



Report on the Administration of the  
*Privacy Act*  
for the Fiscal Year  
2012-2013

## **Introduction**

### **Purpose of the *Privacy Act***

The *Privacy Act* describes its purpose as follows:

*The purpose of this Act is to extend the present laws of Canada that protect the privacy of individuals with respect to personal information about themselves held by a government institution and that provide individuals with a right of access to that information.*

This report on the administration of the *Privacy Act* is prepared and tabled in accordance with section 72 of the Act.

### **CBC/Radio-Canada Mandate**

The Corporation's mission is set out in paragraphs 3(1)(l) and 3(1)(m) of the *Broadcasting Act*, which says that:

- (l) *the Canadian Broadcasting Corporation, as the national public broadcaster, should provide radio and television services incorporating a wide range of programming that informs, enlightens and entertains;*
- (m) *the programming provided by the Corporation should*
  - (i) *be predominantly and distinctively Canadian,*
  - (ii) *reflect Canada and its regions to national and regional audiences, while serving the special needs of those regions,*
  - (iii) *actively contribute to the flow and exchange of cultural expression,*
  - (iv) *be in English and in French, reflecting the different needs and circumstances of each official language community, including the particular needs and circumstances of English and French linguistic minorities,*
  - (v) *strive to be of equivalent quality in English and in French,*
  - (vi) *contribute to shared national consciousness and identity,*
  - (vii) *be made available throughout Canada by the most appropriate and efficient means and as resources become available for the purpose, and*
  - (viii) *reflect the multicultural and multiracial nature of Canada.*

## Board of Directors

The Corporation is governed by a 12 member Board of Directors that includes the Chair, and the President and CEO. The Board of Directors is responsible for the management of the businesses, activities and other affairs of the Corporation. The key responsibilities of the Board are to approve the strategic direction, corporate and business plans for the Corporation, to assess the Corporation's progress in achieving its strategic and business objectives, and to oversee the plans and policies in place to ensure effective communication with Parliament, the public and stakeholders.

## Organizational Structure to Fulfill *Privacy Act* Responsibilities

CBC/Radio Canada's Associate General Counsel for Media Law is the Corporation's Access to Information and Privacy (ATIP) Coordinator. Reporting to the Vice-President, Real Estate, Legal Services and General Counsel, the ATIP Coordinator is assisted by a full-time ATIP Office of eight employees comprising a Director, a Senior Policy, Training and Performance Reporting Officer, and two ATIP processing teams each made up of one senior analyst, one junior analyst and a clerk. Additional support is provided to the ATIP Coordinator by half a full-time equivalent in the form of a lawyer with relevant expertise and good knowledge of the Corporation.

The Corporation has a formal network of 16 ATIP liaison officers covering all of the Corporation's business areas. The liaison officers are responsible for retrieving records and providing initial release recommendations to the ATIP Office.

## Delegation Order

Pursuant to section 73 of the *Privacy Act*, the President and CEO of CBC/Radio-Canada has delegated certain functions as they relate to the administration of the *Access to Information Act* within CBC/Radio-Canada to the Corporation's ATIP Coordinator, the ATIP Director and the ATIP Office's Senior Policy, Training and Performance Reporting Officer .

A copy of CBC/Radio Canada's delegation order is appended to this report as Annex A.

## Statistical Reports

The statistical report submitted to the Treasury Board Secretariat on the administration of the *Privacy Act* has been completed and is appended to this report as Annex B.

## **Interpretation of Statistical Reports**

CBC/Radio-Canada received eight requests under the *Privacy Act* during 2012-2013 which along with the four carried over from 2011-2012, made for the 12 requests requiring action during 2012-2013. During the reporting period all 12 of these were responded to on time. No privacy requests were carried forward into 2013-2014.

Although trends are difficult to infer from the small number of requests received by CBC/Radio-Canada to date, the majority of them continue to be for employment and personnel files.

## **Education and Training Activities**

During 2012-2013 the following training activities were carried out by the ATIP Office:

**Formal ATIP Training Sessions:** Three major ATIP training sessions were conducted in the Corporation's Toronto, Montreal and Ottawa offices. The objective of these follow-up training sessions was to build on last year's training and increase the knowledge that had already been provided to members of the Corporation's ATIP liaison network and interested business areas. The sessions were delivered by the ATIP Coordinator, the ATIP Director and the ATIP Senior Policy, Training and Reporting Officer. The legal counsel who supports the Coordinator on ATIP matters participated in the Ottawa and Toronto sessions. Although these sessions focused principally on the *Access to Information Act*, the definition of personal information at section 3 of the *Privacy Act* was presented and discussed at each of them.

The Ottawa, Toronto, and Montreal day-long sessions were held between February 13 and 27, 2013 and were attended by 14, 15, and 19 people respectively. Attendees included Chiefs of Staff, Directors and staff involved in ATIP work spanning all of the key business areas of the Corporation.

