

24.05.2016

Wires Project - Download and process exchange rate file

1

Date	Time	Action	Result/Message
24.05.2016	07:15:08	DOWNLOAD	Successful
24.05.2016	07:15:08	FILE	RF_10678-CA_20160524070021_5.txt

66 lines read from import file
66 lines written to export file

Market data class: 01 Currencies

Data source: File

From curr. Refresh	To-currency UpdateFlag	Cat Warning/error message	Date	Time	Value	"Fr" ratio	To factr	Indir.Quot	Cur	Dom
<input type="checkbox"/> AED	X	CAD	M	24.05.2016	00:00:00	0.37070	1	1		
<input type="checkbox"/> AUD	X	CAD	M	24.05.2016	00:00:00	0.95290	1	1		
<input type="checkbox"/> BDT	X	CAD	M	24.05.2016	00:00:00	0.01740	1	1		
<input type="checkbox"/> BHD	X	CAD	M	24.05.2016	00:00:00	3.73080	1	1		
<input type="checkbox"/> BIF	X	CAD	M	24.05.2016	00:00:00	0.09017	100	1		
<input type="checkbox"/> BND	X	CAD	M	24.05.2016	00:00:00	1.01120	1	1		
<input type="checkbox"/> BOC	X	CAD	M	24.05.2016	00:00:00	0.20500	1	1		
<input type="checkbox"/> BRL	X	CAD	M	24.05.2016	00:00:00	0.39540	1	1		
<input type="checkbox"/> BSD	X	CAD	M	24.05.2016	00:00:00	1.39570	1	1		
<input type="checkbox"/> BWP	X	CAD	M	24.05.2016	00:00:00	0.12300	1	1		
<input type="checkbox"/> BZD	X	CAD	M	24.05.2016	00:00:00	0.68900	1	1		
<input type="checkbox"/> CAD	X	CAD	M	24.05.2016	00:00:00	1.00000	1	1		
<input type="checkbox"/> CHF	X	CAD	M	24.05.2016	00:00:00	1.34310	1	1		
<input type="checkbox"/> CRC	X	CAD	M	24.05.2016	00:00:00	0.26010	100	1		
<input type="checkbox"/> CZK	X	CAD	M	24.05.2016	00:00:00	5.49000	100	1		
<input type="checkbox"/> DJF	X	CAD	M	24.05.2016	00:00:00	0.79284	100	1		
<input type="checkbox"/> DKK	X	CAD	M	24.05.2016	00:00:00	0.20040	1	1		
<input type="checkbox"/> DOP	X	CAD	M	24.05.2016	00:00:00	3.04200	100	1		
<input type="checkbox"/> EUR	X	CAD	M	24.05.2016	00:00:00	1.49580	1	1		
<input type="checkbox"/> FJD	X	CAD	M	24.05.2016	00:00:00	0.65180	1	1		
<input type="checkbox"/> GBP	X	CAD	M	24.05.2016	00:00:00	1.95280	1	1		
<input type="checkbox"/> GTQ	X	CAD	M	24.05.2016	00:00:00	0.18272	1	1		
<input type="checkbox"/> HKD	X	CAD	M	24.05.2016	00:00:00	0.17170	1	1		
<input type="checkbox"/> HNL	X	CAD	M	24.05.2016	00:00:00	0.06090	1	1		
<input type="checkbox"/> HTG	X	CAD	M	24.05.2016	00:00:00	2.25500	100	1		
<input type="checkbox"/> HUF	X	CAD	M	24.05.2016	00:00:00	0.47090	100	1		
<input type="checkbox"/> IDR	X	CAD	M	24.05.2016	00:00:00	0.00997	100	1		
<input type="checkbox"/> ILS	X	CAD	M	24.05.2016	00:00:00	0.35750	1	1		
<input type="checkbox"/> INR	X	CAD	M	24.05.2016	00:00:00	2.05800	100	1		

From curr.	To-currency	Cat	Date	Time	Value	"Fr" ratio	To factr	Indir.Quot	Cur	UoM
Refresh	UpdateFlag	Status	Warning/error message							
<input type="checkbox"/>	JMD		CAD	M	24.05.2016	00:00:00	1.12600	100	1	
X	X									
<input type="checkbox"/>	JPY		CAD	M	24.05.2016	00:00:00	1.21440	100	1	
X	X									
<input type="checkbox"/>	KES		CAD	M	24.05.2016	00:00:00	1.36000	100	1	
X	X									
<input type="checkbox"/>	KRW		CAD	M	24.05.2016	00:00:00	0.11640	100	1	
X	X									
<input type="checkbox"/>	KWD		CAD	M	24.05.2016	00:00:00	4.52900	1	1	
X	X									
<input type="checkbox"/>	KYD		CAD	M	24.05.2016	00:00:00	1.70560	1	1	
X	X									
<input type="checkbox"/>	LBP		CAD	M	24.05.2016	00:00:00	0.09084	100	1	
X	X									
<input type="checkbox"/>	LKR		CAD	M	24.05.2016	00:00:00	0.92900	100	1	
X	X									
<input type="checkbox"/>	MAD		CAD	M	24.05.2016	00:00:00	0.14100	1	1	
X	X									
<input type="checkbox"/>	MUR		CAD	M	24.05.2016	00:00:00	3.88600	100	1	
X	X									
<input type="checkbox"/>	MKN		CAD	M	24.05.2016	00:00:00	0.07250	1	1	
X	X									
<input type="checkbox"/>	NAD		CAD	M	24.05.2016	00:00:00	0.08710	1	1	
X	X									
<input type="checkbox"/>	NOK		CAD	M	24.05.2016	00:00:00	0.15930	1	1	
X	X									
<input type="checkbox"/>	NZD		CAD	M	24.05.2016	00:00:00	0.89560	1	1	
X	X									
<input type="checkbox"/>	OMR		CAD	M	24.05.2016	00:00:00	3.53812	1	1	
X	X									
<input type="checkbox"/>	PGK		CAD	M	24.05.2016	00:00:00	0.46870	1	1	
X	X									
<input type="checkbox"/>	PHP		CAD	M	24.05.2016	00:00:00	2.85000	100	1	
X	X									
<input type="checkbox"/>	PKR		CAD	M	24.05.2016	00:00:00	1.31000	100	1	
X	X									
<input type="checkbox"/>	PLN		CAD	M	24.05.2016	00:00:00	0.33418	1	1	
X	X									
<input type="checkbox"/>	QAR		CAD	M	24.05.2016	00:00:00	0.37390	1	1	
X	X									
<input type="checkbox"/>	RON		CAD	M	24.05.2016	00:00:00	0.34170	1	1	
X	X									
<input type="checkbox"/>	SAR		CAD	M	24.05.2016	00:00:00	0.36310	1	1	
X	X									
<input type="checkbox"/>	SEK		CAD	M	24.05.2016	00:00:00	0.16000	1	1	
X	X									
<input type="checkbox"/>	SGD		CAD	M	24.05.2016	00:00:00	0.96470	1	1	
X	X									
<input type="checkbox"/>	STD		CAD	M	24.05.2016	00:00:00	0.00628	100	1	
X	X									
<input type="checkbox"/>	THB		CAD	M	24.05.2016	00:00:00	3.76000	100	1	
X	X									
<input type="checkbox"/>	TND		CAD	M	24.05.2016	00:00:00	0.66210	1	1	
X	X									
<input type="checkbox"/>	TRY		CAD	M	24.05.2016	00:00:00	0.45860	1	1	
X	X									
<input type="checkbox"/>	TTD		CAD	M	24.05.2016	00:00:00	0.20700	1	1	
X	X									

Market data class: 01 Currencies

Data source: File

From curr. Refresh	To-currency UpdateFlag	Cat Status	Date	Time	Value	"Pr" ratio	To factr	Indir. Quot	Cur	UoM
Warning/error message										
<input type="checkbox"/> TWD X	X	CAD	M	24.05.2016	00:00:00	4.24600	100	1		
<input type="checkbox"/> TZS X	X	CAD	M	24.05.2016	00:00:00	0.06250	100	1		
<input type="checkbox"/> USD X	X	CAD	M	24.05.2016	00:00:00	1.32440	1	1		
<input type="checkbox"/> UYU X	X	CAD	M	24.05.2016	00:00:00	0.04459	1	1		
<input type="checkbox"/> VUV X	X	CAD	M	24.05.2016	00:00:00	1.27010	100	1		
<input type="checkbox"/> XAF X	X	CAD	M	24.05.2016	00:00:00	0.23290	100	1		
<input type="checkbox"/> XOF X	X	CAD	M	24.05.2016	00:00:00	0.23290	100	1		
<input type="checkbox"/> ZAR X	X	CAD	M	24.05.2016	00:00:00	0.08520	1	1		

Transfer Statistics

Successful Warnings Error

Market data class: 01 Currencies

66 0 0

Overall

66 0 0

18 journals found in Business & Economics: Commerce: Business Communication

Bulletin of the Association for Business Communication (8756-1972) [Title details from ulrichsweb.com™](#)

from 06/01/1994 to 12/31/1994 in [General Reference Center Gold](#)

Business communication quarterly (1080-5699) [Title details from ulrichsweb.com™](#)

from 03/01/1995 to 09/30/2005 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Business communications review (0162-3885) [Title details from ulrichsweb.com™](#)

from 03/01/1991 to 12/31/2007 in [General Reference Center Gold](#)

Communication world (San Francisco, Calif.) (0744-7612) [Title details from ulrichsweb.com™](#)

from 01/01/1989 to 12/31/2014 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Information management journal (1535-2897) [Title details from ulrichsweb.com™](#)

from 01/01/1999 to present in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

from 01/01/2011 to 01/31/2014 in [FPInfomart](#) Please contact reference_library@cbc.ca to access articles from this database.

IW (Camden, Me.) (1099-8276) [Title details from ulrichsweb.com™](#)

from 07/01/1996 to 05/19/1997 in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Journal of business communication (1973) (0021-9436) [Title details from ulrichsweb.com™](#)

from 01/01/1994 to 07/31/2005 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

KM world (1099-8284) [Title details from ulrichsweb.com™](#)

from 03/01/2002 to present in [General Reference Center Gold](#)

from 05/01/2010 to present in [FPInfomart](#) Please contact reference_library@cbc.ca to access articles from this database.

Packaging digest (Chicago, Ill.) (0030-9117) [Title details from ulrichsweb.com™](#)

from 11/01/1991 to present in [General Reference Center Gold](#)

Packaging news (London) (0030-9133) [Title details from Ulrichsweb.com™](#)

from 04/17/1997 to present in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Packaging today international (1470-6008) [Title details from Ulrichsweb.com™](#)

from 08/01/2002 to 03/31/2004 in [General Reference Center Gold](#)
from 12/03/2002 to 02/28/2005 in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Paperboard packaging (0031-1227) [Title details from Ulrichsweb.com™](#)

from 03/01/1993 to 03/31/1996 in [General Reference Center Gold](#)

Paperboard packaging (2001)

from 07/01/2001 to present in [General Reference Center Gold](#)

Paperboard packaging worldwide

from 04/01/1996 to 06/30/2001 in [General Reference Center Gold](#)

Presentation products magazine (1041-9780) [Title details from Ulrichsweb.com™](#)

from 09/01/2000 to 12/31/2005 in [General Reference Center Gold](#)

Presentations (Minneapolis, Minn.) (1072-7531) [Title details from Ulrichsweb.com™](#)

from 08/08/2001 to 07/24/2006 in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Records management quarterly (1986) (1050-2343) [Title details from Ulrichsweb.com™](#)

from 01/01/1989 to 10/31/1998 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Tele conference (0739-7208) [Title details from Ulrichsweb.com™](#)

from 07/01/2000 to 01/31/2001 in [General Reference Center Gold](#)

63 journals found in Business & Economics: Commerce: Commerce - General

Affaires (Montréal. 1981) (0229-3404) [Title details from Ulrichsweb.com™](#)

from 01/07/1989 to present in [Eureka](#) Please contact reference_library@cbc. to access articles from this database.

African business (0141-3929) [Title details from Ulrichsweb.com™](#)

from 01/01/1994 to present in [Biography In Context](#), [Expanded Academic ASAP](#) and [General Reference Center Gold](#)
from 11/24/2011 to present in [Eureka](#) Please contact reference_library@cbc. to access articles from this database.
from 03/10/2014 to present in [FPInfomart](#) Please contact reference_library@cbc.ca to access articles from this database.

