

Rental Income Includes Form T776

L / T4036 (E) Rev. 15

www.cra.gc.ca



Canada Revenue Agence du revenu Agency

du Canada



NOTE: In this publication, the text inserted between square brackets represents the regular print information.

Is this guide for you?

Use this guide if you had rental income from real estate or other property. The information in this guide relates mainly to renting real estate, but some of the information also applies to other types of rental property.

This guide will help you determine your gross rental income, the expenses you can deduct, and your net rental income or loss for the year.

To determine if your income is from property or from a business, see Chapter 1.

To find out if you are a partner of a partnership or a co-owner, see "Are you a co-owner or a partner of a partnership?" on page 31 [8].

We have defined some of the terms used in this guide in "Definitions" on page 13 [5]. You may want to read them before you start.

Throughout this guide, we refer to other guides, forms, interpretation bulletins, and information circulars. To get any of these documents, go to www.cra.gc.ca/forms.

The term income tax return used in this guide has the same meaning as income tax and benefit return.

If you are blind or partially sighted, you can get our publications in braille, large print, etext, or MP3 by going to www.cra.gc.ca/alternate. You can also get our publications and your personalized correspondence in these formats by calling 1-800-959-8281.

Unless otherwise noted, all legislative references are to the INCOME TAX ACT and the INCOME TAX REGULATIONS.

La version française de cette publication est intitulée REVENUS DE LOCATION.

What's new for 2015?

Income Tax Folios

We also refer to information circulars (ICs) and interpretation bulletins (ITs) that we publish to give you more technical information. A new series of technical publications, called the Income Tax Folios, is progressively replacing the IT Bulletins. This process is taking several years. To be notified when a new tax folio is available or when and already available folio has been revised, subscribe to our electronic mailing list at www.cra.gc.ca/esrvc-srvce/mllst/sbscrbncmtx-eng.html.

Table of contents

	Pa	ge
Definitions	13	[5]
Chapter 1 – General information	21	[6]
Do you have rental income or business income?	22	[6]
Goods and services tax/harmonized sales tax (GST/HST) new residential rental property rebate	23	[6]
GST/HST rebate for partners	24	[7]
Keeping records	27	[7]
Chapter 2 - Calculating your rental income or loss	29	[7]
Form T776, STATEMENT OF REAL ESTATE RENTALS	30	[8]
Identification	30	[8]
Details of other co-owners and partners	36	[9]

Page
36 [9]
37 [9]
39 [9]
40 [9]
41 [9]
43 [10]
44 [10]
49 [11]
54 [12]
57 [13]
57 [13]
58 [13]
58 [13]

	Page
Line 8710 – Interest	59 [13]
Line 8810 - Office expenses	62 [13]
Line 8860 – Legal, accounting, and other professional fees	62 [13]
Line 8871 - Management and administration fees	64 [14]
Line 8960 - Maintenance and repairs	64 [14]
Line 9060 - Salaries, wages, and benefits	64 [14]
Line 9180 - Property taxes	65 [14]
Line 9200 - Travel	65 [14]
Line 9220 – Utilities	66 [14]
Line 9281 – Motor vehicle expenses	66 [14]
Line 9270 – Other expenses	68 [14]
Expenses you cannot deduct	74 [15]

	P	age
Deductible portion of expenses	75	[16]
Line 9369 - Net income (loss) before adjustments	75	[16]
Co-owners - Your share of line 9369	75	[16]
Line 9945 - Other expenses of the co-owner	76	[16]
Line 9947 – Recaptured capital cost allowance	76	[16]
Line 9948 - Terminal loss	76	[16]
Line 9936 – Capital cost allowance	77	[16]
Net income (loss)	77	[16]
Line e – Partnerships	78	[16]
Line 9974 – GST/HST rebate for partners received in the year	78	[16]
Line 9943 - Other expenses of the partner	78	[16]
Line 9946 – Your net income (loss)	78	[16]

	Page
Rental losses	79 [16]
Renting below fair market value	79 [16]
Chapter 4 – Capital cost allowance	80 [16]
What is capital cost allowance?	80 [16]
How much CCA can you claim?	80 [17]
Limits on CCA	82 [17]
Classes of depreciable property	85 [17]
Class 1 (4%)	86 [18]
Class 3 (5%)	89 [18]
Class 6 (10%)	90 [18]
Class 8 (20%)	92 [19]
Class 10 (30%)	93 [19]
Class 13	94 [19]

	Р	age
Class 31 (5%) and Class 32 (10%)	95	[19]
Class 45 (45%)	97	[19]
Class 50 (55%)	97	[20]
Class 52 (100%)	98	[20]
How to complete the CCA charts	100	[20]
Column 1 – Class number	100	[20]
Column 2 – Undepreciated capital cost (UCC) at the start of the year	102	[20]
Column 3 - Cost of additions in the year	102	[20]
Column 4 - Proceeds of dispositions in the year	106	[21]
Column 5 - UCC after additions and dispositions	109	[22]
Column 6 - Adjustment for current-year additions	111	[22]
Column 7 – Base amount for CCA	113	[22]

	۲	age
Column 8 - Rate (%)	. 113	[22]
Column 9 - CCA for the year	. 113	[23]
Column 10 - UCC at the end of the year	. 114	[23]
Special situations	. 114	[23]
Changing from personal to rental use	. 114	[23]
Grants, subsidies, and other incentives or inducements	. 117	[23]
Non-arm's length transactions	. 118	[23]
Selling your rental property	. 122	[24]
Disposing of a building	. 122	[24]
Replacement property	. 128	[25]
Chapter 5 – Principal residence	. 132	[26]
What is your principal residence?	. 133	[26]
Designating a principal residence	. 135	[27]

Page Can you designate more than one principal residence? 135 [27] Change in use 141 [28] Special situations......143 [28] Online services 148 [30] My Account 148 [30] MyCRA – the web app for individual taxpayers on the go..... 152 [30] Electronic payments.......153 [30] What if you need help?......154 [31]

	Page
Forms and publications	154 [31]
Electronic mailing lists	155 [31]
Tax Information Phone Service (TIPS)	155 [31]
Teletypewriter (TTY) users	155 [31]
Service complaints	155 [31]
Reprisal complaint	156 [31]
Tax information videos	157 [31]

Definitions

CCA – Capital cost allowance

FMV – Fair market value

MURB – Multiple-unit residential building

UCC – Undepreciated capital cost

Arm's length – refers to a relationship or a transaction between persons who act in their separate interests. An arm's length transaction is generally a transaction that reflects ordinary commercial dealings between parties acting in their separate interests.

"Related persons" are not considered to deal with each other at arm's length. Related persons include individuals connected by blood relationship, marriage, common-law partnership or adoption (legal or in fact). A corporation and another person or two corporations may also be related persons.

"Unrelated persons" may not be dealing with each other at arm's length at a particular time. Each case will depend upon its own facts. The following criteria will be considered to determine whether parties to a transaction are not dealing at arm's length:

- whether there is a common mind which directs the bargaining for the parties to a transaction;
- whether the parties to a transaction act in concert without separate interests; "acting in concert" means, for example, that parties act with considerable interdependence on a transaction of common interest; or
- whether there is de facto control of one party by the other because of, for example, advantage, authority or influence.

For more information, see Income Tax Folio S1-F5-C1, RELATED PERSONS AND DEALING AT ARM'S LENGTH.

Available for use — You can claim capital cost allowance (CCA) on a rental property only when it becomes available for use.

A **rental property, other than a building**, usually becomes available for use on the earliest of:

- the date you first use it to earn income;
- the second year after the year you acquire the rental property; or
- the time immediately before you dispose of the property.

A **rental property that is a building**, or part of a building, usually becomes available for use on the earliest of:

- the date when construction of the building is complete or a fully constructed building is bought, as long as it can be used at once as a rental building;
- the date that you rent out 90% or more of the building;
- the second year after the year you acquire the building; or
- the time immediately before you dispose of the building.

For the purpose of determining the **available for use** date, a renovation, alteration, or addition to a particular building is considered a separate building.

You may be able to claim CCA on a building that is under construction, renovation, or alteration before it is **available for use**. You can deduct CCA that you have available on such a building when you have net rental income from that building. The CCA that you can deduct is restricted to the amount of net rental income you have after you deduct any soft costs for constructing, renovating, or altering the building. For an explanation of soft costs, see "Costs relating to construction, renovation, or alteration" on page 51 [11].

Capital cost – the amount on which you first claim CCA. The capital cost of a rental property is usually the total of:

- the purchase price, not including the cost of land;
- the part of your legal, accounting, engineering, installation, and other fees that relates to the purchase or construction of the rental property, excluding the part that applies to the land;

- the cost of any additions or improvements you made to the rental property after you acquired it, provided you have not claimed these costs as current expenses; and
- for a building, soft costs (such as interest, legal and accounting fees, and property taxes) related to the period you are constructing, renovating, or altering the building, if you have not deducted these expenses as current expenses.

For more information on current expenses, see "Current or capital expenses" on page 44 [10]. For more information on soft costs, see "Costs relating to construction, renovation, or alteration" on page 51 [11].

Legal and accounting fees for buying a rental property are allocated between the cost of the land and the capital cost of the building. If land is acquired for rental purposes or for constructing a rental property, the legal and accounting fees apply to the land.

Capital cost allowance (CCA) – the deduction you can claim over a period of several years for the cost of depreciable property, that is, property that wears out or becomes obsolete over time like a building,

furniture, or equipment that you use in your business. For the most common classes of depreciable properties used to earn rental income, see "Classes of depreciable property" on page 85 [17].

Common-law partner — This applies to a person who is **not your** spouse with whom you are living in a conjugal relationship, and to whom at least **one** of the following situations applies. He or she:

(a) has been living with you in a conjugal relationship and this current relationship has lasted at least 12 continuous months;

Note

Reference to "12 continuous months" in this definition includes any period that you were separated for less than 90 days because of a breakdown in the relationship.

- (b) is the parent of your child by birth or adoption; or
- (c) has custody and control of your child (or had custody and control immediately before the child turned 19 years of age) and your child is wholly dependent on that person for support.

Depreciable property – Property on which you can claim capital cost allowance (CCA). It is usually capital property used to earn income from a business or property. The capital cost can be written off as CCA over a number of years.

You usually group depreciable properties into classes. For example, appliances and furniture belong to Class 8. You have to base your CCA claim on a rate assigned to each class of property.

Fair market value (FMV) – generally, the highest dollar value you can get for a property or service in an open and unrestricted market between an informed and willing buyer and seller who are dealing at arm's length with each other.

Non arm's length – generally refers to a relationship or transaction between persons who are related to each other.

However, a non-arm's length relationship might also exist between unrelated individuals, partnerships or corporations, depending on the circumstances. For more information, see the definition of "arm's length."

Proceeds of disposition — usually the amount you received or will receive for your property. In most cases, it refers to the sale price of the property. This could also include compensation you received for property that has been destroyed, expropriated, or stolen. For more information about proceeds of disposition, see Interpretation Bulletin IT-220, Capital Cost Allowance — Proceeds of Disposition of Depreciable Property, and its Special Release, and Interpretation Bulletin IT-285, Capital Cost Allowance — General Comments.

Rental property – generally, a building or certain leasehold interests owned by a taxpayer (or taxpayers) or a partnership and principally used to generate gross revenue from rent.

Spouse – for tax purposes, you have a spouse when you are legally married.

Undepreciated capital cost (UCC) – generally, the amount left after you deduct CCA from the capital cost of a depreciable property. Each year, the CCA you claim reduces the UCC of the property.

Chapter 1 – General information

This chapter explains the general information you need to know before you complete Form T776, STATEMENT OF REAL ESTATE RENTALS.

Rental income is income you earn from renting property that you own or have use of. You can own the property by yourself or with someone else. Rental income includes income from renting:

- houses;
- apartments;
- rooms;
- space in an office building; and
- other real or movable property.

Rental income can be either income from property or business. Income from rental operations is usually income from property. Use this guide only if you have rental income from property.

Do you have rental income or business income?

To determine whether your rental income is from property or from business, consider the number and kinds of services you provide for your tenants.

In most cases, you are earning income from property if you rent space and provide basic services only. Basic services include heat, light, parking, and laundry facilities. If you provide additional services to tenants, such as cleaning, security, and meals, you may be carrying on a business. The more services you provide, the greater the chance that your rental operation is a business.

For more information about how to determine if your rental income is income from property or income from business, see Interpretation Bulletin IT-434, RENTAL OF REAL PROPERTY BY INDIVIDUAL, and its Special Release.

Note

If your rental operation is a business, do not use this guide. Instead, see Guide T4002, Business and Professional Income.