A training session was also given during the fiscal year to the Corporation's People & Culture Sector. It consisted of a half-day training session given by the ATIP Office to key human resources staff on November 16, 2012. Privacy-related subjects covered at this session included the definition of personal information of section 3 of the *Privacy Act*, as well as the provisions of sections 4 to 8 of the *Act* respecting the collection, retention, use and disclosure of personal information. The session was delivered at the request of the business area and included 10 people from the Executive Director to the junior officer level directly involved in the processing of ATIP requests related to their business area.

### **New institution-specific procedures**

The updating, recording and publishing of ATIP processes and responsibilities has continued. ATIP Office staff and ATIP liaison officers have been informed of changes made to the manuals that guide them in their ATIP duties.

### **Key Issues Raised as a Result of Complaints/Audits/Investigations**

No *Privacy Act* complaints were received during 2012-2013.

During the reporting period the Corporation's internal auditor assessed its current privacy practices in relation to privacy requirements and leading practices elsewhere. CBC/Radio-Canada's privacy posture was found to include a strong foundational privacy policy, and sound practices for the collection and protection of personal information in general. Areas where management attention will be applied going forward include privacy oversight, privacy impact assessments, email safeguards, and privacy notices on forms used to collect personal information. Progress in these areas will be reported in future annual reports.

### **Privacy Impact Assessments**

No Privacy Impact Assessments were completed during the period covered by this report.

### **Disclosures Pursuant to Sections 8(2)(m) of the *Privacy Act***

No disclosures were made pursuant to section 8(2)(m) of the *Privacy Act* during the period covered by this report.

**Annex A – Delegation Order**

**CBC/Radio-Canada Privacy Act Delegation Order**  
**Ordre de la délégation des pouvoirs à CBC/Radio-Canada en vertu de**  
**la Loi sur la protection des renseignements personnels**

Pursuant to Section 73 of the *Privacy Act*, I, Hubert T. Lacroix, President and CEO of CBC/Radio-Canada, do hereby designate the persons holding the positions of: Associate General Counsel, Media Law and ATIP Coordinator; ATIP Director; and ATIP Senior Policy, Training, and Reporting Officer to exercise the powers and functions conferred on me by the *Act* as Head of CBC/Radio-Canada in the manner indicated below:

Conformément à l'article 73 de la *Loi sur la protection des renseignements personnels*, je, Hubert T. Lacroix, président-directeur général de CBC/Radio-Canada, désigne par la présente les personnes détenant les postes d'avocat-conseil associé, droit des médias et coordonnateur de l'AIPRP, de directeur de l'AIPRP et de premier agent, politiques, formation et rapports de l'AIPRP, pour exercer les pouvoirs et les fonctions qui me sont conférés en vertu de la *Loi* et à titre de dirigeant de CBC/Radio-Canada, et ce, de la manière suivante :

| Section / Article | Summary of Powers, Duties or Functions<br>Sommaire des pouvoirs, devoirs et fonctions   | Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AIPRP | ATIP Director / Directeur de l'AIPRP | ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP |
|-------------------|---|--|--------------------------------------|---|
| 8 (2) (a)         | To disclose personal information for the purpose it was obtained or compiled, or for a use consistent with that purpose<br>Communiquer des renseignements personnels aux fins auxquelles ils ont été recueillis ou préparés, ou pour les usages qui sont compatibles avec ces fins. | X  | X                                    | X   |
| 8 (2) (b)         | To disclose personal information for purposes authorized by any Act of Parliament or regulation /<br>Communiquer des renseignements personnels aux fins qui sont conformes avec les lois fédérales ou ceux de leurs règlements qui autorisent cette communication.                  | X  | X                                    | X   |
| 8 (2) (c)         | To disclose personal information for the purpose of complying with a subpoena, warrant, or order /<br>Communiquer des renseignements personnels lorsque leur communication est exigée par <i>subpoena</i> , mandat ou ordonnance.   | X  | X                                    | X   |

| Section / Article | <b>Summary of Powers, Duties or Functions</b><br><b>Sommaire des pouvoirs, devoirs et fonctions</b>  | <b>Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'ATIPRP</b> | <b>ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'ATIPRP</b> |
|-------------------|--|--|---|
| 8 (2) (d)         | To disclose personal information to the Attorney General of Canada for use in legal proceedings / Communiquer des renseignements personnels au procureur général du Canada pour usage dans des poursuites judiciaires.   | X  | X   |
| 8 (2) (e)         | To disclose personal information to investigative bodies for the purpose of enforcing any law of Canada or a province, or for carrying out a lawful investigation / Communiquer des renseignements personnels à un organisme d'enquête, en vue de faire respecter des lois fédérales ou provinciales ou pour la tenue d'enquêtes licites.                                      | X  | X   |
| 8 (2) (f)         | To disclose personal information to provincial governments, foreign governments, or international organizations for law enforcement and lawful investigation purposes / Communiquer des renseignements personnels au gouvernement d'une province ou d'un État étranger, à une organisation internationale en vue de l'application des lois ou pour la tenue d'enquêtes licites | X  | X   |
| 8 (2) (g)         | To disclose personal information to a member of Parliament for the purpose of assisting an individual / Communiquer des renseignements personnels à un parlementaire fédéral en vue d'aider l'individu concerné par les renseignements   | X  | X   |
| 8 (2) (h)         | To disclose personal information for audit purposes / Communiquer des renseignements personnels à des fins de vérification.  | X  | X   |
| 8 (2) (i)         | To disclose personal information to the National Archives of Canada for archival purposes / Communiquer des renseignements personnels à Bibliothèque et Archives du Canada pour dépôt.   | X  | X   |

