

General Standard Disclosures	Page (or link)	External Assurance	General Standard Disclosures Description
STRATEGY AND ANALYSIS			
G4-1	2016 CSR Report – Message from the President and CEO and Message from Senior Vice-President, Corporate Affairs EDC's 2016 Annual Report – Message from the Chair, page 6, Message from the President, page 8; EDC's Corporate Plan for 2016-2020 , Corporate Principles, see pages 32, 33, (Corporate Social Responsibility).	No	Statement from the most senior decision-maker of the organization
G4-2	Section 1: As a Crown corporation, EDC is accountable to many stakeholders, including the Government of Canada and Canadian citizens. We are the only Export Credit Agency and North American financial institution to sit on the Steering Committee of the Equator Principles Association and we sit as chair of the Environmental Practitioners Group at the OECD. The above mentioned appointments enable us to participate in the international discussion on how to approach environmental and social risks in international business. As this thinking evolves, we will continue to keep pace with international standards and benchmark our methodologies for assessing these risks accordingly. The IFC Performance Standards are the cornerstone standards used by EDC and have been a key driver in advancing the practice of assessing environmental and social risks for financial institutions and export credit agencies. Section 2: EDC identifies five pillars/focus areas for CSR: business ethics, environment, transparency, employee engagement and community investment. 2016 CSR Report - Helping Canadian Businesses Succeed – Cleantech – Our Approach, see 2016 Performance and Taking Accountability - CSR Highlights, see Focusing on climate change. Corporate Plan for 2016-2020 : Support for Canadian Industries, see ICT, page 21, and Partnership Preferred Philosophy; CP – see page 35 –How to Deliver on our Objectives, Risk Management See EDC's website , Audit Committee of the Board of Directors Financial – 2016 Annual Report – Corporate Social Responsibility – see 2016 Highlights; Challenges and Opportunities Ahead – page 9; Measuring Success – page 25; Corporate Principles, Corporate Social Responsibility, page 32; Financial Performance, p. 54; Financial Condition & Corporate Plan Discussion, see page 58. The Government of Canada, through the Auditor General of Canada, conducted a review of EDC's Environmental and Social Review Directive and other environmental and social review processes. Recommendations from this audit continue to be addressed.	No	Description of key impacts, risks and opportunities

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ORGANIZATIONAL PROFILE			
G4-3	2016 CSR Report, see About this report and top banner of report	No	Report the name of the organization.
G4-4	2016 CSR Report, Helping Canadians Businesses Succeed – What we do or through EDC’s website – Our Solutions	No	Report the primary brands, products, and services.
G4-5	EDC’s website – Contact Us - Our Offices - Canada	No	Report the location of the organization’s headquarters.
G4-6	EDC’s website – International Representation	No	Local market presence, included significant impacts concerning products, activities, services, and relationships
G4-7	EDC is a Crown Corporation, wholly owned by the Government of Canada; see EDC’s website: Management and Governance see Governing Legislation.	No	Ownership structure
G4-8	EDC’s website – Our Offices – Canada	No	Markets served
G4-9	EDC is a Crown Corporation, wholly owned by the Government of Canada that provides trade financing, insurance and risk management services to Canadian exporters and investors in up to 200 markets worldwide. EDC had 19 international representations with nearly 50 staff in 2016. EDC also had 18 offices across Canada. EDC has its Headquarters in Ottawa, Ontario, Canada. The number of employees: 1451. The total amount of business facilitated was \$102 billion in 2016. Financial information can be found in our 2016 CSR Report – Helping Canadian Businesses Succeed – What we Do , see Key Financial Data; and on EDC’s website , see: About Us Management And Governance.	No	Size of the organization
G4-10	The number of employees: 1433 (number includes all permanent employees with a status of Active, Paid Leave, or Unpaid Leave); there were 74 contract employees and 14 employees working overseas. 2016 CSR Report – Acting Responsibly - Our Workplace . Information on employee age is confidential. EDC does not report numbers by FTE (FTE is full time equivalent, but instead define all permanent employees as those with a status of Active, Paid Leave, or Unpaid Leave).	No	Total number of employees, broken down by type of contract, by sex and geographic area
G4-11	EDC is not covered by a collective bargaining agreement	No	Total number of employees covered by collective labor agreements
G4-12	EDC’s supply chain is a simple one typical of a business office operation, e.g. procurement of professional services, office supplies and equipment and furnishings	No	Supply chain description (n. supplier, volumes e procurement markets)
G4-13	No changes to report	No	Significant changes during the reporting period regarding the organization’s size, structure, ownership, or its supply chain
G4-14	EDC’s 2016 Annual Report , see page 76 – Operational Risk Management and Strategic Risk Management	No	Explanation of any method of application of the prudence principle or approach
G4-15	EDC’s website see List of Agreements, Frameworks , see Memberships	No	Signing and adoption of codes of conduct, principles and charters developed by external organizations

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IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES			
G4-16	EDC's website see List of Agreements, Frameworks , see Memberships	No	Participation in trade associations
G4-17	All financial statements are publicly available in EDC's 2016 Annual Report: 2016 Financial Review – see Consolidated Financial Statements, page 85	No	List all entities included in the organization's consolidated financial statements and those not covered by the report
G4-18	2016 CSR Report – Taking Accountability – About This Report , see Materiality Matters	No	Process for defining the report content and the Aspect Boundaries and how the organization has implemented the Reporting Principles for defining report content
G4-19	2016 CSR Report – Taking Accountability - About This Report , see Materiality Matters	No	List all material aspects identified
G4-20	We use the GRI to frame the content, along with feedback from stakeholders indicating an interest for more information, transparency and clarity. 2016 CSR Report – Taking Accountability - About This Report – Reporting Scope and Boundary	No	For each material aspect, report the aspect Boundary within the organization
G4-21	2016 CSR Report – About This Report – see Reporting Scope and Boundary; EDC's top priorities are identified under Materiality Matters.	No	For each material aspect, report the aspect boundary outside the organization
G4-22	None	No	Report effect of any restatements of information provided in previous reports, and the reasons
G4-23	None	No	Significant changes from previous reporting periods
STAKEHOLDER ENGAGEMENT			
G4-24	Our key stakeholder groups are listed in the 2016 CSR Report – Taking Accountability – Stakeholder Engagement	No	List of stakeholders with which the Company interacts
G4-25	EDC's 2016 CSR Report – Taking Accountability – About this Report – Materiality Matters EDC's website , see Stakeholder Engagement, Industry Stakeholder Panel; and 2016 Annual Report , see page 44 - Corporate Governance – Board Stewardship and Governance, and page 46 - Communication with Stakeholders Our stakeholders represent recognized organizations or persons who influence and/or are impacted by EDC's activities. As a Crown Corporation, our shareholder, the Government of Canada, is a key stakeholder. Our customers influence our decision-making regarding the products and services that we provide and how we do business. In addition, our CSR Advisory Council and the Industry Stakeholder Panel, are comprised of leaders from business, civil society academia and industry associations, that can provide advice on EDC's CSR practices, and examine issues of major significance to Canadian exporters managing labour, increasing inbound investment, and guide EDC in our CSR practices, respectively.	No	Principles for identifying stakeholders

