

Full Control Facilities	Facility	CBC Vancouver			CBC Edmonton			CBC Regina			CBC Winnipeg		
	Month	October	November	December	October	November	December	October	November	December	October	November	December
	Day	28-Oct	30-Nov	14-Dec	16-Oct	15-Nov	15-Dec	25-Oct	21-Nov	14-Dec	11-Oct	15-Nov	16-Dec
	Location	Main Entrance	Main Entrance	Main Entrance	1st Floor	1st Floor	1st Floor	Main Entrance	Main Entrance	Main Entrance	Main Entrance	Main Entrance	Main Entrance
	Time	11:45	9:35	11:30	10:30	9:00	9:00	10:15	13:30	10:20	10:00	10:00	11:00
	Administrator	Spiridon	Spiridon	Spiridon	Nez contractor	Nez contractor	Nez contractor	Runge	Runge	Runge	Collins	Collins	Collins

In Person	Bilingual Greeting Presented	●	●	●	●	●	●	●	●	●	●	●	●
	Conversation continued in Language of Choice	●	●	●	●	●	●	●	●	●	●	●	●
	Pictogram Displayed & Visible	●	●	●	●	●	●	●	●	●	●	●	●

Telephone	Bilingual Greeting Received	●	●	●	●	●	●	●	●	●	●	●	●
	Conversation continued in Language of Choice	●	●	●	●	●	●	●	●	●	●	●	●

Non-Conformance Details	Name of Guard at Post	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Position (Regular or Back-Up)	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Repeat Failure	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Number of Previous Failures	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Warning Presented	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Full Control Facilities	Facility	CBC Toronto Front			CBC Toronto Wellington			CBC Toronto John			CBC Toronto Security Control		
	Month	October	November	December	October	November	December	October	November	December	October	November	December
	Day	27-Oct	24-Nov	20-Dec	27-Oct	24-Nov	20-Dec	27-Oct	24-Nov	20-Dec	27-Oct	24-Nov	20-Dec
	Location	Security Desk	Security Desk	Security Desk	Security Desk	Security Desk	Security Desk	Security Desk	Security Desk	Security Desk	Control Desk	Control Desk	Control Desk
	Time	9:35	9:29	10:37	9:30	9:19	10:36	13:00	9:36	10:34	10:15	9:42	10:30
	Administrator	Medeiros	Medeiros	Medeiros	Medeiros	Medeiros	Medeiros	Medeiros	Medeiros	Medeiros	Medeiros	Medeiros	Medeiros

In Person	Bilingual Greeting Presented	●	●	●	●	●	●	●	●	●	NR	NR	NR
	Conversation continued in Language of Choice	●	●	●	●	●	●	●	●	●	NR	NR	NR
	Pictogram Displayed & Visible	●	●	●	●	●	●	●	●	●	NR	NR	NR

Telephone	Bilingual Greeting Received	NR	NR	NR	NR	NR	NR	NR	NR	NR	●	●	●
	Conversation continued in Language of Choice	NR	NR	NR	NR	NR	NR	NR	NR	NR	●	●	●

Non-Conformance Details	Name of Guard at Post	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Position (Regular or Back-Up)	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Repeat Failure	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Number of Previous Failures	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Warning Presented	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Full Control Facilities	Facility	CBC Quebec City			CBC Calgary		
	Month	October	November	December	October	November	December
	Day	11-Oct	Unknown	21-Dec	27-Oct	22-Nov	14-Dec
	Location	Security Desk	Security Desk	Security Desk	Entrance	Entrance	Entrance
	Time	8:55	Unknown	9:30	9:30	9:00	Unknown
	Administrator	Martucci	Martucci	Martucci	Murray	Murray	Murray

In Person	Bilingual Greeting Presented	●	●	●	●	●	●
	Conversation continued in Language of Choice	●	●	●	●	●	●
	Pictogram Displayed & Visible	●	●	●	●	●	●

Telephone	Bilingual Greeting Received	●	●	●	●	●	●
	Conversation continued in Language of Choice	●	●	●	●	●	●

Non-Conformance Details	Name of Guard at Post	NR	NR	NR	NR	NR	NR
	Position (Regular or Back-Up)	NR	NR	NR	NR	NR	NR
	Repeat Failure	NR	NR	NR	NR	NR	NR
	Number of Previous Failures	NR	NR	NR	NR	NR	NR
	Warning Presented	NR	NR	NR	NR	NR	NR

Shared Control Facility	Facility	CBC Montreal		
	Month	October	November	December
	Day	12-Oct	14-Nov	6-Dec
	Location	Entrance	Entrance	Entrance
	Time	7:15	7:15	7:15
	Administrator	Pearson	Pearson	Pearson

In Person	Bilingual Greeting Presented	●	●	●
	Conversation continued in Language of Choice	●	●	●
	Pictogram Displayed & Visible	●	●	●

Telephone	Bilingual Greeting Received	●	●	●
	Conversation continued in Language of Choice	●	●	●

Non-Conformance Details	Name of Guard at Post	NR	NR	NR
	Position (Regular or Back-Up)	NR	NR	NR
	Repeat Failure	NR	NR	NR
	Number of Previous Failures	NR	NR	NR
	Warning Presented	NR	NR	NR

COMMENTS

The November audit for Quebec City was completed successfully but the paperwork could not be traced.