



# Electronic Travel Authorization (eTA)

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## Application Help Guide

This three-part guide will help you correctly complete your application form for an Electronic Travel Authorization (eTA).

- **[Part 1](#)**: for parent/guardians or representatives applying on behalf of someone.
- **[Part 2](#)**: for all applicants. What you need to know to complete the form accurately. Includes instructions for lawful permanent residents of the United States.
- **[Part 3](#)**: What to expect after you have submitted your application.

Before you submit your application, review it carefully. Make sure it is complete and accurate.

**Entering incorrect information could lead to a delay or even a refusal of your eTA application, and/or prevent you from boarding your flight.**

Please note: the eTA application form is available in English and French only. To help you better understand this form, descriptions of each question are available in the following languages:

[العربية](#), [简体中文](#), [繁體中文](#), [Deutsch](#), [English](#), [Español](#), [Français](#), [Ελληνικά](#), [Italiano](#), [日本語](#), [한국어](#), [Magyarul](#), [Nederlands](#), [Polski](#), [Português](#).



## PART 1: Parent/Guardian or Representative Details

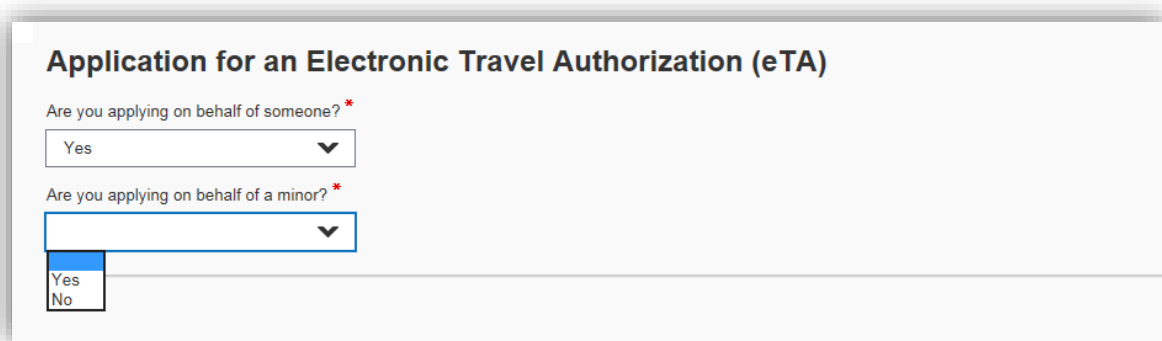
If you are not a parent/guardian or representative applying for an eTA for someone else, go to [Part 2](#) of this guide to find out how to complete the form for yourself.

The first question asks if you are a parent/guardian or a representative applying for an eTA on behalf of someone.

A representative is a person who has the permission of someone wanting to travel or immigrate to Canada to conduct business with Immigration, Refugees and Citizenship Canada (IRCC) on their behalf. The representative can be paid or unpaid and also constitutes parents or guardians applying on behalf of a child.

When someone appoints a representative, they may also authorize IRCC to share information from their case file with this person. Canada's immigration law covers representatives and defines the terms of their services.

In the fields below, select YES or NO.



**Application for an Electronic Travel Authorization (eTA)**

Are you applying on behalf of someone? \*

Yes ▼

Are you applying on behalf of a minor? \*

▼

Yes  
No

## PART 1 (A): Parent/Guardian or Representative Details.

You indicated that you want to apply on behalf of someone. Please enter information about yourself in this section.

### Parent/guardian or representative details

I am

Are you being paid to represent the applicant and complete the form on their behalf?

Surname(s) / last name(s)

Given name(s) / first name(s)

Name of firm, organization

Mailing address

Telephone number

Fax number

Email address

#### Representative's declaration

I declare that my contact and personal information above is truthful, complete and correct.

I understand and accept that I am the person appointed by the applicant to conduct business on the applicant or sponsor's behalf with Immigration, Refugees and Citizenship Canada and the Canada Border Services Agency.

Select one of the following options.

**I am:**  
A family member of friend  
A member of a non-governmental or religious organization  
A member of the Immigration Consultants Regulatory Council (ICCRC)  
A Canadian provincial or territorial law society  
The Chambre des notaires du Quebec  
A Travel Agent

Once you have entered your information, select NEXT. This will take you to the part of the form where you will need to enter information about the person you are applying for.