| Section / Article | Summary of Powers, Duties or Functions<br>Sommaire des pouvoirs, devoirs et fonctions  | Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AIPRP | ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP |
|-------------------|--|--|---|
| 8 (2) (j)         | To disclose personal information for research or statistical purposes / Communiquer des renseignements personnels pour des travaux de recherche ou de statistique  | X  | X   |
| 8 (2) (k)         | To disclose personal information for the purpose of validating aboriginal claims / Communiquer des renseignements personnels en vue de l'établissement des droits des peuples autochtones.   | X  | X   |
| 8 (2) (l)         | To disclose personal information to government institutions for the purpose of locating an individual to collect a debt owing to Her Majesty or to make a payment owed by Her Majesty / Communiquer des renseignements personnels à toute institution fédérale en vue de joindre un débiteur ou un créancier de Sa Majesté du chef du Canada et de recouvrer ou d'accueillir la créance. | X  | X   |
| 8 (2) (m)         | To disclose personal information in the public interest or to benefit an individual / Communiquer des renseignements personnels pour des raisons d'intérêt public ou pour que l'individu concerné en tire un avantage certain.   | X  | X   |
| 8 (4)             | To maintain records of requests from investigative bodies and make them available to the Privacy Commissioner on request / Conserver une copie des demandes reçues d'organismes d'enquête et mettre cette copie à la disposition du Commissaire à la protection de la vie privée.  | X  | X   |
| 8 (5)             | To notify Privacy Commissioner of disclosures in the public interest / Aviser le Commissaire à la protection de la vie privée des communications faites pour des raisons d'intérêt public /  | X  | X   |
| 9 (1)             | To retain a record of uses or disclosures of personal information for purposes not included in the index (InfoSource), and attach such records to the personal information involved / Conserver un relevé des cas d'usage de renseignements personnels non versés dans le répertoire (Info Source) et le joindre aux renseignements personnels.  | X  | X   |

| Section / Article | Summary of Powers, Duties or Functions<br>Sommaire des pouvoirs, devoirs et fonctions   | Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AIPRP | ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP |
|-------------------|---|--|---|
| 9 (4)             | To notify the Privacy Commissioner when personal information is used or disclosed for consistent purposes that are not included in the index (InfoSource), and to include the use in the next issue of the index / Aviser le Commissaire à la protection de la vie privée des cas d'usages compatibles qui ne sont pas versés dans le répertoire (Info Source) et ajouter ces usages dans la prochaine version du répertoire.   | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |
| 10 (1)            | To cause personal information to be included personal information banks / Veiller à ce que les renseignements personnels soient versés dans les fichiers de renseignements personnels.  | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |
| 14                | To give written notice to individuals who make requests that access will, or will not, be given to requested information; and to give access to the information to the individual who made the request within 30 days / Aviser par écrit la personne qui a fait la demande de ce qu'il sera donné ou non communication totale ou partielle des renseignements personnels; et communiquer dans les 30 jours les renseignements à la personne qui en a fait la demande. | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |
| 15                | To extend time limits for responding to requests and to issue corresponding notices / Proroger le délai mentionné pour répondre aux demandes et émettre les avis correspondants.  | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |
| 16 (1)            | To advise individuals requesting personal information that the requested information does not exist, or to advise individuals of the specific provisions of the Act under which personal information is withheld / Aviser la personne faisant la demande que le dossier n'existe pas, ou aviser la personne de la disposition précise de la Loi sur laquelle se fonde le refus  | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |
| 16 (2)            | To neither confirm nor deny that personal information exists / Ni confirmer ni nier qu'un document existe.  | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |

| Section / Article                                       | <b>Summary of Powers, Duties or Functions</b><br><b>Sommaire des pouvoirs, devoirs et fonctions</b>   | Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AIPRP | ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP |
|---|---|--|---|
| 17 (2) (b) and<br>17 (3) (b) /<br>17(2)b) et<br>17(3)b) | To determine the necessity for translation, interpretation, or conversion of requested records to alternative format /<br>Déterminer la nécessité de faire traduire les documents demandés ou de les rendre accessibles dans d'autres formats.  | X  | X   |
| 18 (2)  | To withhold personal information contained an exempt bank/<br>Refuser de communiquer des renseignements qui sont versés dans des fichiers inconsultables  | X  | X   |
| 19 (1)  | To withhold personal information obtained in confidence from governments of foreign states, provinces, municipalities; defined First Nations Councils; or institutions thereof /<br>Refuser la communication de documents contenant des renseignements obtenus à titre confidentiel de gouvernements d'États étrangers, de gouvernement des provinces, de municipalités, de conseils des Premières Nations ou d'organismes correspondants.  | X  | X   |
| 19 (2)  | To disclose personal information obtained in confidence from governments of foreign states, provinces, municipalities; defined First Nations Councils; or institutions thereof, if the government or institution that provided the information consents to its disclosure or makes the information public /<br>Communiquer des documents contenant des renseignements obtenus à titre confidentiel de gouvernements d'États étrangers, de gouvernements provinciaux, d'administrations municipales, de conseils des Premières Nations ou d'organismes correspondants, si le gouvernement ou l'organisme consent à la communication ou rend l'information publique | X  | X   |
| 20  | To withhold personal information if its disclosure would be injurious to the conduct of federal-provincial affairs /<br>Refuser la communication de renseignements personnels dont la divulgation risquerait de porter préjudice à la conduite des affaires fédérales-provinciales.   | X  | X   |

| Section / Article | <b>Summary of Powers, Duties or Functions</b><br><b>Sommaire des pouvoirs, devoirs et fonctions</b>  | Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AIPRP | ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP |
|-------------------|--|--|---|
| 21                | <p>To withhold personal information if its disclosure would be injurious to the conduct of international affairs, the defence of Canada or its allies, or Canada's efforts toward detecting, preventing, or suppressing subversive or hostile activities / Refuser la communication de renseignements personnels dont la divulgation risquerait de porter préjudice à la conduite des affaires internationales, à la défense du Canada ou d'États alliés ou associés avec le Canada ou à la détection, à la prévention ou à la répression d'activités hostiles ou subversives.</p>   | X  | X   |
| 22 (1)            | <p>To withhold personal information obtained or prepared by investigative bodies in the course of lawful investigations; or personal information the disclosure of which would be injurious to the enforcement of any law of Canada or a province, or personal information if its disclosure could reasonably be expected to be injurious to the security of penal institutions / Refuser la communication de renseignements personnels obtenus ou préparés par des organismes d'enquête au cours d'enquêtes licites; ou des renseignements personnels dont la divulgation risquerait vraisemblablement de nuire aux activités destinées à faire respecter les lois fédérales ou provinciales; ou des renseignements dont la divulgation risquerait vraisemblablement de nuire à la sécurité des établissements pénitentiaires</p> | X  | X   |
| 22 (2)            | <p>To withhold personal information obtained or prepared by the RCMP while performing policing services for a municipality or province / Refuser la communication de renseignements personnels obtenus ou préparés par la Gendarmerie royale du Canada, dans l'exercice de fonctions de police provinciale ou municipale</p>   | X  | X   |
| 22.3              | <p>To withhold personal information that was created for the purpose of making a disclosure under the <i>Public Servants Disclosure Protection Act</i> / Refuser de communiquer des renseignements personnels qui contiennent des renseignements créés en vue de faire une divulgation au titre de la <i>Loi sur la protection des fonctionnaires divulgateurs d'actes répréhensibles</i>.</p>   | X  | X   |

| Section / Article | Summary of Powers, Duties or Functions<br>Sommaire des pouvoirs, devoirs et fonctions   | Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AIPRP | ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP |
|-------------------|---|--|---|
| 23                | To withhold personal information obtained or prepared by an investigative body for the purpose determining whether to grant security clearances / Refuser de communiquer des renseignements personnels recueillis ou préparés, par un organisme d'enquête lors des enquêtes de sécurité.  | X  | X   |
| 24                | To withhold personal information collected or prepared by the Correctional Service of Canada or the National Parole Board while the individual concerned was under sentence for an offence / Refuser à un individu la communication de renseignements personnels qui ont été recueillis ou obtenus par le Service correctionnel du Canada ou la Commission nationale des libérations conditionnelles pendant qu'il était sous le coup d'une condamnation. | X  | X   |
| 25                | To withhold personal information if its disclosure could reasonably be expected to threaten the safety of individuals / Refuser la communication de renseignements personnels contenant des renseignements dont la divulgation risquerait vraisemblablement de nuire à la sécurité des individus.   | X  | X   |
| 26                | To withhold personal information about other individuals / Refuser la communication de renseignements personnels au sujet d'autres individus.   | X  | X   |
| 27                | To withhold personal information that is subject to solicitor-client privilege / Refuser la communication de renseignements personnels contenant des renseignements protégés par le secret professionnel qui lie un avocat à son client.  | X  | X   |