American Geographical Society's focus on geography (1549-4934) [Title details from Ulrichsweb.com™](#)

from 03/01/2002 to 09/30/2015 in [Canadian Reference Centre](#)
from 03/01/2003 to 09/30/2015 in [CPL.Q](#) and [General Reference Center Gold](#)

American International College journal of business (1522-0419) [Title details from Ulrichsweb.com™](#)

from 2000 to 2002 in [Expanded Academic ASAP](#)
from 2008 to 2008 in [Expanded Academic ASAP](#)

American shipper (1991) (1074-8350) [Title details from Ulrichsweb.com™](#)

from 08/01/1991 to 01/31/1998 in [General Reference Center Gold](#)

American shipper international

from 03/01/1990 to 07/31/1991 in [General Reference Center Gold](#)

American (Washington, D.C. 2006) (1932-8117) [Title details from Ulrichsweb.com™](#)

from 01/01/2007 to 11/30/2008 in [Expanded Academic ASAP](#)

Arabianbusiness.com

from 08/11/2008 to present in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.
from 09/26/2012 to present in [FPInfomart](#) Please contact reference_library@cbc.ca to

access articles from this database.

BiZZ (Maarsse, The Netherlands)

from 05/24/2006 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Bloomberg businessweek (Online) [Title details from ulrichsweb.com™](#)

from 06/07/2001 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Budapest business journal (1216-7304) [Title details from ulrichsweb.com™](#)

from 09/13/1999 to 09/20/2008 in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Bulgarian Business Association news

from 01/05/2007 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Business America (0190-6275) [Title details from ulrichsweb.com™](#)

from 01/01/1984 to 09/30/1998 in Expanded Academic ASAP and General Reference Center Gold

Business Asia (0572-7545) [Title details from ulrichsweb.com™](#)

from 12/01/2002 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Business China (1016-9776) [Title details from ulrichsweb.com™](#)

from 12/01/2002 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Business history (0007-6791) [Title details from ulrichsweb.com™](#)

from 10/01/1991 to 04/30/2004 in Expanded Academic ASAP and General Reference Center Gold

Business information alert (1042-0746) [Title details from ulrichsweb.com™](#)

from 08/01/1995 to 11/01/1996 in Factiva Please contact reference_library@cbc.ca to access articles from this database.

from 04/01/2000 to 03/31/2010 in [General Reference Center Gold](#)

Business Latin America (0007-6880) [Title details from Ulrichsweb.com™](#)

from 12/01/2002 to present in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Business month (New York, N.Y.) (0892-4090) [Title details from Ulrichsweb.com™](#)

from 07/01/1987 to 11/30/1990 in [General Reference Center Gold](#)

Business quarterly (0007-6996) [Title details from Ulrichsweb.com™](#)

from 03/01/1989 to 06/30/1997 in [CPI.Q](#), [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

from 03/01/1990 to 09/30/1997 in [Canadian Reference Centre](#)

Business review (Deddington, England) (1354-1110) [Title details from Ulrichsweb.com™](#)

from 09/01/1999 to 04/30/2011 in [General Reference Center Gold](#)

Canadian business (1977) (0008-3100) [Title details from Ulrichsweb.com™](#)

from 01/01/1984 to present in [FPInformart](#) Please contact reference_library@cbc.ca to access articles from this database.

from 05/01/1990 to present in [Canadian Reference Centre](#)

Country monitor (New York, N.Y.) (1528-4530) [Title details from Ulrichsweb.com™](#)

from 12/01/2002 to present in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Denver business (0746-2964) [Title details from Ulrichsweb.com™](#)

from 01/01/1989 to 12/31/1991 in [General Reference Center Gold](#)

Detroit (0011-9709) [Title details from Ulrichsweb.com™](#)

from 12/01/2000 to 01/31/2011 in [General Reference Center Gold](#)

Dun's business month (0279-3040) [Title details from Ulrichsweb.com™](#)

from 01/01/1984 to 02/28/1987 in [General Reference Center Gold](#)

Economic geography (0013-0095) [Title details from Ulrichsweb.com™](#)

from 07/01/1991 to 10/31/2009 in Expanded Academic ASAP and General Reference Center Gold

European journal of marketing (0309-0566) [Title details from Ulrichsweb.com™](#)

from 02/01/1995 to 11/30/1997 in Expanded Academic ASAP and General Reference Center Gold

Exec digital

from 11/05/2011 to 02/14/2013 in General Reference Center Gold

Export wise (1486-620X) [Title details from Ulrichsweb.com™](#)

from 03/01/2001 to present in Canadian Reference Centre

Fairfield County business journal (0898-9818) [Title details from Ulrichsweb.com™](#)

from 04/30/1990 to 12/31/1993 in General Reference Center Gold
from 01/01/1998 to 12/31/1998 in General Reference Center Gold
from 01/01/2000 to 06/26/2006 in General Reference Center Gold
from 04/08/2013 to present in Eureka Please contact reference_library@cbc. to access articles from this database.

Financial times (London ed.) (0307-1766) [Title details from Ulrichsweb.com™](#)

from 01/02/1981 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Focus (New York, N.Y. 1950) (0015-5004) [Title details from Ulrichsweb.com™](#)

from 03/01/1990 to present in Canadian Reference Centre
from 03/01/1992 to 12/31/1994 in CPI.Q and General Reference Center Gold
from 01/01/1997 to 12/31/2002 in CPI.Q and General Reference Center Gold

Franchising world (1990) (1524-4814) [Title details from Ulrichsweb.com™](#)

from 09/01/2000 to present in General Reference Center Gold

Global trade (1060-0906) [Title details from Ulrichsweb.com™](#)

from 01/01/1990 to 12/31/1992 in General Reference Center Gold

Global trade & transportation (1069-2843) [Title details from Ulrichsweb.com™](#)

from 01/01/1993 to 12/31/1994 in General Reference Center Gold

Indiana business (0273-7930) [Title details from Ulrichsweb.com™](#)

from 10/01/1988 to 1990 in [General Reference Center Gold](#)

Indiana business magazine (1060-4154) [Title details from Ulrichsweb.com™](#)

from 01/01/1991 to 02/28/2009 in [General Reference Center Gold](#)

Indonesian commercial newsletter (0377-0001) [Title details from Ulrichsweb.com™](#)

from 01/01/1994 to present in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

International journal of business and management science [Title details from Ulrichsweb.com™](#)

from 07/01/2008 to 12/31/2012 in [Expanded Academic ASAP](#)
from 01/01/2009 to 07/31/2011 in [FPInfomart](#) Please contact reference_library@cbc.ca to access articles from this database.

Ivey business journal (1481-8248) [Title details from Ulrichsweb.com™](#)

from 09/01/1997 to 05/31/2002 in [Canadian Reference Centre](#)
from 03/01/1999 to 05/31/2002 in [CPI.Q](#), [Expanded Academic ASAP](#) and [General Reference Center Gold](#)
from 09/01/2002 to present in [CPI.Q](#), [Expanded Academic ASAP](#) and [General Reference Center Gold](#)
from 09/01/2010 to 09/30/2010 in [CPI.Q](#), [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Ivey business journal online

from 09/01/2002 to present in [Canadian Reference Centre](#)

Ivey business quarterly (1480-6746) [Title details from Ulrichsweb.com™](#)

from 09/01/1997 to 12/31/1998 in [CPI.Q](#), [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

JoC week (1530-7557) [Title details from Ulrichsweb.com™](#)

from 06/05/2000 to 10/13/2002 in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Journal of commerce (New York, N.Y. 1996) (1088-7407) [Title details from Ulrichsweb.com™](#)

from 07/03/1997 to 05/31/2000 in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Journal of commerce (Newark, N.J.) (1542-3867) [Title details from ulrichsweb.com™](#)

from 07/10/2000 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

from 10/14/2002 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Journal of personal selling & sales management (0885-3134) [Title details from ulrichsweb.com™](#)

from 06/01/2000 to 03/31/2006 in Expanded Academic ASAP and General Reference Center Gold

Magazine affaires plus (1187-0176) [Title details from ulrichsweb.com™](#)

from 01/01/1992 to 2010 in Eureka Please contact reference_library@cbc.ca to access articles from this database.

Middle East company news

from 01/01/2001 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Mideast markets (0098-6461) [Title details from ulrichsweb.com™](#)

from 12/01/1991 to 06/08/1992 in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Monash business review (1832-8490) [Title details from ulrichsweb.com™](#)

from 08/01/2005 to 11/30/2008 in Expanded Academic ASAP

National business review (Wellington, NZ) [Title details from ulrichsweb.com™](#)

from 12/23/1988 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Nation's business (0028-047X) [Title details from ulrichsweb.com™](#)

from 01/01/1984 to 06/30/1999 in Expanded Academic ASAP and General Reference Center Gold

from 01/01/1989 to 06/01/1999 in Factiva Please contact reference_library@cbc.ca to access articles from this database.

New England economic review (0028-4726) [Title details from Ulrichsweb.com™](#)

from 03/01/1992 to 01/31/2004 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Pacific business news (0030-8552) [Title details from Ulrichsweb.com™](#)

from 05/07/1990 to 12/31/1993 in [General Reference Center Gold](#)
from 01/01/1998 to 12/31/1998 in [General Reference Center Gold](#)
from 01/01/2000 to 12/14/2001 in [General Reference Center Gold](#)

Public personnel management (0091-0260) [Title details from Ulrichsweb.com™](#)

from 03/01/1989 to present in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Pueblo business journal (1066-7156) [Title details from Ulrichsweb.com™](#)

from 03/29/2002 to 03/12/2004 in [General Reference Center Gold](#)

Report on business 1000 (0824-0256) [Title details from Ulrichsweb.com™](#)

from 07/01/1996 to 07/31/1998 in [CPI.Q](#)

Review of financial economics (1058-3300) [Title details from Ulrichsweb.com™](#)

from 09/01/1991 to 01/31/2002 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Romanian Business Association news

from 10/18/2006 to present in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Trade and development report (0255-4607) [Title details from Ulrichsweb.com™](#)

from 01/01/2004 to present in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

UNCTAD handbook of statistics (1992-8408) [Title details from Ulrichsweb.com™](#)

from 01/01/2001 to present in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Verslas: teorija ir praktika (1648-0627) [Title details from Ulrichsweb.com™](#)

from 03/01/2009 to present in [Expanded Academic ASAP](#)

53 journals found in Business & Economics: Commerce: International Commerce

Advances in competitiveness research (1077-0097) [Title details from Ulrichsweb.com™](#)

from 1999 to 2005 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)
from 2007 to 2013 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

ASSOCHAM studies and surveys

from 02/12/2013 to present in [Eureka](#) Please contact reference_library@cbc. to access articles from this database.

BBI newsletter (1049-4316) [Title details from Ulrichsweb.com™](#)

from 11/04/1991 to 2005 in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Business Africa (0968-4468) [Title details from Ulrichsweb.com™](#)

from 12/01/2002 to present in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

Business America (0190-6275) [Title details from Ulrichsweb.com™](#)

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Business Asia (0572-7545) [Title details from Ulrichsweb.com™](#)

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New Orleans citibusiness (0279-4527) [Title details from Ulrichsweb.com™](#)

from 02/26/2001 to 7 days ago in [General Reference Center Gold](#)

Profit (Toronto) (1183-1324) [Title details from Ulrichsweb.com™](#)

from 12/01/2000 to 12/31/2013 in [Canadian Reference Centre](#)

PRWeb

from 02/23/2009 to 07/21/2009 in [General Reference Center Gold](#)
in [Eureka](#) Please contact reference_library@cbc. to access articles from this database.

Public utilities fortnightly (0033-3808) [Title details from Ulrichsweb.com™](#)

from 12/06/1990 to 07/31/1994 in [General Reference Center Gold](#)

Public utilities fortnightly (1994) (1078-5892) [Title details from Ulrichsweb.com™](#)

from 09/01/1994 to present in [General Reference Center Gold](#)

Rand journal of economics (0741-6261) [Title details from Ulrichsweb.com™](#)

from 12/01/1999 to 12/31/2008 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Small business report (Monterey, Calif.) (0164-5382) [Title details from Ulrichsweb.com™](#)

from 01/01/1992 to 11/30/1994 in [General Reference Center Gold](#)

Smart business (1525-9412) [Title details from Ulrichsweb.com™](#)

from 08/01/1988 to 09/27/2001 in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

SME advisor Middle East (Dubai, United Arab Emirates)

from 03/08/2014 to present in [FPInfomart](#) Please contact reference_library@cbc.ca to access articles from this database.

from 09/01/2014 to present in [Eureka](#) Please contact reference_library@cbc. to access articles from this database.