Goods and services tax/harmonized sales tax (GST/HST) new residential rental property rebate

The GST/HST new residential rental property rebate is generally available to landlords who buy or build new residential housing, substantially renovate existing housing, build an addition to multiple-unit housing, or convert a commercial property into housing, and rent out the housing for long-term use by individuals as their **primary** place of residence. A rebate may also be available to persons who supply land by way of lease for residential use (including the lease of sites in a residential trailer park).

For more information, see Guide RC4231, GST/HST New Residential Rental Property Rebate.

If you are applying for a new residential rental property rebate, use Form GST524, GST/HST New Residential Rental Property Rebate Application. If you are claiming a rebate for multiple unit housing, such as an apartment building or a triplex (excluding condominium units and a duplex), you also need to complete Form GST525, Supplement to the New Residential Rental Property Rebate Application — Co-op and Multiple Units.

To find out if other GST/HST rebates apply, see the following forms:

- RC7003-ON, Ontario Retail Sales Tax (RST) Transitional New Housing Rebate for Non-Registrants First Resellers;
- RC7003-PE, Prince Edward Island Provincial Sales Tax Transitional New Housing Rebate for Non-registrant First Resellers;
- RC7002-PE, Prince Edward Island Provincial Sales Tax Transitional New Housing Rebate – Apartment Buildings;
- RC7001-PE, Prince Edward Island Provincial Sales Tax Transitional New Housing Rebate – Residential Condominiums; and
- RC7000-PE, Prince Edward Island Provincial Sales Tax Transitional New Housing Rebate.

GST/HST rebate for partners

To determine if you are a partner, see "Are you a co-owner or a partner of a partnership?" on page 31 [8].

If you are an individual who is a member of a partnership, you may be able to get a rebate for the GST/HST you paid on certain expenses. The rebate is based on the GST/HST you paid on expenses you deducted from your share of the partnership income on your income tax return. However, special rules apply if your partnership paid you an allowance for those expenses. For more information, see "Allowances" in Guide RC4091, GST/HST REBATE FOR PARTNERS.

As an individual who is a member of a partnership, you may qualify for the GST/HST partner rebate if:

- the partnership is a GST/HST registrant; and
- you personally paid GST/HST on expenses that:
 - you did not incur on account of the partnership; and
 - you deducted from your share of the partnership income on your income tax return.

Examples of expenses subject to the GST/HST are vehicle costs, meals, and entertainment. The rebate may also apply to the GST/HST

you paid on motor vehicles, musical instruments, and aircraft, for which you deducted CCA.

The eligible portion of CCA is the part of CCA that you deduct on your income tax return in the tax year that relates specifically to a motor vehicle, musical instrument, or aircraft on which you paid GST/HST and that is eligible for the rebate to the extent that the partnership used the property to make taxable supplies.

If you deduct CCA on more than one property of the same class, you have to separate the part of CCA for the property that qualifies for the rebate from the CCA for the other property. If any part of the rebate relates to the CCA deduction for a motor vehicle, a musical instrument, or an aircraft, you have to reduce the **undepreciated capital cost (UCC)** (see "Definitions" on page 13 [5]) of the related property by that part of the rebate.

File Form GST370, EMPLOYEE AND PARTNER GST/HST REBATE APPLICATION, to claim your GST/HST rebate for partners. If you get this rebate, you have to include it in your income for the tax year in which you receive it.

For example, if in 2015 you receive a GST/HST rebate for the 2014 tax year, you have to include the amount of the rebate on your income tax return for 2015:

- Report on line 9974 in the section "Expenses" on page 7 [1] of your 2015 Form T776, STATEMENT OF REAL ESTATE RENTALS, the amount of the GST/HST rebate for partners that relates to eligible expenses other than CCA.
- In Area A on page 11 [2] of Form T776, reduce the UCC for the beginning of 2015 by the part of the rebate that relates to the eligible CCA.

For more information, see Guide RC4091, GST/HST REBATE FOR PARTNERS, which includes Form GST370.

Keeping records

Keep detailed records of all the rental income you earn and the expenses you incur. You have to support your purchases and operating expenses with:

- invoices;
- receipts;
- contracts; or
- other supporting documents.

Do not send your records with your income tax return. However, keep them in case we ask to see them. We may disallow all or part of your expenses if you do not have receipts or other documents to support them.

For more information on operating expenses, see "Chapter 3 – Expenses" on page 43 [10].

Generally, you must keep your records for six years from the end of the tax year to which they relate. For more information about keeping records, go to www.cra.gc.ca/records.

Chapter 2 – Calculating your rental income or loss

If you received income from renting real estate or other real property, you have to file a statement of income and expenses.

We have provided copies of Form T776, STATEMENT OF REAL ESTATE RENTALS, in the middle of this guide to help you calculate your rental income and expenses for income tax purposes. Even though we accept other types of financial statements, we encourage you to use Form T776.

Form T776 includes areas for you to enter your gross rents, your rental expenses, and any capital cost allowance. To calculate your rental income or loss, complete the areas of the form that apply to you.

This chapter explains how to complete Form T776 up to line 9946, "Your net income (loss)." The back of the form contains charts to calculate your capital cost allowance, which we explain in Chapter 4.

Note

Rental losses are not allowed if your rental operation is a costsharing arrangement rather than an operation to make a profit. For more information, see "Renting below fair market value" on page 79 [16].

Form T776, STATEMENT OF REAL ESTATE RENTALS

If you are a **sole proprietor**, complete all the areas and lines on Form T776 that apply to you.

Identification

For the period from:

If this is the first year of operation, enter the year, month, and day you began your rental operation. Otherwise, enter January 1 of the current year. Since all rental properties have a December 31 year-end, you just need to enter the current tax year in the area after "to:"

Are you a co-owner or a partner of a partnership?

Most of the time, if you own the rental property with one or more persons, we consider you to be a co-owner. For example, if you own a rental property with your spouse or common-law partner, you are a co-owner.

In some cases, if you are a co-owner, you have to determine if a partnership exists. A partnership is a relationship between two or more people carrying on a business, with or without a written agreement, to make a profit. If there is no business in common, there is no partnership. That is, co-ownership of a rental property as an investment does not in itself constitute a partnership. To help you determine if you are in a partnership, see the partnership law for your province or territory. For more information, see Income Tax Folio S4-F16-C1, What is a Partnership?

A partnership that carries on a business in Canada, or a Canadian partnership with Canadian or foreign operations or investments, has to file a T5013 information return for each fiscal partnership if:

- at the end of the fiscal period, the partnership has an absolute value of revenues plus an absolute value of expenses of more than \$2 million, or has more than \$5 million in assets; or
- at any time during the fiscal period,
 - the partnership is a tiered partnership (has another partnership as a partner or is itself a partner in another partnership);
 - the partnership has a corporation or a trust as a partner;
 - the partnership invested in flow-through shares of a principalbusiness corporation that incurred Canadian resource expenses and renounced those expenses to the partnership; or
 - the Minister of National Revenue requests one in writing.

If you are a partner in any of these types of partnerships, you should get two copies of a T5013 slip, Statement of Partnership Income. If you do not receive this slip, contact the person who prepares the forms for the partnership.

For more information on this return, go to www.cra.gc.ca/partnership or see T4068, Guide for the Partnership Information Return (T5013 Forms).

If you determine that you are a partner of a partnership and you received a T5013, you do not need to complete all of Form T776. Indicate your nine-digit partnership business number as well as your percentage of the ownership of your rental property in the Identification area. Enter on line e the amount from box 110 (box 107 if a limited partnership) of your T5013.

You may need to adjust your share of the net partnership income (loss) of line e if you received a GST/HST rebate for partners (see "Line 9974 – GST/HST rebate for partners received in the year" on page 78 [16]) or if you are claiming an amount of deductible expenses you had as a partner that you did not deduct elsewhere on Form T776 (see "Line 9943 – Other expenses of the partner" on page 78 [16]). Then enter on line 9946 your net income (loss).

If you are a partner in a partnership and you do not receive a T5013 slip, or if you are a co-owner, complete all of the areas of Form T776

that apply to you. Follow the special instructions in this chapter to complete lines 8299, 9369, 9936, 9943, and 9946. If you are such a partner or co-owner, make sure you complete the "Details of other co-owners and partners" area of the form.

Tax shelter identification number

Enter your tax shelter identification number, if applicable. You will find this number on your T5013 slip.

Generally, we consider a tax shelter to include an investment that can be reasonably expected, based on any statement, representation, or promotional literature, to provide federal tax credits, or a combination of federal tax credits and losses or other deductible amounts that are equal to or in excess of a buyer's net cost in any of the first four years. The total of the federal tax credits and the losses or other deductible amounts would be equal to, or greater than, the cost of your share of the investment after deducting the prescribed benefits.

For this purpose, the cost of your interest in the property has to be reduced by the prescribed benefits you or a person with whom you do not deal at arm's length will receive or enjoy. Prescribed benefits

include provincial or territorial tax credits, revenue guarantees, contingent liabilities, limited recourse debt, and rights of exchange or conversion.

To claim deductions or losses from tax shelter investments, attach to your income tax return information slips T5003, STATEMENT OF TAX SHELTER INFORMATION, and T5013, STATEMENT OF PARTNERSHIP INCOME, if applicable. Also attach a completed Form T5004, CLAIM FOR TAX SHELTER LOSS OR DEDUCTION. Make sure your form shows the tax shelter identification number.

Note

Tax shelter numbers are used for identification purposes only. They do not guarantee that taxpayers are entitled to receive the proposed tax benefits.

If this is the first year you are making a claim for your tax shelter, include with your income tax return a copy of Form T5003. If the tax shelter is a partnership, include a T5013 slip with your return.

You only have to complete Form T776 if you have a rental operation and you are reporting rental income or a rental loss.

For more information on tax shelters, go to www.cra.gc.ca/taxshelters.

Details of other co-owners and partners

Complete this section if you are a co-owner or a partner of a partnership.

Income

List the address of your rental property and the number of units you rented.

You can receive rental income in the form of:

- cash or cheques;
- kind (goods or commodities instead of cash); or
- services.

If your tenant pays you in cash or by cheque, include the total rents you earned in the year on line 8141 in the "Gross rents" column on Form T776. If your tenant pays you in kind or with services, report their fair market value as "Other related income" on line 8230.

Example

Glenn is a tenant in an apartment building. He owns a truck with a plough on it. His landlord, Sonya, asked him to plough the parking lot after every snowfall. Sonya does not pay Glenn cash for his work, but she reduces his monthly rent accordingly.

On Form T776, Sonya reports the rent she charges Glenn on line 8141, "Gross rents," and the fair market value of Glenn's services as "Other related income," on line 8230. She then claims the fair market value of Glenn's snow ploughing services that relate to her rental operation as an expense.

How to calculate your rental income

Report the rental income you earned in the calendar year (from January 1 to December 31).

In most cases, you calculate your rental income using the **accrual method**. According to this method, you:

- include rents in income for the year in which they are due, whether or not you receive them in that year; and
- deduct your expenses in the year you incur them, no matter when you pay them.

However, if you have practically no amounts receivable and no expenses outstanding at the end of the year, you can use the **cash method**. According to this method, you:

- include rents in income in the year you receive them; and
- deduct expenses in the year you pay them.

You can use the cash method only if your net rental income or loss would be practically the same if you were using the accrual method.

In the examples in this guide, we use the accrual method of reporting rental income.

Who reports the rental income or loss?

The person who owns the rental property has to report the rental income or loss. If you are a co-owner of the rental property, your share of the rental income or loss will depend on your share of ownership.

Report the rental income the same way for each year you own that rental property. In other words, you cannot change the percentage of the rental income or loss you report each year unless the percentage of your ownership in the property changes.

Note

Someone else may have guaranteed your loan or mortgage. However, as the owner, you are the only one who can use the related interest expense to calculate your rental income or loss. For more information, see "Line 8710 – Interest" on page 59 [13].

For more information on reporting rental income between family members, see Interpretation Bulletin IT-510, Transfers and Loans of Property Made After May 22, 1985 to a Related Minor, and

Interpretation Bulletin IT-511, Interspousal and Certain Other Transfers and Loans of Property.

Line 8230 - Other related income

Rental income may include more than the rent you receive each month. It can also include income from the following sources.

Premiums and leases – You may receive an amount for:

- granting or extending a lease or sublease;
- permitting a sublease; or
- cancelling a lease or sublease.

Report all or part of these amounts as "Other related income" on line 8230 of Form T776.

Sharecropping – You can earn income from renting farmland either in cash or as a share of the crop. Report any cash payments as rent in the "Gross rents" column on Form T776. Report the fair market value

of any crop share you earn on a sharecrop basis as "Other related income" on line 8230 of Form T776.