| Section / Article | <b>Summary of Powers, Duties or Functions</b><br><b>Sommaire des pouvoirs, devoirs et fonctions</b>   | Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AIICRP | ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIICRP |
|-------------------|---|---|--|
| 28                | <p>To withhold personal information concerning the physical or mental health of an individual from the individual who requested it if its disclosure would not be in the their best interests / Refuser la communication de renseignements personnels qui portent sur l'état physique ou mental de l'individu qui en demande communication, dans les cas où la prise de connaissance par l'individu concerné des renseignements qui y figurent desservirait celui-ci.</p> | <input checked="" type="checkbox"/><br><input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/><br><input checked="" type="checkbox"/>   |
| 31                | <p>To receive notice of investigation by the Privacy Commissioner / Recevoir un avis d'enquête du Commissaire à la protection de la vie privée</p>  | <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/><br><input checked="" type="checkbox"/>   |
| 33 (2)            | <p>To make representations to the Privacy Commissioner during an investigation / Présenter des observations au Commissaire à la protection de la vie privée pendant une enquête</p>   | <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/><br><input checked="" type="checkbox"/>   |
| 35 (1) (b)        | <p>To advise the Privacy Commissioner of actions taken to implement recommendations, or reasons why recommended actions are not being implemented / Aviser le Commissaire à la protection de la vie privée des mesures prises ou envisagées pour la mise en œuvre de ses recommandations, ou des motifs invoqués pour ne pas y donner suite.</p>  | <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/><br><input checked="" type="checkbox"/>   |
| 35 (4)            | <p>To provide applicants with access to personal information pursuant to Privacy Commissioner's recommendations / Donner communication des renseignements personnels à la personne qui en a fait la demande à la suite d'une recommandation du Commissaire à la protection de la vie privée.</p>  | <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/><br><input checked="" type="checkbox"/>   |
| 36 (3)            | <p>To receive reports from the Privacy Commissioner that personal information should not be contained in an exempt bank / Recevoir des rapports du Commissaire à la protection de la vie privée selon lesquels des renseignements personnels ne devraient pas se trouver dans des fichiers inconsultables</p>   | <input checked="" type="checkbox"/>   | <input checked="" type="checkbox"/><br><input checked="" type="checkbox"/>   |

| Section / Article | <b>Summary of Powers, Duties or Functions</b><br><b>Sommaire des pouvoirs, devoirs et fonctions</b>   | Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AIPRP   | ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP |
|-------------------|---|--|---|
| 37 (3)            | <p>To receive reports from the Privacy Commissioner regarding compliance with sections 4 to 8 of the <i>Privacy Act</i> / Recevoir des rapports du Commissaire à la protection de la vie privée au sujet de la conformité avec les articles 4 à 8 de la <i>Loi sur la protection des renseignements personnels</i>.</p> | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |
| 51 (2) (b)        | <p>To request that section 51 applications and appeals into the non-disclosure of records pursuant to sections 19(1)(a) or (b), or 21, be held in the National Capital Region/</p>  | <p>Demander que les audiences et les appels en vertu de l'article 51 relatif au refus de communication de documents en vertu des alinéas 19(1)a ou b), ou de l'article 21, aient lieu dans la région de la capitale nationale.</p> | <input checked="" type="checkbox"/>   |
| 51 (3)            | <p>To make representations in section 51 hearings / Présenter des observations dans les audiences relatives à l'article 51</p>  | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |
| 69.1              | <p>To exclude personal information that CBC collects, uses or discloses for journalistic, artistic or literary purposes / Exclure des renseignements personnels que la Société Radio-Canada recueille, utilise ou communique uniquement à des fins journalistiques, artistiques ou littéraires.</p>                     | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |
| 70                | <p>To exclude confidences of the Queen's Privy Council / Exclure des documents confidentiels du Conseil privé de la Reine pour le Canada.</p>   | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/>   |

| Section / Article | <b>Summary of Powers, Duties or Functions</b><br><b>Sommaire des pouvoirs, devoirs et fonctions</b>  | Associate General Counsel, Media Law and ATIP Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AIPRP | ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP |
|-------------------|--|--|---|
| 72 (1)            | To prepare annual report to Parliament on the administration of the <i>Privacy Act</i> / Préparer un rapport annuel pour le Parlement sur l'application de la <i>Loi sur la protection des renseignements personnels</i> . | <input checked="" type="checkbox"/>  | <input checked="" type="checkbox"/> X <input checked="" type="checkbox"/>   |

Hubert T. Lacroix  
 President and CEO / Président-directeur général  
 December 17, 2012 / 17 décembre 2012

**Annex B – Statistical Report for Fiscal Year 2012-2013**

# Statistical Report on the *Privacy Act*

Name of Institution: CBC/Radio-Canada

Reporting Period: 01-04-2012 to 31-03-2013

## **PART 1 - Requests under the Privacy Act**

|  | <b>Number of Requests</b> |
|--|---------------------------|
| Received during reporting period           | 8                         |
| Outstanding from previous reporting period | 4                         |
| <b>Total</b>                               | <b>12</b>                 |
| Closed during reporting period             | 12                        |
| Carried over to next reporting period      | 0                         |

