



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

ITA Performance Measurement Report

Figures Updated to November 30, 2007

Service Plan Performance Indicators – November 30, 2007

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results	
Strategic Imperative 1: Expand supply-side and demand-side participation							
All Participants ⁽¹⁾							
Registered Participants	14,676	20,050	33,389	34,049	36,000	37,842	
Credentials/Credits Awarded	2,378	2,378	2,899	3,551	3,500	3,623	
Apprenticeship							
Registered Participants	13,815	18,709	23,266	28,402	28,000	33,231	
Credentials Awarded	2,378	2,378	2,899	3,551	3,500	3,623	
Completion Rate ⁽²⁾	n/a	n/a	42%	39%	42%	38%	
Foundation Program Trainees ⁽³⁾							
Registered Participants	n/a	n/a	6,864	To be reported Dec. 2007	4,000	Reported July 2008	
Credentials Awarded (Certificate of Completion Awarded)	}	To be reported January 2008					
Completion Rate							
Continuation to Apprenticeship							
Youth ⁽⁴⁾							
Registered Participants	861	1,341	3,259	5,647	4,000	4,611	
Credits Awarded	}	To be reported January 2008					
Completion Rate							
Continuation in Apprenticeship							
Percent of Female Participants of Registered Participants	TBD						21%
Number of employers/sponsors participating	6,740	7,863	8,819	9,575	9,500	10,259	
Aboriginal Participation	TBD	n/a	n/a	n/a	25% Increase over Baseline	Reported March 2008	

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 2: Provide infrastructure (primarily ITOs) to assure active and effective industry engagement and leadership						
Number of functioning ITOs ⁽⁵⁾	n/a	n/a	3	6	Up to 10	6
Strategic Imperative 3: Expand training accessibility and flexibility through introduction of innovative alternative technical training models						
Number of Apprentices using alternative models ⁽⁶⁾	n/a	n/a	n/a	TBD	TBD	TBD
Strategic Imperative 4: Manage program delivery and funding through an effective financial and accountability framework						
Number of Apprentices waiting more than 12 months for next level of Apprenticeship technical training	n/a	n/a	n/a	11%	< 7% of Apprentices waiting	10.5%
Apprenticeship training spaces purchased ⁽⁷⁾	18,098	n/a	18,098	19,521	23,200	23,744
Cost per participant trained ⁽⁸⁾	\$3,983	n/a	n/a	\$3,983	Maintain or Improve	Reported March 2008
Strategic Imperative 5: Ensure high quality program standards and high levels of client satisfaction with ITA services						
Industry Training Programs Updated to Established Standards ⁽⁹⁾	n/a	n/a	9	22	40	26
Customer Satisfaction Index ⁽¹⁰⁾	62	n/a	81 (+ or - 1.9)	82 (+ or - 1.9)	Maintain or Improve	To be reported March 2008
Customer Service - Performance Standards: ⁽¹¹⁾						
Confirmation of Registration		n/a	n/a	16 days	20 days	5 days
Assessment of Prior Experience		n/a	n/a	32 days	10 days	8 days
Issuing Certification		n/a	n/a	5 days	5 days	3 days
Issuing Exam Results		n/a	n/a	12 days	15 days	9 days
Strategic Imperative 6: Ensure high levels of stakeholder awareness and intent to participate by target groups, through communications and marketing initiatives						
Stakeholder Awareness ⁽¹⁰⁾	81	n/a	78 (+ or - 1.3%)	80 (+ or - 1.3%)	Maintain or Improve	To be reported March 2008
Youth intent to pursue a trades qualification after high school ⁽¹²⁾	n/a	n/a	19.5% (+ or - 2.1)	22.0% (+ or - 2.1)	Maintain or Improve	To be reported March 2008

Notes:

(1) Active apprentices in BC now include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of November 2007 is 350. Total active apprentices per AIMS 37,492 + 350 = 37,842.
Total Certificates includes certificates issued to Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of November 2007 is 42. Total certificates issued per AIMS 3,581 + 42 = 3,623.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2001/02 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2007/08 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers. The 2005/06 Results represent the number of participants beginning Foundation Programs in fiscal year 2005-06. The March 31, 2007 numbers will be included in the F 2006/07 Annual Report. Registered Participants data is extracted from the Ministry of Advanced Education's Central Data Warehouse.