Line 8299 - Gross rental income

Your gross rental income is your total "Gross rents," on Form T776. Enter this amount on line 160 of your income tax return. If you are a co-owner of the rental property or a partner of a partnership that does not need to provide you with a T5013 slip, enter the gross rental income for the **entire** property on line 160. Do not split the gross income according to your ownership share.

Uncollectible rent

You can have losses from uncollectible debts or a portion of an uncollectible debt. You can deduct this amount from your gross rental income.

To be eligible, the debt must:

- be owing to you at the end of the tax year;
- have become uncollectible during the tax year; and

 have been included or deemed to have been included in your income for the year or a previous tax year.

Proof is required to determine an uncollectible debt. This could be a notice to creditors from the trustee in bankruptcy, correspondence from the tenant, or some other assurance that the tenant was pursued without success of receiving a payment. Only debts that are certain of being uncollectible are to be considered as bad debts.

You may have a case where you do not receive payment for rent, which is referred to as a bad debt. If, during the year, you receive any payment that you wrote off in a previous year as a bad debt, you have to include the amount in your income for the current year.

Notes

If you are reporting income on a cash basis, there should be no receivables and no claim for uncollectible rents.

If you are not dealing at arm's length with the tenant, the factors used to establish the uncollectible amount will need to be verified.

For more information, see Interpretation Bulletin IT-442R, BAD DEBTS AND RESERVES FOR DOUBTFUL DEBTS.

Chapter 3 – Expenses

Generally, you can deduct any reasonable expenses you incur to earn rental income. The two basic types of expenses are:

- current expenses; and
- capital expenses.

Current expenses are recurring expenses that provide a short-term benefit. For example, a current expense is the cost of repairs you make to keep a rental property in the same condition as it was when you acquired it. You can deduct current expenses from your gross rental income in the year you incur them.

As for capital expenses, they provide a benefit that usually lasts for several years. For example, costs to buy or improve your property are capital expenses. Generally, you cannot deduct the full amount of these expenses in the year you incur them. Instead, you can deduct

their cost over a period of several years as capital cost allowance (CCA). For more information on CCA, see Chapter 4.

Capital expenses can include:

- the purchase price of rental property;
- legal fees and other costs connected with buying the property; and
- the cost of furniture and equipment you are renting with the property.

Current or capital expenses

Renovations and expenses that extend the useful life of your property or improve it beyond its original condition are usually capital expenses. However, an increase in a property's market value because of an expense is not a major factor in deciding whether the expense is capital or current. To decide whether an amount is a current expense or a capital expense, you should consider your answers to the questions provided in the chart on page 45 [the following page].

Criteria

Does the expense provide a lasting benefit?

Capital expenses (See "Capital expenses – Special situations," on page 49 [on this page])

A capital expense generally gives a lasting benefit or advantage. For example, the cost of putting vinyl siding on the exterior walls of a wooden house is a capital expense.

Current expenses

A current expense is one that usually recurs after a short period. For example, the cost of painting the exterior of a wooden house is a current expense.

Criteria

Does the expense maintain or improve the property?

Capital expenses (See "Capital expenses – Special situations," on page 49 [on this page])

The cost of a repair that improves a property beyond its original condition is probably a capital expense. If you replace wooden steps with concrete steps, the cost is a capital expense.

Current expenses

An expense that simply restores a property to its original condition is usually a current expense. For example, the cost of repairing wooden steps is a current expense.

Criteria

Is the expense for a part of a property or for a separate asset?

Capital expenses (See "Capital expenses – Special situations," on page 49 [on this page])

The cost of replacing a separate asset within a property is a capital expense. For example, the cost of buying a refrigerator to use in your rental operation is a capital expense. This is the case because a refrigerator is a separate asset and is not part of the building.

Current expenses

The cost of repairing a property by replacing one of its parts is usually a current expense. For instance, electrical wiring is part of a building. Therefore, an amount you spend to rewire is usually a current expense, as long as the rewiring does not improve the property beyond its original condition.

Criteria

What is the value of the expense? (Use this test only if you cannot determine whether an expense is capital or current by considering the three previous tests.)

Capital expenses (See "Capital expenses – Special situations," on page 49 [on this page])

Compare the cost of the expense to the value of the property. Generally, if the cost is considerable in relation to the value of the property, it is a capital expense.

Current expenses

This test is not a determining factor by itself. You might spend a large amount of money for maintenance and repairs to your property all at once. If this cost was for ordinary maintenance that was not done when it was necessary, it is a maintenance expense, and you deduct it as a current expense.

You were asking?

- Q. My brother and I own an old apartment building that we have been renting for several years. In the current tax year, we had the roof and outside walls repaired. The repairs to the roof involved waterproofing and re-shingling several patches that had developed leaks. The building is made of brick, and the outside walls were redone using the original bricks. Can we deduct these expenses in calculating our rental income for the year?
- A. Yes. The repairs to the building simply restored it to its original condition. As a result, they are current expenses.

If you need more information on the difference between current expenses and capital expenses, see paragraph 4 of Interpretation Bulletin IT-128, Capital Cost Allowance — Depreciable Property.

Capital expenses - Special situations

Modifications to rental properties to accommodate persons with disabilities

You may renovate your existing rental property to accommodate persons with disabilities. You can deduct outlays and expenses you have for eligible disability-related modifications in the year you paid them, instead of having to add them to the capital cost of your building.

These changes include:

- installing hand-activated electric door openers;
- installing interior and exterior ramps; and
- modifying a bathroom, elevator, or doorway so a person in a wheelchair can use it.

You can also deduct expenses you pay to install or acquire the following disability-related devices and equipment:

- elevator car-position indicators (such as braille panels and audio indicators);
- visual fire-alarm indicators;
- listening or telephone devices for people who have a hearing impairment; and
- disability-specific computer software and hardware attachments.

Buying an older building

If you buy an older building that you have to repair or renovate to make it suitable to rent, the cost of the work is a capital expense. This is the case even though you would usually treat these costs as current expenses.

Selling your property

If you make repairs to your property because you want to sell it, or you make the repairs as a condition of sale, the repairs are capital expenses. However, we consider the repairs to be current expenses if they were necessary and you made them to your property or were making them before you decided to sell.

Costs relating to construction, renovation, or alteration

You may have certain costs relating to the period you were constructing, renovating, or altering your rental building to make it more suitable for renting. These expenses are sometimes called **soft costs**. **Soft costs** include:

- interest;
- legal fees;
- accounting fees; and
- property taxes.

Soft costs attributable to the period of construction, renovation, or alteration of a building are made up of the soft costs relating to the building and those pertaining to the ownership of the related land and attributable to that period. The building's related land consists of the land:

- that is under the building, or
- that is immediately adjacent to the land under the building; used or intended for use for a parking area, driveway, yard, garden, or any other similar use; and necessary for the use or intended use of the building.

Soft costs pertaining to a building's related land and attributable to the period of construction, renovation, or alteration are not deductible but can be added to the cost of the building. However, soft costs related to a building may be deductible as a current expense or added to the cost of the building, depending on your situation.

Soft costs related to the building may be deductible as a current expense if:

- the costs relate to the period you were constructing, renovating, or altering the building; and
- the costs relate only to constructing, renovating, or altering the building.

We consider the period of construction, renovation, or alteration to be completed on whichever date is earlier:

- the date the work is completed; or
- the date you rent 90% or more of the building.

When these conditions are met, the amount of soft costs related to the building that you can deduct is limited to the amount of rental income earned from the building.

Soft costs that do not meet the above conditions are not deductible as a current expense. Add them to the capital cost of the building and **not** the land.

Since CCA, landscaping costs, and costs for disability-related modifications to buildings are not soft costs, they are not subject to the soft cost rules.

For more information on CCA, see Chapter 4. For more information on landscaping costs, see "Landscaping costs" on page 68 [14].

For more information on costs for disability-related modifications, see "Modifications to rental properties to accommodate persons with disabilities" on page 49 [11].

Personal portion

If you rent part of the building where you live, you can claim the amount of your expenses that relate to the rented part of the building. You have to divide the expenses that relate to the whole property between your personal part and the rented part. You can split the expenses using square metres or the number of rooms you are renting in the building, as long as the split is reasonable.

For example, if you rent 4 rooms of your 10-room house, you can deduct:

- 100% of the expenses that relate only to the rented rooms, such as repairs and maintenance of the rooms; **plus**
- 40% (4 out of 10 rooms) of the expenses that relate to the whole building, such as taxes and insurance.

If you rent rooms in your home to a lodger or roommate, you can claim expenses for the part you are renting. You can also claim an amount for the rooms in your home that you are not renting that both you and your lodger or roommate use. Factors such as availability for use, or the number of persons sharing the room, can be used to calculate the allowable expenses. You can also calculate these amounts by estimating the percentage of time the lodger or roommate spends in these rooms (for example, the kitchen and living room).

Enter your expenses from the property on Form T776. In the first column, "Total expense," enter the full amount of each expense. In the second column, "Personal portion," enter the part of each expense that was for personal use. Enter the totals of each column on the

appropriate lines to calculate your deductible expenses. Then subtract them from your gross rental income (line 8299). If you are a co-owner or partner of a partnership, you have to show the personal portion of the expenses for all co-owners or partners.

You **cannot** claim the expenses for renting part of your property if you have no reasonable expectation of making a profit.

For more information on renting part of your personal residence, see "Changing part of your principal residence to a rental property" on page 146 [29].

Example

Rick rents out 3 rooms of his 12-room house. He is not sure how to split the expenses when he reports his rental income. Rick's expenses were property taxes, electricity, insurance, and the cost of advertising for tenants in the local newspaper.

Rick can claim the part of his expenses that relates to the part of the property he rented in the current tax year. Since Rick rented 25% of his residence (3 out of 12 rooms), he can deduct 25% of his property taxes, electricity, and insurance costs from his rental income. He

can deduct the full amount of the advertising expense, since this expense relates only to the rented part.

When he completes Form T776, Rick enters the full amount of each expense in the "Total expense" column. Then, in the "Personal portion" column, he shows the part of each expense that relates to his personal use. In this case, he enters 75% of the property taxes, electricity, and insurance costs for the property. He will not enter anything for advertising in the "Personal portion" column. Rick can also claim capital cost allowance (CCA) on the rented part of the property if it does not create or increase a rental loss and he is not designating the building as his principal residence.

Expenses you can deduct

Prepaid expenses

Prepaid expenses are expenses you pay for ahead of time. Claim any expense you prepay in the year or years in which you get the related benefit.

Example

Maria paid \$2,100 for insurance on her rental property. The insurance was for the current tax year and the two following years. Although she paid the insurance for three years, she can deduct only the part that applies to the current tax year from her gross rental income.

Therefore, Maria can deduct \$700 in the current tax year and \$700 in each of the following two years.

For more information, see Interpretation Bulletin IT-417, PREPAID EXPENSES AND DEFERRED CHARGES.

Line 8521 - Advertising

You can usually deduct amounts for advertising that your rental property is available for rent.

Line 8690 - Insurance

You can deduct the premiums for insurance coverage on your rental property for the current year. If your policy gives coverage for more

than one year, you can deduct only the premiums that relate to the current year. Deduct the remaining premiums in the year or years to which they relate.

Line 8710 - Interest

You can deduct interest on money you borrow to buy or improve your rental property. If you have interest expenses that relate to the construction or renovation period, see the rules for soft costs on page 51 [11].

You can also deduct interest you paid to tenants on rental deposits. If you are claiming interest as a rental expense on Form T776, do not include it as a carrying charge on Schedule 4, STATEMENT OF INVESTMENT INCOME.

Lump-sum amounts paid for interest, such as fees to reduce the interest rate on a mortgage, are not fully deductible in the year, but are prorated over the remaining original term of the mortgage or loan. A penalty or bonus paid to a financial institution to pay off your mortgage loan before it is due is treated in the same way.

For example, if the term of your mortgage is five years, and in the third year you pay a fee to reduce your interest rate, you must treat this fee as a prepaid expense and deduct it over the remaining term of the mortgage.

You can deduct certain fees you have when you get a mortgage or loan to buy or improve your rental property. If the loans relate to the construction or renovation period, first read about soft costs on page 51 [11].

Loan fees include:

- mortgage applications, appraisals, processing, and insurance fees;
- mortgage guarantee fees;
- mortgage brokerage and finder's fees; and
- legal fees related to mortgage financing.

You deduct these fees over a period of five years. Deduct 20% in the current tax year and 20% in each of the following four years. However, if you repay the mortgage or loan before the end of the five-year

period, you can deduct the remaining financing fees at that time. The number of years for which you can deduct these fees is not related to the term of your mortgage.

