	14
WELDER -- LEVEL 'A'	109	104
WELDER -- LEVEL 'C'	152	3
WINDER ELECTRICIAN	4	-
Total	2,681	946

* April 1 – March 31