



KEEPING CANADIANS INFORMED

Our bulletin provides Canadians with up-to-date information on our efforts to achieve the highest possible standards in accessibility, transparency and accountability. For a complete look at our range of reporting and proactively disclosed information related to our day-to-day operations, please visit our [website](#).

HIGHLIGHTS ON ACCESS TO INFORMATION REQUESTS

Number of requests

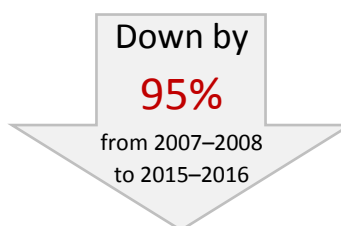
- Received
- As of Dec. 2, 2016: **79**
 - 2015–2016: **102**
 - 2014–2015: **127**

Responded to

- As of Dec. 2: **73**
- 2015–2016: **108**
- 2014–2015: **149**

Fewer complaints received

- As of Dec. 2, 2016: **4**
- 2015–2016: **27**
- 2014–2015: **37**



Average response time

- As of Dec. 2, 2016: **34 days**
- 2015–2016: **37 days**
- 2014–2015: **33 days**

Backlog of complaint cases

Working together, CBC/Radio-Canada and the Office of the Information Commissioner have reduced the backlog of pre-April 1, 2013 complaints from 246 to 70 as of Dec. 2, 2016.

Did you know?

- Since becoming subject to the *Access to Information Act* in 2007, CBC/Radio-Canada has responded to 2,191 access to information requests.
- On its website, CBC/Radio-Canada proactively discloses: documents from the board of directors meetings, business travel, hospitality expenses, and compensation earned by our employees.

RECENTLY PUBLISHED DOCUMENTS

- [Second Quarter Financial Report](#) for 2016–2017
- Canada's Public Space: [2015–2016 Annual Report](#)
- 2015–2016 [Environmental Performance Report](#)
- 2015–2016 Annual Report on the [Administration of the Access to Information Act](#)

IN CASE YOU MISSED IT

- 2016 Annual Public Meeting: [Public Broadcasting in the Digital Age - Seizing all opportunities](#)