## PART 2: How to complete the application for an Electronic Travel Authorization (eTA)

If you are applying for yourself, you need to answer NO to the first question.

If you are a parent/guardian or representative applying for an eTA for someone else, you will need to answer YES. Please also see [Part 1](#) of this guide.

Are you applying on behalf of someone? \*

Yes ▼

Are you applying on behalf of a minor? \*

▼

Yes  
No

Once you click NEXT, you will arrive at the section of the form where you need to enter details about the applicant (yourself or the person you are applying for).

### What travel document do you plan to use to travel to Canada?

**Complete the application form**

Before you submit an application, review it carefully. Make sure it is complete and accurate.

Entering incorrect information could lead to a delay or even a refusal of an eTA application and/or prevent the applicant from boarding their flight.

This form is available in English and French only. To help you better understand this form, descriptions of each of the form fields are available in the following languages: [Arabic](#), [Chinese \(simplified\)](#), [Chinese \(traditional\)](#), [English](#), [French](#), [German](#), [Italian](#), [Japanese](#), [Korean](#), [Portuguese](#), [Spanish](#).

What travel document do you plan to use to travel to Canada? ?

Passport - ordinary/regular ▼

**Select the travel document you will use to travel to Canada from the following options:**



**Passport - ordinary/regular**

A passport issued to citizens for occasional travel, such as vacations and business trips.

**Passport – diplomatic**

A passport issued to citizens who are high-ranking government officials, diplomats, and representatives and delegates of a government.

**Passport – official**

A passport normally issued to citizens, such as non-diplomatic government officials, traveling on official government business.

Use if the front cover of your passport says 'official'.

**Passport – service**

A passport normally issued to citizens, such as non-diplomatic government officials, traveling on official government business.

Use if the front cover of your passport says 'service'.

**Emergency/temporary travel document**

A travel document or passport issued to citizens in urgent cases where the issuance of a temporary passport is not possible. These documents are often valid for a short period of time.

**Refugee travel document**

A travel document issued to non-citizens with protected-person status, including Convention refugees and persons in need of protection. *Note: you are not eligible to apply for an eTA using this document. You may need a visa or other type of travel document to travel to Canada.*

**Alien passport/travel document issued to non-citizens**

A passport or travel document issued to non-citizens who live either permanently or temporarily in the country that issued the document, but are *not* citizens of that country. *Note: you are not eligible to apply for an eTA using this document. You may need a visa or other type of travel document to travel to Canada.*

**Permit to re-enter the United States (I-327)** A travel document issued by United States (U.S.) Citizenship and Immigration Services to U.S. lawful permanent residents to allow them to travel abroad and return to the U.S. without having to get a returning resident visa.

**United States refugee travel document (I-571)** A travel document issued by United States (U.S.) Citizenship and Immigration Services to non-citizens who have been recognized as refugees or granted asylum. If you hold an I-571, you are eligible to apply for an eTA only if you are a lawful permanent resident of the U.S.



*Important Information for Holders of an Israeli or Taiwanese Passport:*

**For nationals of Israel only.**

Applicants who hold a national Israeli passport are eligible to apply for an eTA. Before you continue with your eTA application, please answer the following additional questions to determine your eligibility.

Which country issued your passport? ?

Select the country code that matches the one on your passport. Find this three letter code on your [passport information page](#) - see the field named "Code", "Issuing country" or "Authority".

ISR (Israel)

For this trip, will you use a national Israeli passport?

Please select

**For Taiwanese travellers only.**

Applicants who hold a passport issued by the Ministry of Foreign Affairs in Taiwan are eligible to apply for an eTA. Before you continue with your eTA application, please answer the following additional questions to determine your eligibility. If you will be travelling on a passport issued by the Ministry of Foreign Affairs in Taiwan, enter your personal identification number as it appears on your passport.

Which country issued your passport? ?

Select the country code that matches the one on your passport. Find this three letter code on your [passport information page](#) - see the field named "Code", "Issuing country" or "Authority".

TWN (Taiwan)

For this trip, will you use a passport issued by the Ministry of Foreign Affairs in Taiwan that includes your personal identification number?

Yes

Taiwan personal identification number ?

Taiwan personal identification number (re-enter)

You cannot copy and paste into this field.

## PART 2 (A) Questions for Lawful permanent residents of the United States

The following section is to be completed by lawful permanent residents of the United States (US LPRs) **only**. Once you answer these questions, you can proceed to the next part of the form by clicking NEXT.