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STAKEHOLDER ENGAGEMENT (cont'd)			
G4-26	<p>EDC engages with stakeholders on a continual basis. In addition to responding to stakeholder enquiries (2016 CSR Report, Acting Responsibly, see Listening and Responding), our stakeholders are in contact with us throughout the year. Their inquiries and our discussions with them help us understand where we can improve our performance. Our disclosure practices have improved stakeholders' understanding of what we do, and how we analyze issues prior to deciding to support Canadian exporters and investors. We explain our processes and practices related to environmental, social and human rights practices, in order to provide the insight stakeholders are seeking.</p> <p>On an ongoing basis, EDC has two external bodies that it consults. EDC's Advisory Council on CSR, a nine-member body of eminent persons that meets twice a year, was created to serve as a sounding board and provides advice to help EDC achieve best practices in CSR. A Board member regularly attends as a participant. The Industry Stakeholder Panel, whose members are drawn from leading Canadian industry associations, meet on a yearly basis. Members identify common priorities, competitive issues and market developments. We use the panel as a tool to understand the concerns of our customers.</p>	No	Approach adopted for the activity of involving stakeholders
G4-27	<p>2016 CSR Report – Taking Accountability – Stakeholder Engagement, see CSR Advisory Council and Industry Stakeholder Panel and Acting Responsibly, Listening and Responding - see 2016 Performance; 2016 Annual Report – Corporate Governance, see page 46 - Communication with Stakeholders</p>	No	Results of involvement
REPORT PROFILE			
G4-28	<p>We report annually, this report covers the calendar year 2016 2016 CSR Report – Taking Accountability - About This Report, see Reporting Scope and Boundary</p>	No	Period of reference of the document
G4-29	<p>We report annually, the previous report covered the calendar year 2015 and is available online</p>	No	Last report published
G4-30	<p>Annual basis</p>	No	Frequency of reporting
G4-31	<p>2016 CSR Report – Taking Accountability - About This Report - Your Feedback</p>	No	Contacts
G4-32	<p>EDC reports to 'in accordance' G4 Core option; 2016 CSR Report – Taking Accountability – About This Report – see Global Reporting Initiative</p>	No	'in accordance' options and table of G4 content
G4-33	<p>2016 CSR Report – Taking Accountability – About this Report - Assurance</p>	No	External assurance
G4-34	<p>2016 CSR Report – Taking Accountability – Approach to CSR – CSR Governance 2016 Annual Report, Corporate Governance, page 44, Board Stewardship and Governance, see Enterprise Risk Management; page 46, Senior Management Evaluation and Succession, Audit Activities, and Committee Mandates as well as pages 44-45, Board Stewardship and Governance, Accountabilities and Operations. EDC's website, see Board of Directors, Audit Committee of the Board of Directors; Board Activity Details</p>	No	Governance structure

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GOVERNANCE			
G4-35	The Audit Committee assists the Board in fulfilling its responsibilities related to financial matters, business ethics, environmental review and our Compliance Officer program. The risk Management Committee reviews and recommends transactions requiring Board approval, and monitors compliance with the Environmental Review Directive, see EDC's website - Audit Committee of the Board of Directors. 2016 Annual Report , Corporate Governance, pages 46-47, Committee Mandates - see The Nominating and Corporate Governance Committee and Risk Management Committee	No	Process for delegating authority for economic, environmental and social topics
G4-36	EDC is governed by a Board of Directors whose representatives are primarily from the private sector. The Board's responsibility is to supervise the direction and management of EDC and oversee our strategic direction as outlined in our Corporate Plan. Board members are appointed by the Government of Canada, and report to Parliament through Global Affairs Canada, EDC's website- Management and Governance , 2016 Annual Report , Corporate Governance - Committee Mandates, pages 46-47 – Audit Committee, Business Development Committee, Human Resources Committee, Nominating and Corporate Governance Committee, Executive Committee as well as the Corporate Social Responsibility and Culture of Ethical Conduct , see page 45	No	Executive-level position or positions with responsibility for economic, environmental and social topics
G4-37	EDC's website: Management and Governance , see Governing Legislation and Compliance Officer ; 2016 Annual Report , – Corporate Governance, see page 44 – Communication with Stakeholders	No	Process for consultation between stakeholders and highest governance body on economic, environmental and social topics
G4-38	Except for the President and CEO, all Board members are independent and non-executive officers. EDC's website , see Learn More - CSR Accountabilities, and Executive Management Team – 3 females, 7 males. For Board of Directors, 10 male, 2 female, see EDC's website , Board of Directors	No	Composition of highest governance body and its committees
G4-39	The Chair of the Board of Directors is not an executive officer. EDC's website Management and Governance, see Board of Directors	No	Whether Chair of the highest governance body also executive officer
G4-40	2016 Annual Report – Corporate Governance, pages 44-45: Board Stewardship and Governance, Enterprise Risk Management, New Corporate Strategy, and Accountability and Operations; and Committee Mandates, Page 46.	No	Nomination and selection process for highest governance body and its committees
G4-41	EDC's website : see Compliance Officer EDC's website: Learn More: EDC Code of Business Ethics and Code of Conduct , see pages 2, 8 (Avoiding Conflict of Interest, and Confidentiality of Importance), p. 11 (Authority and Application), page 14 (Conflicts of Interest)	No	Process for highest governance body to ensure conflicts of interest are avoided
G4-42	2016 Annual Report – Corporate Governance, see Board Stewardship and Governance and New Corporate Strategy, pages 45 and 46	No	Highest governance body's and senior executives' roles in the development, approval and updating the organization's purpose, value or mission statements, strategies, policies, and goals
G4-43	2016 Annual Report – Corporate Governance – Board Stewardship and Governance, page 44 and Senior Management Evaluation and Succession, page 46.	No	Measures taken to develop and enhance the highest governance body's collective knowledge of economic, social and environmental topics