Transnational corporations (1014-9562) [Title details from Ulrichsweb.com™](#)

from 04/01/2001 to 12/31/2012 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Ukrainian business association news

from 12/05/2006 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Utility business (1097-6981) [Title details from Ulrichsweb.com™](#)

from 01/30/1999 to 07/02/2002 in Factiva Please contact reference_library@cbc.ca to access articles from this database.

from 03/01/2001 to 07/31/2002 in General Reference Center Gold

Veterinary economics (0042-4862) [Title details from Ulrichsweb.com™](#)

from 05/01/2010 to present in FPInfomart Please contact reference_library@cbc.ca to access articles from this database.

Your church (0049-8394) [Title details from Ulrichsweb.com™](#)

from 01/01/1995 to 12/31/2010 in Canadian Reference Centre

from 07/01/2005 to 12/31/2010 in CPL.Q

30 journals found in Business & Economics: Management: Management Styles & Communication

Area development sites & facility planning (1048-6534) [Title details from Ulrichsweb.com™](#)

from 04/01/2013 to 04/01/2015 in Eureka Please contact reference_library@cbc.ca to access articles from this database.

Business intelligence review

from 04/01/2005 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

from 12/01/2005 to 12/31/2008 in FPInfomart Please contact reference_library@cbc.ca to access articles from this database.

Competition forum (1545-2581) [Title details from Ulrichsweb.com™](#)

from 2010 to 2014 in Expanded Academic ASAP

Crain's small business (Chicago ed.) (1078-3296) [Title details from Ulrichsweb.com™](#)

from 01/01/1992 to 07/31/2001 in Factiva Please contact reference_library@cbc.ca to access articles from this database.

CSRwire (Springfield, Massachusetts)

from 01/22/2015 to present in Eureka Please contact reference_library@cbc. to access articles from this database.

Expansion management (1073-8355) [Title details from ulrichsweb.com™](#)

from 10/01/2007 to 02/13/2009 in Factiva Please contact reference_library@cbc.ca to access articles from this database.

Family business review (0894-4865) [Title details from ulrichsweb.com™](#)

from 03/01/1997 to 09/30/2000 in Expanded Academic ASAP and General Reference Center Gold

FSB : fortune small business (1547-3171) [Title details from ulrichsweb.com™](#)

from 02/01/2002 to present in Factiva Please contact reference_library@cbc.ca to access articles from this database.

GCTL insights

from 11/06/2013 to 08/03/2014 in Eureka Please contact reference_library@cbc. to access articles from this database.

International productivity monitor (1492-9759) [Title details from ulrichsweb.com™](#)

from 09/01/2008 to present in Expanded Academic ASAP

Journal of behavioral and applied management [Title details from ulrichsweb.com™](#)

from 05/01/2010 to 01/31/2014 in FPInfomart Please contact reference_library@cbc.ca to access articles from this database.

Journal of business logistics (0735-3766) [Title details from ulrichsweb.com™](#)

from 07/01/2010 to 07/31/2010 in FPInfomart Please contact reference_library@cbc.ca to access articles from this database.

Journal of corporate citizenship (1470-5001) [Title details from ulrichsweb.com™](#)

from 09/01/2001 to 06/30/2015 in Expanded Academic ASAP and General Reference Center Gold

Journal of leadership & organizational studies (1548-0518) [Title details from ulrichsweb.com™](#)

from 06/01/2002 to 05/31/2010 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Journal of leadership studies (1071-7919) [Title details from Ulrichsweb.com™](#)

from 01/01/1998 to 03/31/2002 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

Journal of risk finance (1526-5943) [Title details from Ulrichsweb.com™](#)

from 06/01/2004 to 03/31/2013 in [Expanded Academic ASAP](#)
from 01/01/2005 to 03/31/2013 in [General Reference Center Gold](#)

Leadership & organization development journal (0143-7739) [Title details from Ulrichsweb.com™](#)

from 02/01/1995 to 01/31/1998 in [Expanded Academic ASAP](#) and [General Reference Center Gold](#)

National productivity review (0277-8556) [Title details from Ulrichsweb.com™](#)

from 03/01/1989 to 03/31/1996 in [General Reference Center Gold](#)

NonProfit times (0896-5048) [Title details from Ulrichsweb.com™](#)

from 12/01/2000 to 12/31/2003 in [General Reference Center Gold](#)
from 01/01/2005 to present in [General Reference Center Gold](#)

Nonprofit world (1553-4855) [Title details from Ulrichsweb.com™](#)

from 05/01/2010 to present in [FPInfomart](#) Please contact reference_library@cbc.ca to access articles from this database.

from 03/01/2013 to 01/01/2015 in [Eureka](#) Please contact reference_library@cbc.ca to access articles from this database.

Optimize (1537-2308) [Title details from Ulrichsweb.com™](#)

from 02/26/2002 to 06/01/2007 in [Factiva](#) Please contact reference_library@cbc.ca to access articles from this database.

PM network (1040-8754) [Title details from Ulrichsweb.com™](#)

from 01/01/2013 to 04/01/2015 in [Eureka](#) Please contact reference_library@cbc.ca to access articles from this database.

Private label buyer (1532-8899) [Title details from Ulrichsweb.com™](#)

from 01/01/2002 to 11/30/2014 in [General Reference Center Gold](#)
from 12/01/2006 to present in [Factiva](#) Please contact reference_library@cbc.ca to access
articles from this database.

Production and inventory management journal (0897-8336) [Title details from
ulrichsweb.com](#)TM

from 03/01/2000 to 12/31/2002 in [General Reference Center Gold](#)

Project management journal (8756-9728) [Title details from ulrichsweb.com](#)TM

from 03/01/2009 to 06/30/2009 in [FPInfomart](#) Please contact reference_library@cbc.ca to
access articles from this database.

PRweek (U.S. ed.) (1524-1696) [Title details from ulrichsweb.com](#)TM

from 10/01/2001 to present in [General Reference Center Gold](#)
in [Eureka](#) Please contact reference_library@cbc.ca to access articles from this
database.

Public relations strategist (1082-9113) [Title details from ulrichsweb.com](#)TM

from 11/01/2003 to present in [Factiva](#) Please contact reference_library@cbc.ca to access
articles from this database.

Security management (0145-9406) [Title details from ulrichsweb.com](#)TM

from 02/01/1989 to 12/31/2007 in [General Reference Center Gold](#)

Supply & demand chain executive (1548-3142) [Title details from ulrichsweb.com](#)TM

from 09/01/2006 to present in [Factiva](#) Please contact reference_library@cbc.ca to access
articles from this database.

Supply chain digital

from 05/20/2013 to present in [Eureka](#) Please contact reference_library@cbc.ca to access
articles from this database.

- **Michael Colton**
- SENIOR PRODUCER (D)
- NEWS - NEWSGATHERING, ENGLISH SERVICES
- (151) 3690
- (416) 205-3690
- (647) 633-4125
- Michael.Colton@CBC.CA

AGREEMENT NO. BA14 C2 000034

THIS AGREEMENT made in duplicate as of January 1, 2014,

BETWEEN: **CANADIAN BROADCASTING CORPORATION/
SOCIÉTÉ RADIO-CANADA**
a corporation constituted pursuant to the Broadcasting Act,
having a principal place of business at
250 Front Street West
Toronto, Ontario
M5V 3G5
("CBC/SRC")

AND:
Canadian Press Enterprises Inc.
a corporation existing under the laws of Canada,
having its head office in Toronto at:
36 King St. East
Toronto, Ontario
M5C 2L9
("CPE")

WHEREAS CPE is a news agency which engages in the licensing and distribution of certain news content and CBC/SRC wishes to license such news content;

NOW THEREFORE in consideration of these premises, the mutual covenants, terms, warranties, representations and undertakings as are set out herein, together with such other good and valuable consideration as is described below, the parties agree as follows:

SECTION ONE - TERM

1.01 The term of this Agreement shall commence on January 1, 2014 and shall continue in effect until December 31, 2015 unless earlier terminated as provided herein except that:

(a)

(b) the term of this Agreement with respect to the provision of Financial Tools content pursuant to **Clause 5.01(d)** of this Agreement shall commence on January 1, 2014 and end on December 31, 2014 (the "Financial Tools Term").

This Agreement may be extended for an additional one (1) year term provided both parties agrees in writing on or before October 31, 2015.

SECTION TWO – GRANT OF LICENSE

2.01 Subject to the terms of this Agreement, CPE hereby grants to CBC/SRC during the Term a

A.

(i)

(ii)

(iii)

(iv)

"Affiliate" means any non-CBC/SRC owned or operated broadcast licence holder which have been licensed by CBC to redistribute CBC/SRC programming.

B.

a.

b.

c.

d.

C.

(i)

2.02

2.03

2.04

2.05

2.06

2.07

SECTION THREE –

3.01

SECTION FOUR –

4.01

SECTION FIVE – FINANCIAL TERMS

5.01 CBC/SRC will pay CPE a licence fee, subject to the terms and conditions of this Agreement:

a)

b)

c)

d) For Financial Tools during the Financial Tools Term in the amount of _____
for the licence fee and _____
for the NASDAQ Exchange Fees.

5.02

5.03

SECTION SIX - DELIVERY

6.01

6.02

SECTION SEVEN – CBC RIGHT OF ABATEMENT

7.01

SECTION EIGHT - REPRESENTATIONS, WARRANTIES AND COVENANTS

8.01 CPE represents, warrants and covenants that:

- a) it has the full right and power to conclude and execute this Agreement and there is no and shall be no agreement with any other person, firm or corporation which could in any way interfere with CBC/SRC's rights under this Agreement;
- b) it owns or controls, or will have obtained prior to delivery of the service, all necessary licenses, authorizations and rights necessary to grant to CBC/SRC the rights granted to it in this Agreement without any limitation or restriction; and
- c)

8.02 CBC/SRC represents, warrants and covenants that it has the full right and power to conclude and execute this Agreement and there is no and shall be no agreement with any other person, firm or corporation which could in any way interfere with CPE's rights under this Agreement.

SECTION NINE - CBC/SRC RIGHTS OF TERMINATION AND ABATEMENT

9.01

9.02

SECTION TEN - GENERAL PROVISIONS

- 10.01 Nothing in this Agreement shall make the parties partners or joint venturers, and except as is herein expressly stated neither party may act as an agent for the other or make any representation or incur any obligation on behalf of the other.
- 10.02 This Agreement and everything contained in it shall enure to the benefit of and be binding upon the parties, and their successors and permitted assigns.
- 10.03 This Agreement embodies the entire agreement of the parties with regard to the matters dealt with herein. There are no understandings or agreements, oral or written, between the parties, except as are herein expressly set out. No amendment to this Agreement, and no waiver of any of its terms and conditions, shall be valid unless in writing and in the case of amendment, signed by duly authorized signing officers of the parties, and in the case of waiver, signed by duly authorized signing officers of the waiving party.
- 10.04 No reference shall be made to any of the terms and conditions of this Agreement, as they affect CBC/SRC, without the prior written consent of CBC/SRC, except that the parties may disclose the terms and conditions of this Agreement to its legal and/or accounting advisors, as applicable or if required by law.

10.05

10.06

10.07

10.08

10.09 It is agreed between the parties hereto that neither CBC/SRC nor CPE shall be held responsible for claims, demands, loss, liability, costs, expenses or damages caused by delay or failure to perform obligations hereunder when such delay or failure is due to labour unrest, fires, strikes, floods, war, acts of terrorism, Acts of God, acts of public authorities or delays or defaults caused by common carriers. The party so prevented or delayed shall make efforts consistent with good business practice to remedy such failure.

10.10 Unless otherwise specified herein, or in any other agreement or instrument referred to herein, all amounts herein are expressed, payable and repayable in lawful money of Canada.

10.11 This Agreement shall be deemed to be made pursuant to and shall be construed, performed and enforced in accordance with the laws of the Province of Ontario and the federal laws of Canada applicable therein. The parties agree to attorn to the exclusive jurisdiction of the courts of Ontario.

10.12 Time shall be of the essence in this Agreement.

10.13

10.14

10.15

10.16

10.17 For purposes of administering this Agreement:

- a) **"notice" or "notify"** shall mean, the prompt and timely provision of all notices, documents, requests, demands, reports, statements, accountings, and other communications required or permitted by the terms of this Agreement, to be given by one party to another;
- b) unless expressly provided herein to the contrary, all notices shall be in writing and shall be delivered personally, or by registered mail, postage prepaid, or by facsimile, and shall be addressed as follows:

In the case of **CBC/SRC**:

Canadian Broadcasting Corporation		
P.O. Box 500, Station "A"	or	205 Wellington Street West
Toronto, Ontario		Toronto, Ontario
M5W 1E6		M5V 3G7
(mailing address)		(street address)

Attention: Lisa Clarkson and Benoit Dicaire

Copy to: Law Department, Fax: [416-205-2723]

In the case of **CPE**:

The Canadian Press Enterprises Inc.
36 King St. East
Toronto, Ontario
M5C 2L9

Attention: Malcolm Kirk, President; Fax: [416-507-2135]; and

- c) any such notice shall be deemed to have been received on the day on which it is delivered; or if mailed by registered mail, on the date of delivery or when delivery was first attempted; or if sent by facsimile on the first business day following the date of such transmission.