If you have standby charges, guarantee fees, service fees, or any other similar fees, you may be able to deduct them in full for the year you incur them. To do so, they have to relate only to that tax year.

You can choose to treat finance fees you paid and the interest on money you borrowed to acquire depreciable property as capital expenses.

You might refinance your rental property to get money for a reason other than buying or improving your rental property. If you use the funds for a business or other investments, you may be able to claim the interest expenses on Schedule 4. See line 221 in the GENERAL INCOME TAX AND BENEFIT GUIDE, or the "Expenses" chapter in Guide T4002, BUSINESS AND PROFESSIONAL INCOME. If the funds are for personal use, you cannot deduct the interest expenses.

You were asking?

- Q. I own and rent a semi-detached house. This year, I refinanced the property to increase the mortgage because I needed money for a down payment on my personal residence. Can I deduct the additional interest on the mortgage against my rental income?
- A. No. You are making personal use of the funds you got from refinancing your rental property. As a result, you cannot deduct the additional interest when you calculate your net income or loss from your rental property.

Line 8810 - Office expenses

You can deduct the cost of office expenses. These include small items such as pens, pencils, paper clips, stationery, and stamps.

Line 8860 - Legal, accounting, and other professional fees

You can deduct fees for legal services to prepare leases or collect overdue rents. If you incur legal fees to buy your rental property, you cannot deduct them from your gross rental income. Instead, allocate

the fees between land and building and add them to their respective cost. For example, you buy a property worth \$200,000 (\$50,000 for the land and \$150,000 for the building) and incur legal fees of \$10,000. Split the \$10,000 proportionately between the land and building. In this case, \$2,500 is added to the cost of the land (for a total of \$52,500) and \$7,500 is added to the cost of the building (for a total of \$157,500). For more information, see "Land" on page 105 [21].

Note

The legal fees you paid when selling your rental property are deducted from your proceeds of disposition when calculating your capital gain or loss. The deduction for legal fees also applies when calculating a recapture of capital cost allowance or a terminal loss.

You can also deduct amounts paid for bookkeeping services, audits of your records, and preparing financial statements. You may be able to deduct fees and expenses for advice and help to prepare your income tax return and any related information returns. You can deduct these fees if you needed the help because of your rental operation.

Line 8871 - Management and administration fees

You can deduct the amounts paid to a person or a company to manage your property. You can also deduct amounts paid or payable to agents for collecting rents or finding new tenants.

If you have commissions when selling your rental property, include them as "Outlays and Expenses" on Schedule 3, Capital Gains (OR LOSSES), when you report the disposition of your property.

Line 8960 - Maintenance and repairs

If you pay for repairs to your property, you can deduct the cost of labour and materials. However, you **cannot** deduct the value of your own labour.

Line 9060 - Salaries, wages, and benefits

You can deduct amounts paid or payable to superintendents, maintenance personnel, and others you employ to take care of your rental property. You **cannot** deduct the value of your own services.

As an employer, you can deduct your portion of Canada Pension Plan or Quebec Pension Plan contributions, Employment Insurance premiums, and workers' compensation board amounts.

You can also deduct any insurance premiums you pay for an employee for a sickness, an accident, a disability, or an income insurance plan.

For more information on wages, see Guide T4001, EMPLOYER'S GUIDE - PAYROLL DEDUCTIONS AND REMITTANCES.

Line 9180 - Property taxes

You can deduct property taxes, assessed by a province or territory and by a Canadian municipality, that relate to your rental property for the period when it was available for rent. For more information, see "Vacant land" on page 71 [15] and "Costs relating to construction, renovation, or alteration" on page 51 [this page].

Line 9200 - Travel

You might travel to collect rents, supervise repairs, and manage your properties. To claim the expenses you incur, you need to meet the

same requirements discussed at "Line 9281 – Motor vehicle expenses" on page 66 [14]. Travelling expenses include the cost of getting to your rental property. Travelling expenses do not include board and lodging, which we consider to be personal expenses.

Line 9220 - Utilities

You can deduct expenses for utilities, such as gas, oil, electricity, water, and cable, if your rental arrangement specifies that you pay for the utilities in question.

Line 9281 - Motor vehicle expenses

You can deduct motor vehicle expenses in the following circumstances:

• If you own one rental property:

You can deduct reasonable motor vehicle expenses if you meet all the following conditions:

 you receive income from only one rental property that is in the general area where you live;

- you personally do part, or all, of the necessary repairs and maintenance on the property; and
- you have motor vehicle expenses to transport tools and materials to the rental property.

You **cannot** deduct motor vehicle expenses you incur to collect rents. These are personal expenses.

If you own two or more rental properties:

In addition to the expenses listed above, you can deduct reasonable motor vehicle expenses you incur to do any of the following:

- collect rents;
- supervise repairs; and
- generally manage the properties.

This applies whether your rental properties are located in or outside the general area where you live. However, your rental properties have to be located in at least two different sites away from your principal residence. The motor vehicle expenses that we consider to be reasonable depend on the circumstances of your situation.

For information on how to calculate the motor vehicle expenses, see Guide T4002, Business and Professional Income.

Line 9270 - Other expenses

On this line, include the total amount of other expenses you incur to earn rental income and that you have not included on another line of Form T776. We explain some of these expenses in the following sections.

Landscaping costs

You can deduct the cost of landscaping the grounds around your rental property only in the year you paid the cost, even if you use the accrual method for calculating your rental income.

Lease cancellation payments

You can deduct amounts paid or payable to tenants to cancel their leases. The deductible amount is calculated as follows:

If you made the cancellation payment in the year:

Cancellation payment

Number of days to the end of the year when payment is made

Number of days left on the lease

If you made the cancellation payment in a previous year:

Cancellation payment Number of days in the year left on the lease

Number of days left on the lease

For this calculation, the life of the lease (including all renewal periods) cannot be longer than 40 years.

Example

Samir, the landlord, paid his tenant \$1,000 to cancel a lease on August 18 of the current tax year. The lease was due to expire on December 31 of the next year. When he made the payment, there were 135 days left in the current year and 500 days left on the lease.

For the current tax year, Samir deducts \$270, calculated as follows:

$$$1,000 \times \frac{135}{500} = $270$$

For the next year, Samir deducts \$730 calculated as follows:

$$$1,000 \times \frac{365}{500} = $730$$

If you dispose of the property, the tax treatment will vary depending on your situation. For more information, see Interpretation Bulletin IT-359, PREMIUMS AND OTHER AMOUNTS WITH RESPECT TO LEASES.

Condominium fees

If you earn rental income from a condominium unit, you can deduct the expenses that you would usually deduct from rental income. You can also deduct condominium fees representing your share of the upkeep, repairs, maintenance, and other current expenses of the common property. For more information, see Interpretation Bulletin IT-304, CONDOMINIUMS.

Vacant land

You might earn rental income from vacant land. You can deduct your operating expenses from this income. However, there are limits on how much you can deduct for:

• interest on money you borrowed to acquire the land, or on an amount payable for the land; and

 property taxes on the land assessed by a province or territory and a Canadian municipality, including assessments for school taxes and local improvements.

The amount you can deduct for these two expenses is limited to the amount of rental income left after you deduct all other expenses. You cannot create or increase a rental loss, or reduce other sources of income, by claiming a deduction for interest or property taxes. However, you can add to the cost of the land the part of the interest and property taxes that you cannot deduct. By doing so, you will decrease your capital gain or increase your capital loss when you dispose of the land.

You cannot deduct your mortgage interest and property taxes for vacant land if you are not earning any income from that land. Also, you cannot add these expenses to the adjusted cost base of your land. In addition, you cannot deduct income taxes, profit taxes, or land transfer taxes you have for the vacant land.

For more information on vacant land, see Interpretation Bulletin IT-153, LAND DEVELOPERS — SUBDIVISION AND DEVELOPMENT

COSTS AND CARRYING CHARGES ON LAND, and Interpretation Bulletin IT-456, Capital Property — Some Adjustments to Cost Base, and its Special Release.

You were asking?

Q. In 1995, I bought vacant land as an investment. In the current tax year, I rented this land to a farmer for pasture.

Can I deduct my mortgage interest and property taxes from my rental income?

A. Yes. After deducting all your other allowable expenses, you can deduct the amount of your mortgage interest and property taxes for the year that you need to reduce your remaining rental income to zero. If you do not need to use the full amount of your taxes and interest, you can add the rest to the adjusted cost base of the land.

Expenses you cannot deduct

Land transfer taxes

You cannot deduct land transfer taxes you paid when you bought your property. Add these amounts to the cost of the property.

Mortgage principal

You cannot deduct the repayments of principal on your mortgage or loan on your rental property. For more information about the interest part of your mortgage, see "Line 8710 – Interest" on page 59 [13].

Penalties

You cannot deduct any penalties shown on your notice of assessment or notice of reassessment.

Value of your own labour

You cannot deduct the value of your own services or labour.

Line 9949 - Total personal portion of expenses

Enter the total amount from the column called "Personal portion." For more information, see "Personal portion" on page 54 [12].

Deductible portion of expenses

Your deductible expenses equal your total expenses **minus** your personal portion.

Line 9369 - Net income (loss) before adjustments

Enter the gross income minus the deductible expenses (line a **minus** line b). This amount is the net rental income of all co-owners or partners before any claim for capital cost allowance.

Co-owners - Your share of line 9369

If you are a co-owner, enter your share of the amount from line 9369 on line c. This amount is based on your share of ownership of the rental property.

If you are a co-owner or partner, also complete the area called "Details of other co-owners and partners" on page 3 [1] of Form T776.

Line 9945 - Other expenses of the co-owner

Enter the amount of deductible expenses you have as a co-owner that you did not deduct elsewhere on Form T776.

Line 9947 - Recaptured capital cost allowance

If you had a recapture of capital cost allowance (CCA), enter it on this line. If you are a co-owner, enter your share of the amount. We explain recapture of CCA on page 110 [22].

Line 9948 - Terminal loss

Enter any terminal loss you had on the sale of rental property on this line. If you are a co-owner, enter your share of the amount. We explain terminal loss on page 110 [22].

Line 9936 - Capital cost allowance

Enter the amount of your capital cost allowance (CCA) as calculated in Area A on the back of Form T776. For information on how to calculate CCA, see Chapter 4.

If you are a partner of a partnership that does not need to issue you a T5013 slip, enter the total CCA allocated on the financial statements the partnership gave you.

Do not use this line if you are a member of a partnership that has to file Form T5013 Summary, Information Return of Partnership Income. Your CCA amount is already included in box 110 of your T5013 slip.

Net income (loss)

Enter on line d your net income (or loss) after subtracting your claim for CCA on line 9936.

Line e - Partnerships

If you are a member of a partnership, enter your share of line d or the amount from box 26 or 23 from Slip T5013.

Line 9974 - GST/HST rebate for partners received in the year

If you received a GST/HST rebate for partners, report the amount of the rebate that relates to eligible expenses other than CCA on line 9974 of Form T776 in the year you received it.

Line 9943 - Other expenses of the partner

Enter the amount of deductible expenses you have as a partner that you did not deduct elsewhere on Form T776.

Line 9946 - Your net income (loss)

Enter this amount on line 126 of your income tax return. If you have a rental loss, show the loss in brackets.

Rental Iosses

You have a rental loss if your rental expenses are more than your gross rental income. If you incur the expenses to earn income, you can deduct your rental loss against your other sources of income.

Renting below fair market value

You can deduct your expenses only if you incur them to earn income. In certain cases, you may ask your son or daughter, or another relative living with you, to pay a small amount for the upkeep of your house or to cover the cost of groceries. You do not report this amount in your income, and you cannot claim rental expenses. This is, in fact, a cost-sharing arrangement, so you cannot claim a rental loss.

If you lose money because you rent a property to a person you know for less money than you would to a person you do not know, you cannot claim a rental loss. When your rental expenses are consistently more than your rental income, you may not be allowed to claim a rental loss because your rental operation is not considered to be a source of income. However, you can claim a rental loss if you are

renting the property to a relative for the same rate as you would charge other tenants and you reasonably expect to make a profit.

Chapter 4 – Capital cost allowance

What is capital cost allowance?

You might acquire a depreciable property, such as a building, furniture, or equipment, to use in your rental operation. You cannot deduct the cost of the property when you calculate your net rental income for the year.

However, since these properties wear out or become obsolete over time, you can deduct their cost over a period of several years. The deduction for this is called capital cost allowance (CCA).

How much CCA can you claim?

The CCA you can claim depends on the type of rental property you own and the date you acquired it. Group the depreciable property you own into classes. A specific rate of CCA generally applies to each

class. We explain the most common classes of depreciable rental property and the rates that apply to each class in "Classes of depreciable property" on page 85 [on this page].