If you are not a US LPR, proceed to the next page to continue with your eTA application.


Which country issued your passport? 

Select the country code that matches the one on your passport. Find this three letter code on your [passport information page](#) - see the field named "Code", "Issuing country" or "Authority".

AFG (Afghanistan)

Are you a lawful permanent resident of the United States with a valid alien registration card (Green Card)?

Yes

 As a lawful permanent resident of the U.S., you must show proof of your permanent resident status in the U.S. (such as your valid Green Card) and travel with the passport you will use for this application to be able to board your flight to Canada.

United States lawful permanent resident alien registration card (Green Card) number 

United States lawful permanent resident alien registration card (Green Card) number (re-enter)

You cannot copy and paste into this field.

Date of expiry

Select Year

Select Month

Select Day

### Green Card Number

Enter the A-number as it appears on your permanent resident card (Green card).

You cannot apply for an eTA with an expired Green Card. Please ensure that your card has not expired. If your card is no longer valid, you may need a visa to enter Canada. If you have a valid eTA and an expired Green Card, you will not be allowed to enter Canada.

What is the nationality noted on this passport? 

See "Nationality" on your [passport information page](#)

Afghanistan









## PART 2 (C): Personal details of applicant

This section of the form asks you about personal details such as your marital status and whether you have previously applied to enter or remain in Canada.

### Personal details of applicant


#### Additional nationalities

Indicate which countries/territories you are a citizen of.

Country/territory	Action
Please select	<input type="button" value="+ Insert Row"/>
Afghanistan	

#### Marital status

Have you ever applied for or obtained a visa, an eTA or a permit to visit, live, work or study in Canada?

Unique client identifier (UCI) / Previous Canadian visa, eTA or permit number (optional) 

Unique client identifier (UCI) / Previous Canadian visa, eTA or permit number (re-enter)



### Unique Client Identifier (UCI)/Previous Canadian visa or permit number

If, in the past, you submitted an application to come to Canada such as a study permit or work permit, you will have a Unique Client Identifier (UCI).

Look for this number on letters you received from us or on the immigration document that was issued. Example: study permit, work permit, or visitor visa.

If you do not know what your UCI is:

- enter "NA" in the field, or
- enter your immigration document number (for example: study permit, work permit or visitor visa number).

#### I am:

##### Married

A marriage must be recognized under the laws of the country where it was performed and under Canadian law.

##### Legally Separated

Separated means that two people are married but no longer living together, and they do not wish to live together again.

##### Divorced

Divorced means that a court has granted a divorce and that a marriage has ended. The two people are no longer married.

##### Annulled Marriage

An annulled marriage is a marriage that is legally declared not valid. When a marriage is annulled, it means that the marriage was not valid from the beginning.

##### Widowed

##### Common-law

A common-law partner is a person of the opposite or same sex with whom you have lived in a marital-type relationship continuously for a minimum of one (1) year and with whom you are not married. Once you have lived together for the first year, temporary separations will not end the relationship.

##### Never Married/Single

Never been married nor in a common-law relationship.

## PART 2 (D): Employment information

This section of the form asks you to enter your occupation and related details. Use the translated list of options provided below to select your occupation. If there is nothing identical to your occupation, select something similar.

### Employment information


Occupation \*

Job title \*

Please provide the name of the company, employer, school or facility as applicable. \*

Country/territory \*

City/town \*

Since what year \*  
 

**a.) Occupation**  
Select the option that best describes your current employment situation. See list below for options.

**b.) Job title**  
Select the option that best describes your job.  
Please provide the name of the company, employer, school or facility as applicable.

**c.) Name of company, employer, or school**  
Enter the name of your employer. If you are a student, enter the name of your school.

**d.) Country/territory**  
From the drop-down menu, select the name of the country where your employer is located. If you are a student, select the country where your school is located.

**e.) City/town**  
Enter the name of the city/town where your employer is located. If you are a student, enter the city where your school is located.

**f.) Since what year**  
Select the year you started to work or study for the employer, or school.

### Occupation \*

Art, culture, recreation and sport occupation  
Finance and administration occupations  
Education, law and social community and government services occupation  
Health occupations  
Homemaker  
Management occupations  
Manufacturing and utilities occupations  
Military/armed forces  
Natural and applied sciences and related occupations  
Natural resources, agriculture and related production occupations  
Retired  
Sales and service occupations  
Student  
Trades, transport and equipment operators and related occupations  
Unemployed

## PART 2 (E): Contact information

This section of the form asks you to enter your contact information. Make sure that your email address is valid. It will be used to communicate with you about your application.