No notice shall be deemed to have been received if sent by mail during any period when delivery of the mails is disrupted for any reason, but the party sending such notice shall ensure that the notice is again sent, without delay, by one of the other means available to it.

10.18 This Agreement may be signed in counterparts, with each counterpart constituting an original document. All counterparts, when taken together, shall constitute one and the same instrument. The parties agree that facsimile copies shall be treated as originals, fully binding and with full legal force and effect, and hereby waive any rights they may have to object to such treatment.

IN WITNESS WHEREOF the parties hereto have executed this Agreement.

**CANADIAN BROADCASTING CORPORATION/
SOCIETE RADIO-CANADA**

CANADIAN PRESS ENTERPRISES INC.




Heather Conway
Executive Vice-President, CBC

I have the authority to bind the Corporation

Name: Malcolm Kirk

Title: President

I have the authority to bind the Corporation



Neil McEaney *LOUNA VENIS*
DIRECTOR FINANCIAL
General Manager *OPERATIONS*

Finance and Strategy, CBC

I have the authority to bind the Corporation

Name: Charles Messina

Title: Vice-President, Sales & Marketing

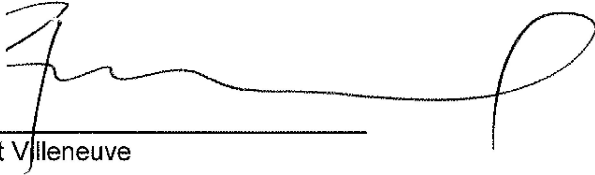
I have the authority to bind the Corporation



Louis Lalonde

Executive Vice-President, Radio-Canada

I have the authority to bind the Corporation



Benoit Villeneuve

General Manager

Finance and Strategic Planning, Radio-Canada

I have the authority to bind the Corporation

Appendix A: Additional Content

1. English Service

(i)

(ii) **Financial Tools:** Licence to use the financial tools and data outlined below on www.cbc.ca:

-
-
-
-
-
-
-
-
-
-

2. French Service

(i)

(ii)

Appendix B: Additional Licensed Platforms

- (i)
- (ii)
- (iii)
- (iv)
- (v)

s.18(b)

s.20(1)(b)

s.68.1

Appendix C:

s.18(b)

s.20(1)(b)

s.68.1

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THIS AMENDMENT NO. 1 made in duplicate as of December 22, 2014,

BETWEEN: **CANADIAN BROADCASTING CORPORATION/
SOCIÉTÉ RADIO-CANADA**
a corporation constituted pursuant to the Broadcasting Act,
having a principal place of business at
250 Front Street West
Toronto, Ontario
M5V 3G5
("CBC/SRC")

AND:
Canadian Press Enterprises Inc.
a corporation existing under the laws of Canada,
having its head office in Toronto at:
36 King St. East
Toronto, Ontario
M5C 2L9
("CPE")

WHEREAS CBC/SRC and CPE entered into Agreement No. BA14 C2 000032 dated January 1, 2014 pursuant to which CBC/SRC licenses certain news content from CPE (the "**Agreement**");

AND WHEREAS CBC/SRC wishes to amend the term with respect to Financial Tools content;

NOW THEREFORE in consideration of these premises, the mutual covenants, terms, warranties, representations and undertakings as are set out herein, together with such other good and valuable consideration as is described below, the parties agree as follows:

1. **Clause 1.01(b)** shall be deleted in its entirety.
2. The following shall be added as **Clause 1.02** to the Agreement:

1.02 For greater clarity, the term of this Agreement with respect to the provision of Financial Tools content pursuant to Clause 5.01(d) of this Agreement shall commence on January 1, 2014 and end on December 31, 2015 (the "Financial Tools Term").
3. Except as amended by the terms of this Amendment No. 1, the terms and conditions of the Agreement remain in full force and effect.
4. Unless otherwise specified herein, the terms herein shall have the same meaning as the corresponding terms set forth in the Agreement.
5. This Amendment No. 1 may be signed in counterparts, with each counterpart constituting an original document. All counterparts, when taken together, shall constitute one and the same

THE CANADIAN PRESS 

instrument. The parties agree that facsimile copies shall be treated as originals, fully binding and with full legal force and effect, and hereby waive any rights they may have to object to such treatment.

IN WITNESS WHEREOF the parties hereto have executed this Amendment No. 1.

CANADIAN BROADCASTING CORPORATION/
SOCIÉTÉ RADIO-CANADA

CANADIAN PRESS ENTERPRISES INC.

By: Jonathan Whitten

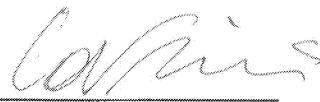
Title: DIRECTOR - NEWS CONTENT

Signature: 

Date: JAN 8/2015

Signature

Date: 01/08/15

By: 

Title: _____
Louise Veale
Director, Financial Operations

Signature: _____

Date: _____

**Amendment No. 3 to
Services Agreement**

This Amendment No. 3 ("Amendment") to the Services Agreement, as amended, is made between Custom House ULC, successor in interest to Travelex Canada Limited, ("Custom House", formerly known as "Travelex") and Canadian Broadcasting Corporation, a Canadian corporation ("CBC") (Custom House and CBC may sometimes collectively be referred to herein as the "Parties")

("Amendment Effective Date") and supplements and amends that certain Services Agreement entered into by and between Custom House and CBC dated _____, as amended ("Agreement"). Except as specifically supplemented or amended by this Amendment, the provisions of the Agreement shall continue in full force and effect, and if there be any conflict between the provisions of this Amendment and the Agreement, the terms of this Amendment shall control.

The undersigned parties, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, agree as follows:

1. Section 1.1.28 of the Agreement is hereby deleted in its entirety and replaced with the following:

"1.1.28 "Services Agreement Expiration Date" shall mean 11:59 p.m. _____"

"1.1.29 "Settlement" shall mean the total amount, including the cost of currency acquisition as well as any fees and charges (excluding any fees and charges set forth in any Addendum, if applicable), CBC/Radio-Canada owes to Custom House."

2. Section 3 of the Agreement is hereby amended to add the following:

"3.6 Settlement; No Derivatives. CBC/Radio-Canada agrees to deliver Settlement, including through a pre-authorized debit by Custom House, to Custom House in immediately available funds within two (2) business days following CBC/Radio-Canada's instruction to purchase/sell the amount of desired currency. If CBC/Radio-Canada fails to deliver Settlement within two (2) business days following CBC/Radio-Canada's instruction to purchase/sell the amount of desired currency, Custom House shall have the right to suspend or terminate the Services and/or initiate any proceedings necessary to recover any balance due. As CBC/Radio-Canada has granted Custom House electronic debit Settlement authority, CBC/Radio-Canada authorizes Custom House to initiate the collection of any outstanding CBC/Radio-Canada obligation through CBC/Radio-Canada's agreed electronic Settlement method. Such steps shall be at the sole discretion of Custom House, and CBC/Radio-Canada agrees that Custom House shall have no liability to CBC/Radio-Canada, and CBC/Radio-Canada waives any claim or action against Custom House (a) in the event that Custom House initiates an electronic debit to satisfy any outstanding payment obligation or (b) in the event of such suspension or ultimate termination. For purposes of this section, "Settlement" shall mean the total amount, including the cost of currency acquisition as well as any fees and charges (excluding any fees and charges set forth in any Addendum, if applicable), CBC/Radio-Canada owes to Custom House. If Settlement is paid to Custom House electronically, CBC/Radio-Canada agrees that Settlement shall not be recallable by CBC/Radio-Canada without Custom House's prior written consent. CBC/Radio-Canada agrees and acknowledges that it does not and will not buy or sell any form of derivatives, including options or forwards, pursuant to this Agreement and that the Services do not include support of any derivatives."

3. Section 6 of Appendix 6 is hereby amended to add the following:

“6.2 CBC/Radio-Canada hereby represents and warrants that it is not a U.S. Person under applicable U.S. laws and regulations. CBC/Radio-Canada further agrees to promptly notify Custom House if it becomes a U.S. Person. Custom House is not liable to CBC/Radio-Canada for any regulatory reporting obligations not known to Custom House.”

4. Section 7.2 of Appendix 6 is hereby deleted in its entirety and replaced with the following:

“7.2 CBC/Radio-Canada understands that Custom House (or any affiliated company) takes appropriate measures to ensure that it is not participating or assisting in money laundering or terrorist financing. CBC/Radio-Canada agrees that Custom House may disclose any transaction-related information in order to satisfy Custom House’s legal obligations under applicable law, including, but not limited to, anti-money laundering, trade and economic sanctions laws and/or regulations, or as may otherwise be required by law or court order. Furthermore, such disclosure may be made to any governmental agency, body or department that exercises regulatory or supervisory authority with respect to Custom House’s operations, where such disclosure is made to satisfy routine governmental audit or examination requirements or as part of informational submissions required to be made to such governmental entities in the ordinary course of business.”


5. Section 13 of Appendix 6 is hereby amended to add the following:

“13.2 CBC/Radio-Canada understands, acknowledges and agrees that all transactions, wherever originated, may be processed by Custom House or may be processed on behalf of Travelex by one or more of its Travelex affiliates, one or more of which may be located outside of the country of CBC/Radio-Canada. As such, all transactions, wherever originated, shall be processed in accordance with the laws and regulations of the jurisdiction where the transaction is being processed, including but not limited to, those laws and regulations relating to anti-money laundering, anti-terrorism and foreign asset control.”


6. All terms used in this Amendment shall have the meaning as defined in the Agreement, unless specifically defined otherwise in this Amendment. Except for those terms and conditions modified in this Amendment, all terms and conditions of the Agreement shall continue in full force and effect, and shall govern the parties’ rights and obligations with respect to the Services. In the event of any conflict between the terms and conditions of the Agreement and those of this Amendment, the terms and conditions of this Amendment shall govern.

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be duly executed as of the Amendment Effective Date.

CANADIAN BROADCASTING CORPORATION CUSTOM HOUSE ULC

By: 
Printed Name: J-J Roussseau
Title: Director - Cash Management
Date: March 5, 2015

By:
Printed Name:
Title:
Date: MARCH 16th 2015

By:
Printed Name:
Title: 
Date: **Julie Voyer**
Chef national, Comptabilité locale
Corporate manager, Local Accounting

**AMENDMENT NO. 2
TO SERVICES AGREEMENT**

This Amendment No. 2 ("Amendment 2") to the Services Agreement dated as of ("Agreement"), which was amended by the Amendment No. 1 to the Services Agreement with an effective date of ("Amendment 1"), is by and between CUSTOM HOUSE ULC, ("Custom House") and CANADIAN BROADCASTING CORPORATION, a Canadian corporation ("CBC/Radio-Canada") and is deemed effective as of ("Effective Date of Amendment 2"). The Agreement was assigned on from Travelex Canada Limited to Custom House ULC upon consent.

In consideration of the mutual obligations set forth herein this Amendment, and for other good and valuable consideration the sufficiency of which are hereby acknowledged, that parties, intending to be legally bound, hereby agree that the Agreement shall be amended as follows:

1. Section 1.1.28 of the Agreement is hereby deleted in its entirety and replaced with the following text:
1.1.28 "Services Agreement Expiration Date" shall mean 11:59p.m.
2. Except as modified above, the Agreement shall otherwise remain in full force and effect.

IN THE WITNESS WHEREOF, the parties have caused this Amendment 2 to be executed as of the Effective Date of Amendment 2.

CANADIAN BROADCASTING CORPORATION

CUSTOM HOUSE ULC

By:




Name:

MICHAEL MORIN

Title:

SR DIRECTOR, CORP FINANCE & ADMIN.

By:



Name:

Suzanne Moss

Title:

Director, Budgeting & Forecasting

By:

Name:

Title:

AMENDMENT NO. 1 TO SERVICES AGREEMENT

This Amendment No. 1 ("Amendment") to the Services Agreement dated as of ("Agreement"), is by and between TRAVELEX CANADA LIMITED, an Ontario corporation, ("Travelex") and CANADIAN BROADCASTING CORPORATION, a Canadian corporation ("CBC/Radio-Canada") and is deemed effective as of. ("Effective Date of Amendment").

