



# My VAC Account



A simple and secure way  
to do business online with  
Veterans Affairs Canada (VAC)

[Canada.ca/my-VAC-account](https://Canada.ca/my-VAC-account)

Available to any Veteran, member of the Canadian Armed Forces or RCMP

### Through *My VAC Account* you can:

- ✓ use the Benefits Navigator to help you learn more about VAC benefits and services
- ✓ apply online for VAC benefits and services
- ✓ upload documents to support your applications
- ✓ track the status of your applications
- ✓ view a summary of your VAC benefits
- ✓ sign up for direct deposit or change your banking information
- ✓ update your contact information
- ✓ communicate with VAC through secure messaging

### To register for *My VAC Account*, go to [Canada.ca/my-VAC-account](https://Canada.ca/my-VAC-account)

1 Establish a username and password through one of our Sign-In Partners, or through the Government of Canada's GCKey.

2 **If you have done business with VAC in the past you will need:**

- ⊕ your VAC file number or CSDN ID, and
- ⊕ to verify your identity.

**If you are new to VAC you will need:**

- ⊕ your service or regimental number, and
- ⊕ basic personal information to create your account.

**i** For any technical assistance during registration, please call **1-866-522-2122**.