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GOVERNANCE (cont'd)			
G4-44	<p>a. Our auditor is the Auditor General of Canada. The Auditor General performs special examinations and annual financial audits and audits the implementation of our Environmental and Social Review Directive. The result of the Environmental Audit reflects strength and robustness of EDC's environmental and social review practices.</p> <p>Our Internal Audit group conducts annual audits as per a risk-based audit plan which is approved by the Audit Committee of the Board of Directors. After each audit, a report is issued which includes our opinion on the related internal controls; for a summary of each finding and our recommendations – see Internal Audits: EDC's website.</p> <p>b. 2016 CSR Report – Taking Accountability - Approach to CSR – CSR Governance; Safeguarding People and the Environment - Environmental and Social Risk Review</p> <p>After each audit, a report is issued and published on our website, see Audits which includes our opinion on the related internal controls, a summary of each finding and our recommendations, see Internal Audits, (View our Internal Audit Reports).</p>	No	Process for evaluation of the highest governance body's performance
G4-45	<p>Our Board of Directors approves the Environmental and Social Risk Management Policy, the Environmental and Social Review Directive, the Internal Audit Charter, the Disclosure Policy, the Accounting Policy, and the Risk and Capital Management Policy Manual. See EDC's website, see Board of Directors</p> <p>b. EDC is governed by a Board of Directors whose representatives are primarily from the private sector. The Board's responsibility is to supervise the direction and management of EDC and oversee our strategic direction as outlined in our Corporate Plan (see Annex 1, pages 62-63). Board members are appointed by the Government of Canada, and report to Parliament through the Minister for International Trade.</p>	No	Highest governance body's role in the identification of economic, social and environmental impacts, risks and opportunities
G4-46	<p>2016 Annual Report, see Committee Mandates, page 46 - The Audit Committee and the Risk Management Committee is composed of directors independent of EDC management. These Committees assist the Board in fulfilling its responsibilities related to financial matters, business ethics, environmental review and our Compliance Officer program. The Audit Committee regularly meets independently with representatives of the Office of the Auditor General and EDC's internal auditors.</p>	No	Highest governance body's role in reviewing the effectiveness of the organization's risk management process for environmental, social and economic topics
G4-47	<p>EDC is subject to a Legislative Review (see Learn more) by the Government of Canada every 10 years to ensure that its mandate and the Export Development Act meet the evolving needs of Canada's exporters and investors.</p>	No	Frequency of the highest governance body's review of economic, environmental and social impacts, risks, and opportunities
G4-48	<p>The Senior Vice-President, Corporate Affairs approves the CSR report.</p>	No	Highest committee or position that formally reviews and approves the organization's sustainability report
G4-49	<p>The Chief Compliance and Ethics Officer enhances our transparency and accountability regarding disclosure of information, 2016 CSR Report – Acting Responsibly - Ethics and Transparency</p>	No	Process for communicating critical concerns to the highest governance body

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GOVERNANCE (cont'd)			
G4-50	No complaints were received in 2016	No	Nature and total number of critical concerns that were communicated to the highest governance body and the mechanisms used to address and resolve them
G4-51	<p>The Board's process for evaluating the performance of the President continued in 2016. The President's annual performance objectives are set by the Human Resources Committee and are directly related to EDC achieving objectives set out in the Corporate Plan. The Human Resources Committee reviews the President's performance based on these objectives, and makes recommendations to the Board. The Board in turn provides the government with recommendations for the President's salary and variable pay. See EDC's 2016 Annual Report - Corporate Governance - Senior Management Evaluation and Succession, page 46, Committee Mandates and Human Resources Committee, page 47. The Board oversees senior management succession. The succession plan developed by management and approved by the Human Resources Committee is used in senior appointments.</p> <p>EDC considers all other information requested to be confidential and will therefore not report.</p>	No	Remuneration policies for the highest governance body and senior executives
G4-52	<p>Remuneration is benchmarked against our sector. The 2016 Annual Report – Corporate Governance – Committee Mandates, pages 46-47 see Human Resources Committee supports the Board's oversight of human resources strategic planning and approves the management succession plan, employee and executive compensation and the measures and targets for the corporate incentive program. It sets objectives and advises the Board on the assessment of the President's performance and oversees the design, investment strategy and performance of pension plans for employees.</p>	No	Process for determining remuneration
G4-53	<p>The Human Resources Committee reviews employee and executive compensation and the measures and targets for the corporate incentive program. See 2016 Annual Report – Committee Mandates – Human Resources Committee, page 47. As EDC is not unionized; results of votes on remuneration is not applicable.</p>	No	How stakeholder views are incorporated in remuneration
G4-54	<p>Our main operation is at our Headquarters, Ottawa, Ontario, Canada.</p> <p>Board of Directors – 2016 Annual Report, Corporate Governance, Director Remuneration- see page 47, and the Consolidated Financial Statements, see Administrative Expenses page 133. Information is not available to calculate this ratio.</p>	No	Ratio of the annual total compensation for the organization's highest-paid individual in each country of significant operation to the median annual total compensation for all employees
G4-55	<p>Canada is our main country of operation. Executive compensation for EDC's President & CEO is disclosed here as a salary range (use the Find feature (Export Development Canada) to locate on this page).</p>	No	Ratio of percentage increase in annual total compensation for the organization's highest-paid individual in each country of significant operations to the median percentage increase in annual total compensation for all employees

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ETHICS AND INTEGRITY			
G4-56	EDC's website – Business Ethics; 2016 Annual Report , page 45 – Corporate Social Responsibility and Culture of Ethical Conduct	No	Organization’s values, principles, standards and norms of behavior
G4-57	External - EDC’s website: Compliance Officer ; EDC’s Code of Business Ethics , see pages 39-40 (Reporting and Failure to Comply and More Information), page 44 (Avenues for Resolution), OECD Good Practice Guidance on Internal Controls, Ethics, Compliance ; Internal: employees are expected to adhere to the Code of Conduct. Employees are also governed with the Policy for Disclosure of Wrongdoings and can consult the Compliance Officer .	No	Internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity
G4-58	External: An Audit Committee is composed of directors independent of EDC management. This Committee assists the Board in fulfilling its responsibilities related to financial matters, business ethics, environmental review and our Compliance Officer program. EDC employees are required to abide by the public-sector-wide Values and Ethics Code . (see Learn More box, Treasury Board of Canada Values and Ethics) Internal: EDC has always been dedicated to the principles of ethical and legal business conduct. EDC wishes to continue to promote a corporate environment that encourages ethical and legal conduct and a culture of open communication where issues and concerns can be dealt with as they arise. A Disclosure of Wrongdoings Policy has been put into place. EDC encourages employees, acting in good faith, to report potential wrongdoings and to provide an environment for reporting that is free from fear of reprisal.	No	Procedures for reporting concerns about unethical or unlawful behavior

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Category: ECONOMIC				
Material Aspect: Economic Performance				
G4-DMA FS	2016 CSR Report – Acting Responsibly – Community 2016 Annual Report – 2016 Financial Review – see page 116 - Consolidated Financial Statements Message from EDC's Senior Vice-President and Chief Financial Officer, p. 86		No	Entities included in the organization's consolidated financial statements and those not covered by the report
G4-EC1 FS	2016 CSR Report – Taking Accountability - 2016 CSR Highlights ; Helping Canadian Businesses Succeed – What We Do; Acting Responsibly – Community – 2016 Performance and Our Approach 2016 Annual Report , see Notes to the Consolidated Financial Statements, page 92. Also see Investing in our Community, page 38 EDC supported small and medium enterprises conduct 14.2 billion export in 2016	Actual costs associated with facilitating donations & volunteering by employees, management of the community investment program and non-wage admin costs are not available. The management cost of our community investment is not material to EDC, and not calculated.	No	Economic value generated and distributed directly
G4-EC2	2016 CSR Report – Helping Canadian Businesses Succeed; Small and Medium-sized Enterprises ; Cleantech .		No	Economic and financial implications associated with climate change
Material Aspect: Market Presence				
G4-DMA	Employees abroad directly hired by EDC represent only 3.2% of EDC's total workforce. Consequently, this aspect, as described by GRI guidance, is not material to EDC's operations. EDC had limited staff abroad in 2016: 19 international representations with nearly 50 staff (with 27 Locally Engaged Staff).		No	
G4-EC5	EDC had 19 international representations with nearly 50 staff (with 27 Locally Engaged Staff). The LES are compensated through the Government of Canada salary basis.		No	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation
G4-EC6	International representations are managed through our Senior management at our Headquarters in Ottawa, Canada		No	Proportion of senior management from the local community at significant locations of operations