(4) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,837) plus active ACE IT participants (3,064) less youth in both programs (290) = total youth 4,611.
Effective October 31, 2007 a new close out process for defining the completion date for a youth apprenticeship program was implemented. Under the new close out process, active youth apprentices are closed out on the youth apprentice's 20th birth date or the youth apprentice's graduation date plus 150 days, whichever ever occurs earlier.
The majority of youth apprentices are closed out at the graduation date plus 150 days; this occurs twice a year in October and May.
Prior to implementation of this new close out rule, active youth apprentices were defined as youth apprentices aged 15-19.

(5) Criteria for a functioning ITO: Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), Construction Industry Training Organization (CITO), HortEd BC, GO2, Residential Construction ITO (RCITO), and RTO BC Resource Training Organization.

(6) Alternative technical training is operationally defined as delivery models other than traditional block release, time based technical training delivered in institutional contexts. Alternative models can include: Part time technical training (e.g. evenings & weekends); Competency-based, block release technical training; E-learning & distance learning based technical training; Work-based technical training.

(7) Apprenticeship training spaces purchased YTD total is the number of planned apprenticeship training spaces as submitted by public and private training institutions and includes seats forecasted for new/pilot programs.

(8) Cost per participant trained = Total dollars spent in 2006/07 (\$91,131,676) divided by Actual filled training seats (22,882) = \$3,983 per participant trained. "Actual filled training seats" is a count of the reported seats filled by public institutions, private trainers and pilot programs.

(9) Programs Updated 2005/06 (9): Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tilesetter, Wall and Ceiling Installer **Programs Updated 2006/07 (13):** Automotive Refinishing Prep Technician, Automotive Refinishing Technician (Painter), Bricklayer, Construction Orientation and Retention for Employment (C.O.R.E.), Heavy Equipment Operator, Horticulture Foundation, Landscape Horticulture, Mobile Crane - Hydraulic Under 80 Ton, Mobile Crane - Hydraulic Unrestricted, Mobile Crane - Hydraulic Lattice Boom, Mobile Crane - Lattice Boom Friction, Motor Vehicle Body Repair, Production Horticulture **Programs Updated 2007/08 (4):** Construction Electrician, Industrial Electrician, Building Envelope Technician, Marine Foundation

(10) Customer Service Index scores are subject to a margin of error of + or - 1.9. Stakeholder Awareness scores are subject to a margin of error of + or - 1.3%.

(11) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(12) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

New Apprentice Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
Fiscal 2006/07 *		15,429
April 2007	994	994
May 2007	1,182	2,176
June 2007	1,177	3,353
July 2007	1,007	4,360
August 2007	785	5,145
September 2007	1,249	6,394
October 2007	2,248	8,642
November 2007	1,301	9,943

* April 1 – March 31

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Challengers ⁽²⁾	Total
Fiscal * 2004/05 as of March 31, 2005 ⁽¹⁾	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of March 31, 2007	2,153	1,398	3,551
Fiscal * 2007/08 as of November 30, 2007	2,300	1,323	3,623

* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

(2) The term "Challengers" is being used to avoid potential confusion with Equivalency numbers issued to tradespersons deemed as "equivalent" to a certified tradesperson. Challengers credential count was amended in February 2007 to include credentials issued to challengers (including no exam/no Inter Provincial Standard Endorsement (IPSE) and no exam/with IPSE).

Active Apprentices by Industry Training Program

As of November 30, 2007

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	2	-
AIRCRAFT MAINTENANCE TECHNICIAN	20	3
AIRCRAFT STRUCTURAL TECHNICIAN	45	19
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	90	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	70	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	11	-
AUTOMATIC TRANSMISSION SERVICE TECH.	11	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	404	38
AUTOMOTIVE ELECTRICAL TECHNICIAN	2	-
AUTOMOTIVE GLASS TECHNICIAN	48	-
AUTOMOTIVE MACHINIST	19	-
AUTOMOTIVE PARTSPERSON	59	6
AUTOMOTIVE REFINISHING PREP. TECH.	175	29
AUTOMOTIVE REFINISHING TECHNICIAN	128	-
AUTOMOTIVE SERVICE TECHNICIAN	2,341	309
AUTOMOTIVE UPHOLSTERER	7	-
BAKER	187	25
BARBER	18	-
BRICKLAYER	240	29
BUILDING ENVELOPE TECHNICIAN	19	-
CARPENTER	6,341	548
CEMENT MASON	174	-