Parents applying for minors may enter their own e-mail address if preferred.

Contact information
Preferred language to contact you *
<input type="text"/>
Email address *
<input type="text"/>
Email address (re-enter) *
<input type="text"/>

The Government of Canada respects [Official Languages Act](#) and is committed to ensuring that our information and services are provided in both French and English.

Please select your preferred language of communication.

## PART 2 (E): Residential address

This section of the form asks you to enter your residential details. Enter your permanent home address. Do not enter an address where you live temporarily. Do **not** enter a post office box – your application will be refused.

Residential address
Apartment/unit number (if applicable)
<input type="text"/>
Street/civic number or house name *
<input type="text"/>
Street address/name *
<input type="text"/>
Street address/name line 2 (if applicable)
<input type="text"/>
City/town *
<input type="text"/>
Country/territory *
<input type="text"/>
District/region
<input type="text"/>

**a.) Apartment number/Unit (if applicable)**  
Enter the apartment, unit or suite number, if applicable.

**b.) Street/civic number or house name**  
Enter the civic number or the house name of the address, as applicable. Do not enter apartment, unit or suite numbers in this field. These should be entered in the "apartment/unit number" field.

**c.) Street address/name**  
Enter the name of the street, along with the standard identifier (such as "Street," "Road," "Avenue," "Boulevard," etc.). For example, "Maple Avenue" is acceptable, but an abbreviation such as "Maple Ave." is not.

**d.) Street address/name line 2 (if applicable)**  
Enter additional street address information, if necessary.

**e.) City/town**  
Enter the name of the city or town where you live.

**f.) Country/territory**  
Select the name of the country or territory where you live.

**g.) Province/state (if applicable)**  
Select the province or state where you live.

**h.) Postal/ZIP code**  
Enter your postal/zip code.

**i.) District/Region (if applicable)**  
Enter the district or region where you live.

## PART 2 (F): Travel information

If you know the date you will travel, answer YES to the question “Do you know when you will travel to Canada?”. Enter the year, month, and day you plan to travel. If you have confirmed flight details, enter the time of departure. If you do not know when you will travel to Canada, please select NO.

### Travel information

Do you know when you will travel to Canada? [?](#)

Yes

When do you plan to travel to Canada? [?](#)

Select Year  Select Month  Select Day

Please enter the time your flight to Canada will depart [?](#)

Select Hour  Select Minute  Select Time zone

## PART 2 (G): Background questions

This section of the form asks you about your previous travel and immigration history. If you answer YES to any of the following questions, please provide as many details as possible to help with processing.

### Background Questions

Have you ever been refused a visa or permit, denied entry to, or ordered to leave Canada or any other country/territory?

Please select

Have you ever committed, been arrested for, been charged with or convicted of any criminal offence in any country/territory?

Please select

Have you or a family member ever had or been in close contact with a person with tuberculosis?

Please select

Do you have a serious health condition for which you are receiving regular medical treatment?

Please select

Please briefly indicate if there are additional details pertinent to your application. For example, an urgent need to travel to Canada. Provide relevant details to avoid delays in the processing of your application.

**Question 1: Have you ever been refused a visa or study or work permit, denied entry or ordered to leave Canada or any other country?**

Select YES if you have ever been refused a visa or study or work permit from any country, including Canada, and/or if you have ever been asked to leave any country, including Canada. For each refusal, please indicate the country that refused you a visa or permit, or denied you entry, as well as the reasons provided to you by the country.

**Question 2: Have you ever committed, been arrested for, been charged with or convicted of any criminal offence in any country?**

Select YES if you have ever committed, been charged with or convicted of a crime in any country. For each arrest, charge, or conviction, please indicate where (city, country), when (month/year), the nature of the offence, and the sentence.

**Question 3: Have you or a family member ever had or been in close contact with a person with tuberculosis?**

Select YES if you or a family member have ever had or been in close contact with a person with the disease tuberculosis.

Indicate the nature of the relationship, if applicable, and the approximate date on which you or a family member had or were in close contact with a person with tuberculosis.

**Question 4: Do you have a health condition for which you are receiving regular and ongoing medical treatment?**

Select YES if you are receiving regular, ongoing medical treatment for any mental or physical condition. Indicate the nature of the relationship, if applicable, and approximate date on which you or a family member had or were in close contact with a person with tuberculosis.

