



Northwestel Inc.

SECRETARIAT
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SECRETARIAT

27 April 2005

TARIFF UPDATE

Northwestel Inc. Tariff Notice No. 821

Please file the attached Tariff pages and remove the previous pages on the effective date of the new page.

The Commission, in Telecom Order CRTC 2005-158, has approved the above Tariff on an interim basis.

This tariff was requested to revise CRTC 3001, General Tariff Item 11, Terms of Service to insert two additional methods of obtaining customer express consent.

The revisions take effect as of May 15, 2005.

Tariff CRTC No.

Page Description

CRTC 3001
CRTC 3001

157th Revised Page 2
3rd Revised Page 34A

Yours truly,

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Attachments



**GENERAL TARIFF
CHECK SHEET**

Original and revised pages of this Tariff listed below are in effect.

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For explanation of symbols see Page 1

Effective: 15 May 2005

| Item | <u>Confidentiality of Customer Records</u> | Article | <u>Confidentialité des renseignements sur l'abonné</u> |
|-----------------|---|--------------------|---|
| Item 11.1 | <ul style="list-style-type: none"> - an agent retained by Northwestel Inc. to evaluate the customer's creditworthiness or to collect the customer's account, provided the information is required for and is to be used only for, that purpose. - a public authority or agent of a public authority, if in the reasonable judgment of Northwestel Inc., it appears that there is imminent danger to life or property which could be avoided or minimized by disclosure of the information. | Article 11.1 | <ul style="list-style-type: none"> - un mandataire de la Norouestel dont les services ont été retenus aux fins d'évaluer la solvabilité de l'abonné ou d'obtenir le règlement de l'état de compte de l'abonné, sous réserve que les renseignements soient requires et ne soient utilisés qu'à cette fin. - un autorité public ou son mandataire, si, de l'avis raisonnable de la Norouestel, il paraît y avoir un danger imminent à la propriété qui pourrait être évité ou minimisé par la divulgation des renseignements. |
| Item 11.1(a) | <p>Express consent may be taken to be given by a customer where the customer provides:</p> <ul style="list-style-type: none"> - written consent; - oral confirmation by an independent third party; - electronic confirmation through the use of toll-free number; - electronic confirmation via the Internet. - oral consent, where an audio recording of the consent is retained by the carrier; or - consent through other methods, as long as an objective documented record of customer consent is created by the customer or by an independent third party. | Article 11.1(a) | <p>Le consentement exprès peut être considéré comme donné par l'abonné lorsque celui-ci donne:</p> <ul style="list-style-type: none"> - un consentement écrit; - une confirmation verbale d'un tiers indépendant; - une confirmation électronique au moyen d'un numéro sans frais d'interurbain; - une confirmation électronique par Internet. - un consentement verbal, lorsqu'un enregistrement audio du consentement est conservé par l'entreprise; - un consentement obtenu par d'autres méthodes, pourvu qu'une preuve documentaire est crée de manière objective par le client ou par un tiers indépendant. |

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For explanation of symbols see Page 1

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Interim Approval in Telecom Order CRTC 2005-158, 26 April 2005-04-26

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