In consideration of the mutual obligations set forth herein this Amendment, and for other good and valuable consideration the sufficiency of which are hereby acknowledged, the parties, intending to be legally bound, hereby agree that the Agreement shall be amended as follows:

- Section 1.1.28 of the Agreement is hereby deleted in its entirety and replaced with the following text:

1.1.28 "Services Agreement Expiration Date" shall mean 11:59 p.m.
- Except as modified above, the Agreement shall otherwise remain in full force and effect.

IN WITNESS WHEREOF, the parties have caused this Amendment to be executed as of the Effective Date of Amendment.

CANADIAN BROADCASTING CORPORATION:

TRAVELEX CANADA LIMITED:

By: [Signature]

By:

Name: Suzanne Moss

Name:

Title: Director Budgeting & Forecasting

Title:

By: [Signature]

Name: Jean-Jacques Rousseau

Title: Dir. Cash Management

SERVICES AGREEMENT

BETWEEN

CANADIAN BROADCASTING CORPORATION

(hereinafter referred to as "CBC/Radio-Canada")

AND

TRAVELEX CANADA LIMITED

(hereinafter referred to as "Travelex")

WHEREAS Travelex has been chosen by CBC/Radio-Canada, as its service provider for foreign wire transfers;

AND WHEREAS CBC/Radio-Canada and Travelex would like to conclude an agreement for the handling of foreign wire services to transfer funds from CBC/Radio-Canada to designated beneficiaries of those funds;

NOW THEREFOR CBC/Radio-Canada and Travelex agree to the following terms and conditions to govern their relationship.

s.18(b)

s.20(1)(b)

TABLE OF APPENDICES

APPENDIX 1	Non-Disclosure Agreement
APPENDIX 2	Services
APPENDIX 3	
APPENDIX 4	Service Levels
APPENDIX 5	Fee Schedule and Exchange Rates
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APPENDIX 11	Key Service Personnel
APPENDIX 12	Summary of Travelex Data Security Policy
APPENDIX 13	Disaster Recovery Plan
APPENDIX 14	Client Profile

1. DEFINITIONS AND CONSTRUCTION

1.1 Definitions

Capitalized terms used in this Services Agreement shall have their respective meanings set forth hereafter:

- 1.1.1 “*Affiliate(s)*” shall mean the entities that are controlling, controlled by, or under common control with Travelex.
- 1.1.2 “*Agent(s)*” shall mean agents, subcontractors, third party product and service providers and representatives thereof that are retained by a Party.
- 1.1.3
- 1.1.4 “*Business Day*” shall mean any day of the week other than a Saturday or a Sunday, on which Canadian and U.S. chartered banks are open for the transaction of domestic business in Canada.
- 1.1.5 “*CBC/Radio-Canada Data*” shall have the meaning set forth in Section 8.1 of this Services Agreement.
- 1.1.6 “*CBC/Radio-Canada’s Privacy Policy*” shall mean CBC/Radio-Canada’s Privacy Policy attached hereto as Appendix 9 to this Services Agreement.
- 1.1.7 “*Confidential Information*” shall have the meaning set forth in Section 12 of this Services Agreement.
- 1.1.8 “*Correspondent Bank*” shall mean a bank engaged by Travelex in its sole discretion for the purposes of completing transactions forming part of the Services which bank may be located outside of Canada.
- 1.1.9 “*Daily Rate File*” shall mean an electronic file prepared by Travelex

containing the foreign exchange rate of the Canadian dollar against each of the currencies identified in Appendix 3.

1.1.10 "*Data Security Policies*" shall mean Travelex's policy attached to this Services Agreement as Appendix 12.

1.1.11 "*Day Rate*" shall have the meaning set out in Appendix 5 to this Services Agreement.

1.1.12 "*DR Plan*" shall mean the Disaster Recovery Plan of Travelex in effect and applicable to the Services, a summary of which is set forth in Appendix 13 to this Services Agreement.

1.1.13 "*Fees*" shall mean the fees for wire services set out in Appendix 5 to this Services Agreement.

1.1.14 "*Force Majeure Event*" shall have the meaning set forth in Section 9.2 of this Services Agreement.

1.1.15 "*Incidental Charges*" shall have the meaning set forth in Appendix 5 to this Services Agreement.

1.1.16 "*Initial Term*" shall have the meaning set forth in Section 2.1 of this Services Agreement.

1.1.17 "*Intermediary Bank*" shall mean a bank that may be located outside of Canada and which acts as an intermediary between Travelex and the bank to which a wire transfer is being made.

1.1.18 "*Key Travelex Personnel*" shall mean Travelex employees designated as such in accordance with Section 5.2 of this Services Agreement.

1.1.19 "*Law(s)*" shall mean all applicable declarations, decrees, regulations, legislation or any other binding requirement of or by any governmental authority.

1.1.20 "*Market Rate*" shall have the meaning set out in Appendix 5 to this Services Agreement.

- 1.1.21 “*Notice*” shall only be valid if given in accordance with Section 19.2 of this Services Agreement.
- 1.1.22 “*Parties*” or “*Party*” shall mean either the CBC/Radio-Canada or Travelex, as the case may be.
- 1.1.23 “*Service Beneficiary and Service Beneficiaries*” shall mean, individual and collectively the beneficiaries of the wires of funds entrusted to Travelex.
- 1.1.24 “*Service Location*” shall have the meaning set forth in Section 7.1 of this Services Agreement.
- 1.1.25 “*Services Agreement*” shall mean this agreement as amended from time to time.
- 1.1.26 “*Services Agreement Contract Year*” shall mean each calendar year period during the Services Agreement Term except for calendar year where it means the period between the Services Agreement Effective Date and
- 1.1.27 “*Services Agreement Effective Date*” shall mean
- 1.1.28 “*Services Agreement Expiration Date*” shall mean 11:59 p.m.
- 1.1.29 “*Services Agreement Term*” shall mean the term of this Services Agreement as set out in Section 2.1 of this Services Agreement and any renewal, or extension or in respect thereof.
- 1.1.30 “*Services*” shall mean the services set out in Section 3.1 and Appendix 2 to this Services Agreement.
- 1.1.31 “*Similar Travelex Customer*” shall mean Travelex customers who are similar to CBC/Radio-Canada having regard to:
- products and services being purchased
 - transaction volumes
 - number of transactions
 - Currency Pairs

- average transaction value

1.1.33 "*Travelex Project Executive*" shall have the meaning set forth in Section 5.1 to this Services Agreement.

1.1.34

1.2 In this Agreement and the Appendices to this Services Agreement:

1.2.1 the Appendices to this Services Agreement, as amended from time to time by mutual agreement of the Parties, as appropriate, shall be incorporated into and are deemed part of this Services Agreement and all references to this Services Agreement shall include the Appendices to this Services Agreement;

1.2.2 references to an Appendix, Article or Section shall be to such Appendix to, Articles or Sections of this Services Agreement, unless otherwise provided.

1.3 Headings

The Articles and Sections headings, and Table of Appendices are for reference and convenience only and shall not be considered in the interpretation of this Services Agreement. Except as otherwise expressly provided in this Services Agreement, in the event of a conflict between the Articles and Sections of this Services Agreement and any Appendix to this Services Agreement, the Articles and Sections of this Services Agreement shall prevail.

2. TERM

2.1 Services Agreement

The Initial Term of this Services Agreement shall commence on the Services Agreement Effective Date and shall continue until 11:59pm (Eastern Standard Time) on the Services Agreement Expiration Date, or such earlier date upon which this Services Agreement may be terminated pursuant to Article 15 (the "*Initial Term*").

2.2 Renewal and Extension

Unless this Services Agreement is terminated earlier pursuant to Article 15, CBC/Radio-Canada shall notify Travelex at least 180 days prior to the Services Agreement Expiration Date as to whether CBC/Radio-Canada wishes to renew this Services Agreement. If CBC/Radio-Canada provides Travelex with Notice that it does not wish to renew this Services Agreement, this Services Agreement shall expire on the Services Agreement Expiration Date. If CBC/Radio-Canada indicates that it wishes to renew, this Agreement shall be renewed on the same terms and conditions as those of this Services Agreement, except that the Fees for the Services may be renegotiated. Any renegotiated fees shall not be higher than those charged to Similar Travelex Customers located in Canada.

3 SERVICES

3.1 Services

Travelex will provide the CBC/Radio-Canada and its designees the Services, which comprise:

- 3.1.1 the services set out in Appendix 2 to this Services Agreement;
- 3.1.2 any services, functions and responsibilities not specifically described in this Services Agreement but reasonably required for the proper and complete performance of the services, functions and responsibilities described in this Services Agreement.

3.2 Office for Foreign Assets Control (OFAC) List

Travelex is required by law to compare Service Beneficiary data with the Office for Foreign Assets Control (OFAC) list. Should the Service Beneficiary list contain a match with the UN Suppression of Terrorism list or the OFAC List, the transaction to that particular Service Beneficiary, if required by law or regulation, will not be completed and Travelex will so notify CBC/Radio-Canada, where permitted by law, promptly after it is notified of the inability to complete and in any event on the next Business Day after Travelex becomes aware of the non-completion of the transaction.

3.3 Licenses and Permits

Travelex shall obtain, maintain and comply with, at its own cost, all licenses, notices, approvals, authorizations and permits required by Law which Travelex is required to have in order to perform the Services.

3.4 Knowledge Sharing

At least once each Services Agreement contract year, at a mutually agreed time and location, Travelex shall meet with representatives of CBC/Radio-Canada in order to discuss the manner in which the Services are being provided and respond to reasonable inquiries of CBC/Radio-Canada with respect thereto.

3.5 Reports

Travelex shall provide to CBC/Radio-Canada such Bank Reconciliation Files as set forth in Section 11.2 and Appendix 2 to this Services Agreement.

4. CBC/RADIO-CANADA RESPONSIBILITIES

CBC/Radio-Canada shall appoint an individual (the "*CBC/Radio-Canada Contract Executive*") who, from the date of this Services Agreement, shall serve as the primary CBC/Radio-Canada representative under this Services Agreement. CBC/Radio-Canada Contract Executive shall (1) have overall responsibility for managing and coordinating the performance of the CBC/Radio-Canada's obligations under this Services Agreement and (2) be authorized to act for and on behalf of the CBC/Radio-Canada with respect to all matters relating to this Services Agreement. For clarity, persons authorized to conduct transactions with Travelex shall be designated as such on Travelex's standard form of client profile attached as Appendix 14 to this Services Agreement which may be amended by CBC/Radio-Canada from time to time. Notwithstanding the foregoing, the CBC/Radio-Canada Contract Executive may, upon Notice to Travelex, delegate such of his or her responsibilities to other CBC/Radio-Canada representatives as CBC/Radio-

Canada Contract Executive deems appropriate.

5. TRAVELEX STAFF

5.1 Travelex Project Executive

Travelex shall appoint an individual who, from the Services Agreement Effective Date, will be in charge of implementing the Services (the "*Travelex Project Executive*") and serve as the primary Travelex representative under the Services Agreement.

The appointment by Travelex of the Travelex Project Executive and any replacement thereof is subject to the prior approval of CBC/Radio-Canada, which approval shall not be unreasonably withheld.

5.2 Key Travelex Personnel

As of the Services Agreement Effective Date and thereafter annually or as CBC/Radio-Canada and Travelex may agree during the Services Agreement Term, CBC/Radio-Canada and Travelex shall designate certain employees of Travelex as key personnel (the "*Key Travelex Personnel*").

The Key Travelex Personnel will be available for meetings with the CBC/Radio-Canada Project Executive, upon CBC/Radio-Canada's request, at mutually agreed times and locations. In addition, if Travelex reassigns or replaces any Key Travelex Personnel, Travelex will, where practicable, provide Notice to CBC/Radio-Canada.

Travelex has designated and CBC/Radio-Canada has accepted the Key Travelex Personnel listed in Appendix 11 to this Services Agreement.

5.3 No Subcontracting

Unless otherwise provided or agreed upon, the Services shall be entirely performed and delivered by Travelex's regular employees, whether full time, part time or on contract, or by a Correspondent Bank or by an Intermediary Bank.