## **PART 2 - Requests closed during the reporting period**

### **2.1 Disposition and completion time**

| Disposition of requests | <b>Completion Time</b> |               |               |                |                 |                 |                    | <b>Total</b> |
|-------------------------|------------------------|---------------|---------------|----------------|-----------------|-----------------|--------------------|--------------|
|                         | 1 to 15 days           | 16 to 30 days | 31 to 60 days | 61 to 120 days | 121 to 180 days | 181 to 365 days | More than 365 days |              |
| All disclosed           | 0                      | 2             | 0             | 0              | 0               | 0               | 0                  | 2            |
| Disclosed in part       | 0                      | 4             | 1             | 0              | 0               | 0               | 0                  | 5            |
| All exempted            | 0                      | 0             | 0             | 0              | 0               | 0               | 0                  | 0            |
| All excluded            | 0                      | 0             | 0             | 0              | 0               | 0               | 0                  | 0            |
| No records exist        | 1                      | 1             | 0             | 0              | 0               | 0               | 0                  | 2            |
| Request abandoned       | 2                      | 1             | 0             | 0              | 0               | 0               | 0                  | 3            |
| <b>Total</b>            | <b>3</b>               | <b>8</b>      | <b>1</b>      | <b>0</b>       | <b>0</b>        | <b>0</b>        | <b>0</b>           | <b>12</b>    |

### **2.2 Exemptions**

| Section  | Number of requests | Section       | Number of requests | Section | Number of requests |
|----------|--------------------|---------------|--------------------|---------|--------------------|
| 18(2)    | 0                  | 22(1)(a)(i)   | 0                  | 23(a)   | 0                  |
| 19(1)(a) | 0                  | 22(1)(a)(ii)  | 0                  | 23(b)   | 0                  |
| 19(1)(b) | 0                  | 22(1)(a)(iii) | 0                  | 24(a)   | 0                  |
| 19(1)(c) | 0                  | 22(1)(b)      | 0                  | 24(b)   | 0                  |
| 19(1)(d) | 0                  | 22(1)(c)      | 0                  | 25      | 1                  |
| 19(1)(e) | 0                  | 22(2)         | 0                  | 26      | 4                  |
| 19(1)(f) | 0                  | 22.1          | 0                  | 27      | 3                  |
| 20       | 0                  | 22.2          | 0                  | 28      | 0                  |
| 21       | 0                  | 22.3          | 0                  |         |                    |

## 2.3 Exclusions

| Section  | Number of requests | Section  | Number of requests | Section  | Number of requests |
|----------|--------------------|----------|--------------------|----------|--------------------|
| 69(1)(a) | 0                  | 70(1)(a) | 0                  | 70(1)(d) | 0                  |
| 69(1)(b) | 0                  | 70(1)(b) | 0                  | 70(1)(e) | 0                  |
| 69.1     | 1                  | 70(1)(c) | 0                  | 70(1)(f) | 0                  |
|          |                    |          |                    | 70.1     | 0                  |

## 2.4 Format of information released

| Disposition       | Paper    | Electronic | Other formats |
|-------------------|----------|------------|---------------|
| All disclosed     | 1        | 1          | 0             |
| Disclosed in part | 2        | 3          | 0             |
| <b>Total</b>      | <b>3</b> | <b>4</b>   | <b>0</b>      |

## 2.5 Complexity

### 2.5.1 Relevant pages processed and disclosed

| Disposition of requests | Number of pages processed | Number of pages disclosed | Number of requests |
|-------------------------|---------------------------|---------------------------|--------------------|
| All disclosed           | 116                       | 116                       | 2                  |
| Disclosed in part       | 1231                      | 1144                      | 5                  |
| All exempted            | 0                         | 0                         | 0                  |
| All excluded            | 0                         | 0                         | 0                  |
| Request Abandoned       | 11                        | 0                         | 3                  |