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Category: ECONOMIC (cont'd)				
Material Aspect: Indirect Economic Impacts				
G4-DMA	Website - Corporate Research Department: Canadian Benefits Scorecard, 2016		Yes - see 2016 CSR Report , Assurance Statement	
G4-EC8	2016 CSR Report, Acting Responsibly, Community 2016 Annual Report , page 38 - Corporate Social Responsibility, Community Investment		No	Significant indirect economic impacts, including the extent of impacts
Material Aspects: Procurement Practices				
G4-DMA	EDC's Procurement Policy		No	
G4-EC9	The majority of EDC's procurement (~90%) is from local (Canadian) suppliers.		No	Proportion of spending on local suppliers at significant locations of operation
Category: ENVIRONMENT				
Material Aspect: Materials				
G4-DMA	We consider the impact that our own operations have on the environment and have taken steps to reduce our operational footprint, which we report publicly. Data includes electricity, natural gas and paper usage, water consumption and business travel and has been converted greenhouse gas equivalents using the Greenhouse Gas Protocol. Since we began reporting in 2008, the results indicate that our efforts to reduce, reuse and recycle have had some impact. These efforts are spearheaded by our Green Team, a cross-corporate, volunteer employee advocacy group which provides a forum to develop new ideas. We have undertaken many environmental initiatives as a direct response. See EDC's website – Operational Footprint.		No	
G4-EN1	EDC's Website – Operational Footprint		No	Total weight or volume of materials used to produce and package organization's primary products

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Category: ENVIRONMENT (cont'd)				
Material Aspect: Energy				
G4-DMA	<p>EDC is not subject to any country, regional, or industry regulations and policies for energy.</p> <p>We do consider the impact that our own operations have on the environment and have taken steps to reduce our operational footprint, which we report publicly. Data includes electricity, natural gas and paper usage, water consumption and business travel and has been converted greenhouse gas equivalents using the Greenhouse Gas Protocol. Since we began reporting in 2008, the results indicate that our efforts to reduce, reuse and recycle have had some impact. These efforts are spearheaded by our Green Team, a cross-corporate, volunteer employee advocacy group which provides a forum to develop new ideas. We have undertaken many environmental initiatives as a direct response.</p>		No	
G4-EN3	<p>Primary source of consumption is from the public utility Hydro Ottawa. At a local level, there are three main sources of generation that supply the Ottawa area: R.H. Saunders (powered by water and located on the St. Lawrence River at Cornwall), Lennox (powered by oil and natural gas and located on Lake Ontario near Napanee) and Darlington (powered by nuclear fuel and located on Lake Ontario near Oshawa). There are many other sources of generation that contribute to our supply needs, including several hydro-electric generating stations on the Ottawa River, interconnections with Hydro Quebec and the generating stations further to the west (Pickering, etc.). The mix of supply from these sources varies hour-by-hour and day-by-day and when equipment maintenance or power outages occur, one source may replace another.</p> <p>Total electricity use was 8,532,174 kWh in 2016 which equates to 3.07 J. Total natural gas use was 208,324 cubic meters. EDC's Website - Operational Footprint. Carbon footprint has been calculated as per World Resources Institute GHG Protocol from purchased electricity, v.4.7 (revised May 2015).</p>		No	Total water withdrawal by source
G4-EN6	<p>Electricity decreased from 8,871,991 in 2015 to 8,532,174 kWh in 2016, a reduction of 339,817 kWh, (1.2 J).</p> <p>Natural gas consumption decreased by 57.32 m3 from 2015 by working with the landlord of the building to implement programs and fine tune existing ones in an attempt to lower usage, for example adjusting automatic timers for natural gas consumers to turn on and off.</p> <p>2016 CSR Report – Acting Responsibly – Operational Footprint – 2016 Performance</p>		No	Reduction of energy consumption

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Category: ENVIRONMENT (cont'd)				
Material Aspect: Water				
G4-DMA	Water consumption by source (the municipality of Ottawa provides the water source). The landlord of EDC's headquarters has installed motion sensors on both the toilets and faucets in the sinks to help manage building water consumption.		No	
G4-EN8	The municipality of Ottawa provides the water source. Our 2016 water consumption was 19,557,000 L		No	Total water withdrawal by source
G4-EN10	Water recycling is handled by the municipality of Ottawa		No	Percentage and total volume of water recycled and reused
Material Aspect: Biodiversity				
G4-DMA FS11	For projects that EDC supports, impact on biodiversity is reviewed under IFC Performance Standard 6 - 2016 CSR Report – Safeguarding People and the Environment Environmental and Social Risk Reviews, which covers general E&S review for all environmental and social aspects.		No	
G4-EN11	No operational sites adjacent to these areas		No	Areas of high biodiversity value outside protected area
G4-EN13	For projects that EDC might support, mitigation of biodiversity impacts (habitats) are considered as part of the review process. EDC's website, Liwa Plastics Industries Complex Project, Project Review Summary , Johan Sverdrup Offshore Project, Project Review Summary .		No	Habitats protected or restored
Material Aspect: Emissions				
G4-DMA	We consider the impact that our own operations have on the environment and have taken steps to reduce our operational footprint, which we report publicly. Data includes electricity, natural gas and paper usage, water consumption and business travel and has been converted to greenhouse gas equivalents using the Greenhouse Gas Protocol. Since we began reporting in 2008, the results indicate that our efforts to reduce, reuse and recycle have had some impact.		No	
G4-EN15 FS	EDC's website - Operational Footprint includes business travel (flight and vehicles) as well as emissions resulting from EDC's car allowance program.		No	Direct greenhouse gas (GHG) emissions (Scope 1)
G4-EN16 FS	EDC's website - Operational Footprint		No	Energy indirect greenhouse gas (GHG) emissions (Scope 2)
G4-EN17 FS	FS: EDC's website - Operational Footprint; GHGs from business travel (flight and vehicles) are included.		No	Other indirect greenhouse gas (GHG) emissions (Scope 3)
G4-EN19 FS	EDC's website - Operational Footprint		No	Reduction of greenhouse gas (GHG) emissions