6. SERVICE LEVELS

6.1 Travelex's Commitment

- 6.1.1 As of the Services Agreement Effective Date, Travelex will provide the Services to CBC/Radio-Canada in accordance with the Service Levels set forth in Appendix 4 to this Services Agreement.
- 6.1.2 Travelex shall use commercially reasonable efforts to ensure that wires arrive at their destination bank within the time provided in the Service Levels. Should wires not arrive at their destination bank within the time provided in the Service Levels, Travelex will assume all reasonable penalties that may be payable by CBC/Radio-Canada due to late arrival only if the late arrival was due to some action or inaction of Travelex such as loss of early payment discounts and rebates, late payment interest and charges, collection charges.
- 6.1.3 Travelex may make periodic enhancements to improve the Service Levels of its customers. If such enhancements are applicable to the Services provided to CBC/Radio-Canada, Travelex will provide Notice of such improvements to CBC/Radio-Canada and consult with CBC/Radio-Canada regarding the suitability and implications of such improvements. If CBC/Radio-Canada subsequently requests such improvements be implemented, Travelex will make reasonable efforts to implement such improvements to the Services provided to CBC/Radio-Canada.
- 6.1.4 Travelex shall use commercially reasonable efforts to ensure that each wire transfer it processes is sent to the intended Service Beneficiary as per CBC/Radio Canada's instructions. In the event that due to Travelex's error or an error by one of Travelex's Agents and/or Affiliates, a wire is not sent to the intended Service Beneficiary as per CBC/Radio Canada's instructions, then in such an event, Travelex will:
- (1) assume responsibility for ensuring that the wire is promptly resent, for the full original amount, to the intended Service Beneficiary as per CBC/Radio Canada's instructions, at no further expense to CBC/Radio-Canada and without requesting any additional funds from CBC/Radio-Canada; and in the event that Travelex is not able to complete the wire transfer, Travelex will reimburse CBC/Radio-Canada in full for the funds debited from CBC/Radio-Canada's bank account; and

(2) assume all reasonable penalties (such as loss of early payment discounts and rebates, late payment interest and charges, collection charges) that may be payable by CBC/Radio-Canada due to the wire not being sent to the intended Service Beneficiary as per CBC/Radio Canada's instructions.

7. SECURITY

7.1 Minimum Standards

Travelex will maintain and enforce at Travelex's facilities to or from which the Services are provided (the "*Service Locations*") safety and security systems and procedures to prevent unauthorized access to any and all networks or resources that process or contain Confidential Information provided by CBC/Radio-Canada and that are at least equal to the highest of the following:

7.1.1 for any Service Location, industry standards, for such Service Location; and

7.1.2 any higher security standard as may be agreed in writing by CBC/Radio-Canada and Travelex from time to time.

7.2 Safeguard of Data

Travelex will establish and maintain safeguards against the destruction, loss or alteration of CBC/Radio-Canada Data in the possession of Travelex that will be no less rigorous than the Data Security Policies of Travelex with respect to its other clients receiving similar services and will be in accordance with the CBC/Radio-Canada Privacy Policy, which is attached as Appendix 9 to this Services Agreement. On an annual basis at the request of CBC/Radio-Canada, Travelex will make available to CBC/Radio-Canada an individual who is familiar with the Data Security Policy of Travelex and can respond to reasonable inquiries of CBC/Radio-Canada as to the sufficiency thereof.

8. DATA AND REPORTS

8.1 CBC/Radio-Canada Data

All data and information related to CBC/Radio-Canada and Service Beneficiaries:

- 8.1.1 submitted to Travelex or Agents by or on behalf of CBC/Radio-Canada;
- 8.1.2 obtained, developed or produced by Travelex or Travelex's Agents specifically and exclusively for CBC/Radio-Canada in connection with this Services Agreement; or
- 8.1.3 to which Travelex or Agents have access in connection with the provision of the Services;

shall remain the sole property of CBC/Radio-Canada ("*CBC/Radio-Canada Data*").

Travelex shall not access, copy or use any of the CBC/Radio-Canada Data or any other CBC/Radio-Canada information without the prior written consent of CBC/Radio-Canada, except as may be necessary to perform the Services and except as required by law.

CBC/Radio-Canada agrees to provide Travelex with Service Beneficiary information. CBC/Radio-Canada assumes full responsibility for the CBC/Radio-Canada Data including, but not limited to, its condition, content, format, usability or correctness except for that CBC/Radio-Canada Data which has been materially modified by Travelex as part of the Services rendered by it hereunder.

8.2 Correction of Errors

- 8.2.1 Travelex will not be responsible for any errors or loss arising from reliance on CBC/Radio-Canada Data except to the extent that such errors are caused by Travelex. Travelex does assume full responsibility for the use it makes of the CBC/Radio-Canada Data, as well as how it is stored and interpreted unless the use or manner of storage is dictated to Travelex by CBC/Radio-Canada.
- 8.2.2 CBC/Radio-Canada will give Notice to Travelex of any errors in CBC/Radio-Canada's Data that come to its attention immediately upon becoming aware of such errors.
- 8.2.3 Travelex shall promptly correct, at the request and sole discretion of CBC/Radio-Canada, any errors or inaccuracies in CBC/Radio-Canada Data.

8.3 Utilization and Return of Data

8.3.1 CBC/Radio-Canada Data shall be Confidential Information of CBC/Radio-Canada and shall not be:

8.3.1.1 used by Travelex other than in connection with the provision of the Services or as otherwise required by law;

8.3.1.2 disclosed, sold, assigned, leased or otherwise provided to third parties by Travelex other than to Travelex's Agents or affiliates in connection with the performance of the Services;

8.3.1.4 copied by Travelex, except if related to the performance of the Services or as otherwise required by law; or

8.3.1.5 commercially exploited by or on behalf of Travelex or its Affiliates other than in connection with the provision of the Services.

8.3.2 Upon request by CBC/Radio-Canada at any time during the Services Agreement Term, and upon the expiration or termination of this Services Agreement, Travelex shall subject to sub-paragraph 8.3.3 and 8.3.4 erase or destroy all CBC/Radio-Canada Data and CBC/Radio-Canada Reports in the possession or control of Travelex.

8.3.3 Travelex may create and maintain any archival tapes (or other storage media or devices) containing CBC/Radio-Canada Data and such tapes, storage media or devices will be used solely for back-up purposes and shall be destroyed in accordance with the Travelex retention policy.

8.3.4 Travelex may also retain copies of the CBC/Radio-Canada's Data in accordance with its retention policy and as required by law.

9. CONTINUED PROVISION OF SERVICES

9.1 Disaster Recovery Plan (DR Plan)

In the event of a catastrophic breakdown of Travelex electronic systems, Travelex shall institute the DR Plan set out in Appendix 13 to this Services Agreement.

9.2 Force Majeure Event

- 9.2.1 If, and to the extent that a Party's performance of any of its obligations under the Services Agreement is prevented, hindered or delayed by fire, flood, earthquake, elements of nature, acts of God, acts of war, terrorism, riots, civil disorders, rebellions or revolutions, or any other cause beyond the reasonable control of such Party (each, a "*Force Majeure Event*"), such Party shall, for as long as such Force Majeure Event exists, continue to use its reasonable best efforts, consistent with prevailing industry standards, to recommence performance whenever and to whatever extent reasonably possible without delay, including through the use of alternate sources, workaround plans or other mutually agreed means. For the purposes of this Services Agreement, a strike of some or all of the staff of a Party does not constitute a Force Majeure Event.
- 9.2.2 The Party whose performance is prevented, hindered or delayed by a Force Majeure Event will promptly notify the other Party by telephone (to be confirmed by a Notice where reasonably possible within five (5) business days of the inception of such delay) of the occurrence of a Force Majeure Event and describe in reasonable detail the nature of the Force Majeure Event.
- 9.2.3 The occurrence of a Force Majeure Event does not excuse, limit or otherwise affect Travelex's obligation to apply the DR Plan and to provide normal recovery procedures or any other disaster recovery services described in this Services Agreement.
- 9.2.4 If any Force Majeure Event prevents, or materially hinders or delays performance of the Services for more than ten (10) consecutive Business Days, Travelex shall, upon the request of CBC/Radio-Canada:
- 9.2.4.1 use reasonable efforts to procure such Services from an alternate source and agrees not to charge CBC/Radio-Canada for such efforts
 - 9.2.4.2 procure such Services from an alternate source and Travelex shall reimburse CBC/Radio-Canada for the costs and expenses incurred by CBC/Radio-Canada in procuring such Services, to the extent that those costs and expenses exceed the Fees payable by CBC/Radio-Canada for the Services; and
 - 9.2.4.3 terminate the Services Agreement, in whole or in part and without regard to the termination for cause provisions of this Services Agreement, as of the date specified by CBC/Radio-Canada in its

termination Notice to Travelex.

In no event will CBC/Radio-Canada be liable to pay for Services that were not provided by Travelex.

9.3 CBC/Radio-Canada Priority

Whenever a Force Majeure Event or a disaster causes Travelex to allocate limited resources between or among the clients or Affiliates of Travelex, Travelex will not provide to any of its Similar Travelex Customers any greater priority than it provides to CBC/Radio-Canada. In addition, in no event will Travelex redeploy or reassign any Key Travelex Personnel to another account in the event of the occurrence of a Force Majeure Event, except as may otherwise be permitted herein or agreed between the Parties or except where appropriate in the circumstances.

10 FEES

10.1 Fees shall be paid as set out in the Fee and Exchange Rates Schedule attached as Appendix 5 to this Services Agreement.

11. PAYMENT

11.1 Amounts due to Travelex for the wire service transaction funds, Fees and any charges of third party institutions with respect to funds transferred shall be made to Travelex by preauthorized debit in accordance with the preauthorized debit agreement in the form set out in Appendix 7, by 3 p.m. Eastern Standard time on the day on which wire transfers are made.

11.2 Debits shall be made by Travelex in settlement of a wire transaction including associated Fees and Incidental Charges, and a Bank Reconciliation File shall be transferred by e-mail or fax to an employee designated by CBC/Radio Canada from time to time, on the same day as the debit transaction.

12. CONFIDENTIALITY

12.1 Travelex shall abide by the Non Disclosure Agreement attached as Appendix 1 and cooperate with CBC/Radio-Canada in its effort to prevent or stay any breach

of confidentiality in accordance with the CBC/Radio-Canada Privacy Policy set out in Appendix 9 to this Services Agreement.

12.2 For the purposes of this Services Agreement, “*Confidential Information*” shall mean all information and documentation of CBC/Radio-Canada or Travelex, respectively, whether disclosed to or accessed by CBC/Radio-Canada or Travelex in connection with the transactions contemplated in this Services Agreement, including:

12.2.1 with respect to CBC/Radio-Canada, and the CBC/Radio-Canada Data and all information of CBC/Radio-Canada or its employees, customers, service providers, contractors and other third parties doing business with CBC/Radio-Canada;

12.2.2 with respect to CBC/Radio-Canada and Travelex, the terms of this Services Agreement.

13. REPRESENTATIONS AND WARRANTIES

13.1 By CBC/Radio-Canada

CBC/Radio-Canada represents and warrants that:

13.1.1 CBC/Radio-Canada is a corporation, duly organized, validly existing and in good standing under the Laws of Canada;

13.1.2 CBC/Radio-Canada has all requisite power and authority to execute, deliver and perform its obligations under the Services Agreement;

13.1.3 the execution, delivery and performance of this Services Agreement by CBC/Radio-Canada (1) has been duly authorized and (2) shall not conflict with, result in a breach of, or constitute a default under any other agreement to which CBC/Radio-Canada is a party or by which it is bound;

13.1.4 CBC/Radio-Canada has the consent, where required by law of its employees, customers, service providers, contractors and other third parties doing business with it, to use and/or disclose their information for the purpose for which it was collected and in accordance with relevant

privacy legislation.

13.2 Travelex represents and warrants that:

- 13.2.1 Travelex is a corporation duly incorporated, validly existing and in good standing under the Laws of Ontario;
- 13.2.2 Travelex has all requisite corporate power and authority to execute, deliver and perform its obligations under this Services Agreement;
- 13.2.3 the execution, delivery and performance of this Services Agreement by Travelex (1) has been duly authorized by Travelex and (2) shall not conflict with, result in a breach of or constitute a default under any other agreement to which Travelex is a party or by which it is bound;
- 13.2.4 Travelex is duly licensed, authorized or qualified to do business and is in good standing in every jurisdiction where such licensing, authorization or qualification is required in order to perform the Services;
- 13.2.5 to its knowledge and belief Travelex is in compliance with all Laws applicable to it and has obtained all applicable permits and licenses required of it in connection with its obligations under this Services Agreement;
- 13.2.6 to its knowledge and belief Travelex is not in breach of any confidentiality agreement existing between Travelex and CBC/Radio-Canada; and
- 13.2.7 there is no outstanding litigation, arbitrated matter or other dispute to which Travelex is a party which, if decided unfavorably to Travelex, would reasonably be expected to have a material adverse effect on Travelex's ability to fulfill its obligations under this Services Agreement;

14. ADDITIONAL COVENANTS

14.1 Viruses

Travelex will exercise reasonable commercial efforts, consistent with prevailing industry practice, to ensure that no viruses or similar items are coded or introduced in the systems

used to perform the Services.