**Question 5: Please briefly indicate if there are additional details regarding your trip to Canada.**

If there are particular details about your trip to Canada, including an urgent need to travel, enter it in this field. If you are traveling for a special event such as a conference or internationally sanctioned sporting event, include important information about this event.



## PART 2 (H): Consent and declaration

In the "Signature of applicant" box below, provide your electronic signature by typing your full name. If you are applying for someone else, enter that person's name in the "Signature of applicant" box.

### Consent and declaration

Where biometrics are provided as part of an application, the fingerprints collected will be stored and shared with the RCMP. The fingerprint record may also be disclosed to law enforcement agencies in Canada in accordance with subsection 13.11(1) of the Immigration and Refugee Protection Regulations. The information may be used to establish or verify the identity of a person in order to prevent, investigate or prosecute an offence under any law of Canada or a province. This information may also be used to establish or verify the identity of an individual whose identity cannot reasonably be otherwise established or verified because of physical or mental condition. Canada may also share immigration information related to biometric records with foreign governments with whom Canada has an agreement or arrangement.

Information provided to IRCC is collected under the authority of the Immigration and Refugee Protection Act (IRPA) to determine admissibility to Canada. Information provided may be shared with other Canadian government institutions such as, but not limited to, the Canada Border Services Agency (CBSA), the Royal Canadian Mounted Police (RCMP), the Canadian Security Intelligence Service (CSIS), the Department of Foreign Affairs, Trade and Development (DFATD), Employment and Social Development Canada (ESDC), the Canada Revenue Agency (CRA), provincial and territorial governments and foreign governments in accordance with subsection 8(2) of the Privacy Act. Information may be disclosed to foreign governments, law enforcement bodies and detaining authorities with respect to the administration and enforcement of immigration legislation where such sharing of information may not put the individual and or his/her family at risk. Information may also be systematically validated by other Canadian government institutions for the purposes of validating status and identity to administer their programs.

#### *Declaration of Applicant*

Depending on the type of application made, the information you provided will be stored in one or more Personal Information Banks (PIB) pursuant to section 10(1) of Canada's Privacy Act. Individuals also have a right to protection and access to their personal information stored in each corresponding PIB under the Access to Information Act. Further details on the PIBs pertaining to IRCC's line of business and services and the Government of Canada's access to information and privacy programs are available at the Infosource website and through the IRCC Call Centre. Infosource is also available at public libraries across Canada.

I have read and understand the above declaration.

I declare that the information I have given in this application is truthful, complete and correct.

I understand that misrepresentation is an offence under section 127 of the Immigration and Refugee Protection Act and may result in a finding of inadmissibility to Canada or removal from Canada.

I agree that by typing my name and clicking sign, I am electronically signing my application.

I Agree

Signature of applicant

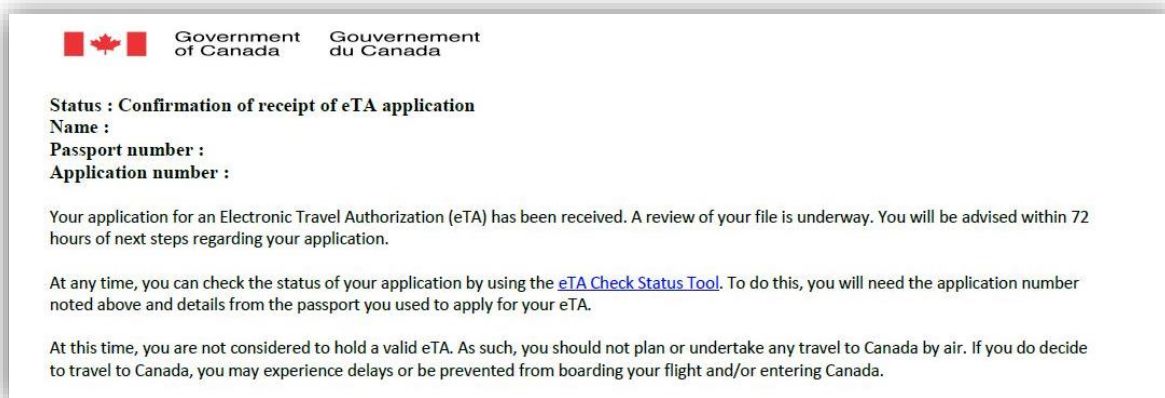
After you enter your name or the name of the person you are applying for, click the , Proceed to Payment" button. You will then be asked to pay the \$7 CAD fee.

