



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

ITA Performance Measurement Report

Figures Updated to June 30, 2007

Service Plan Performance Indicators – June 30, 2007

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 1: Expand supply-side and demand-side participation						
All Participants ⁽¹⁾						
Registered Participants	14,676	20,050	33,389	34,049	36,000	34,934
Credentials/Credits Awarded	2,378	2,378	2,899	3,551	3,500	1,549
Apprenticeship						
Registered Participants	13,815	18,709	23,266	28,402	28,000	29,990
Credentials Awarded	2,378	2,378	2,899	3,551	3,500	1,549
Completion Rate ⁽²⁾	n/a	n/a	42%	39%	42%	Reported quarterly beginning July 2007
Foundation Program Trainees ⁽³⁾						
Registered Participants	n/a	n/a	6,864	To be reported July 2007	4,000	Reported July 2008
Credentials Awarded	}			To be reported August 2007		
Completion Rate						
Continuation to Apprenticeship						
Youth ⁽⁴⁾						
Registered Participants	861	1,341	3,259	5,647	4,000	4,944
Credits Awarded	}			To be reported August 2007		
Completion Rate						
Continuation to Apprenticeship						
Percent of Female Participants						
Number of employers/sponsors participating	6,740	7,863	8,819	9,575	9,500	9,889
Aboriginal Participation	Reported July 2007	n/a	n/a	n/a	25% Increase over Baseline	Reported March 2008

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 2: Provide infrastructure (primarily ITOs) to assure active and effective industry engagement and leadership						
Number of functioning ITOs ⁽⁵⁾	n/a	n/a	3	6	Up to 10	6
Strategic Imperative 3: Expand training accessibility and flexibility through introduction of innovative alternative technical training models						
Number of Apprentices using alternative models ⁽⁶⁾	n/a	n/a	n/a	TBD	TBD	Reported July 2007
Strategic Imperative 4: Manage program delivery and funding through an effective financial and accountability framework						
Number of Apprentices waiting more than 12 months for next level of Apprenticeship technical training	n/a	n/a	n/a	TBD	< 7% of Apprentices waiting	Reported July 2007
Apprenticeship training spaces purchased ⁽⁷⁾	18,098	n/a	18,098	19,521	23,200	23,399
Cost per participant trained ⁽⁸⁾	\$3,983	n/a	n/a	\$3,983	TBD	
Strategic Imperative 5: Ensure high quality program standards and high levels of client satisfaction with ITA services						
Industry Training Programs Updated to Established Standards ⁽⁹⁾	n/a	n/a	9	22	40	22
Customer Satisfaction Index ⁽¹⁰⁾	62	n/a	81 (+ or - 1.9)	82 (+ or - 1.9)	Maintain or Improve	To be reported March 2008
Customer Service - Performance Standards: ⁽¹¹⁾						
Confirmation of Registration		n/a	n/a	16 days	20 days	9 days
Assessment of Prior Experience		n/a	n/a	32 days	10 days	26 days
Issuing Certification		n/a	n/a	5 days	5 days	5 days
Issuing Exam Results		n/a	n/a	12 days	15 days	11 days
Strategic Imperative 6: Ensure high levels of stakeholder awareness and intent to participate by target groups, through communications and marketing initiatives						
Stakeholder Awareness ⁽¹⁰⁾	81	n/a	78 (+ or - 1.3%)	80 (+ or - 1.3%)	Maintain or Improve	To be reported March 2008
Youth intent to pursue a trades qualification after high school ⁽¹²⁾	n/a	n/a	19.5% (+ or - 2.1)	22.0% (+ or - 2.1)	Maintain or Improve	To be reported March 2008

Notes:

(1) Active apprentices in BC now include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of June 2007 is 297. Total active apprentices per AIMS $34,637 + 297 = 34,934$. Total Certificates includes certificates issued to Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of June 2007 is 24. Total certificates issued per AIMS $1,525 + 24 + 2,523 = 4,072$.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2000/01 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers. The 2005/06 Results represent the number of participants beginning Foundation Programs in fiscal year 2005-06. The March 31, 2007 numbers will be included in the F 2006/07 Annual Report. Registered Participants data is extracted from the Ministry of Advanced Education's Central Data Warehouse.

