

# 5 Improvements to your trip experience

## 1

### AN ALL - CANADIAN EXPERIENCE

VIA Rail is Canada's flag carrying transport service. We exist to serve and, as a Crown corporation, are owned by Canadians. On our trains you can dine from a menu based on locally sourced foods and wines, see performances by homegrown artists and musicians and choose from hundreds of hours of nationally-produced programming on our on-train entertainment system. Every passenger will leave the train a little more Canadian.



## 2



### NEW LOOK, NEW TASTES, SAME STELLAR SERVICE

Before designing our new car interiors we listened to our passengers, and worked to create inviting, comfortable cars they were excited about. All of our LRC Business class cars have now been refurbished and the Economy class cars are in the works – you may have already seen a few on the rails. There are new menus in both classes, and our staff has been trained in the art of giving “stellar service”. Get excited about taking the train again.

## 3

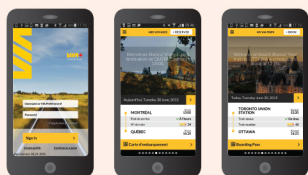
### MORE TRAINS, MORE OFTEN

The new seating configuration being installed in all of our refurbished LRC cars (to be completed in 2016) will allow VIA Rail to operate more efficiently and add additional departures to our schedule with greater ease and fewer operational constraints. This seating configuration - the standard with commuter and intercity train operators globally - will allow us to enhance our schedule and provide more choice to our passengers.



OUR NEW SEAT CONFIGURATION

## 4



### GET MOBILE WITH VIA RAIL'S APP (coming August 2015)

- Buy tickets and modify reservations
- Have trip information automatically inserted into your calendar
- Find information about stations and boarding
- Access to e-boarding pass
- Receive train status information
- Plan what to eat and what to watch with info about train amenities such as the menu and the entertainment system
- Personalize your profile to customize your travel preferences

## 5

### A RAILWAY BUILT FOR PASSENGERS

VIA Rail is working on a plan to build or acquire a dedicated passenger train railway between Toronto-Ottawa-Montreal. Being able to run trains on our own tracks will mean shorter trip times, more train departures and a more reliable train service.

