

SENT BY EMAIL

Our file: 1215-03

May 13, 2016

SUBJECT: Complaint by SPOIQ against CHEP

Parties to the Complaint:

The following is in response to Incobec's letter dated April 12, 2016, requesting the withdrawal of the above mentioned complaint.

I am happy to inform you that Council made the decision to close the complaint based on its approval of the March 2000 Liquidated Damages Assessment Agreement and its recent amendment, during its meeting of May 3 to 5, 2016.

Should you require any further information, please do not hesitate to contact me at 613-759-1562 or to reply to this email.

Sincerely,

Nathalie Vanasse  
Registrar