For the most part, use the declining balance method to calculate your CCA. This means that you claim CCA on the **capital cost** of the property **minus** the CCA, if any, you claimed in previous years. The remaining balance declines over the years as you claim CCA.

Example

Last year, Sue bought a rental building for \$60,000. On her income tax return for last year, she claimed CCA of \$1,200 on the building. This year, Sue bases her CCA claim on her remaining balance of \$58,800 (\$60,000 - \$1,200).

You do not have to claim the maximum amount of CCA in any given year. You can claim any amount you like, from zero to the maximum allowed for the year. For example, if you do not have to pay income tax for the year, you may not want to claim CCA. Claiming CCA reduces the balance of the class by the amount of CCA claimed. As a result, the CCA available for future years will be reduced.

Note

If you are a partner of a partnership, the amount of CCA you can claim has already been determined by the partnership. If you receive a T5013 slip, Statement of Partnership Income, your CCA amount is already included in box 110. If you are a partner of a partnership that does not need to issue this slip, the total partnership CCA will be shown on the financial statements you receive.

Limits on CCA

In the year you **acquire** rental property, you can usually claim CCA only on one-half of your net additions to a class. This is the half-year rule (also known as the 50% rule) which we explain under "Column 6 – Adjustment for current-year additions" on page 111 [22]. The **available for use** rules may also affect the amount of CCA you can claim (see "Definitions" on page 13 [5]).

In the year you **dispose** of rental property, you may have to add an amount to your income as a recapture of CCA or deduct an amount from your income as a terminal loss. We explain recapture and

terminal loss under "Column 5 – UCC after additions and dispositions" on page 109 [22].

If you own more than one rental property, you have to calculate your overall net income or loss for the year from all your rental properties before you can claim CCA. Include the net rental income or loss from your T5013 slip in the calculation if you are a partner. Combine the rental incomes and losses from all your properties, even if they belong to different classes. This also applies to furniture, fixtures, and appliances that you use in your rental building. You can claim CCA for these properties, the building, or both.

You cannot use CCA to create or increase a rental loss.

Example

Salvador owns three rental properties. Two of these properties are Class 1 buildings and one is a Class 3 building. All the buildings contain Class 8 appliances. Salvador earns net rental income from these properties as follows:

Salvador has an overall net loss of \$500. Since he cannot increase his rental loss by claiming CCA, he cannot claim any CCA on his rental buildings or appliances.

For more information about loss restrictions on rental and leasing properties, see Interpretation Bulletin IT-195, Rental Property – Capital Cost Allowance Restrictions, and Interpretation Bulletin IT-443, Leasing Property – Capital Cost Allowance Restrictions, and its Special Release.

Classes of depreciable property

This section explains the most common classes of depreciable rental property and the rates that apply to each class.

If you need more information, see Interpretation Bulletin IT-79, CAPITAL COST ALLOWANCE – BUILDINGS OR OTHER STRUCTURES.

A **condominium** unit in a building belongs to the same class as the building. For example, if you own a condominium in a Class 3 building, the unit in the building is Class 3 rental property. If the whole building qualifies as a Class 31 or Class 32 rental property (a MURB), then each unit within the building is a Class 31 or Class 32 rental property.

For more information on capital cost allowance and condominiums, see Interpretation Bulletin IT-304, CONDOMINIUMS.

Leasehold interest in real property that is a rental property

A leasehold interest is the interest of a tenant in any leased tangible property.

If you are a taxpayer or partnership and own a leasehold interest in a real property that is a rental property, include the leasehold interest in class 1, 3, 6, or 13 (or class 3, 6, or 13 for tax years before 1988).

It may be necessary in some situations to divide the capital cost of a leasehold interest into more than one prescribed class. For example, where you expend an amount to obtain a leasehold interest in land and construct a building that falls into Class 3, the capital cost of acquiring the lease will be included in Class 13 and the capital cost of the building will be included in Class 3.

Class 1 (4%)

A **rental building** may belong to classes 1, 3, 6, 31, or 32, depending on what the building is made of and the date you acquire it. You also include in these classes the parts that make up the building, such as:

- electric wiring;
- lighting fixtures;
- plumbing;

- sprinkler systems;
- heating equipment;
- air-conditioning equipment (other than window units);
- elevators; and
- escalators.

Note

Most land is not depreciable property. Therefore, when you acquire property, only include the cost that relates to the building in Area A and Area C. Enter on line 9923 in Area F of Form T776 the cost of all land additions in the year. For more information, see "Area F — Details of land additions and dispositions in the year" on page 106 [21] and "Column 3 — Cost of additions in the year" on page 102 [20].

Class 1 includes most buildings acquired after 1987, unless they specifically belong in another class. Class 1 also includes the cost of certain additions or alterations you made after 1987 to a Class 1 building or certain buildings of another class.

The CCA rate for eligible **non-residential buildings** acquired by a taxpayer after March 18, 2007, and used in Canada to manufacture or process goods for sale or lease includes an additional allowance of 6% for a total rate of 10%. The CCA rate for other eligible **non-residential buildings** includes an additional allowance of 2% for a total rate of 6%.

To be eligible for one of the additional allowances, you must elect to put a building in a separate class. To make the election, attach a letter to your return for the tax year in which you acquired the building. If you do not file an election to put it in a separate class, the 4% rate will apply.

The additional allowance applies to buildings acquired after March 18, 2007 (including a new building, if any part of it is acquired after March 18, 2007, when the building was under construction on March 19, 2007) that have not been used or acquired for use before March 19, 2007.

To be eligible for the additional 6% allowance, at least 90% of the building (measured by square footage) must be used in Canada for the

designated purpose at the end of the tax year. Manufacturing and processing buildings that do not meet the 90% use test are eligible for the additional 2% allowance if at least 90% of the building is used in Canada for non-residential purposes at the end of the tax year.

Class 3 (5%)

Most buildings acquired before 1988 are included in Class 3 or Class 6.

If you acquired a building before 1990 that does not fall into Class 6, you can include it in Class 3 with a CCA rate of 5% if **one** of the following situations applies:

- you acquired the building under the terms of a written agreement entered into before June 18, 1987; or
- the building was under construction by you or for you on June 18, 1987.

Include in Class 3 the cost of any additions or alterations made after 1987 to a Class 3 building that does not exceed the **lesser** of the following two amounts:

- \$500,000; and
- 25% of the building's capital cost (including the cost of additions or alterations to the building included in classes 3, 6, or 20 before 1988).

Any amount that exceeds the lesser amount above is included in Class 1.

Class 6 (10%)

- Include in Class 6 with a CCA rate of 10% a building if it is made of frame, log, stucco on frame, galvanized iron, or corrugated metal. In addition, one of the following conditions has to apply:
- you acquired the building before 1979;
- the building has no footings or other base supports below ground level; or
- the building is used to gain or produce income from farming or fishing. Farming and fishing income is not rental income.

If any of the above conditions apply, you also add to Class 6 the full cost of **all** additions and alterations to the building.

If none of the above conditions apply, include the building in Class 6 if **one** of the following situations applies:

- you entered into a written agreement before 1979 to acquire the building, and the footings or other base supports of the building were started before 1979; or
- you started construction of the building before 1979 (or it was started under the terms of a written agreement you entered into before 1979), and the footings or other base supports of the building were started before 1979.

Also include in Class 6 certain greenhouses and fences.

For additions or alterations to such a building:

- Add to Class 6:
 - the first \$100,000 of additions or alterations made after 1978.
- Add to Class 3:

- the part of the cost of additions or alterations over \$100,000 made after 1978 and before 1988; and
- the part of the cost of additions or alterations over \$100,000 made after 1987, but only up to \$500,000 or 25% of the building's capital cost, whichever is less.
- Add to Class 1 any additions or alterations over these limits.

For more information, see Interpretation Bulletin IT-79, CAPITAL COST ALLOWANCE – BUILDINGS OR OTHER STRUCTURES.

Class 8 (20%)

Class 8 with a CCA rate of 20% includes certain property not included in another class. Examples include furniture, household appliances, a tool costing \$500 or more, some fixtures, machinery, outdoor advertising signs, refrigeration equipment, and other equipment you use in your rental operation.

Photocopiers and electronic communications equipment, such as fax machines and electronic telephone equipment, are also included in Class 8.

Note

If this equipment cost \$1,000 or more, you can elect to have it included in a separate class. The CCA rate will not change but a separate CCA deduction can now be calculated for a five-year period. When all the property in the class is disposed of, the undepreciated capital cost (UCC) is fully deductible as a terminal loss. Any UCC balance remaining in the separate class at the end of the fifth year has to be transferred back to the general class in which it would otherwise belong. To make an election, attach a letter to your income tax return for the tax year in which you acquired the property.

Class 10 (30%)

Include in Class 10 with a CCA rate of 30% general-purpose electronic data processing equipment (commonly called computer hardware) and systems software for that equipment, including ancillary data processing equipment, if you acquired them:

- before March 23, 2004, or
- after March 22, 2004, and before 2005, and you made an election.

Also include in Class 10 motor vehicles, as well as some passenger vehicles. Include passenger vehicles in Class 10 unless they meet a Class 10.1 condition.

For more information on Class 10 and Class 10.1 and definitions of **motor vehicle**, and **passenger vehicle**, see Guide T4002, Business and Professional Income.

Class 13

The capital cost of a leasehold interest of Class 13 property includes:

- an amount that a tenant expends in respect of improvements or alterations to a leased property that are capital in nature, other than improvements or alterations that are included as a building or structure; and
- an amount that a tenant expends to obtain or extend a lease or sublease or pays to the landlord to permit the sublease of the property.

The maximum CCA rate depends on the type of leasehold interest and the terms of the lease.

Certain amounts are **not** included in the capital cost of a leasehold interest. These include:

- an amount paid by a tenant to cancel a lease; and
- an amount paid by a tenant in lieu of rent or as a prepayment of rent.

For more information on leasehold interests, see Interpretation Bulletin IT-464, Capital Cost Allowance Leasehold Interests,

Class 31 (5%) and Class 32 (10%)

Class 31 and Class 32 include multiple-unit residential buildings (MURB) certified by the Canada Mortgage and Housing Corporation (CMHC) to which **all** the following conditions apply:

- they are located in Canada;
- they contain two or more units; and
- they provide their occupants with a relatively permanent residence.

If the whole building qualifies as a Class 31 or Class 32 rental property (a MURB), then each unit within the building is a Class 31 or Class 32 rental property.

To be included in Class 31 with a CCA rate of 5%, the building must have been acquired after 1979 and before June 18, 1987.

To be included in Class 32 with a CCA rate of 10%, the building must have been acquired before 1980.

Note

For 1994 and following years, you can no longer create or increase a rental loss by claiming CCA on a Class 31 or Class 32 property.

When a MURB no longer qualifies as a Class 31 or Class 32 rental property, you have to transfer it to the correct class.

For more information about the 1994 change in the CCA limit on MURBs, see Interpretation Bulletin IT-195, RENTAL PROPERTY – CAPITAL COST ALLOWANCE RESTRICTIONS.

Class 45 (45%)

Include general-purpose electronic data processing equipment (commonly called computer hardware) and systems software for that equipment, including ancillary data processing equipment, in Class 45 with a CCA rate of 45%, if you acquired them after March 22, 2004, and before March 19, 2007.

Note

If you acquired the equipment or software before 2005 and made the election mentioned in the note under Class 8, the property does not qualify for the 45% rate.

Class 50 (55%)

Include in Class 50 with a CCA rate of 55% property acquired after March 18, 2007, that is general-purpose electronic data processing equipment (commonly called computer hardware) and systems software for that equipment, including ancillary data processing equipment, but not including property that is included in Class 52 or that is mainly or is used mainly as:

- a) electronic process control or monitor equipment;
- b) electronic communications control equipment;
- c) systems software for equipment referred to in a) or b); or
- d) data handling equipment (other than data handling equipment that is ancillary to general-purpose electronic data processing equipment).

Class 52 (100%)

Include in Class 52 with a CCA rate of 100% (with no half-year rule) general-purpose electronic data processing equipment (commonly called computer hardware) and systems software for that equipment, including ancillary data processing equipment, if they were acquired after January 27, 2009, and before February 2011, but not including property that is mainly or is used mainly as:

- a) electronic process control or monitor equipment;
- b) electronic communications control equipment;

- c) systems software for equipment referred to in a) or b); or
- d) data handling equipment (other than data handling equipment that is ancillary to general-purpose electronic data processing equipment).

To qualify for this rate, the asset must also:

- be situated in Canada;
- not have been used, or acquired for use, for any purpose before it is acquired by the taxpayer; and
- be acquired by the taxpayer:
 - for use in a business carried on by the taxpayer in Canada or to earn income from property situated in Canada; or
 - for lease by the taxpayer to a lessee for the lessee to use in a business the lessee carried on in Canada or to earn income from property situated in Canada.

