



Terms of Use

The House of Commons Page Program on Facebook

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Terms of Use

The House of Commons Page Program on Facebook

The Canadian *House of Commons Page Program* (HoCPP) is officially on Facebook. It aims to provide the Canadian public with information and updates about the Page Program.

General Social Media Terms of Use

By accessing the HoCPP page, you agree to comply with these Terms of Use. HoCPP may revise and change these Terms of Use at any time without notice and suggests that you review the Terms of Use at regular intervals so that you are aware of changes and remain in compliance. By continuing to use our Facebook page after such changes are made, you thereby agree to all such modifications.

The use of a Facebook platform is intended to facilitate access to information and raise awareness about the House of Commons Page Program. The House of Commons in no way guarantees the accuracy of user comments or their compliance with these Terms of Use. The House of Commons does not endorse any of the views expressed by other users. Comments in violation of the Terms of Use may result in HoCPP deleting specific posts by the user or blocking the user in question.

Content - "Like" us on Facebook

Visiting our Facebook page or clicking "Like" HoCPP will give you access to its content.

If you "Like" us on Facebook, you can expect to view posts about:

- Our promotional campaign for our annual recruitment
- Page Program events and other activities Pages participate in
- News releases and other communications products
- Testimonials from current and former Pages
- Updates about new content on the Page Program website
- General interest content through web content links, photos, audio and video clips

Political content

HoCPP is committed to providing factual, non-partisan and bilingual information about the activities of the Page Program.

HoCPP will not publish any material considered to be of a political or partisan nature or that aims to support or oppose a political party or one of its members. While current government proposals, decisions and recommendations in the ordinary course of business may be referred to in posts, they must not refer to party manifestos or the like and must remain of neutral nature.

Our Facebook page is an information service and not a platform for policy discussions.

Links to other websites

Occasionally, HoCPP may post links to websites that are not associated with the House of Commons. These links are provided solely for the convenience of users. The House of Commons is not responsible for the accuracy or reliability of the content. The House of Commons does not offer any guarantees in that regard and is not responsible for the information found through these links, nor does it endorse these sites and their content.

Among other things, you can expect links to websites that refer to the House of Commons Page Program, current and former Pages or other information deemed relevant to our audience.

Frequency of Posts

The number of posts will vary, depending on the parliamentary calendar and the extent of activities.

Content Monitoring

Content may be monitored. Posts may not appear immediately, they may be screened for relevance to the topic and compliance with these Terms of Use.

The House of Commons reserves the right to remove or report any posts which may be deemed inappropriate. Repeated violations of these Terms of Use may result in a user being blocked from our Facebook page.

Commenting – What is, and is not, acceptable?

The HoCPP welcomes your comments and expects that conversations and exchanges will follow the general rules of respectful and civil discourse.

What you post should be relevant, truthful, accurate, not misleading and be offered in good faith. By posting on our Facebook page, you agree to be solely responsible for everything that you submit and all information you contribute, link to, or otherwise upload. All posted comments are in the public domain.

The House of Commons will not tolerate aggressive and abusive comments towards an individual or an organization. All opinions shared must remain appropriate and polite. HoCPP does not discriminate against any views but reserves the right to edit, restrict or remove any comments that are:

- contrary to the principles of the *Canadian Charter of Rights and Freedoms*
- racist, hateful, sexist, homophobic, slanderous, insulting, or life-threatening
- accusations against individuals or organizations
- abusive, aggressive, coarse, explicit, vulgar, violent, obscene, or pornographic in nature
- personal attacks and/or defamatory statements
- encouraging or suggesting illegal activities or violate copyrights or trademarks
- sent anonymously or by robot accounts
- solicitations, advertisements, "pyramid schemes", or endorsements of any financial, commercial or non-governmental agency

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- written in a language other than English or French
- repetitive posts copied and pasted by multiple users, "chain letters" or "spam"
- unintelligible, irrelevant or inappropriate

HoCPP also reserves the right to remove photographs or website links that depict:

- political partisanship
- offensive behavior and personal attacks
- unsafe or illegal practices
- profanity or pornography
- anything else the House of Commons deems inappropriate

Availability

HoCPP may be subject to downtime that may be out of the House of Commons' control, because Facebook servers are managed by a third party. As such, HoCPP accepts no responsibility for the Facebook network becoming unresponsive or unavailable.

Direct Messages

Feedback is appreciated. All direct messages, as well as e-mails, sent to pageprog@parl.gc.ca account will be read and any emerging themes or helpful suggestions will be passed on to the relevant people involved in managing HoCPP. Although individual responses to all messages may not be feasible, they will be handled on a case-by-case basis and responded to when possible and appropriate.

HoCPP will not engage in issues of party politics or answer questions that are contrary to these Terms of Use.

Members of the media are requested to contact the House of Commons via the usual [channels](#).

Copyright

Information posted by HoCPP is subject to the [Copyright Act of Canada](#). For more information on copyright and information published by the House of Commons, see the "Important Notices" at <http://www.parl.gc.ca/ImportantNotices.aspx?Language=E>.

By posting any content on HoCPP, you grant the House of Commons the right to reproduce, distribute, publish, and display such content.

HoCPP respects the intellectual property of others. If you believe that your work has been copied in a way that constitutes IP infringement, please contact us at pageprog@parl.gc.ca to submit your concerns.

Official Languages

The House of Commons respects the *Official Languages Act* and is committed to ensuring that its information products are available in both English and French and are of equal quality. As such, all HoCPP posts are available in both official languages. Users should be aware that some links direct users



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to sites of organizations or other entities that are not subject to the *Official Languages Act* and that these sources are only available in the language in which they are written.

Privacy

The House of Commons respects the privacy of users. If you have locked your Facebook page through your personal privacy settings, HoCPP will not attempt to visit your page.

Information that is shared with the HoCPP page is used only for the purpose for which it was provided. It may be used for security or other internal purposes.

The HoCPP page is not a House of Commons internet site. It represents the House of Commons Page Program presence on Facebook, a third-party service provider. Users are encouraged to read the privacy policy of Facebook.

By posting on our Facebook page, you expressly acknowledge that you assume all responsibility related to the security, privacy and confidentiality risks inherent in sending any content over social media sites. The House of Commons does not warrant any safeguards nor does it accept any responsibility in protecting users against intentional or malicious intrusion attempts by third parties.

As a matter of safety and best practice on the internet, users should also be careful in disclosing detailed and private information about themselves, their family and friends. Users are also advised not to share personal information. Personal information includes, for example, home addresses and telephone numbers, and photographs containing images of identifiable individuals.

Additional information

If you have questions about these Terms of Use, or wish to suggest improvements to features or content available on the HoCPP Facebook page, please contact the House of Commons Page Program by selecting the "message" option found on our page or by e-mail.

If you are looking for more information about the House of Commons Page Program, please visit the Website at http://www.parl.gc.ca/employment/house/pageprogram/pp_welcome-e.htm.

Contact information

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Thank you for taking the time to read these Terms of Use.