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
COMMERCIAL TRAILER MECHANIC	36	-
COMMERCIAL TRANS. VEHICLE MECHANIC	650	16
COMMUNICATION TECHNICIAN	105	-
COMMUNITY ANTENNA TV TECHNICIAN	29	-
CONSTRUCTION BOILERMAKER	96	-
CONSTRUCTION FORMWORK TECHNICIAN	16	-
COOK	1,954	522
COSMETOLOGIST	1,141	470
DAIRY PRODUCTION TECHNICIAN	88	-
DIESEL ENGINE MECHANIC	87	19
DIESEL FUEL INJECTION MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	288	-
DOMESTIC/RESID. CERT. HEATING TECHNICIAN	54	-
DRYWALL FINISHER	58	-
ELECTRICIAN	6,180	187
ELECTRONICS COMMUNICATION TECHNICIAN	20	-
ELECTRONICS TECHNICIAN	6	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
ELECTRO-PLATER	3	-
ELEVATOR MECHANIC	2	-
EMBALMER & FUNERAL DIRECTOR	34	-
FLOOR COVERING INSTALLER	132	-
FLORIST	4	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	4	-
FUNERAL DIRECTOR	7	-
GLAZIER	351	-

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
GRAPHIC ARTS-BOOKBINDER I	5	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESSPERSON	20	-
GRAPHIC ARTS-PRINTER	1	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-
HARDWOOD FLOORLAYER	26	-
HEAT & FROST INSULATOR	110	-
HEAVY DUTY EQUIPMENT MECHANIC	1,159	90
HEAVY EQUIPMENT OPERATOR	86	-
HYDRAULIC SERVICE MECHANIC	13	-
INBOARD/OUTBOARD MECHANIC	74	-
INDUSTRIAL ELECTRICIAN	61	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	107	-
INDUSTRIAL INSTRUMENT MECHANIC	197	4
INDUSTRIAL WAREHOUSEPERSON	32	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	5	-
IRONWORKER	86	-
JEWELLER AND GOLDSMITH	2	-
JOINER	628	39
LANDSCAPE HORTICULTURIST	154	3
LOCKSMITH	11	-
LOG BUILDER	48	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	24	-
LUMBER MANUF. INDUSTRY - SAWFITTER	58	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	15	-
MACHINIST	480	37
MARINE ENGINE MECHANIC	14	-
MARINE REPAIR TECHNICIAN	100	1

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
MEATCUTTER	61	4
METAL FABRICATOR (FITTER)	597	71
METER TECHNICIAN	10	-
MILLWRIGHT	1,083	54
MOBILE CRANE OPERATOR (CONST. IND.)	62	-
MOTION PICTURE & THEATRE-GRIP	2	-
MOTION PICTURE & THEATRE-SET DRESSER	1	-
MOTION PICTURE-ASST. LOCATION MANAGER	7	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	4	-
MOTORCYCLE MECHANIC	61	-
MOULDER AND COREMAKER	3	-
OIL AND GAS RIG TECHNICIAN 1 *	351	-
OIL BURNER MECHANIC (RESIDENTIAL)	7	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	70	29
PAINTER AND DECORATOR	338	-
PILEDRIVER AND BRIDGEWORKER	128	-
PLANERMILL MAINTENANCE TECHNICIAN 1	6	-
PLANERMILL MAINTENANCE TECHNICIAN 2	31	-
PLASTERER	7	-
PLUMBER	3,178	100
POWER LINE TECHNICIAN	191	-
PRODUCTION HORTICULTURIST	93	-
RAILWAY CAR TECHNICIAN	30	-
RECREATION VEHICLE SERVICE TECHNICIAN	100	3
REFRIGERATION MECHANIC	618	-
REINFORCING STEEL INSTALLER	143	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	74	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1,172	52

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
RESIDENTIAL STEEP ROOFER	13	-
RIGGER/SAILMAKER	1	-
ROOFER	546	-
SECURITY ALARM INSTALLER	77	-
SHEET METAL WORKER	995	1
SHIPWRIGHT	3	-
SIGN PAINTER	2	-
SPRINKLER SYSTEM INSTALLER	485	-
STEAMFITTER-PIPEFITTER	264	7
TELECONTROL TECHNOLOGIST	3	-
TILESETTER	49	2
TIRE REPAIRER	20	-
TOOL AND DIE MAKER	19	-
TRANSPORT REFRIGERATION MECHANIC	3	-
UPHOLSTERER	1	-
UTILITY ARBORIST	124	-
WALL & CEILING INSTALLER	279	27
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	849	318
WELDER -- LEVEL 'C'	367	2
WINDER ELECTRICIAN	30	-
YACHT BUILDER	1	-
Total	37,842	3,064

* Oil & Gas Rig Technician 1 includes 350 registered in Alberta resident in BC, Total BC 1 + Alta 350 = 351.