How to complete the CCA charts

Use Area A on the back of Form T776 to calculate your CCA claim.

If you acquired or disposed of rental buildings or equipment during the year, you will also need to complete areas B, C, D, or E (whichever applies) before you complete Area A. Even if you are not claiming a deduction for CCA, you should still complete these areas to show any additions or dispositions during the year.

The following sections explain how to complete these areas.

Column 1 - Class number

If this is the first year you are claiming CCA, see "Classes of depreciable property" on page 85 [17] to determine the classes to which your property belongs.

If you claimed CCA last year, you can get the class numbers of your properties from last year's form.

Separate classes

Generally, if you own several properties in the same CCA class, combine the capital cost of all these properties into one class. Then enter the total in Area A. However, if you acquired a rental property after 1971 and it had a capital cost of \$50,000 or more, you have to put it in a separate class. Calculate your CCA separately for each rental property that is in a separate class. Do this by listing the rental property on a separate line in Area A. For CCA purposes, the capital cost is the part of the purchase price that relates to the building only.

When you dispose of a rental property that you have set up in a separate class in Area A, you base any CCA recapture or terminal loss on the disposition of that rental property only. When calculating these amounts, do not consider any other rental property you own that has the same class number as the rental property you disposed of. For more information on recapture of CCA and terminal losses, see "Column 5 – UCC after additions and dispositions" on page 109 [22].

For more information about CCA for rental properties with a capital cost of over \$50,000, see Interpretation Bulletin IT-274R, RENTAL PROPERTIES — CAPITAL COST OF \$50,000 OR MORE.

Column 2 - Undepreciated capital cost (UCC) at the start of the year

Enter in this column the remaining UCC of each class at the end of last year. You will find these amounts in column 10 of Area A on Form T776 that was completed for you last year.

If this is the first year you have had an item for which you can claim CCA, skip this column.

Column 3 - Cost of additions in the year

If you acquire or make improvements to depreciable property in the year, we generally consider them to be additions to the class in which the rental property belongs. For the exceptions to this rule, see "Class 3 (5%)" and "Class 6 (10%)", on page 90 [18]. You should:

- complete areas B and C on Form T776, if applicable; and
- for each class, enter in column 3 of Area A the amounts from column 5 for each class in areas B and C.

Do not include the value of your own labour in the cost of a rental property you build or improve. Include the cost of surveying or valuing a rental property you acquire. A rental property usually has to **be** available for use (see "Definitions" on page 13 [5]) before you can claim CCA.

To find out if any special considerations apply in your case, also see "Changing from personal to rental use"; "Grants, subsidies, and other incentives or inducements"; and "Non-arm's length transactions" on page 118 [23].

Note

When completing areas B and C, enter the part of the property that you **personally** use, (separate from the part you rent), in the column called "Personal portion." For example, if you rent 25% of your personal residence, your personal use portion is the other 75%.

Area B - Details of equipment and other property additions in the year

List the details of all equipment or other property you acquired or improved in the current tax year. Group the equipment or other property into the applicable classes, and put each class on a separate line. Equipment includes appliances (such as a washer and dryer), maintenance equipment (such as a lawn mower or a snow blower), and other property (such as furniture and some fixtures) you acquire to use in your rental operation. Enter on line 9925 the total rental portion of the cost of the equipment or other property. See also "Grants, subsidies, and other incentives or inducements" on page 117 [23].

Area C - Details of building and leasehold interest additions in the year

List the details of all buildings and leasehold interests you acquired or improved in the current tax year. Group the buildings and leasehold interests into the applicable classes, and put each class on a separate line. Enter on line 9927 the total rental portion of the cost of the buildings and leasehold interests. The cost includes the purchase price of the building or leasehold interest, **and** any related expenses

that you should add to the capital cost of the building, such as legal fees, land transfer taxes, and mortgage fees. See also "Grants, subsidies, and other incentives or inducements" on page 117 [23].

Land

Generally, land is not a depreciable property. Therefore, you cannot claim CCA on its cost. If you acquire a rental property that includes both land and a building, enter in column 3 of Area C only the cost of the building. To calculate the building's capital cost, you have to split any fees that relate to the buying of the rental property between the land and the building. Related fees can include legal and accounting fees.

Calculate the part of the related fees that you can include in the capital cost of the building as follows:

Do not split a fee if it relates specifically to the land or the building. Instead, add the amount of the fee to the cost to which it relates; either the land or the building.

Area F - Details of land additions and dispositions in the year

Enter the total cost of acquiring land in the current tax year. The cost includes the purchase price of the land and any related expenses you should add to the capital cost of the land, such as legal fees, land transfer taxes, and mortgage fees. Enter on line 9923 the total cost of all land additions in the year. You cannot claim CCA on land. Do not enter this amount in column 3 of Area A.

Column 4 - Proceeds of dispositions in the year

If you disposed of depreciable property in the current tax year, you should:

- complete, for each class, areas D and E on Form T776, if applicable; and
- enter in column 4 of Area A the amounts for each class from column 5 of areas D and E.

- When completing areas D and E, enter in column 3 whichever amount is less:
- your proceeds of disposition minus any related expenses; or
- the capital cost of your rental property.

Your **proceeds of disposition** (see "Definitions" on page 13 [5]) could include compensation you receive for rental property that has been destroyed, expropriated, or stolen. Special rules may apply if you dispose of a building for less than both its UCC and your capital cost. If this is the case, see "Disposing of a building" on page 122 [24].

If you sell a rental property for **more** than its cost, you may have a capital gain. You may be able to postpone or defer including a capital gain or recapture of CCA in your income. For more information, see "Selling your rental property" on page 122 [24] and "Replacement property" on page 128 [25].

If you need more information about CCA, see Interpretation Bulletin IT-220, Capital Cost Allowance – Proceeds of Disposition

OF DEPRECIABLE PROPERTY, and its Special Release and Interpretation Bulletin IT-464, Capital Cost Allowance — Leasehold Interests.

Area D - Details of equipment and other property dispositions in the year

List the details of all equipment and other property you disposed of in the current tax year. Group the equipment and other property into the applicable classes, and put each class on a separate line.

Enter on line 9926 the total rental portion of the proceeds of disposition of the equipment and other property. You will find information about proceeds of disposition in the previous section.

Area E - Details of building and leasehold interest dispositions in the year

List the details of all buildings and leasehold interests you disposed of in the current tax year. Group the buildings and leasehold interests into the applicable classes, and put each class on a separate line. Enter on line 9928 the total rental portion of the proceeds of

disposition of the buildings and leasehold interests. You will find information about proceeds of disposition on page 112 [this page].

Note

When completing areas D and E, enter the part of the property that you **personally** use, separate from the part you rent, in the column called "Personal portion." For example, if you rent 25% of your personal residence, your personal use portion is the other 75%.

Area F - Details of land additions and dispositions in the year

Enter on line 9924 the total of all amounts you have received or will receive for disposing of land in the year.

Column 5 - UCC after additions and dispositions

You cannot claim CCA when the amount in column 5 is:

negative (see "Recapture of CCA" below); or

 positive and you do not have any property left in that class at the end of the current tax year (see "Terminal loss" on page 110 [on this page]).

In either case, enter "0" in column 10.

Recapture of CCA

If the amount in column 5 is negative, you have a recapture of CCA. Include your recapture on line 9947, "Recaptured capital cost allowance," of Form T776. A recapture of CCA can occur, for example, when the proceeds from the sale of depreciable rental property are more than the total of:

- the UCC of the class at the start of the year; and
- the capital cost of any additions during the year.

Terminal loss

If the amount in column 5 is positive and you no longer own any property in that class, you have a terminal loss. More precisely, you have a terminal loss when you have no more property in the class at

the end of a year, but you still have an amount you have not deducted as CCA. In the year you dispose of your rental property, you can subtract this terminal loss from your rental income and, if the loss is more than your rental income, you can create a rental loss. Enter your terminal loss on line 9948, "Terminal loss," of Form T776.

For more information on terminal losses and recapture of CCA, see Interpretation Bulletin IT-478, CAPITAL COST ALLOWANCE — RECAPTURE AND TERMINAL LOSS.

Column 6 - Adjustment for current-year additions

In the year you acquire or make additions to a rental property, you can usually claim CCA only on **half** of your net additions (the amount in column 3 **minus** the amount in column 4). This limit is the **half-year rule**.

Calculate your CCA claim only on the net adjusted amount. Do not reduce the cost of the additions in column 3 or the CCA rate in column 8. For example, if you acquired a rental property for \$30,000, you would base your CCA claim on \$15,000 (\$30,000 × 50%) in the year you acquired the property.

If you acquired and disposed of depreciable rental property of the same class in the current tax year, the calculation in column 6 restricts your CCA claim. Calculate the CCA you can claim as follows:

- Determine which of the following amounts is less:
 - the proceeds of disposition of your rental property minus any related costs or expenses; or
 - the capital cost.
- Subtract the above amount from the capital cost of your addition.
- In column 6, enter 50% of the result. If the result is negative, enter "0."

In some cases, you do not make an adjustment in column 6. For example, you may have bought rental property in a non-arm's length transaction and, until you bought it, the seller continuously owned the property for at least 364 days before the end of the current year.

Also, some properties are not subject to the half-year rule. Some examples are those in classes 13, 34, and 52, as well as some in Class 12, such as most small tools.

The half-year rule does not apply when the **available for use** rule denies a CCA claim until the second year after you acquired a rental property. For more information on the half-year rule, see Interpretation Bulletin IT-285, Capital Cost Allowance – General Comments.

Column 7 - Base amount for CCA

This is the amount in column 5 **minus** the amount in column 6. Base your CCA claim on this amount.

Column 8 - Rate (%)

Enter the rate (percentage) for each class of property you have listed in Area A

For information on these rates, see "Classes of depreciable property" on page 85 [17].

Column 9 - CCA for the year

Enter the CCA you want to deduct for the current tax year. The CCA you deduct cannot be more than the amount you get when you multiply

the amount in column 7 by the rate in column 8. You can deduct any amount up to the maximum. However, the amount of CCA you can claim could be restricted. For more information, see "Limits on CCA" on page 82 [17].

Add up all the amounts in column 9 for all your classes of depreciable property. Enter the total CCA being claimed on line 9936 of Form T776. If you are a co-owner, enter only your share of the CCA.

Column 10 - UCC at the end of the year

This is the undepreciated capital cost (UCC) at the end of the current tax year. This will be the amount you enter in column 2 when you calculate your CCA claim next year. If you have a terminal loss or a recapture of CCA, enter "0" in column 10.

Special situations

Changing from personal to rental use

If you bought a property for personal use and then started using it in your rental operation in the current tax year, there is a change in use.

You need to determine the capital cost of the property at the moment of this change in use.

If the fair market value (FMV) of a depreciable property (such as equipment or a building) is less than its original cost when you change its use, the amount you put in column 3 of Area B or C is the FMV of the property (excluding the land value if the property includes land and a building). If the FMV is more than the original cost of the property when you change use, use the following chart to determine the amount to enter in column 3.

Note

We consider you to acquire the land for an amount equal to the FMV when you changed its use. Enter this amount on line 9923 in Area F of Form T776.

Capital cost calculation (Change in use)

Actual cost of the property			\$	1
FMV of the property			\$	2
Amount from line 1			\$	3
Line 2 minus line 3 (if neg	gative, enter	"0")	\$	4
Enter any capital gains deduction claimed for the amount on line 4*	\$	× 2	= \$	5
Line 4 minus line 5 (if negative, enter "0")	\$	× 1/2	= \$	6
Capital cost Line 1 plus line 6			\$	7

^{*} Enter only the amount that relates to the depreciable property.

Grants, subsidies, and other incentives or inducements

You may get a grant or subsidy from a government or a government agency to buy depreciable property. When this happens, the grant reduces the cost of the land and depreciable property proportionately. For example, you buy a rental property at a cost of \$200,000 (\$50,000 for the land and \$150,000 for the building) and receive a \$50,000 grant. The \$50,000 grant is split in a similar way between the land and building. The total cost of the purchase is reduced to \$150,000: \$37,500 for the land and \$112,500 for the building. Enter the reduced capital cost in column 3 of Area B or Area C. For more information, see Interpretation Bulletin IT-273, GOVERNMENT ASSISTANCE – GENERAL COMMENTS.

You may get an incentive from a non-government agency to buy depreciable property. If this happens, you can either include the amount in income or subtract the amount from the capital cost of the rental property.