## PART 3 - What to expect after you submitting your application

After you pay for your application, you should get a confirmation of receipt email from IRCC within minutes. In most cases, applicants will also get an email confirming the approval of their eTA shortly after application submission.

However, some applications may need several days to process. If this is the case for your application, you can expect a confirmation of receipt email and another email from IRCC shortly after that tells you what your next steps are.

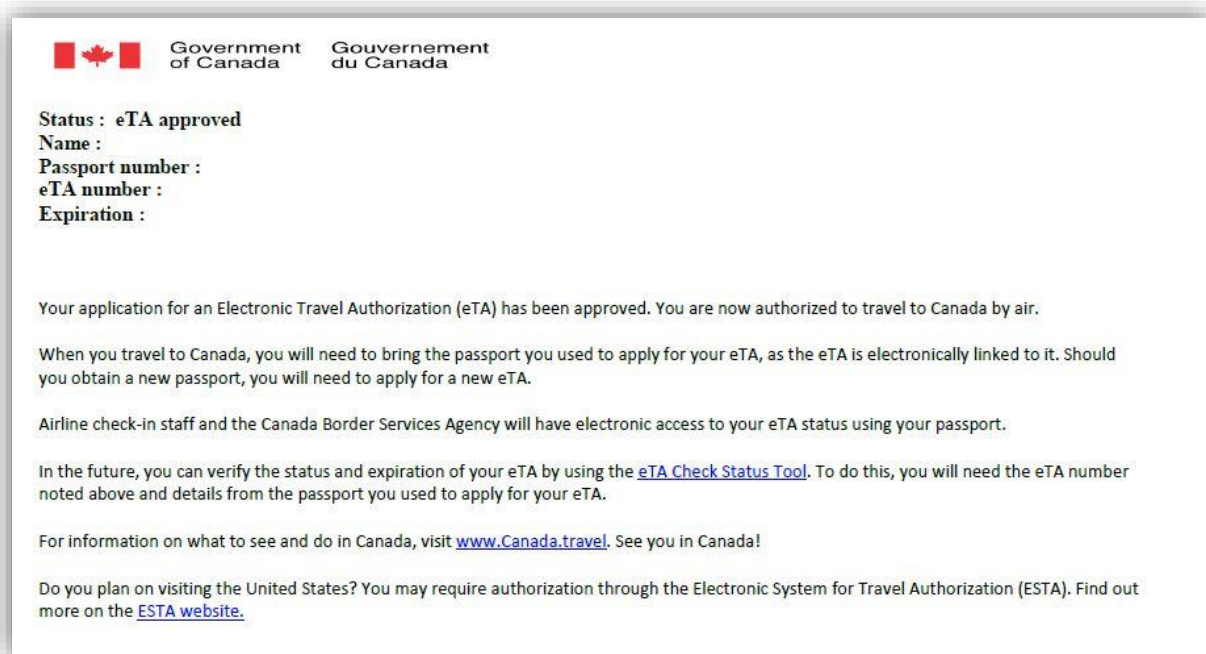
*Confirmation of receipt e-mail from IRCC*



If you received an email confirmation, you can use the [eTA Check status tool](#) to follow the progress of your application. To do so, you will need:

- the application number which begins with the letter V that can be found at the top of the email, and
- details from the passport you used to apply for your eTA.

Once your application has been approved, you will get the following email.



## **SOME TIPS:**

1. You can only apply and pay for one person at a time. For example, for a family of three, you will need to complete and submit the form three times.
2. Make sure to check the junk mail folder of the email address you provided on your eTA application form. Some spam filters may block automated emails from IRCC. Check the folder regularly as emails may at times be moved from your inbox to the junk mail folder.
3. Your confirmation e-mail can be used as a reference, however, you do not need to print it in order to travel. An eTA is electronically linked with your passport or travel document and is valid for five years or until passport expiry.
4. If your eTA was approved but you **entered the wrong passport details** such as the wrong passport number on the eTA application form, **you will not be able to board your flight**. To avoid potential travel delays, make sure to enter your passport number correctly.
5. Your information can't be saved and you have limited time to complete the form. Review the help document to make sure you have everything you need to complete the form.