



## AN UPDATE FROM CBC/RADIO-CANADA

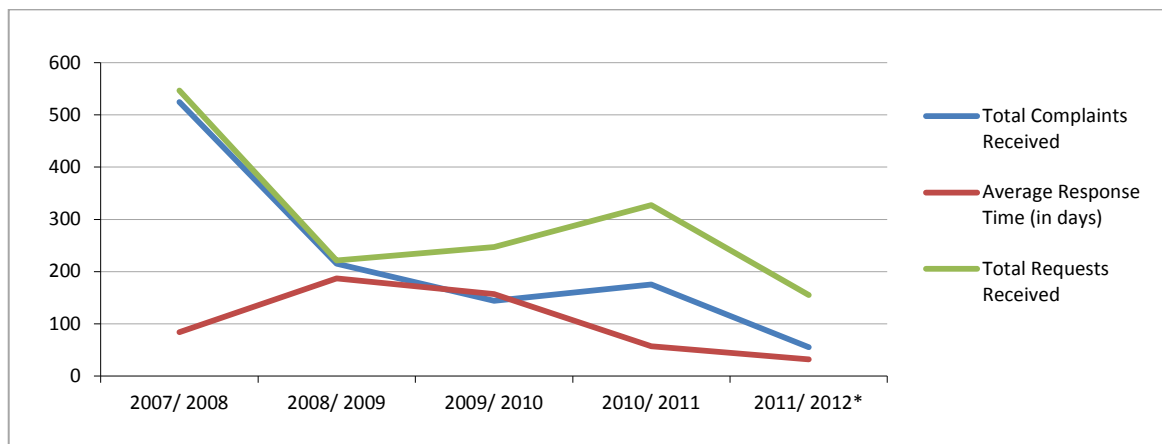
### January 2012, Issue 3

CBC/Radio-Canada's *Transparency and Accountability Bulletin* provides Canadians with the most recent information on our performance under the *Access to Information Act* as well as up-to-date information related to our on-going efforts to achieve the highest possible standards in transparency and accountability.

### 1. Access to Information Statistics

Since becoming subject to the *Access to Information Act* in 2007, CBC/Radio-Canada has received a total of 1,507 requests<sup>1</sup>. To date, more than 87,609 pages of information have been released. Approximately one third of these pages, including senior management expense accounts, can be viewed on our [website](#).

#### Highlights

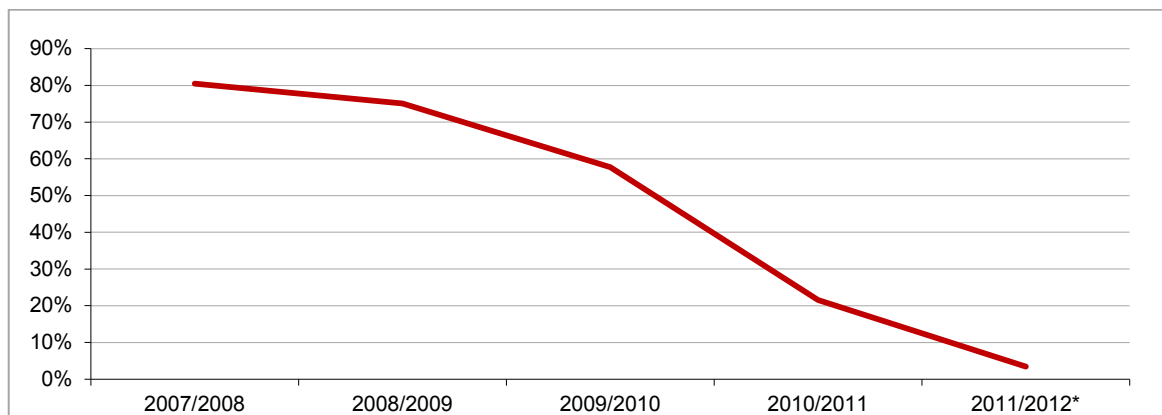


\*as of December 31, 2011

CBC/Radio-Canada's performance in handling and responding to access to information requests continues to improve:

- Our average response time has gone from 187 days in 2008–2009 to 57 in 2010–2011. Our average response time as of December 31, 2011 is 32 days.
- The number of complaints filed with the Office of the Information Commissioner (OIC) has dropped from a high of 525 in 2007–2008 to 181 in 2010–2011. As of December 31, 2011, we have received 55 complaints.
- The deemed refusal<sup>2</sup> rate has dropped from 80.47% in 2007–2008 to 21.51% in 2010–2011. Our current deemed refusal rate as of December 31, 2011 is 3.47%.

#### Deemed Refusal Rate



\*as of December 31, 2011

<sup>1</sup> As of December 31, 2011.

<sup>2</sup> Refers to requests not responded to within statutory time limits.



## 2. On-going Activities by CBC/Radio-Canada

- On November 14, 2011, we announced a change in our practice regarding the gathering of material excluded under section 68.1 of the *Access to Information Act (the Act)*<sup>3</sup>. The change was made to address the Information Commissioner's concern that the Corporation was applying section 68.1 in some cases without retrieving the requested records. Our Guidelines for the application of 68.1 were updated accordingly and re-posted on our [website](#).
- On November 16, 2011, the Government of Canada announced that all departments and agencies subject to the *Act* are expected to post summaries of completed access to information requests on their websites as of January 2012<sup>4</sup>. CBC/Radio-Canada will be posting on its website the actual texts of the requests by the end of this month. This is in addition to the ongoing publishing of several categories of actual records released under the *Act*.
- On November 23, 2011, the Federal Court of Appeal rendered its decision regarding the jurisdiction of the Information Commissioner. CBC/Radio-Canada is satisfied that the Court's judgement clarifies the scope of the Information Commissioner's jurisdiction in particular as it relates to the protection of the Corporation's journalistic sources. CBC/Radio-Canada is working with the OIC to implement the Court's decision.
- On November 24, 2011, CBC/Radio-Canada met with the members of the Standing Committee on Access to Information, Privacy and Ethics. For a complete transcript of our appearance, please visit the Parliament of Canada's [website](#).

## 3. Useful Links to Recently Tabled Reports

- [Summary of Corporate Plan – 2011/12–2015/16](#)
- [Second Quarter Financial Report](#)

For a comprehensive treatment of CBC/Radio-Canada's range of reporting on transparency and accountability tools and activities, please visit the [Transparency and Accountability](#) section of our website.

<sup>3</sup> <http://www.cbc.radio-canada.ca/speeches/20111114.shtml>

<sup>4</sup> *Guide for Posting Summaries of Completed Access to Information Requests*: <http://www.tbs-sct.gc.ca/atip-ai/prp/tools/gps-eng.asp>