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Material Aspect: Effluents and Waste				
G4-DMA	2016 CSR Report – Acting Responsibly – Operational Footprint . Waste streams (waste from headquarters and paper) are reported under our Operational Footprint . Given increased head count, it is not surprising that our waste generated increased in 2016. The Green Team sees the need to continue education on reduction and recycling, especially with new employees. For projects that EDC supports, emissions, effluents and waste are reviewed against IFC Performance Standards #1 and #3		No	
G4-EN22	EDC's website - Operational Footprint		No	Total water discharge by quality and destination
G4-EN23 FS	EDC's website - Operational Footprint . Waste generated by Headquarters is noted, as well as Mixed Paper Recycled, and Paper Recycled. Waste of IT products: all equipment that can be refurbished or repaired and re-used goes to a school program.		No	Total waste by type and disposal method
G4-EN26	Impacts from effluent and waste on EDC supported transactions are managed on a per project basis. Where habitats or water bodies are significantly impacted, the client will be required to develop a management plan under the Environmental and Social Review Process. See Oyu Tolgoi Project Review Summary for an example on how the impact on the Gobi Desert is managed through development of a biodiversity strategy. For projects that EDC might support, mitigation of environmental impacts (solid waste, water use, air emissions, effluents, noise) are considered as part of the review process.		No	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the organization's discharges of water and runoff
Material Aspect: Products and Services				
G4-DMA FS11	Every day we support business in markets and sectors that can pose environmental and social risks. That is why it is critical for us to have strong procedures to help our customers not only identify these risks, but to find ways to avoid them where possible and then to reduce the potential negative impacts on the environment and local communities.		No	
G4-EN27	For projects that EDC might support, mitigation of environmental impacts (solid waste, water use, air emissions, effluents, noise) are considered as part of the review process. Mitigation actions are identified for negative environmental and social impacts. For Category A projects, these are disclosed publicly through the Project Review Summaries; for example, see the Oyu Tolgoi Project Review Summary and the Johan Sverdrup Offshore Hydrocarbon Project Review Summary .		No	Extent of impact mitigation of environmental impacts of products and services

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Category: ENVIRONMENT (cont'd)				
Material Aspect: Compliance				
G4-DMA	2016 CSR Report – Acting responsibly - Ethics and Transparency EDC's Website – see Compliance Officer		No	
G4-EN29	No significant fine or non-monetary sanction occurred in 2016		No	
Material Aspect: Transport				
G4-DMA	As part of our legacy systems modernization project, training programs have been shifting towards "anytime, anyplace, any pace" learning. In 2012 we achieved our goal of making available 75 per cent of our courses online, resulting in greater accessibility for employees and reducing time and travel costs for employees who would previously have had to travel to head office. This concept continued. The use of technology such as video conference calling is being encouraged to connect regional offices to head office as well as employees to clients in order to reduce travel. EDC's website - Operational Footprint		No	
G4-EN30	As an international corporation doing business around the world, our business travel will always be an integral part of our business. Since 2011, vehicle travel has greatly decreased over time, with 534,603 km in 2011 to 135,000 km reported in 2016 for vehicle travel. This is attributed to the use of technology such as video conference calling being encouraged to connect regional offices to head office as well as employees to clients. The increase in air travel in 2016 can be attributed to preparations for the opening of the Singapore office and a move for our Winnipeg office. Opening new facilities requires travel and a physical employee presence.		No	Significant environmental impacts of transporting products and other goods and materials for the organization's operations, and transporting members of the workforce
Material Aspect: Overall				
G4-DMA	We consider the impact that our own operations have on the environment and have taken steps to reduce our operational footprint, which we report publicly. Data includes electricity, natural gas and paper usage, water consumption and business travel and has been converted greenhouse gas equivalents using the Greenhouse Gas Protocol. Since we began reporting our footprint data in 2008, the results indicate that our efforts to reduce, reuse and recycle have had some impact. These efforts are spearheaded by our Green Team, a cross-corporate, volunteer employee advocacy group which provides a forum to develop new ideas. We have undertaken many environmental initiatives as a direct response. 2016 CSR Report – Acting Responsibly - Operational Footprint . For projects that EDC supports, impact on the environment and people is reviewed under IFC Performance Standards – 2016 CSR Report – Safeguarding People and the Environment - Environmental and Social Risk Review .		No	

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: ENVIRONMENT (cont'd)				
Material Aspect: Overall				
		<p>Omission – Total environmental protection expenditures and investments by type.</p> <p>Not applicable - As a financial institution, expenditures on environmental protection is not tracked.</p> <p>Reason: our approach to environmental protection is to a) review the business we finance and insure for environmental impact and b) manage our own operational footprint. Tracking expenditures related to these activities is for a) not a separate cost centre and for b) does not represent significant expenditure relative to our overall business activity.</p>	No	

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: ENVIRONMENT (cont'd)				
Material Aspect: Supplier Environmental Assessment				
G4-DMA	See EDC's Procurement Policy		No	
G4-EN32		Percentage of new suppliers that were screened is subject to confidentiality constraints. We do not provide any information on our suppliers.	No	Percentage of new suppliers that were screened using environmental criteria
G4-DMA	<p>Complaints related to non-compliance with our environmental and social practices are managed by EDC's Compliance Officer. This role was created to enhance our transparency and accountability regarding the public disclosure of information, internal disclosure of wrongdoing, environmental reviews, human rights practices and business ethics. The Officer operates independently from management, receiving and reviewing complaints from stakeholders and fielding inquiries about our CSR policies and initiatives</p> <p>For Category A projects that EDC is considering supporting, details are posted on our website – Projects under Consideration for 30 days. Interested parties wanting more information can contact the project sponsor for further information.</p>		No	
G4-EN34	No complaints were received in 2016.		No	Number of grievances about environmental impacts filed, addressed, and resolved through formal grievance mechanisms

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: SOCIAL				
Sub-category: LABOR PRACTICES AND DECENT WORK				
Material Aspect: Employment				
G4-DMA	<p>Our job is to enhance Canada’s capacity for international trade. Each year we help more than 7,000 Canadian companies and their global customers in up to 180 markets worldwide. And that success is driven by a culture that invites diversity, rewards excellence and values development. EDC is committed to employment equity and actively encourages applications from women, Aboriginal people, persons with disabilities and visible minorities.</p> <p>EDC suppliers are usually Canadian suppliers; EDC contracts consultants who may work at home. We are unaware of persons working for these suppliers without social and labour protection by national or international labour laws.</p>		No	
G4-LA1	<p>Information on employee age is confidential.</p> <p>Overall retention for 2016 is 94.68%; disaggregated turnover rates by age group, gender and region is n/a.</p>	<p>Report the total number and rate of new employee hires for the reporting period, by age group, gender and region.</p> <p>Report the total number and rate of employee turnover for the reporting period, by age group, gender and region.</p> <p>Reason: Currently unavailable. Data is not compiled according to these criteria. Steps: We will work with our Human Resources to compile this information during the coming year.</p>	No	<p>Total number and rates of new employee hires and employee turnover by age group, gender and region</p>