### 2.5.2 Relevant pages processed and disclosed by size of requests

| Disposition       | Less than 100 pages processed |                 | 101-500 pages processed |                 | 501-1000 pages processed |                 | 1001-5000 pages processed |                 | More than 5000 pages processed |                 |
|-------------------|-------------------------------|-----------------|-------------------------|-----------------|--------------------------|-----------------|---------------------------|-----------------|--------------------------------|-----------------|
|                   | Number of requests            | Pages disclosed | Number of requests      | Pages disclosed | Number of requests       | Pages disclosed | Number of requests        | Pages disclosed | Number of requests             | Pages disclosed |
| All disclosed     | 1                             | 13              | 1                       | 103             | 0                        | 0               | 0                         | 0               | 0                              | 0               |
| Disclosed in part | 3                             | 155             | 1                       | 231             | 1                        | 758             | 0                         | 0               | 0                              | 0               |
| All exempted      | 0                             | 0               | 0                       | 0               | 0                        | 0               | 0                         | 0               | 0                              | 0               |
| All excluded      | 0                             | 0               | 0                       | 0               | 0                        | 0               | 0                         | 0               | 0                              | 0               |
| Abandoned         | 3                             | 0               | 0                       | 0               | 0                        | 0               | 0                         | 0               | 0                              | 0               |
| <b>Total</b>      | <b>7</b>                      | <b>168</b>      | <b>2</b>                | <b>334</b>      | <b>1</b>                 | <b>758</b>      | <b>0</b>                  | <b>0</b>        | <b>0</b>                       | <b>0</b>        |

### 2.5.3 Other complexities

| <b>Disposition</b> | <b>Consultation required</b> | <b>Legal Advice Sought</b> | <b>Interwoven Information</b> | <b>Other</b> | <b>Total</b> |
|--------------------|------------------------------|----------------------------|-------------------------------|--------------|--------------|
| All disclosed      | 0                            | 0                          | 0                             | 0            | 0            |
| Disclosed in part  | 0                            | 0                          | 0                             | 0            | 0            |
| All exempted       | 0                            | 0                          | 0                             | 0            | 0            |
| All excluded       | 0                            | 0                          | 0                             | 0            | 0            |
| Abandoned          | 0                            | 0                          | 0                             | 0            | 0            |
| <b>Total</b>       | <b>0</b>                     | <b>0</b>                   | <b>0</b>                      | <b>0</b>     | <b>0</b>     |

### 2.6 Deemed refusals

#### 2.6.1 Reasons for not meeting statutory deadline

| <b>Number of requests closed past the statutory deadline</b> | <b>Principal Reason</b> |                              |                              |              |
|--|-------------------------|------------------------------|------------------------------|--------------|
|  | <b>Workload</b>         | <b>External consultation</b> | <b>Internal consultation</b> | <b>Other</b> |
| 0  | 0                       | 0                            | 0                            | 0            |

#### 2.6.2 Number of days past deadline

| <b>Number of days past deadline</b> | <b>Number of requests past deadline where no extension was taken</b> | <b>Number of requests past deadline where an extension was taken</b> | <b>Total</b> |
|-------------------------------------|--|--|--------------|
| 1 to 15 days                        | 0  | 0  | 0            |
| 16 to 30 days                       | 0  | 0  | 0            |
| 31 to 60 days                       | 0  | 0  | 0            |
| 61 to 120 days                      | 0  | 0  | 0            |
| 121 to 180 days                     | 0  | 0  | 0            |
| 181 to 365 days                     | 0  | 0  | 0            |
| More than 365 days                  | 0  | 0  | 0            |
| <b>Total</b>                        | <b>0</b>   | <b>0</b>   | <b>0</b>     |

### 2.7 Request for translation

| <b>Translation Requests</b> | <b>Accepted</b> | <b>Refused</b> | <b>Total</b> |
|-----------------------------|-----------------|----------------|--------------|
| English to French           | 0               | 0              | 0            |
| French to English           | 0               | 0              | 0            |
| <b>Total</b>                | <b>0</b>        | <b>0</b>       | <b>0</b>     |

## PART 3 - Disclosures under subsection 8(2)

| <b>Paragraph 8(2)(e)</b> | <b>Paragraph 8(2)(m)</b> | <b>Total</b> |
|--------------------------|--------------------------|--------------|
| 0                        | 0                        | 0            |

## PART 4 - Requests for correction of personal information and notations

|                                  | Number |
|----------------------------------|--------|
| Requests for correction received | 0      |
| Requests for correction accepted | 0      |
| Requests for correction refused  | 0      |
| Notations attached               | 0      |

## PART 5 - Extensions

### 5.1 Reasons for extensions and disposition of requests

| Disposition of requests where an extension was taken | 15(a)(i)<br>Interference with operations | 15(a)(ii)<br>Consultation |          | 15(b)<br>Translation or conversion |
|--|--|---------------------------|----------|------------------------------------|
|  |  | Section 70                | Other    |                                    |
| Section 70   | Other                                    |                           |          |                                    |
| All disclosed  | 0  | 0                         | 0        | 0                                  |
| Disclosed in part                                    | 1  | 0                         | 0        | 0                                  |
| All exempted   | 0  | 0                         | 0        | 0                                  |
| All excluded   | 0  | 0                         | 0        | 0                                  |
| No records exist                                     | 0  | 0                         | 0        | 0                                  |
| Request abandoned                                    | 0  | 0                         | 0        | 0                                  |
| <b>Total</b>   | <b>1</b>                                 | <b>0</b>                  | <b>0</b> | <b>0</b>                           |