(4) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (2,065) plus active ACE IT participants (3,200) less youth in both programs (321) = total youth 4,944.

(5) Criteria for a functioning ITO: Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), Construction Industry Training Organization (CITO), HortEd BC, GO2, Residential Construction ITO (RCITO), and RTO BC Resource Training Organization.

(6) Alternative technical training is operationally defined as delivery models other than traditional block release, time based technical training delivered in institutional contexts. Alternative models can include: Part time technical training (e.g. evenings & weekends); Competency-based, block release technical training; E-learning & distance learning based technical training; Work-based technical training.

(7) Apprenticeship training spaces purchased YTD total is the number of planned apprenticeship training spaces as submitted by public and private training institutions and includes seats forecasted for new/pilot programs.

(8) Cost per participant trained = Total dollars spent in 2006/07 (\$91,131,676) divided by Actual filled training seats (22,882) = \$3,983 per participant trained. "Actual filled training seats" is a count of the reported seats filled by public institutions, private trainers and pilot programs.

(9) Programs Updated 2005/06 (9): Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tilesetter, Wall and Ceiling Installer **Programs Updated 2006/07 (13):** Automotive Refinishing Prep Technician, Automotive Refinishing Technician (Painter), Bricklayer, Construction Orientation and Retention for Employment (C.O.R.E.), Heavy Equipment Operator, Horticulture Foundation, Landscape Horticulture, Mobile Crane - Hydraulic Under 80 Ton, Mobile Crane - Hydraulic Unrestricted, Mobile Crane - Hydraulic Lattice Boom, Mobile Crane - Lattice Boom Friction, Motor Vehicle Body Repair, Production Horticulture **Programs Updated 2007/08 ():**

(10) Customer Service Index scores are subject to a margin of error of + or - 1.9. Stakeholder Awareness scores are subject to a margin of error of + or - 1.3%.

(11) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(12) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
Fiscal 2006/07 *		15,429
April 2007	994	994
May 2007	1,182	2,176
June 2007	1,177	3,353

* April 1 – March 31

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 ⁽¹⁾	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of March 31, 2007	2,153	1,398	3,551
Fiscal * 2007/08 as of June 30, 2007	973	576	1,549

* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

Active Apprentices by Industry Training Program

As of June 30, 2007

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	1	-
AIRCRAFT MAINTENANCE TECHNICIAN	18	14
AIRCRAFT STRUCTURAL TECHNICIAN	46	21
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	59	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	67	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	13	-
AUTO. RADIATOR MANUF. & REPAIRER	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	14	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	400	44
AUTOMOTIVE ELECTRICAL TECHNICIAN	3	-
AUTOMOTIVE GLASS TECHNICIAN	53	-
AUTOMOTIVE MACHINIST	21	-
AUTOMOTIVE PARTSPERSON	58	8
AUTOMOTIVE REFINISHING PREP. TECH.	178	38
AUTOMOTIVE REFINISHING TECHNICIAN	107	-
AUTOMOTIVE SERVICE TECHNICIAN	2,175	287
AUTOMOTIVE UPHOLSTERER	6	-
BAKER	180	30
BARBER	20	-
BRICKLAYER	236	47
BUILDING ENVELOPE TECHNICIAN	23	-
CABLE SPLICER	1	-
CARPENTER	5,875	677
CEMENT MASON	138	-
COMMERCIAL TRAILER MECHANIC	29	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
COMMERCIAL TRANS. VEHICLE MECHANIC	620	12
COMMUNICATION TECHNICIAN	104	-
COMMUNITY ANTENNA TV TECHNICIAN	28	-
CONSTRUCTION BOILERMAKER	94	-
CONSTRUCTION FORMWORK TECHNICIAN	20	-
COOK	1,734	454
COSMETOLOGIST	920	383
DAIRY PRODUCTION TECHNICIAN	94	-
DIESEL ENGINE MECHANIC	83	16
DIESEL FUEL INJECTION MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	210	-
DRYWALL FINISHER	51	-
ELECTRICIAN	5,767	221
ELECTRONICS COMMUNICATION TECHNICIAN	23	-
ELECTRONICS TECHNICIAN	7	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	2	-
ELECTRO-PLATER	5	-
ELEVATOR MECHANIC	2	-
EMBALMER & FUNERAL DIRECTOR	30	-
FLOOR COVERING INSTALLER	120	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	6	-
FUNERAL DIRECTOR	8	-
GLAZIER	313	-
GRAPHIC ARTS-BOOKBINDER I	4	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	1	-
GRAPHIC ARTS-LITHO PRESSPERSON	13	-
GRAPHIC ARTS-PRINTER	1	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-
HARDWOOD FLOORLAYER	23	-
HEAT & FROST INSULATOR	103	-
HEAVY DUTY EQUIPMENT MECHANIC	1,096	100
HEAVY EQUIPMENT OPERATOR	37	-
HYDRAULIC CRANE OPERATOR	1	-
HYDRAULIC SERVICE MECHANIC	11	-
INBOARD/OUTBOARD MECHANIC	72	-
INDUSTRIAL ELECTRICIAN	2	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	116	-
INDUSTRIAL INSTRUMENT MECHANIC	207	5
INDUSTRIAL WAREHOUSEPERSON	29	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	6	-
IRONWORKER	94	-
JEWELLER AND GOLDSMITH	2	-
JOINER	581	41
LANDSCAPE HORTICULTURIST	144	5
LOCKSMITH	13	-
LOG BUILDER	11	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	19	-
LUMBER MANUF. INDUSTRY - SAWFITTER	63	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	23	-
MACHINIST	482	49
MARINE ENGINE MECHANIC	13	-
MARINE REPAIR TECHNICIAN	83	1
MEATCUTTER	66	2
METAL FABRICATOR (FITTER)	567	73
METER TECHNICIAN	10	-
MILLWRIGHT	1,064	73
MOBILE CRANE OPERATOR (CONST. IND.)	64	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
MOTION PICTURE & THEATRE-GRIP	2	-
MOTION PICTURE & THEATRE-SET DRESSER	1	-
MOTION PICTURE-ASST. LOCATION MANAGER	12	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	8	-
MOTORCYCLE MECHANIC	56	6
MOULDER AND COREMAKER	4	-
OIL AND GAS RIG TECHNICIAN 1 *	299	-
OIL BURNER MECHANIC (RESIDENTIAL)	4	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	68	32
PAINTER AND DECORATOR	275	-
PILEDRIVER AND BRIDGEWORKER	131	-
PLANERMILL MAINTENANCE TECHNICIAN 1	6	-
PLANERMILL MAINTENANCE TECHNICIAN 2	29	-
PLASTERER	7	-
PLUMBER	2,893	66
POWER LINE TECHNICIAN	183	-
PRODUCTION HORTICULTURIST	105	2
RAILCAR MECHANIC	1	-
RAILWAY CAR TECHNICIAN	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	96	3
REFRIGERATION MECHANIC	543	-
REINFORCING STEEL INSTALLER	153	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	69	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1,151	88
RESIDENTIAL STEEP ROOFER	4	-
RIGGER/SAILMAKER	1	-
ROOFER	469	-
SECURITY ALARM INSTALLER	73	-
SHEET METAL WORKER	903	1
SHIPWRIGHT	3	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
SIGN PAINTER	3	-
SPRINKLER SYSTEM INSTALLER	415	-
STEAMFITTER-PIPEFITTER	274	9
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	51	2
TIRE REPAIRER	21	-
TOOL AND DIE MAKER	18	-
TRANSPORT REFRIGERATION MECHANIC	4	-
UPHOLSTERER	1	-
UTILITY ARBORIST	128	-
WALL & CEILING INSTALLER	256	31
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	771	356
WELDER -- LEVEL 'C'	405	3
WINDER ELECTRICIAN	32	-
YACHT BUILDER	2	-
Total	34,934	3,200