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: SOCIAL (Cont'd)				
Sub-category: LABOR PRACTICES AND DECENT WORK				
Material Aspect: Occupational Health and Safety				
G4-DMA FS	EDC is committed to health, and safety in the workplace, including mental health. This is overseen by the work of the Human Resources Department in collaboration with a series of H&S committees at EDC's various locations. EDC provides an Employee Assistance Program to all employees. This includes assistance in issues such as health and well-being, career and workplace, financial security, and life events. Employees are expected to adhere to the Code of Conduct. Employees are also governed with the Policy for Disclosure of Wrongdoings and can consult with the Chief Compliance and Ethics Officer. EDC's Chief Compliance and Ethics Officer is also the contact person for members of the public who may have reason to believe an EDC employee is not complying with the Public Sector Code.		No	
G4-LA5	EDC has two health and safety committees at its HQ operations, and mirror committees in each of its offices across Canada. 25 staff members (not contractors) sit on the Health & Safety and Workplace Health & Safety Committees; along with four members from the Human Resources section. This represents 2% of the permanent (EDC considers permanent employees with a status of Active, Paid Leave, or Unpaid Leave) workforce on the Committees.		No	Percentage of total workforce represented in formal joint management-worker health and safety committees
G4-LA7	No worker was involved in occupational activities or had a high incidence or high risk of specific diseases related to their occupation in 2016.		No	Workers with high incidence or high risk of diseases related to their occupation
Material Aspect: Training and Education				
G4-DMA	Employee training is delivered through blended learning approaches with increased use of online modules, embedded and informal learning, etc. As a result, we no longer track the number of days of training per employee. The knowledge and expertise of our employees is what drives our ability to deliver value to Canadian exporters and investors of all sizes. Accordingly, providing an attractive and meaningful workplace for a talented and engaged workforce is critical to maintaining EDC's position as a centre of expertise in international trade and investment, and a top Canadian employer. Our commitment to strong leadership has been central to creating a positive and productive workplace		No	

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description								
Category: SOCIAL (Cont'd)												
Sub-category: LABOR PRACTICES AND DECENT WORK (cont'd)												
Material Aspect: Training and Education												
G4-LA9	Our commitment to strong leadership has been central to creating a positive and productive workplace. As part of our legacy systems modernization project, training programs have shifted towards “anytime, anyplace, any pace” learning. Employee training is delivered through blended learning approaches with increased use of online modules, embedded and informal learning, etc. As a result, we no longer track the number of days of training per employee.		No	Average hours of training per year per employee by gender, and by employee category								
Material Aspect: Diversity and Equal Opportunity												
G4-DMA	2016 CSR Report – Acting Responsibly - Our Workplace See edc.ca, A Diverse Culture		No									
G4-LA12	Our Board of Directors consists of 10 males, 2 females and our Executive Management Team consists of 8 males and 3 females. EDC’s website – Management and Governance , see Executive Management Team. Women in leadership positions increased from 39% to 44% from 2014 to 2015. Employees: <table style="margin-left: 20px; border: none;"> <tr> <td>Aboriginal</td> <td>1.50%</td> </tr> <tr> <td>Women</td> <td>49%</td> </tr> <tr> <td>Persons with disabilities</td> <td>3.30%</td> </tr> <tr> <td>Visible minorities</td> <td>17.20%</td> </tr> </table>	Aboriginal	1.50%	Women	49%	Persons with disabilities	3.30%	Visible minorities	17.20%		No	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity
Aboriginal	1.50%											
Women	49%											
Persons with disabilities	3.30%											
Visible minorities	17.20%											
Material Aspect: Equal Remuneration for Women and Men												
G4-DMA	EDC offers competitive salaries and comprehensive benefit packages for employees and their families regardless of gender, race, religion or sexual orientation, see EDC’s website – Working at EDC Women in leadership positions increased from 39% to 44% from 2014 to 2016 and women leaders in lines of business increased from 28% to 36% from 2014 to 2016. 2016 CSR Report – Acting Responsibly - Our Workplace . EDC’s approach to diversity in the workplace is described here		No									
G4-LA13	EDC offers competitive salaries and comprehensive benefit packages for employees and their families regardless of gender, see EDC’s website – Working at EDC	Salary and remuneration is confidential; ratio of male vs female basic salary is not disclosed	No	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation								

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: SOCIAL (Cont'd)				
Sub-category: LABOR PRACTICES AND DECENT WORK (cont'd)				
Material Aspect: Supplier Assessment for Labour Practices				
G4-DMA	EDC's direct suppliers are required to be compliant with labour laws. For projects that EDC supports, suppliers are assessed according to the requirements stipulated in the IFC's Performance Standards.		No	
G4-LA14	Although new suppliers were not screened, they are required to be compliant with labour laws. We stipulate in our Procurement Policy that all goods and services acquired by EDC are done in a manner that is professional, efficient, effective and economical and in accordance with applicable legislation and agreements.		No	
Material Aspect: Labour Practices Grievance Mechanisms				
G4-DMA	Security Personnel employed directly by EDC commit to comply with the Corporation's Code of Conduct and Code of Business Ethics which contain provisions related to respect for human rights and human dignity.		No	
G4-LA16	No grievances regarding labour practices were filed in 2016. For projects EDC finances, IFC Performance Standards, address remediation of grievances related to projects EDC supports. EDC's <u>Compliance Officer</u> provides a channel for remediation, also see Guidelines for submitting a complaint (same page).		No	Number of grievances about labor practices filed, addressed, and resolved through formal grievance mechanisms
Sub-category: HUMAN RIGHTS				
Material Aspect: Investments				
G4-DMA	2016 CSR Report –Safeguarding People and the Environment - Environmental and Social Risks Review and Human Rights For a list of projects reviewed and signed under the Environmental Review Directive and Equator Principles, 2016, see EDC's website		No	
G4-HR1 FS11	For a list of projects reviewed and signed under the Environmental Review Directive (ERD) and Equator Principles, 2016, see our website . 100% of ERD transactions were reviewed for human rights risk. We value and promote the protection of internationally recognized human rights, consistent with the policies of the Government of Canada. Our screening mechanisms, pre-signing due diligence and ongoing project monitoring help ensure that Canadian companies conduct their international operations to universally acceptable standards. See EDC's Statement on Human Rights We monitor to ensure clients comply with the terms of the loan agreement, for the duration of EDC's support. EDC's website - Environmental and Social Risk Management Policy and Project Review Brochure		No	Total number and percentage of significant investment agreements and contracts that include human rights clauses or that underwent human rights screening