14.2 Continuation of Services

In the event of a dispute between CBC/Radio-Canada and Travelex, the Parties shall continue to perform their obligations under the Services Agreement in good faith during the resolution of such dispute and thereafter until the termination of this Services Agreement.

15. TERMINATION

15.1 Termination for Convenience

At any time during the Services Agreement Term, either Party may terminate this Services Agreement, in whole or in part, for convenience upon 180 days' Notice to the other Party.

15.2 General Application

Either Party may terminate this Services Agreement at any time, effective upon receipt by the other Party of a Notice to that effect, if:

15.2.1 such other Party enters into liquidation, whether compulsory or voluntary, or a receiver is appointed for all or any portion of its assets or if it becomes bankrupt or insolvent or enters into any arrangement with its creditors or takes or suffers any similar action as a consequence of debt or becomes unable to pay its debts as they become due;

15.2.2 such other Party is in breach of a material obligation under the Services Agreement and has failed to remedy such breach within ten (10) Business Days of having received a Notice of such breach; or

15.2.3 any Law, court decision or other government action prevents either Party from performing its obligations under the Services Agreement.

15.3 Failure to meet Service Levels set out in Appendix 4 shall constitute a breach of a material obligation.

15.4 CBC/Radio-Canada may also terminate the Services Agreement if Travelex has been unable to perform its obligations under the Services Agreement by reason of a Force Majeure as specified in Section 9.2 of this Services Agreement.

15.5 The right to terminate shall be in addition to any other legal remedies that may be available to the Parties.

16. TERMINATION DUTIES

16.1 Except where this Services Agreement is terminated by Travelex pursuant to Section 15.3.2 as a result of a breach of a material obligation by CBC/Radio-Canada that is not remedied in accordance with the terms hereof, in the event that this Services Agreement terminates or expires, Travelex shall be responsible for the following duties:

16.1.1 making available to CBC/Radio-Canada, or its designates, including a third-party service provider, all current and historical data and all pertinent information concerning Service Beneficiaries;

16.1.2 reasonably co-operating in transferring the Services either to CBC/Radio-Canada or to its designate, including a third-party service provider;

16.1.3 returning all documents, data, tapes or other supports originally supplied by CBC/Radio-Canada or the Service Beneficiaries;

16.1.4 preparing a final detailed invoice, as applicable.

16.2 Undertaking

Travelex undertakes to and shall indemnify CBC/Radio-Canada against any liability or expenses (including reasonable legal fees and costs) to the extent that:

16.2.1 it arises out of a breach of any obligation of Travelex hereunder or the negligence or misconduct by Travelex, its Affiliates or Agents in respect of the Services provided by Travelex, its Affiliates or Agents or;

16.2.2 it is related to any breach of duties or obligations of Travelex or its Agents hereunder.

16.3 Cost to Enforce

Subject to the ruling of an arbitration tribunal or a court of competent jurisdiction, Travelex will be responsible for any costs and expenses incurred by CBC/Radio-Canada in connection with the enforcement of the indemnity rights of CBC/Radio-Canada.

16.4 Acts or Omissions of CBC/Radio-Canada

The foregoing indemnification obligations shall not be applicable to the extent any claim, liability or expense is solely attributable to the acts or omissions of CBC/Radio-Canada.

17. DAMAGES

17.1 Direct Damages

Each Party shall be liable to the other for direct damages arising out of a breach of this Services Agreement.

The following shall be considered direct damages and Travelex shall not assert that they are indirect, incidental, special or consequential damages or lost profits to the extent they result from a breach of this Services Agreement:

- 17.1.1 reasonable costs and expenses to CBC/Radio-Canada to procure the Services from an alternate source, to the extent the charges of such alternate source are in excess of the charges of Travelex under the Services Agreement;
- 17.1.2 payments or penalties imposed by any legal authority or reasonable payments or penalties imposed by contract with third parties or as a result of indemnities, express or implied for failure to comply with deadlines. Examples of penalties are loss of early payment discounts and rebates, late payment interest and charges, collection charges;
- 17.1.3 reasonable out of pocket expenses incurred by recreating or reloading any of the information of CBC/Radio-Canada that is lost or damaged;
- 17.1.4 reasonable out of pocket expense incurred due to a breach of this Services Agreement by Travelex;
- 17.1.5 the following expenses which are necessary in order to remedy the breach by Travelex of this Services Agreement pursuant to Section 15.3.2: straight

time, overtime or related expenses incurred by CBC/Radio-Canada, including overhead allocations of CBC/Radio-Canada for the employees of CBC/Radio-Canada, wages, salaries of additional employees, travel expenses, overtime expenses, telecommunication charges, and similar charges, due to the failure of Travelex to provide all or a portion of the Services outlined in Appendix 2 to this Services Agreement; and

17.1.6 payments made by CBC/Radio-Canada pursuant to inaccurate calculations by Travelex.

17.2 Consequential Damages

Neither CBC/Radio-Canada nor Travelex will be liable for, nor will the measure of damages include, any indirect, incidental, special, consequential damages or amounts for loss of income, profits or savings arising out of or relating to its performance under the Services Agreement.

18. INSURANCE

18.1 Coverage

During the Service Agreement Term, Travelex shall obtain and maintain at its own expense, and require Agents to obtain and maintain at their own or Travelex's expense, insurance of the type and for the amount set forth below:

18.1.1 comprehensive or commercial general liability insurance (including contractual liability insurance), in an amount of \$5,000,000 per occurrence combined single limit;

18.1.2 crime insurance in an amount of \$1,000,000 per claim endorsed to cover client losses, which shall insure against employee dishonesty and/or fraudulent acts and covers loss of assets, including those of clients (money, securities or other property) through the fraudulent or dishonest acts of employee(s) acting alone or in collusion with others; and

18.1.3 such other insurance as the Parties shall mutually agree.

18.2 Certificates

Upon request Travelex will furnish to the CBC/Radio-Canada certificates of insurance or other appropriate documentation (including evidence of renewal of insurance) evidencing the coverage and adding CBC/Radio-Canada as a loss payee with respect to its liability arising out of Travelex's performance and naming CBC/Radio-Canada as additional insured on the commercial general liability insurance with respect to its vicarious liability arising out of Travelex's performance hereunder. Such certificates and other documentation will include a provision whereby thirty (30) days' Notice must be received by the CBC/Radio-Canada prior to coverage cancellation or material alteration of the coverage by either Travelex or the applicable insurer.

19. MISCELLANEOUS PROVISIONS

19.1 Assignment

Travelex may not assign the Services Agreement, in whole or in part, without the consent of CBC/Radio-Canada which consent will not be unreasonably withheld.

19.2 Notices

Except as otherwise specified in this Services Agreement, all notices, requests, consents, approvals, agreements, authorizations, acknowledgements, waivers, replies and other communications required or permitted under this Services Agreement shall be in writing and shall be deemed given on the Business Day when sent by facsimile prior to 5:00 PM, Ottawa time, to the facsimile number specified below, provided that a confirmed receipt has been obtained, or delivered by hand to the address specified below. Otherwise, a facsimile will be deemed given on the next Business Day. A copy of any such Notice shall also be sent by registered mail, postage pre-paid and acknowledgement of receipt requested, on the date such Notice is sent by facsimile to the address specified below:

In the case of CBC/Radio-Canada:

Jean-Jacques Rousseau
Cash Management
Canadian Broadcasting Corporation
P.O. Box 3220, Station C
Ottawa, Ontario
K1Y 1E4
Tel: 613-288-6090
Fax: 613-288-6132

With a copy to:

Vice-President, General Counsel & Corporate Secretary
Law Department
Room: 324,181 Queen Street
Ottawa, Ontario
K1P 1K9
Phone: (613) 288-6376
Fax: (613) 288- 6279

In the case of Travelex:

Vice President, Legal and Business Affairs,
100 Yonge Street, 15th floor,
Toronto, Ontario, M5C 2W1

The Parties may amend their respective co-ordinates for Notice from time to time, by providing such coordinates to the other Party in accordance with the provisions of this section 19.2

19.3 Counterparts

This Services Agreement may be executed in any number of counterparts, each of which shall be deemed an original, but all of which taken together shall constitute one single agreement between the parties.

19.4 Relationship

The Parties intend to create an independent contractor relationship and nothing in this Services Agreement shall be construed to make either CBC/Radio-Canada and Travelex partners, joint venturers, principals, agents (except as expressly set forth in this Services Agreement) or employees of the other. No officer, director, employee, Affiliate or Agent retained by Travelex to perform work on CBC/Radio-Canada's behalf under this Services Agreement shall be deemed to be an employee or an agent of CBC/Radio-Canada. Neither Party shall have any right, power or authority, express or implied, to bind the other.

19.5 Consents

Except as specifically set forth in the Services Agreement, all consents, approvals, acceptances or similar actions, to be given by any Party under this Services Agreement will not be unreasonably withheld or delayed and each Party will make only reasonable requests under the Services Agreement.

19.6 Severability

If any provision of this Services Agreement is held by a court of competent jurisdiction to be contrary to Law, then the remaining provisions of this Services Agreement, if capable of substantial performance, shall remain in full force and effect.

19.7 Amendments

No amendment to, or change, waiver or discharge of, any provision of this Services Agreement shall be valid unless in writing and signed by an authorized representative of each Party.

19.8 Applicable Law

The Services Agreement and the rights and obligations of the Parties shall be construed in accordance with the laws of the province of Ontario and the laws of Canada applicable therein, without giving effect to the principles thereof relating to the conflict of laws.

19.9 Exclusive Jurisdiction

Each Party irrevocably agrees that any legal action, suit or proceeding brought by it in any way arising out of the Services Agreement must be brought solely and exclusively in the Judicial District of Ottawa-Carleton, Ontario, Canada, where the Parties elect domicile, and each Party irrevocably accepts and submits to the sole and exclusive jurisdiction of the aforesaid courts *in personam*, generally and unconditionally with respect to any action, suit or proceeding brought by it or against it by the other Party.

19.10 Remedies Cumulative

No right or remedy conferred upon or reserved to any Party is intended to be exclusive of any other right or remedy, and each and every right and remedy will be cumulative and in addition to any other right or remedy under the Services Agreement, or under the Law, whether now or hereafter existing.

19.11 Covenant of Further Assurances

CBC/Radio-Canada and Travelex covenant and agree that, subsequent to the execution and delivery of the Services Agreement and without any additional consideration, each of CBC/Radio-Canada and Travelex will execute and deliver any further legal instruments and perform any acts that are or may be reasonably requested by any other Party to effect the purposes of the Services Agreement.

19.12 Conflict of Interest

No member of the House of Commons shall be admitted to any share or part of this Services Agreement or to any benefit arising therefrom.

19.13 Privacy Requirements

CBC/Radio-Canada is subject to the *Personal Information Protection and Electronic Documents Act*. Travelex agrees and undertakes to treat all personal information received or created in accordance with the applicable provisions of the CBC/Radio-Canada Privacy Policy as amended from time to time, as set out in Appendix 9 to this Services Agreement.

19.14 Successors

This Services Agreement and any other instrument executed by the Parties shall bind the Travelex's officers, employees, successors and assigns.

19.15 Survival

The terms of Articles 13 and 17 and Sections 18.1 and 19.2 and of this Section shall survive the termination or expiration of this Services Agreement.

19.16 Inconsistency

In case of be any inconsistency between the provisions of this Services Agreement and any of the Appendices, the provisions of this Services Agreement shall prevail.

19.17 Entire Agreement

This Services Agreement and attached appendices constitute the entire agreement between the Parties with respect to the subject matter hereof, superseding all oral and written proposals, representations, understandings and agreements previously made or existing with respect to such subject matter.

19.18 Additional Terms & Conditions

Additional terms and conditions, as set out in Appendix 6, shall apply to the Services.

IN WITNESS WHEREOF, the Parties have caused this Services Agreement to be signed and delivered by its duly authorized representatives.

For CBC/Radio-Canada



M. MOONEY, SR. DIRECTOR
Signature

Date *sep 18/06*

M. DELORME, SR. DIRECTOR
Signature *M. Delorme*
Date *02/09/06*

For Travelex 

Larry Taylor, CEO
Signature

Date *SEPT. 7, 2006*

APPENDIX 1

NON-DISCLOSURE AGREEMENT

This Agreement made as of February 1, 2006.

