



AN UPDATE FROM CBC/RADIO-CANADA

CBC/Radio-Canada's *Transparency and Accountability Bulletin* provides Canadians with the most recent information on the Corporation's performance under the *Access to Information Act* (the "Act") as well as up-to-date information on its continued efforts to achieve the highest possible standards in accessibility, transparency and accountability. For a comprehensive look at CBC/Radio-Canada's range of reporting and activities on transparency and accountability, please visit the Corporation's [website](#).

1. GREATER ACCESSIBILITY AND TRANSPARENCY

Access to Information: Cases Resolved

In November 2011, the Federal Court of Appeal clarified the Information Commissioner's jurisdiction over section 68.1 of the Act¹. CBC/Radio-Canada has been working with the Office of the Information Commissioner (OIC) to deal with the backlog of complaints that could not be resolved until the Court's decision.

Since 2007, the Corporation has received a total of 1,189 complaints and, as of March 31, 2013, 964 cases have been resolved. CBC/Radio-Canada is pleased with the progress it is making with the OIC and is committed to close the remaining cases as quickly as possible.

Salary Disclosure

Since becoming subject to the Act in 2007, the salary range of every CBC/Radio-Canada employee has been available to the public through access to information. As part of its ongoing efforts to increase transparency, the Corporation has also begun publishing the salary ranges of its senior executive team members (along with their allowances) on its [website](#). This is in addition to the reporting on the total remuneration of the senior executive team provided in CBC/Radio-Canada's Annual Report.²

A Clean Audit from Canada's Auditor General

In February 2013, the Office of the Auditor General of Canada (OAG) announced the results of its special examination and gave CBC/Radio-Canada a clean audit opinion – the best result a federal agency can obtain.

Covering the October 2011 to June 2012 period, the OAG's Report confirms that CBC/Radio-Canada manages and controls its assets efficiently and economically and carries out its operations effectively.

The OAG also noted the progress made by the Corporation since its last special examination in 2005. CBC/Radio-Canada took concrete actions to address past recommendations including the implementation of *2015 Strategy: Everyone, Every way* and improved real estate portfolio management. A full copy of the report can be consulted [online](#).

CBC News Editor's Blog Launched

As part of the Corporation's continued efforts to show Canadians more about its journalism, its newsrooms and how decisions are made, in April 2013, CBC News launched the Editor's blog. The blog shares with Canadians the stories behind the stories and for regular updates, visit the [Editor's Blog](#).

¹ <http://decisions.fca-cf.gc.ca/en/2011/2011fca326/2011fca326.html>

² <http://www.cbc-radio-canada.ca/files/cbcrc/documents/Annual-report-2011-2012/cbc-rc-annual-report-2011-2012.pdf> p.143



2. 2012-2013: AN EXCEPTIONAL YEAR

2012-2013 was an exceptional year for the Corporation. Not only did CBC/Radio-Canada earn an “A” for its performance under the Act from the Information Commissioner³, it was also recognized for exceptional achievement in transparency and accountability as one of nine finalists in the 2012 Institute of Public Administration of Canada/Deloitte Public Sector Leadership Awards.

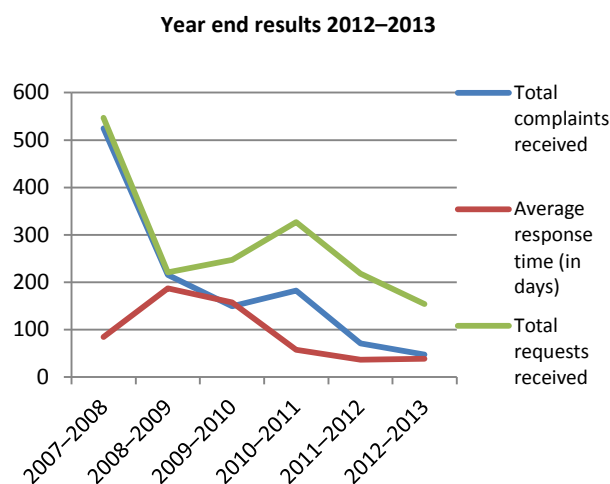
The Corporation’s commitment to transparency and accountability remains a top priority for every member of its senior management team. For more insights on how CBC/Radio-Canada transformed its access to information operations over the past of two years, please view this [video](#).

3. YEAR END STATISTICS

Since becoming subject to the Act in 2007, the Corporation has received a total of 1,724 requests and released 110,952 pages of information⁴. Much of that material, as well as documents from the Board of Directors’ Meetings, and Business Travel and Hospitality Expenses, can be accessed on its [website](#).

Highlights

The following table highlights CBC/Radio-Canada’s on-going improvements under the Act:



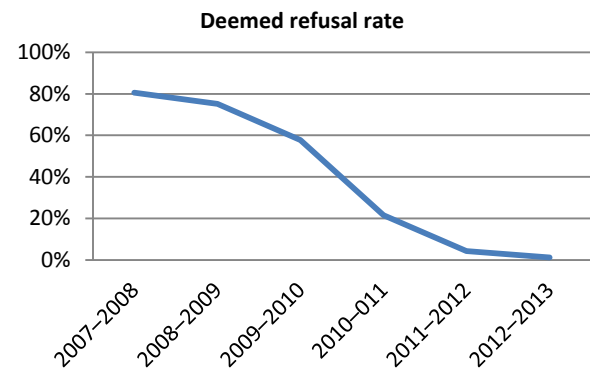
In 2012–2013:

- the average response was 38 days (down from 187 days in 2008–2009)
- the number of complaints filed with the OIC was 41 (compared to 525 in 2007–2008)
- the total number of requests received was 154 (down from 547 in 2007–2008)

The reduced number of requests received in 2012–13 corresponds to the Corporation’s decision to provide Canadians with more information via its website. Approximately 18,000 pages of information were released in 2012–2013, including 3,900 pages pertaining to CBC/Radio-Canada’s Board of Directors meetings.

Deemed Refusal Rate

Requests for information not responded to within statutory time limits are deemed to have been “refused”. Not including the files that were carried over from the previous fiscal, the Corporation had no delays in processing the new files received in 2012–2013 and reduced its deemed refusal rate to 1.1%, the lowest it has been since becoming subject to the Act.



4. RECENTLY PUBLISHED DOCUMENTS

- [Third Quarter Financial Report for 2012–2013](#)
- [SYNC](#) Issue 3

³http://www.oic-ci.gc.ca/eng/flipbook/report-cards-2011-2012/index_e.html

⁴As of March 31, 2013