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: SOCIAL (Cont'd)				
Sub-category: HUMAN RIGHTS (Cont'd)				
G4-HR2	Human rights was covered in general CSR training to business teams throughout the year.	Data on total hours of employee training is not available as Human Rights training is provided on an as required basis to all new Financing Managers.	No	Total hours of employee training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained
Material Aspect: Non-discrimination				
G4-DMA	Diversity and inclusion make EDC a rewarding place to work and a company people want to do business with, see EDC's website .		No	
G4-HR3	We have not had any reported incidents of discrimination in 2016, any previous year		No	Total number of incidents of discrimination and corrective actions taken
Material Aspect: Child Labour				
G4-DMA	2016 CSR Report – Safeguarding People and the Environment - Environmental and Social Risk Reviews - Review of non-project transactions and Project reviews. We have a list of high risk countries for human rights abuses. This incorporates risks such as child labour. We screen the business we facilitate for potential impacts on human rights, including child labour.		No	
G4-HR5	2016 CSR Report – Safeguarding People and the Environment - Environmental and Social Risk Reviews - Our Approach, Review of non-project transactions and Project reviews We screen the business we facilitate for potential impacts on human rights, including child labour. For projects that EDC supports, impacts and principles on labour practices are reviewed against the IFC Performance Standards which address child labour		No	Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: SOCIAL (Cont'd)				
Sub-category: HUMAN RIGHTS (Cont'd)				
Material Aspect: Forced or Compulsory Labour				
G4-DMA	2016 CSR Report – Safeguarding People and the Environment, Environmental and Social Risk Review - Our Approach, Review of non-project transactions and Project reviews. We screen the business we facilitate for potential impacts on human rights, including forced or compulsory labour.		No	
G4-HR6	We screen the business we facilitate for potential impacts on human rights, including forced or compulsory labour. 2016 CSR Report – Safeguarding People and the Environment - Human Rights For projects that EDC supports, impacts and principles on labour practices are reviewed against the IFC Performance Standards where forced or compulsory labour are addressed		No	Operations and suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor
Material Aspect: Security Practices				
G4-DMA	For projects that EDC supports, security practices are reviewed against the International Finance Corporation's Performance Standards for Environmental and Social Sustainability, Performance Standard.		No	
G4-HR7	100% of our Security Personnel employed by EDC commit to comply with the Corporation's Code of Conduct and Code of Business Ethics which contain provisions related to respect for human rights and human dignity.		No	Percentage of security personnel trained in organization's human rights policies or procedures relevant to operations
Material Aspect: Indigenous Rights				
G4-DMA	For projects that EDC supports, indigenous rights are reviewed against the International Finance Corporation's Performance Standards for Environmental and Social Sustainability, IFC Performance Standards.		No	
G4-HR8	No reported incidents of violations of indigenous rights in EDC's operations.		No	Total number of incidents of violations involving rights of indigenous peoples and actions taken
Material Aspect: Assessment				
G4-DMA	Human rights risk analysis is embedded into our Environmental and Social Review Directive (ERD) through our use of the International Finance Corporation's Performance Standards on Environment and Social Sustainability, see Evaluation and Decision, page 7. In keeping with our Statement on Human Rights , see Human Rights. EDC screens the business we facilitate for potential impacts on human rights		No	
G4-HR9	100% of ERD transactions were reviewed for human rights risk.		No	Total number and percentage of operations that have been subject to human rights reviews or impact assessments

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: SOCIAL (Cont'd)				
Sub-category: HUMAN RIGHTS (Cont'd)				
Material Aspect: Supplier Human Rights Assessment				
G4-DMA	2016 CSR Report – Safeguarding People and the Environment - Human Rights For projects that EDC supports, suppliers are assessed according to the requirements stipulated in the IFC's Performance Standards.		No	
G4-HR10	EDC's direct suppliers are not assessed for human rights impacts. For projects that EDC supports, suppliers are assessed according to the requirements stipulated in the IFC's Performance Standards.		No	Percentage of new suppliers that were screened using human rights criteria
Material Aspect: Human Rights Grievance Mechanisms				
G4-DMA	Complaints related to non-compliance with our human rights practices are managed by EDC's Compliance Officer; a form is available on our website. For projects that we are considering supporting, EDC posts Category A Project Under Consideration on our website for 30 days; this includes the Environmental Assessment and the project sponsor contact information.		No	
G4-HR12	Complaints related to EDC's non-compliance with CSR practices are managed by EDC's Compliance Officer .		No	Number of grievances about human rights impacts filed, addressed, and resolved through formal grievance mechanisms
Sub-category: SOCIETY				
Material Aspect: Local Communities				
G4-DMA	2016 CSR Report – Safeguarding People and the Environment - Environmental and Social Risk Reviews For projects that EDC supports, potential impacts on local communities are reviewed using the International Finance Corporation's Performance Standards for Environmental and Social Sustainability. EDC provides exporters with online access to some of its products. With 17 offices across Canada, our services are accessible to all exporters.		No	
G4-SO1 FS14	2016 CSR Report – Safeguarding People and the Environmental – Environment and Social Risk Reviews ; EDC's website: Disclosure of Projects – Reporting on Transactions – see D3 - Environmental and Social Reporting (see Category A), Project Review Summaries for each signed Category A project. We report on key environmental and social impacts associated with the project, and related mitigation measures, including GHGs, Water Managements, Biodiversity, etc. 100% of possible Category A and B projects are reviewed for impacts on local communities. "Environmental and social impacts" refer to any change to the environment, including any effect on communities, occurring as a result of the normal construction or operation of the project or in the event of a reasonably foreseeable accident or malfunction in relation to the project. "Social impacts" refers solely to those potential adverse impacts on people defined in the IFC Performance Standards as: labour and working conditions, community health, safety and security, land acquisition and involuntary resettlement, indigenous peoples, and cultural heritage.		No	Percentage of operations with implemented local community engagement, impact assessments, and development programs

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: SOCIAL (Cont'd)				
Sub-category: SOCIETY (Cont'd)				
Material Aspect: Anti-corruption				
G4-DMA	2016 CSR Report – Acting Responsibly - Anti-Corruption Corruption in international business is a non-competitive practice that distorts the fundamentals of fair trade. We take every measure to identify it and avoid supporting business where corruption might be involved. Moreover, we take measures to help companies improve their performance and compliance in this area; EDC's website – Business Ethics – see Anti-Corruption Program and under Learn More: see OECD Convention on Combating Bribery of Foreign Public Offices in International Business Transactions , under Learn more: Anti-Corruption Policy Guidelines and Anti-Corruption Brochure			
G4-SO3	2016 CSR Report – Acting Responsibly - Anti-Corruption EDC's Website – Anti-corruption Program . All business is screened for risk related to corruption. If screening reveals potential concerns, enhanced due diligence is undertaken. 62 assessments (approximately 13%) required enhanced due diligence (corruption) out of 586 corruption CSR reviews		Yes, see 2016 CSR Report , Assurance Statement	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified
Material Aspect: Public Policy				
G4-DMA	See Corporate Plan , Annex 1, see Board and Committee Structure, p. 66; Business Strategy, Overview, p. 12; Accountability to Parliament p. 64		No	
G4-SO6	We are government-owned and therefore cannot make political contributions.		No	Total value of political contributions by country and recipient/beneficiary
Material Aspect: Anti-competitive behaviour				
G4-DMA	Good Practice Guidance on Internal Controls, Ethics and Compliance		No	
G4-SO7	No material fines, non-monetary sanctions and non-compliance with laws and regulations relating to anti-competition or anti-trust during the reporting period.		No	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes
Material Aspect: Compliance				
G4-DMA	2016 CSR Report – Acting Responsibly - Anti-corruption EDC's website – Business Ethics – Anti-Corruption Program		No	
G4-SO8	No material fines, non-monetary sanctions and non-compliance with laws and regulations during the reporting period.		No	Monetary value of significant fines and total no. of non-monetary sanctions for non-compliance with laws and regulations