* Oil & Gas includes 297 registered in Alberta resident in BC, Total BC 2 + Alta 297 = 299

New Apprentice Registrations by Industry Training Program

Fiscal* 2007/08 – Registered June 2007

Industry Training Program	Number of New Trainees Registered (June 2007)	Number of New Ace It Trainees Registered (June 2007)
ARCHITECTURAL SHEET METAL WORKER	9	-
AUTOMATIC TRANSMISSION SERVICE TECH.	1	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	9	-
AUTOMOTIVE GLASS TECHNICIAN	1	-
AUTOMOTIVE PARTSPERSON	1	-
AUTOMOTIVE REFINISHING PREP. TECH.	5	-
AUTOMOTIVE REFINISHING TECHNICIAN	7	-
AUTOMOTIVE SERVICE TECHNICIAN	55	1
BAKER	5	-
BRICKLAYER	11	-
BUILDING ENVELOPE TECHNICIAN	1	-
CARPENTER	174	-
CEMENT MASON	6	-
COMMERCIAL TRANS. VEHICLE MECHANIC	23	-
COMMUNICATION TECHNICIAN	98	-
COMMUNITY ANTENNA TV TECHNICIAN	15	-
CONSTRUCTION BOILERMAKER	13	-
COOK	77	-
COSMETOLOGIST	5	-
DAIRY PRODUCTION TECHNICIAN	3	-
DIESEL ENGINE MECHANIC	11	-
DOMESTIC/COMMERCIAL GASFITTER	12	-
DRYWALL FINISHER	5	-
ELECTRICIAN	139	-
ELECTRONICS COMMUNICATION TECHNICIAN	1	-
FLOOR COVERING INSTALLER	3	-
FORKLIFT MECHANIC	1	-

Industry Training Program	Number of New Trainees Registered (June 2007)	Number of New Ace It Trainees Registered (June 2007)
GLAZIER	11	-
GRAPHIC ARTS-LITHO PRESSPERSON	2	-
HARDWOOD FLOORLAYER	6	-
HEAT & FROST INSULATOR	7	-
HEAVY DUTY EQUIPMENT MECHANIC	40	-
HEAVY EQUIPMENT OPERATOR	1	-
INBOARD/OUTBOARD MECHANIC	3	-
INDUSTRIAL ELECTRICIAN	2	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	2	-
INDUSTRIAL INSTRUMENT MECHANIC	1	-
IRONWORKER	17	-
JOINER	19	-
LANDSCAPE HORTICULTURIST	3	-
LOG BUILDER	2	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	2	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	2	-
MACHINIST	26	-
MARINE ENGINE MECHANIC	1	-
MARINE REPAIR TECHNICIAN	1	-
MEATCUTTER	1	-
METAL FABRICATOR (FITTER)	23	-
MILLWRIGHT	18	-
MOTORCYCLE MECHANIC	2	-
OIL BURNER MECHANIC (RESIDENTIAL)	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	11	9
PAINTER AND DECORATOR	8	-
PILEDRIVER AND BRIDGEWORKER	3	-
PLANERMILL MAINTENANCE TECHNICIAN 1	1	-
PLUMBER	88	-
POWER LINE TECHNICIAN	15	-

Industry Training Program	Number of New Trainees Registered (June 2007)	Number of New Ace It Trainees Registered (June 2007)
PRODUCTION HORTICULTURIST	8	-
RAILWAY CAR TECHNICIAN	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	4	-
REFRIGERATION MECHANIC	14	-
REINFORCING STEEL INSTALLER	9	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	5	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1	-
ROOFER	26	-
SECURITY ALARM INSTALLER	1	-
SHEET METAL WORKER	43	-
SPRINKLER SYSTEM INSTALLER	14	-
STEAMFITTER-PIPEFITTER	5	-
TILESETTER	2	2
TIRE REPAIRER	2	-
UTILITY ARBORIST	5	-
WALL & CEILING INSTALLER	8	-
WELDER -- LEVEL 'A'	16	-
WELDER -- LEVEL 'C'	3	-
Total	1,177	12

* April 1 – March 31