### 5.2 Length of extensions

| Length of extensions | 15(a)(i)<br>Interference with operations | 15(a)(ii)<br>Consultation |          | 15(b)<br>Translation or conversion |
|----------------------|--|---------------------------|----------|------------------------------------|
|                      |  | Section 70                | Other    |                                    |
| 1 to 15 days         | 0  | 0                         | 0        | 0                                  |
| 16 to 30 days        | 1  | 0                         | 0        | 0                                  |
| <b>Total</b>         | <b>1</b>                                 | <b>0</b>                  | <b>0</b> | <b>0</b>                           |

## PART 6 - Consultations received from other institutions and organizations

### 6.1 Consultations received from other government institutions and organizations

| Consultations                                  | Other government institutions | Number of pages to review | Other organizations | Number of pages to review |
|--|-------------------------------|---------------------------|---------------------|---------------------------|
| Received during the reporting period           | 0                             | 0                         | 0                   | 0                         |
| Outstanding from the previous reporting period | 0                             | 0                         | 0                   | 0                         |
| <b>Total</b>                                   | <b>0</b>                      | <b>0</b>                  | <b>0</b>            | <b>0</b>                  |
| Closed during the reporting period             | 0                             | 0                         | 0                   | 0                         |
| Pending at the end of the reporting period     | 0                             | 0                         | 0                   | 0                         |

### 6.2 Recommendations and completion time for consultations received from other government institutions

| Recommendations           | Number of days required to complete consultation requests |               |               |                |                 |                 |                    |          |
|---------------------------|---|---------------|---------------|----------------|-----------------|-----------------|--------------------|----------|
|                           | 1 to 15 days  | 16 to 30 days | 31 to 60 days | 61 to 120 days | 121 to 180 days | 181 to 365 days | More than 365 days | Total    |
| Disclose entirely         | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Disclose in part          | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Exempt entirely           | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Exclude entirely          | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Consult other institution | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Other                     | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| <b>Total</b>              | <b>0</b>  | <b>0</b>      | <b>0</b>      | <b>0</b>       | <b>0</b>        | <b>0</b>        | <b>0</b>           | <b>0</b> |

### 6.3 Recommendations and completion time for consultations received from other organizations

| Recommendations           | Number of days required to complete consultation requests |               |               |                |                 |                 |                    |          |
|---------------------------|---|---------------|---------------|----------------|-----------------|-----------------|--------------------|----------|
|                           | 1 to 15 days  | 16 to 30 days | 31 to 60 days | 61 to 120 days | 121 to 180 days | 181 to 365 days | More than 365 days | Total    |
| Disclose entirely         | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Disclose in part          | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Exempt entirely           | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Exclude entirely          | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Consult other institution | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| Other                     | 0   | 0             | 0             | 0              | 0               | 0               | 0                  | 0        |
| <b>Total</b>              | <b>0</b>  | <b>0</b>      | <b>0</b>      | <b>0</b>       | <b>0</b>        | <b>0</b>        | <b>0</b>           | <b>0</b> |

## PART 7 - Completion time of consultations on Cabinet confidences

| Number of days | Number of responses received | Number of responses received past deadline |
|----------------|------------------------------|--|
| 1 to 15        | 0                            | 0  |
| 16 to 30       | 0                            | 0  |
| 31 to 60       | 0                            | 0  |
| 61 to 120      | 0                            | 0  |
| 121 to 180     | 0                            | 0  |
| 181 to 365     | 0                            | 0  |
| More than 365  | 0                            | 0  |
| <b>Total</b>   | <b>0</b>                     | <b>0</b>                                   |

## PART 8 - Resources related to the *Privacy Act*

### 8.1 Costs

| Expenditures                               |            | Amount             |
|--|------------|--------------------|
| Salaries                                   |            | \$ 31328.00        |
| Overtime                                   |            | \$ 0.00            |
| Goods and Services                         |            | \$ 1253.00         |
| • Contracts for privacy impact assessments | \$ 0.00    |                    |
| • Professional services contracts          | \$ 0.00    |                    |
| • Other                                    | \$ 1253.00 |                    |
| <b>Total</b>                               |            | <b>\$ 32581.00</b> |

### 8.2 Human Resources

| Resources                        | Dedicated full-time | Dedicated part-time | Total    |
|----------------------------------|---------------------|---------------------|----------|
| Full-time employees              | 4                   | 1                   | 5        |
| Part-time and casual employees   | 0                   | 0                   | 0        |
| Regional staff                   | 0                   | 0                   | 0        |
| Consultants and agency personnel | 0                   | 0                   | 0        |
| Students                         | 0                   | 0                   | 0        |
| <b>Total</b>                     | <b>4</b>            | <b>1</b>            | <b>5</b> |

## **Appendix A**

### **Completed Privacy Impact Assessments (PIAs)**

| <b>Institution</b> | <b>Number of Completed PIAs</b> |
|--------------------|---------------------------------|
| CBC                | 0                               |