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: SOCIAL (Cont'd)				
Sub-category: SOCIETY (cont'd)				
Material Aspect: Supplier Assessment for Impact on Society				
G4-DMA	The impact of EDC's direct supply chain is modest, and therefore, not material. Requirements for suppliers are outlined in EDC's Procurement Policy . Indirect social impacts through large projects (Category A) are reviewed against the International Finance Corporation's Performance Standards for Environmental and Social Sustainability.		No	
G4-SO9	EDC's direct suppliers are not assessed for impacts on society. For projects that EDC supports, suppliers are assessed according to the requirements stipulated in the IFC's Performance Standards.		No	Percentage of new suppliers that were screened using criteria for impacts on society
Material Aspect: Grievance Mechanisms for Impact on Society				
G4-DMA	EDC's Chief Compliance and Ethics Officer provides a channel for remediation of CSR-related complaints.		No	
G4-SO11	Grievance mechanisms for large projects (Category A) are assessed through the review of projects against the International Finance Corporation's Performance Standards for Environmental and Social Sustainability. No grievances were received.		No	Number of grievances about impacts on society filed, addressed, and resolved through formal grievance mechanisms
Sub-category: PRODUCT RESPONSIBILITY				
Material Aspect: Product and Service Labeling				
G4-DMA FS	The Business Development and Strategy Committee, (see 2016 Annual Report , Committee mandates, page 46) chaired by a member of the Board of Directors reviews sector strategies and new product initiatives, and annually reviews the impact on Canada's economy of business that EDC facilitates.		No	
G4-PR5	Corporate Plan – pages 39 (Net Promoter Score). This information provides the results of surveys with EDC customers to gauge customer satisfaction. It is conducted three times a year. EDC also conducts Voice of the Customer interviews shortly after a transaction happens. The results are shared with the deal team to help them improve customer satisfaction at specific customer touch points. 2016 Annual Report – Measuring Success, see Net Promoter Score, p. 43.		No	Results of surveys measuring customer satisfaction
Material Aspect: Marketing Communications				
G4-DMA	2016 Annual Report – Corporate Governance - Committee Mandates, Business Development & Strategy Committee.		No	
G4-PR6	No bans or disputes regarding EDC's products occurred during the reporting period		No	Sale of banned or disputed products

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Category: SOCIAL (Cont'd)				
Sub-category: PRODUCT RESPONSIBILITY (cont'd)				
Material Aspect: Customer Privacy				
G4-DMA	Customer privacy is protected through the Export Development Act see Section 24.3 – Privileged Information, page 13. Disclosure of customer-related information is governed by EDC's Disclosure Policy , see page 4, item 2		No	
G4-PR8	EDC received no substantiated complaints regarding breaches of customer privacy and losses of customer data during the reporting period. EDC's Disclosure Policy, page 4 , Principles Governing EDC Disclosure, Preamble.		No	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data
Material Aspect: Compliance				
G4-DMA	EDC's Chief Compliance and Ethics Officer provides a channel for remediation of CSR-related complaints		No	
G4-PR9	No fines, non-monetary sanctions and non-compliance with laws and regulations occurred during the reporting period.		No	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Sub-category: Financial Sector Specific Indicators				
Material Aspect: Product Portfolio				
G4-DMA	<p>Every day we support business in markets and sectors that can pose environmental and social risks. EDC therefore has strong procedures to help our customers not only identify these risks, but also to find ways to avoid them where possible and to reduce the potential negative impacts on the environment and local communities. All business is screened for environmental and social risks. If screening reveals potential concerns, enhanced due diligence is undertaken. 2016 CSR Report – Safeguarding People and the Environment - Environmental and Social Risk Review.</p> <p>Also refer to EDC’s website for the Environmental and Social Risk Management Framework (which consists of our Environmental and Social Risk Management Policy, the Environmental and Social Review Directive (ERD) and our Disclosure Policy), also see: International Commitments, and Climate Change.</p> <p>EDC conducts a survey of customer opinion, the Net Promoter Score is a process to help us focus on the needs of the customer and deliver exceptional products. It measures the likelihood that a customer will recommend EDC to colleagues or other business. See 2016 Annual Report - Performance against our objectives - Customer Related Measure, see page 24; 2016 CSR Report - Acting Responsibility - Listening and Responding</p>	No		
FS6	<p>The percentage breakdown of the portfolio by region, product and dollar value is on EDC’s website - Business Facilitated by region and 2016 CSR Report – Acting Responsibly – see Disclosures on Transactions</p>	No	Percentage of the portfolio for business lines by specific region, size and by sector	
FS7	<p>We focus where we are needed most, i.e. supporting Canadian small and medium sized enterprises both domestically and in the countries where they operate in. 2016 CSR Report – Helping Canadian Businesses Succeed Abroad - Small and Medium Sized Enterprises</p> <p>EDC’s Youth Education Program focuses on building capacity with post-secondary school students in the area of international trade; see EDC's website – Youth Education Program</p>	No	Monetary value of products and services designed to deliver a specific social benefit for each business line broken down by purpose	
FS8	<p>Our focus on cleantech investments delivers specific environmental benefits. Our Green Bond Program is targeted to deliver investments into environmentally-friendly sectors. 2016 CSR Report - Safeguarding People and the Environment, Climate Change – see Our Approach and 2016 Performance, Taking Accountability – see 2016 CSR Highlights; and Message from Senior Vice President, Corporate Affairs,</p>	No	Monetary value of products and services designed to deliver a specific environmental benefit for each business line broken down by purpose	

Specific Standard Disclosures	Page (or link)	Omissions	External Assurance	General Standard Disclosures Description
Sub-category: Financial Sector Specific Indicators (cont'd)				
Material Aspect: Audit				
G4-DMA	The <i>Export Development Act</i> gives the Auditor General of Canada a mandate to audit the design and implementation of the ERD at least once every five years. The last report was submitted in 2014 and we have been implementing recommendations ever since.		No	
Material Aspect: Active Ownership				
G4-DMA	EDC does not have any voting policy that applies to environmental and social issues for shares over which the organization holds the right to vote As EDC is a Crown Corporation, we do not own shares; we report directly to the Government of Canada.		No	
FS10	Six (6) transactions have undergone the ERD reviews following the Equator Principles		No	Percentage and number of companies held in the institution's portfolio with which the reporting organization has interacted on environmental or social issues
FS11	All of our transactions are screened for environmental and social impacts. The screening ranging from credit insurance on export sales which receive an environmental screening, to more complex transactions, such as financing for Category A projects, which are subject to an intense review for potentially negative environmental, social and human rights impacts. We monitor all Category A projects for the duration of EDC's support to ensure clients comply with the term of the loan agreement. See EDC's website – Environmental and Social Risk Management Policy and the Project Review Brochure .		No	Percentage of assets subject to positive and negative environmental or social screening
FS13	2016 CSR Report – Acting Responsibly – Community See Small enterprise development in emerging markets and Charitable giving – 2016 Performance	Actual costs associated with facilitating donations and volunteering by employees, mgnt of the community investment program and non-wage administration costs are not available.		Access points in low-populated or economically disadvantaged areas by type