New Apprentice Registrations by Industry Training Program

Fiscal* 2007/08 – Registered November 2007

Industry Training Program	Number of New Apprentices Registered (Nov 2007)	Number of New Ace It Apprentices Registered (Nov 2007)
APPLIANCE SERVICE TECHNICIAN	2	-
ARCHITECTURAL SHEET METAL WORKER	2	-
AUTOMATIC TRANSMISSION SERVICE TECH.	1	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	10	-
AUTOMOTIVE GLASS TECHNICIAN	1	-
AUTOMOTIVE PARTSPERSON	4	-
AUTOMOTIVE REFINISHING PREP. TECH.	4	-
AUTOMOTIVE REFINISHING TECHNICIAN	15	-
AUTOMOTIVE SERVICE TECHNICIAN	63	1
BAKER	3	-
BARBER	1	-
BRICKLAYER	11	-
CARPENTER	233	-
CEMENT MASON	6	-
COMMERCIAL TRAILER MECHANIC	8	-
COMMERCIAL TRANS. VEHICLE MECHANIC	28	-
CONSTRUCTION BOILERMAKER	1	-
CONSTRUCTION FORMWORK TECHNICIAN	1	-
COOK	83	4
COSMETOLOGIST	33	-
DAIRY PRODUCTION TECHNICIAN	7	-
DIESEL ENGINE MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	25	-
DOMESTIC/RESID. CERT. HEATING TECHNICIAN	41	-
DRYWALL FINISHER	6	-
ELECTRICIAN	159	-
FLOOR COVERING INSTALLER	3	-

Industry Training Program	Number of New Apprentices Registered (Nov 2007)	Number of New Ace It Apprentices Registered (Nov 2007)
FLORIST	1	-
GLAZIER	5	-
GRAPHIC ARTS-BOOKBINDER I	1	-
GRAPHIC ARTS-LITHO PRESSPERSON	3	-
HEAT & FROST INSULATOR	7	-
HEAVY DUTY EQUIPMENT MECHANIC	45	2
HEAVY EQUIPMENT OPERATOR	26	-
INBOARD/OUTBOARD MECHANIC	1	-
INDUSTRIAL ELECTRICIAN	12	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	2	-
INDUSTRIAL INSTRUMENT MECHANIC	1	-
INDUSTRIAL WAREHOUSEPERSON	2	-
JOINER	12	-
LANDSCAPE HORTICULTURIST	10	-
LOG BUILDER	18	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	2	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	1	-
MACHINIST	14	-
MARINE ENGINE MECHANIC	2	-
MARINE REPAIR TECHNICIAN	1	-
MEATCUTTER	2	-
METAL FABRICATOR (FITTER)	14	1
MILLWRIGHT	14	-
MOTORCYCLE MECHANIC	6	-
OIL BURNER MECHANIC (RESIDENTIAL)	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	1	-
PAINTER AND DECORATOR	25	-
PILEDRIVER AND BRIDGEWORKER	1	-
PLANERMILL MAINTENANCE TECHNICIAN 2	1	-
PLUMBER	101	-

Industry Training Program	Number of New Apprentices Registered (Nov 2007)	Number of New Ace It Apprentices Registered (Nov 2007)
POWER LINE TECHNICIAN	5	-
PRODUCTION HORTICULTURIST	5	-
RAILWAY CAR TECHNICIAN	9	-
RECREATION VEHICLE SERVICE TECHNICIAN	5	-
REFRIGERATION MECHANIC	16	-
REINFORCING STEEL INSTALLER	3	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	5	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	15	-
ROOFER	24	-
SECURITY ALARM INSTALLER	4	-
SHEET METAL WORKER	37	-
SPRINKLER SYSTEM INSTALLER	20	-
STEAMFITTER-PIPEFITTER	11	-
TILESETTER	5	-
TIRE REPAIRER	1	-
TOOL AND DIE MAKER	1	-
UTILITY ARBORIST	3	-
WALL & CEILING INSTALLER	17	-
WELDER -- LEVEL 'A'	30	-
WELDER -- LEVEL 'C'	1	-
Total	1,301	8

* April 1 – March 31