If the purchase price of your property was reduced due to poor quality or for other reasons, see Interpretation Bulletin IT-285, CAPITAL COST

ALLOWANCE — GENERAL COMMENTS, for more information about how to calculate your capital cost.

Non-arm's length transactions

When you acquire rental property in a **non-arm's length** (see "Definitions" on page 13 [5]) transaction there are special rules for determining the property's capital cost. These special rules do not apply if you get the property because of someone's death.

If you pay **more** for the rental property than the seller paid for the same rental property, calculate the cost as follows:

Capital cost calculation (Non-arm's length transaction)

The seller's cost or capital cost	\$ 1
The seller's proceeds of disposition	\$ 2
Amount from line 1	\$ 3
Line 2 minus line 3 (if negative, enter "0")	\$ 4

Line 1 plus line 6		\$	7
Capital cost			
Line 4 minus line 5 (if negative, enter "0")	\$ × 1/2	= \$	6
Enter any capital gains deduction claimed for the amount on line 4*	\$ × 2	= \$	5

* Enter this amount in column 3 of either Area B or Area C, whichever applies. Do not include the cost of the related land, instead include the cost of the related land on line 9923 in Area F, "Total cost of all land additions in the year," of Form T776.

You can also buy depreciable property in a non-arm's length transaction from a corporation or from an individual who is not resident in Canada, or from a partnership with no partners who are individuals resident in Canada or with no partners that are other partnerships. If you pay **more** for the rental property than the seller paid for the same rental property, calculate the capital cost as follows:

Capital cost calculation (Non-arm's length - Non-resident transaction)

The seller's cost or capital cost			\$	1
The seller's proceeds of disposition			\$	2
Amount from line 1			\$	3
Line 2 minus line 3 (if negative, enter "0")	\$	× 1/2	= \$	4
Capital cost			e	
Line 1 plus line 4			φ	3

* Enter this amount in column 3 of either Area B or Area C, whichever applies. Do not include the cost of the related land. Include the cost of the related land on line 9923 in Area F, "Total cost of all land additions in the year," of Form T776.

If you buy depreciable property in a non-arm's length transaction and pay less for it than the seller paid, your capital cost is the same

amount as the seller paid. We consider you to have deducted as CCA the difference between what you paid and what the seller paid.

Example

Teresa bought a refrigerator from her father, Roman, for \$400 to use in her rental operation. Roman paid \$1,000 for the refrigerator and was using it in his rental operations. Since the amount Teresa paid is **less** than the amount Roman paid, we consider Teresa's cost to be \$1,000. We also consider that Teresa has deducted CCA in the amount of \$600 in the past (\$1,000 – \$400).

- In Area B, Teresa enters \$1,000 in column 3, "Total cost."
- In Area A, she enters \$400 in column 3, "Cost of additions in the year," as the addition for the current tax year.

For more information on non-arm's length transactions, see Income Tax Folio S1-F5-C1, Related Persons and Dealing at ARM's Length.

Selling your rental property

If you sell a rental property for more than it cost, you may have a capital gain. List the dispositions of all your rental properties on Schedule 3, Capital Gains (or Losses). For information on how to calculate your taxable capital gain, see Guide T4037, Capital Gains.

If you are a member of a partnership that has a capital gain, the partnership will allocate part of that gain to you. The gain will show on the partnership's financial statements or in box 151 of your T5013. Report the gain at line 174 of Schedule 3, Capital Gains (or Losses).

Note

You cannot have a capital loss when you sell depreciable property. However, you can have a terminal loss. For an explanation of terminal loss, see "Column 5 – UCC after additions and dispositions" on page 109 [22].

Disposing of a building

If you disposed of a building in the current tax year, special rules may apply that make the proceeds of disposition an amount other than the

actual proceeds of disposition. This happens when you meet **both** the following conditions:

- you disposed of the building for an amount less than its cost amount, as calculated below, and its capital cost to you; and
- you, or a person with whom you do not deal at arm's length, owned the land the building is on, or the land next to it, which was necessary for the building's use.

Calculate the cost amount as follows:

- if the building was the only property in the class, the cost amount is the undepreciated capital cost (UCC) of the class before you disposed of the building;
- if more than one property is in the same class, you have to calculate the cost amount of each building as follows:

Capital cost of the building

X

UCC of the class

Cost amount = of the building

Capital cost of all properties in the class not previously disposed of

Note

If a building acquired in a non-arm's length transaction was previously used for something other than producing income, the capital cost of the property will need to be recalculated to determine the cost amount of the building.

If you disposed of a building under these conditions, and you or a person with whom you do not deal at arm's length disposed of the land in the same year, calculate your deemed proceeds of disposition as shown in Calculation A on page 125 [the next page]. If you or, a person with whom you do not deal at arm's length, did not dispose of the land in the same year as the building, calculate your deemed proceeds of disposition for the building as shown in Calculation B on page 127 [the next page].

Calculation A - Land and building disposed of in the same year FMV of the building when you disposed of it \$ FMV of the land just before you disposed of it 2. 3. Line 1 plus line 2 Seller's adjusted cost base of the land 4. 5. Total capital gains (without reserves) from any disposition of the land (such as a change in use) in the three-year period before you disposed of the building, by you, or by a person not dealing at arm's length with you, to you or to another person not dealing at arm's length with you 6. Line 4 minus line 5 (if negative, enter "0") = \$ 6 Line 2 or line 6, whichever amount is less

= \$

Line 3 minus line 7 (if negative, enter "0")

7.

8.

 Cost amount of the building just before yo disposed of it 	ou \$	9
10. Capital cost of the building just before you disposed of it	u \$	10
11. Line 9 or line 10, whichever amount is le	ess \$	11
12. Line 1 or line 11, whichever amount is m	nore \$	12
Deemed proceeds of disposition for the bui	Iding	
13. Line 8 or line 12, whichever amount is les (enter this amount in column 3 of Area E of Form T776)		13
Deemed proceeds of disposition for the lan	d	
 Proceeds of disposition of the land and building 	\$	14
15. Amount from line 13		15

16	. Line 14 minus line 15 line 9924 of Area F of	•		= \$	16
•	ou have a terminal loss erminal loss," of Form T		ding, include	it on line	9948,
C	alculation B – Land ar	nd building	disposed of	in differe	nt years
1.	Cost amount of the bui disposed of it	lding just be	fore you	\$	1
2.	FMV of the building just of it	t before you	disposed	\$	2
3. Line 1 or line 2, whichever amount is more		\$	3		
4.	Actual proceeds of disp	position, if a	ny	_	
5.	Line 3 minus line 4			= \$	5
6.	Line 5	\$	× 1/2	\$	6
7.	Line 4			+	

Deemed proceeds of disposition for the building

8. Line 6 **plus** line 7 (enter this amount in column 3 of Area E of Form T776)

= \$

If you have a terminal loss on the building, include it on line 9948, "Terminal loss," of Form T776.

Usually, you can deduct 100% of a terminal loss, but only 50% of a capital loss. Calculation B ensures that you use the same percentage to calculate a terminal loss on a building as you use to calculate a capital loss on land. As a result of this calculation, you add 50% of the amount on line 5 to the actual proceeds of disposition from the building (see "Terminal loss" on page 110 [22]).

Replacement property

In a few cases, you can postpone or defer including a capital gain or recapture in income. For example, your rental property might be stolen, destroyed, or expropriated, and you replace it with a similar one.

You can also defer a capital gain or recapture when you transfer rental property to a corporation or partnership. For more information on this topic, see:

- Information Circular IC76-19, Transfer of Property to a Corporation Under Section 85;
- Interpretation Bulletin IT-291, Transfer of Property to a Corporation Under Subsection 85(1);
- Interpretation Bulletin IT-378, Winding-up of a Partnership; and
- Interpretation Bulletin IT-413, Election by Members of a Partnership Under Subsection 97(2).

Example

During the current tax year, Paul bought a house to use for rental purposes. The building is classified as Class 1 for CCA purposes with a CCA rate of 4%. It is his only rental property. The total cost was \$95,000 (\$90,000 total purchase price plus \$5,000 total expenses connected with the purchase). The details are as follows:

Building value (Class 1)	_	\$	75,000
Land value	+	\$_	15,000
Total purchase price	=	\$	90,000
Expenses connected with the purchase			
Legal fees	_	\$	3,000
Land transfer taxes	+	\$_	2,000
Total fees	=	\$	5,000

Paul's rental income was \$6,000 and his rental expenses were \$4,900. Therefore, his net rental income before deducting CCA was \$1,100 (\$6,000 - \$4,900). Paul wants to deduct as much CCA as he can.

Before Paul can complete Area A of Form T776, he has to calculate the capital cost of the building. Since land is not depreciable property, he has to calculate the part of the expenses connected with the purchase that relate only to the building. To do this, he has to use the formula in the section called "Land" on page 105 [21].

Part of the fees Paul can include in the building's cost

= \$4,166.67

The \$4,166.67 is the part of the \$5,000 in legal fees and land transfer taxes that relates to the purchase of the building, while the remaining \$833.33 relates to the purchase of the land. Therefore, the capital cost of the building is:

Building value (Class 1) \$ 75,000.00

Related expenses + 4,166.67

Capital cost of the building = \$ 79,166.67

Paul enters \$79,166.67 in column 3 of Area C of Form T776. He includes \$15,833.33 (\$15,000 + \$833.33) on line 9923 of Area F of Form T776 as the capital cost of the land.

Paul never owned rental property before the current year. Therefore, he has no undepreciated capital cost to enter in column 2 of Area A of Form T776.

Since Paul acquired his rental property during the current year, he is subject to the half-year rule explained in "Column 6 – Adjustment for current-year additions" on page 111 [22].

His net rental income before CCA is \$1,100. Paul cannot claim CCA of more than \$1,100 because he cannot use his CCA to create a rental loss (see "Limits on CCA" on page 82 [17]). This is the case even though he would otherwise be entitled to claim \$1,583.33 [(\$79,166.67 × 50%) × 4%].

Chapter 5 – Principal residence

When you sell your home, you may realize a capital gain. If the property was your principal residence for every year you owned it, you do not have to report the sale on your income tax return. However, if the property was not your principal residence at any time during the period that you owned it, you may have to report all or a portion of the capital gain.

This chapter explains the meaning of principal residence, how you designate a property as such, and what happens when you sell it. It also explains what to do in other special tax situations, such as claiming CCA when you use all or part of your residence for rental purposes.

If you want more information after reading this chapter, see Income Tax Folio S1-F3-C2, PRINCIPAL RESIDENCE.

What is your principal residence?

Your principal residence can be any of the following types of housing units:

- a house;
- a cottage;
- a condominium;
- an apartment in an apartment building;
- an apartment in a building such as a duplex or triplex; or
- a trailer, mobile home, or houseboat.

A property qualifies as your principal residence, for any year, if it meets **all** of the following conditions:

- it is a housing unit, a leasehold interest in a housing unit, or a share of the capital stock of a co-operative housing corporation you acquire only to get the right to inhabit a housing unit owned by that corporation;
- you own the property alone or jointly with another person;
- you, your current or former spouse or common-law partner, or any
 of your children lived in it at some time during the year; and
- you designate the property as your principal residence.

The land on which your home is located can be part of your principal residence. Usually, the amount of land that you can consider as part of your principal residence is limited to one-half hectare (1.24 acres). However, if you can show that you need more land to use and enjoy your home, you can consider more than this amount as part of your principal residence. For example, this may happen if the minimum lot size imposed by a municipality at the time you bought the property is larger than one-half hectare.

Designating a principal residence

When you **sell** or are considered to have sold all or part of your home, you can designate it as your principal residence for the years that you owned and used it as your principal residence. However, you do not have to designate it each year. For more information, see "Form T2091(IND), Designation of a Property as a Principal Residence by an Individual (Other Than a Personal Trust), and Form T1255, Designation of a Property as a Principal Residence by the Legal Representative of a Deceased Individual", on page 138 [this page].

Can you designate more than one principal residence?

For 1982 and later years, you can only designate one home as your family's principal residence for each year. For more information, see Income Tax Folio S1-F3-C2, PRINCIPAL RESIDENCE.

For 1982 to 2000, if you had a spouse or were 18 or older, your family included:

you;

- a person who throughout the year was your spouse (unless you were separated for the entire year under the terms of a court order or a written agreement); and
- your children (other than a child who had a spouse during the year or who was 18 or older).

If you did not have a spouse and were not 18 or older, your family also included:

- your mother and father; and
- your brothers and sisters (who did not have spouses and were not 18 or older during the year).

For 2001 and later years, the above definition applies except that the reference to spouse is replaced by "spouse or common-law partner." Neither spouses nor common-law partners (see "Definitions" on page 13 [5]) can designate different housing units as their principal residence.

