

FINDING THE LIVE CHAT

DND/CAF Ombudsman Home Page



Questions and Complaints



Submit a Complaint



[secure online complaint form](#)

link



Live Chat is located in the bottom right hand corner of the webpage

STARTING A CHAT

To start a chat please provide the following information:

Name

Email

Question

HOURS

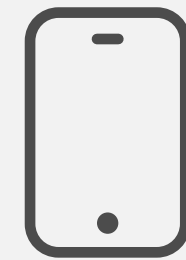


Monday - Friday
08:00 - 17:00 EST

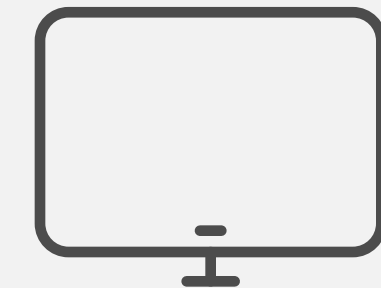
TIP

You should not share your personal information on Live Chat

RESPONSIVE DESIGN



Mobile device



Desktop

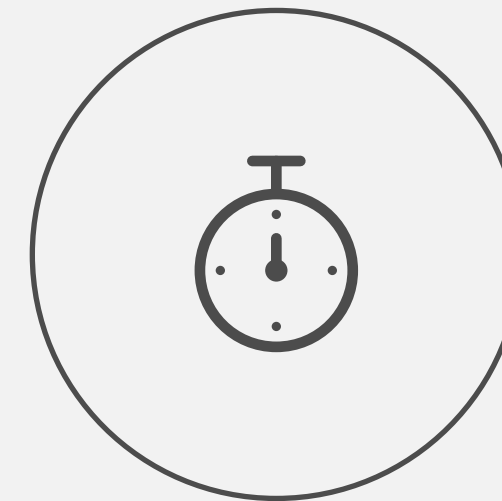
ADVANTAGES



Convenient way to communicate with our office



Immediate and easy access to an intake officer



Quick response time to your questions

COMPATIBLE WEB BROWSERS



Chrome



Firefox



Safari



Internet Explorer