B E T W E E N :

**CANADIAN BROADCASTING
CORPORATION,**
a corporation established
under the Broadcasting Act (S.C. 1991, c. 11),
having its head office in the City of Ottawa
at 181 Queen Street , Ottawa, Ontario, K1P 1K9

("Discloser")

- and -

TRAVELEX CANADA LIMITED,
a corporation established under the
Ontario Business Corporations Act (R.S.O. 1990, c. B. 16),
having its head office in the City of Toronto
at 100 Yonge Street, 15th Floor, Toronto, Ontario, M5C 2W1

("Recipient")

**Pages 190 to / à 192
are withheld pursuant to sections
sont retenues en vertu des articles**

18(b), 20(1)(b)

**of the Access to Information Act
de la Loi de l'accès à l'information**

s.18(b)

s.20(1)(b)

APPENDIX 2

SERVICES

Page 194

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est retenue en vertu des articles**

16(2)(c), 20(1)(b)

**of the Access to Information Act
de la Loi de l'accès à l'information**

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18(b), 20(1)(b)

**of the Access to Information Act
de la Loi de l'accès à l'information**

s.18(b)

s.20(1)(b)

APPENDIX 4

SERVICE LEVELS

**Pages 201 to / à 203
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sont retenues en vertu des articles**

18(b), 20(1)(b)

**of the Access to Information Act
de la Loi de l'accès à l'information**

APPENDIX 5**FEE SCHEDULE AND EXCHANGE RATES****COST OF SERVICES**

The total cost for services payable by CBC/Radio-Canada to Travelex for the System and all services relating thereto will be as follows:

US dollar wires	
Foreign currency wires	
Canadian dollar international wires	
Canadian dollar wires	

Travelex guarantees these Fees for the Initial Term of this Services Agreement.

Travelex warrants that these rates do not exceed rates charges by Travelex to Similar Travelex Customers.

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est retenue en vertu des articles**

18(b), 20(1)(b)

**of the Access to Information Act
de la Loi de l'accès à l'information**

s.18(b)

s.20(1)(b)

APPENDIX 6

TERMS AND CONDITIONS

**Pages 207 to / à 212
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sont retenues en vertu des articles**

18(b), 20(1)(b)

**of the Access to Information Act
de la Loi de l'accès à l'information**

s.16(2)(c)

s.18(b)

s.20(1)(b)

APPENDIX 7

Pre-Authorized Debit Agreement

**Pages 214 to / à 218
are withheld pursuant to sections
sont retenues en vertu des articles**

18(b), 20(1)(b)

**of the Access to Information Act
de la Loi de l'accès à l'information**

APPENDIX 9

CBC/RADIO-CANADA PRIVACY POLICY

Policy 2-9-2: Personal Information and Privacy Protection

EFFECTIVE DATE: December 2000

- [References](#)
- [Definitions](#)
- [Statement of Policy](#)
- [Requirements](#)
- [Responsibility](#)
- [Operating Principles](#)

References:

Personal Information Protection and Electronic Documents Act Corporate Records and Information Management Procedures Corporate Retention Schedules

Definitions:

The *Personal Information Protection and Electronic Documents Act* is described as:

An Act to support and promote electronic commerce by protecting personal information that is collected, used or disclosed in certain circumstances, by providing for the use of electronic means to communicate or record information or transactions and by amending the *Canada Evidence Act*, the *Statutory Instruments Act* and the *Statute Revision Act*.

The term *record* includes any correspondence, memorandum, book, plan, map, drawing, diagram, pictorial or graphic work, photograph, film, microform, sound recording, videotape, machine readable record, and any other documentary material, regardless of physical form or characteristics, and any copy thereof.

The term *personal information* is defined as information about an identifiable individual but does not include the name, title or business address or telephone number of an employee of an organization.

Statement of Policy

It is the policy of the CBC to control the collection, use, and disclosure of personal information in accordance with all requirements set out in the *Personal Information Protection and Electronic Documents Act*. In certain circumstances personal information may be collected, used, or disclosed without the knowledge and consent of the individual. Exemptions include, but are not limited to personal information gathered for:

- Legal, medical, or security reasons.
- Detection and prevention of fraud or for law enforcement.
- Journalistic, artistic or literary purposes if its use is confined to those purposes.

1.1 Requirements

The following requirements shall be met by CBC unless exempted by the Personal Information Protection and Electronic Documents Act.

1. Accountability

The CBC is responsible for personal information under its control and shall designate a Privacy Coordinator to be accountable for the CBC's compliance with the Act.

2. Identifying Purposes

The purposes for which personal information is collected shall be identified by the CBC at or before the time the information is collected.

3. Consent

The knowledge and consent of the individual are required for the collection, use, or disclosure of personal information.

4. Limiting Collection

The collection of personal information shall be limited to that which is necessary for the purposes identified by the CBC.

5. Limiting Use, Disclosure and Retention

Personal information shall not be used or disclosed for purposes other than those for which it was collected, except with the consent of the individual or as permitted by law. Personal information shall be retained only as long as necessary for the fulfillment of those purposes.

6. Accuracy

Personal information shall be as accurate, complete, and up-to-date as is necessary for the purposes for which it is to be used.

7. Safeguards

Personal information shall be protected by security safeguards appropriate to the sensitivity of the information.

8. Openness

The CBC shall make readily available to individuals specific information about its policies and practices relating to the management of personal information.

9. Individual Access

Upon request, an individual shall be informed of the existence, use, and disclosure of his or her personal information and shall be given access to that information. An individual shall be able to challenge the accuracy and completeness of the information and have it amended as appropriate.

10. Challenging Compliance

An individual shall be able to address a challenge concerning compliance with the above principles to the designated individual or individuals accountable for the CBC's compliance.

1.2 Responsibility

- All CBC employees, who collect, maintain and/or use personal information, are responsible for insuring that the collection, use and disclosure of this information is carried out in accordance with this policy and relevant procedures.
- The Corporate Secretariat is the department responsible for supervising compliance with the legislation and for initiating procedures, guidelines and schedules that will be developed to effect this policy.
- The Privacy Coordinator is accountable for the CBC's policies and practices, with respect to the management of personal information, and is the individual to whom complaints and inquiries can be forwarded.

Operating Principles

All questions related to the interpretation and application of this policy should be directed to the Privacy Coordinator, Meg Angevine in Ottawa at 150-6165.

APPENDIX 10

TRAVELEX PRIVACY POLICY

Travelex Canada Limited ("Travelex") is committed to protecting the privacy of all of the customers it serves. The following details the Travelex Privacy Commitment.

Travelex Privacy Commitment

1. Introduction

At Travelex, we recognize that our customers are concerned about the confidentiality and privacy of their information. Your privacy is important to us and we take this matter very seriously. We would like you to understand why we ask for your personal information, how we keep your personal information confidential, and how you can inquire about the personal information we hold about you. We urge you to read our Privacy Commitment carefully.

2. Why We Ask You For Your Personal Information

We ask you for your personal information for the following purposes:

- to facilitate the provision of the products and services you request from us;
- to provide you with information and offers on our products and services, that we believe may be of interest to you; and
- to comply with the law.

3. Information We Collect and How We Use it

If you choose to order products or services from us, via telephone, mail, in person at one of our retail outlets, or from one of our Web sites you will have to provide us with certain information, including personal information. This information may include your name, mailing or e-mail address, and other information for payment purposes or to comply with legal requirements.

At Travelex, information regarding our customers is used solely in the conduct of our business and to enable us to deliver excellent service to our customers. We limit the information we collect to only that which is required to execute a transaction, and to meet the purposes set out in this Privacy Commitment. If we wish to use your personal information for any other reason we will first obtain your consent.

4. Withdrawing Your Consent

You may withdraw your consent to our use of your personal information, as long as:

- you give us at least thirty (30) days written notice;
- we reasonably believe there are no legal requirements for the use or retention of your personal information; and
- withdrawing your consent does not result in our inability to fulfill your financial services contract with us

However, in order to provide our services to you, there is certain information we will require and if you choose to withdraw your consent to the use of that information the service may not be available.

5. Disclosure of and Control Over Personal Information

Your personal information is shared, to the extent permitted by law, within the Travelex group of companies (that is, Travelex and its subsidiaries and affiliates). No personal information will be disclosed to anyone outside the Travelex group of companies except:

- when you give us permission to do so;
- as permitted by law;
- when in good faith we believe the law requires it;
- under limited circumstances specifically described in this Privacy Commitment; or
- to Travelex's agents who carry out financial services functions on our behalf, such as data processing, and we will require such agents to conform to this Privacy Commitment

6. Protection of Personal Information

We share our customer information internally in accordance with strict internal security controls to protect against unauthorized use, alteration, duplication, destruction, disclosure, loss or theft of, or unauthorized access to your personal information, in accordance with applicable privacy laws. Security is continually reviewed and enhanced as new technologies present themselves. We maintain physical, organizational and electronic security measures to protect your personal information. These include the use of secure locks on doors, restricted access to our information processing and storage areas, limited access to relevant information by authorized employees and independent contractors only ("Employees"), and through the use of passwords and pass keys.

We instruct our Employees with access to your information that it is to be used only in adherence with the principles set forth in this Privacy Commitment and the laws applicable to each specific business. As a condition of employment, our Employees are required to sign a confidentiality agreement binding them to this responsibility, which remains with them even if they leave or retire from Travelex. We hold all Employees fully accountable for adhering to this Privacy Commitment and the law.

7. Accessing Your Personal Information

If you want to review or verify your personal information, find out to whom we have disclosed it to, as permitted by this Privacy Commitment, or if you are unsure whether we have a record containing your personal information and would like to confirm whether or not we do, you can contact us, as per the contact information in Section 13 below, and we will respond to your request as soon as possible. At that time, we will need specific information from you to enable us to search for, and provide you with, the personal information we hold about you.

There may be instances where we will not be able to provide the personal information we hold about you that you request. Some of these instances include, if:

- it contains references to other persons;
- it's subject to solicitor-client or litigation privilege;
- it contains our own proprietary information that is confidential to us;
- it has already been destroyed due to legal requirements or because we no longer needed it for the purposes set out in this Privacy Commitment;
- it's too costly, in our determination, to retrieve; or
- it cannot be disclosed for legal reasons.

If we are unable to provide you with access to your personal information, we will always explain the reason why if possible.

8. Keeping Your Personal Information Accurate

We are committed to maintaining the accuracy of your personal information for as long as it is being used for the purposes set out in this Privacy Commitment, and you play an active role in keeping us up-to-date. Prompt notification of any changes, for example to your address or telephone number, will help us provide you with the best possible service. Should you discover, upon review of your personal information, that amendments are required,

please advise us. We will use our best efforts to advise others of any important amendments to your personal information which we may have released to them.

9. Retention

We only keep your personal information for as long as we need it to meet the purposes set out in this Privacy Commitment. The length of time we retain your personal information is also affected by: (1) the type of product or service you have with us; and (2) any legal requirements we may have to meet.

10. Unsolicited Direct Marketing

Your personal information will not be provided to anyone outside the Travelex group of companies for direct marketing purposes unless you have expressly consented to such activities. If you do not wish to receive marketing materials from us you may opt out of such activities by contacting us at the e-mail address or phone numbers provided below. Customers acknowledge that they may be contacted by mail, telephone or e-mail for customer service and/or billing purposes. Under no circumstances do we sell lists of our customers to others for their use.

11. Website Privacy Commitment

This Privacy Commitment governs any dealings you enter into with us on the Internet. We consider any information we collect through the Internet to be personal information, and therefore only use such information in accordance with this Privacy Commitment.

12. Change of Privacy Commitment and Feedback

We continually monitor and strengthen our Privacy Commitment. If we decide to change our Privacy Commitment we will reprint this Privacy Commitment for distribution and will post those changes on our Websites.

13. Please Contact Us

If, at any time, you have questions, concerns or comments about our Privacy Commitment, please feel free to contact our privacy manager at privacy.manager@travelexusa.com, or call 1-800-511-7115 if you are in the United States, or 1-888-489-9901 if in Canada.

s.16(2)(c)

s.18(b)

s.20(1)(b)

APPENDIX 11

KEY TRAVELEX PERSONNEL

s.16(2)(c)

s.18(b)

s.20(1)(b)

APPENDIX 12

SUMMARY OF TRAVELEX DATA SECURITY POLICY

on a regular basis.

Page 227

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16(2)(c), 18(b), 20(1)(b)

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APPENDIX 13

DISASTER RECOVERY

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16(2)(c), 18(b), 20(1)(b)

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Client Profile

s.16(2)(c)



Legal Corporate Name: **Canadian Broadcasting Corporation**

Operating As:

Address: **P.O. Box 3220, Station C**

City: **Ottawa**

State/Province: **ON**

Zip/Postal Code: **K1Y 1E4**

Main Phone #: **1-613-288-6000**

Main Fax #:

Website: **www.cbc.ca**

Date Business Established: **1936**

Parent Company (if applicable):

Name : **Johanne Charbonneau**

Title: **Chief Financial Officer**

Signature:

Dated:

TGP-01 04/02

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