For 1993 to 2000, since a spouse included a common-law spouse, common-law spouses could not designate different housing units as their principal residences for any of those years.

Note

If you elected to have your same-sex partner considered your common-law partner for 1998, 1999, or 2000, then, for those years, your common-law partner also could not designate a different housing unit as his or her principal residence.

Disposition of your principal residence

When you sell your home or when you are considered to have sold it, usually you do not have to report the sale on your income tax return or pay tax on any gain from the sale. This is the case if it was your principal residence for every year you owned it.

If your home was **not** your principal residence for every year that you owned it, you have to report the part of the capital gain on the property that relates to the years for which you did not designate the property as your principal residence.

If only a part of your home qualifies as your principal residence, you have to split the selling price and the adjusted cost base between the part you used for your principal residence and the part you used for other purposes, such as rental or business. You can do this by using square metres or the number of rooms, as long as the split is reasonable. Report only the capital gain or capital loss on the part you used for rental or business purposes.

For more information on how to report the capital gain resulting from the disposition of your principal residence, see Guide T4037, CAPITAL GAINS.

Form T2091(IND), Designation of a Property as a Principal Residence by an Individual (Other Than a Personal Trust), and Form T1255, Designation of a Property as a Principal Residence by the Legal Representative of a Deceased Individual

Use Form T2091(IND) to designate a property as a principal residence. This form will help you calculate the number of years that you can designate your home as your principal residence, as well as

the part of the capital gain, if any, that you have to report. Complete Form T2091(IND) if you:

- sold, or were considered to have sold, your principal residence or any part of it; or
- granted someone an option to buy your principal residence or any part of it.

You only have to include Form T2091(IND) with your income tax return if you have to report a capital gain.

Note

A legal representative of a deceased person (executor, administrator, or a liquidator in Quebec) must use Form T1255, DESIGNATION OF A PROPERTY AS A PRINCIPAL RESIDENCE BY THE LEGAL REPRESENTATIVE OF A DECEASED INDIVIDUAL, to designate a property as a principal residence for the deceased.

Did you or your spouse or common-law partner file Form T664 or T664 (Seniors)? — Use Form T2091(IND) to calculate the capital gain if you sell, or are considered to have sold, a property for which you or

your spouse or common-law partner previously filed Form T664 or T664 (Seniors), ELECTION TO REPORT A CAPITAL GAIN ON PROPERTY OWNED AT THE END OF FEBRUARY 22, 1994, and:

- the property was your principal residence for 1994; or
- you are designating it in the current tax year as your principal residence for any year.

Use Form T2091(IND)-WS, PRINCIPAL RESIDENCE WORKSHEET, to calculate a reduction due to the capital gains election. In this case, if the property was designated as a principal residence for the purpose of the capital gains election, you have to include those previously designated years as part of your principal residence designation in the current year.

Note

If, at the time of the election, the property was designated as a principal residence for any tax year other than 1994, you can choose whether or not to designate it again as your principal residence when you sell it or are considered to have sold it. If you choose to designate it again, you have to include those previously designated

tax years as part of your principal residence designation in the current tax year.

If the property was not your principal residence for 1994 and you are not designating it in the current tax year as your principal residence for any tax year, do not use Form T2091(IND) or Form T2091(IND)-WS to calculate your capital gain. Instead, calculate your capital gain, if any, in the regular way (proceeds of disposition **minus** the adjusted cost base and outlays and expenses). For more information on how to calculate your adjusted cost base as a result of the capital gains election, see Guide T4037, CAPITAL GAINS.

Change in use

You can be considered to have sold all or part of your property even though you did not actually sell it.

For example, this is the case when:

 you change all or part of your principal residence to a rental property;

- you change your rental property to a principal residence; or
- you stop using a property to earn or produce income.

Every time you change the use of a property, you are considered to have sold the property at its fair market value (FMV) and to have immediately reacquired the property for the same FMV, unless you make an election as described below. The resulting capital gain or capital loss (in certain situations) must be reported in the year the change of use occurs.

If the property was your principal residence for any year you owned it before you changed its use, you do not have to pay tax on any gain that relates to those years. You only have to report the gain that relates to the years your home was not your principal residence.

Note

Your home is personal-use property. Therefore, if you have a loss when we consider you to have sold your home because of a change in use, you are not allowed to claim the loss.

Special situations

There are situations to which the change-in-use rules stated above do not apply. The following are some of the more common situations.

Changing your principal residence to a rental property

When you change your principal residence to a rental property, you can make an election not to be considered as having started to use your principal residence as a rental property. This means you do not have to report any capital gain when you change its use. If you make this election:

- you have to report the net rental income you earn; and
- you cannot claim capital cost allowance (CCA) on the property.

While your election is in effect, you can designate the property as your principal residence for up to four years, even if you do not use your property as your principal residence. However, you can only do this if you do not designate any other property as your principal residence for this time.

You can **extend** the four-year limit indefinitely if **all** the following conditions are met:

- you live away from your principal residence because your employer, or your spouse's or common-law partner's employer, wants you to relocate;
- you and your spouse or common-law partner are not related to the employer;
- you return to your original home while you or your spouse or common-law partner are still with the same employer or before the end of the year after the year in which this employment ends, or you die during the term of employment; and
- your original home is at least 40 kilometres (by the shortest public route) farther than your temporary residence from your or your spouse's or common-law partner's new place of employment.

If you make this election, there is no immediate effect on your tax situation when you move back into your residence. However, if you change the use of the property again and do not make this election

again, any gain you have from selling the property may be subject to tax.

To make this election, you have to file a letter signed by you with your income tax return. The letter should describe the property and state that you are making an election under **subsection 45(2)** of the INCOME TAX ACT.

Changing your rental property to a principal residence

When you change your rental property to a principal residence, you can elect to postpone reporting the disposition of your property until you actually sell it.

This election only applies to a capital gain. If you claimed CCA on the property before 1985, you have to include any recapture of CCA in your rental income. Include the income in the year you changed the use of the property.

However, you **cannot** make this election if you or your spouse or common-law partner, or a trust under which you, your spouse or common-law partner is a beneficiary has deducted CCA on the

property for any tax year after 1984 and on or before the day you change its use.

To make this election, you have to submit a letter, signed by you, with your income tax return. The letter should describe the property and state that you are making an election under **subsection 45(3)** of the INCOME TAX ACT. You have to make this election by the earlier of the following dates:

- 90 days after the date we ask you to make the election; or
- the date you have to file your income tax return for the year in which you sell the property.

If you make this election, you can designate the property as your principal residence for up to four years before you occupy it as your principal residence.

Changing part of your principal residence to a rental property

You are usually considered to have changed the use of part of your principal residence when you start to use that part for rental purposes. However, you are not considered to have changed its use if:

- the part you use for rental purposes is small in relation to the whole property;
- you do not make any structural changes to the property to make it more suitable for rental purposes; and
- you do not deduct any CCA on the part you are using for rental purposes.

If you meet all these conditions, the whole property may qualify as your principal residence even though you are using part of it for rental purposes.

However, if you do not meet all of the above conditions, when you sell or change the use of the property, you have to:

 split the selling price between the part you used for your principal residence and the part you used for rental purposes by using either square metres or the number of rooms, as long as the split is reasonable; and report any capital gain on the part you used for rental purposes.
 You do not have to report any capital gain for the part you used for your principal residence.

Note

If there is only a partial change in the use of a property, you cannot file an election under **subsection 45(2)** of the INCOME TAX ACT, as discussed in this chapter.

Online services

My Account

Using the CRA's My Account service is a fast, easy, and secure way to access and manage your tax and benefit information online, seven days a week.

To log in to My Account, you can use either your CRA user ID and password or the Sign-in Partner option.

An authorized representative can access most of these online services through Represent a Client, at www.cra.gc.ca/representatives.

For more information, go to www.cra.gc.ca/myaccount.

Handling business taxes online

Save time using the CRA's online services for businesses. You can:

- authorize a representative, an employee, or a group of employees, who has registered with Represent a Client, for online access to your business accounts;
- request or delete authorization online through Represent a Client, if you are a representative;
- change mailing and physical addresses, as well as the address where you keep your books and records;
- file a return electronically without a web access code;
- register for online mail, get email notifications, and view your mail online;

- enrol for direct deposit, update banking information, and view direct deposit transactions;
- authorize the withdrawal of a pre-determined amount from your bank account;
- request additional remittance vouchers;
- transfer payments and immediately view updated balances, without having to calculate interest;
- stop or restart the mailing of the GST/HST return for registrants package;
- add another business to your profile;
- view answers to common enquiries, and if needed, submit accountrelated enquiries;
- view the account balance and instalment balance, including the corresponding transactions (for example, payments); and
- do much more.

To register or log in to our online services, go to:

- www.cra.gc.ca/mybusinessaccount, if you are a business owner;
 or
- www.cra.gc.ca/representatives, if you are an authorized representative or employee.

For more information, go to www.cra.gc.ca/businessonline.

Receiving your CRA mail online

You, or your representative (authorized at a level 2), can choose to receive most of your CRA mail for your business online.

When you or your representative registers for online mail, we will no longer mail most correspondence items. Instead, an email notification will be sent to the email address(es) provided when there is new mail available to view online. To register, select the "Manage online mail" service and follow the easy steps.

Using our online mail service is faster and easier than managing paper correspondence.

Authorizing the withdrawal of a pre-determined amount from your bank account

Pre-authorized debit (PAD) is an online, self-service, payment option. Through this option, you agree to authorize the CRA to withdraw a pre-determined payment from your bank account to pay tax on a specific date or dates. You can set up a PAD agreement using the CRA's secure My Business Account service at www.cra.gc.ca/mybusinessaccount. PADs are flexible and managed by you. You can view historical records, modify, cancel, or skip a payment. For more information, go to www.canada.ca/payments and select "Pre-authorized debit."

MyCRA – the web app for individual taxpayers on the go

Getting ready to file? Use MyCRA to check your RRSP deduction limits, look up a local tax preparer, or see what tax filing software the CRA has certified.

Done filing? Use MyCRA to see the status of your tax return and the resulting assessment.

Want information throughout the year? Use MyCRA to check your TFSA contribution room, confirm before you donate that the charity at your door is registered, and calculate the effect your donation will have on your taxes.

To get more details on what you can do with MyCRA and to access the CRA's web-based mobile app, go to www.cra.gc.ca/mobileapps.

Electronic payments

Make your payment using:

- your financial institution's online or telephone banking services;
- the CRA's My Payment service at www.cra.gc.ca/mypayment; or
- pre-authorized debit at www.cra.gc.ca/myaccount.

For more information on all payment options, go to www.canada.ca/payments.

For more information

What if you need help?

If you need more information after reading this guide, go to www.cra.gc.ca/rental or call 1-800-959-8281.

Direct deposit

Direct deposit is a faster, more convenient, reliable, and secure way to get your income tax refund and your credit and benefit payments (including certain related provincial or territorial program payments) directly into your account at a financial institution in Canada.

For more information, go to www.cra.gc.ca/directdeposit.

Forms and publications

To get our forms and publications, go to www.cra.gc.ca/forms or call 1-800-959-8281.

Electronic mailing lists

We can notify you by email when new information on a subject of interest to you is available on our website. To subscribe to our electronic mailing lists, go to www.cra.gc.ca/lists.

Tax Information Phone Service (TIPS)

For personal and general tax information by telephone, use our automated service, TIPS, by calling **1-800-267-6999**.

Teletypewriter (TTY) users

TTY users can call **1-800-665-0354** for bilingual assistance during regular business hours.

Service complaints

You can expect to be treated fairly under clear and established rules, and get a high level of service each time you deal with the Canada Revenue Agency (CRA); see the TAXPAYER BILL OF RIGHTS.

If you are not satisfied with the service you received, try to resolve the matter with the CRA employee you have been dealing with or call the telephone number provided in the CRA's correspondence. If you do not have contact information, go to www.cra.gc.ca/contact.

If you still disagree with the way your concerns were addressed, you can ask to discuss the matter with the employee's supervisor.

If you are still not satisfied, you can file a service complaint by filling out Form RC193, Service-Related Complaint.

If the CRA has not resolved your service-related complaint, you can submit a complaint with the Office of the Taxpayers' Ombudsman.

For more information, go to www.cra.gc.ca/complaints or see Booklet RC4420, Information on CRA – Service Complaints.

Reprisal complaint

If you believe that you have been subject to reprisal, complete Form RC459, REPRISAL COMPLAINT. For more information about reprisal complaints, go to www.cra.gc.ca/reprisalcomplaints.

Tax information videos

We have a number of tax information videos for individuals and small businesses on topics such as preparing your income tax and benefit return, and reporting business income and expenses. To watch our videos, go to www.cra.gc.ca/videogallery.